

Title:	Rescind Letter
Components	#10 Envelope, 8x10 letter
Audience:	MEA Phase I-eligible customers who have opted-out via non-tariffed methods
Version#:	6
Date/Time:	5/11/10, 2:50 p.m.

OUTER ENVELOPE COPY

PLEASE OPEN IMMEDIATELY: An important update about your energy service

LETTER COPY



May 14, 2010

[FIRSTNAME] [LASTNAME]
[ADDRESS1]
[ADDRESS2]
[CITY], [STATE] [ZIP]

Dear [CUSTOMER NAME]:

I'm writing you today about an important development that affects the energy supply for your specific PG&E account, Service ID # [ACCOUNT NUMBER].

On [DATE], we received and processed your request to opt out of the Marin Energy Authority's (MEA) Community Choice Aggregation (CCA) program, called Marin Clean Energy. However, the California Public Utilities Commission (CPUC) recently informed PG&E that we can only accept and process opt-out requests received through our Web site or our dedicated CCA phone line. Your request was not obtained through either of these channels. This means that your opt out was invalid and PG&E must rescind your opt out request at this time.

What this means for your account

Your account will be enrolled in MEA's program, unless you decide to opt out through one of the two approved methods mentioned above. PG&E will continue to deliver your electricity, but starting [DATE] you will receive your electricity supply from MEA. In your next PG&E bill, you will see MEA's charges for purchasing and/or generating your electricity instead of PG&E's generation charges. PG&E will continue to manage the transmission, distribution and delivery of your electricity, including providing meter reading, billing, outage response and maintenance services.

Your rights and options

If you wish to continue receiving energy from MEA, no action is needed on your part. If you wish to return to PG&E service, or simply want more information, please visit www.pge.com/cca, or call our dedicated CCA phone line at **1-866-743-0335**. You may also visit the CPUC's Web site at www.cpuc.ca.gov for information on opt-out rules, customer rights and updates. For more information about Marin Clean Energy, please visit: www.marincleanenergy.info.

I'm sorry that you've been inconvenienced by these recent developments. As always, we appreciate your business and are pleased to be your service provider.

Sincerely,

Felecia K. Lokey
Senior Director
Customer Engagement
Pacific Gas and Electric Company

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