

CCA Home Page at PGE.com

Community Choice Aggregation

Community Choice Aggregation, or CCA, is a program available within the service areas of investor-owned utilities, such as PG&E, which allows cities and counties to purchase and/or generate electricity for their residents and businesses. Under CCA, PG&E would continue to deliver the electricity through its transmission and distribution system and provide meter reading, billing, and maintenance services.

To learn more about CCA, see [frequently asked questions](#) or call PG&E at **1-866-743-0335**.

Opt-Out Information

Please note: PG&E will no longer process your Marin Energy Authority (MEA) opt out request.

If you want to opt out of CCA and have received notice from MEA that your electric service will be transitioned, you must submit your opt-out request to MEA directly.

To submit your opt-out request, please call MEA at 1-888-632-3674 or visit the MEA website at www.marincleanenergy.info.

The California Public Utilities Commission issued a Resolution on April 8, 2010, clarifying the CCA opt out procedures as follows:

You have the right to opt out of Community Choice Aggregation (CCA) procurement service during the CCA program's two formal notification periods. If you opt out, PG&E will continue to procure electricity for you. If you do not opt out during these two notification periods (or any intervening time between them), you will be automatically enrolled in CCA procurement service. In either event, PG&E will continue providing transmission and distribution services to you. Regardless of whether or not you opt out of CCA service, you will continue to be eligible for ratepayer-funded programs, such as the California Solar Initiative and energy efficiency programs, that are funded by distribution surcharges.

As part of the CCA notification process, you will receive at least two notices during a 60-day period prior to CCA service commencement and at least two additional notices during a 60-day period after CCA service commencement. These notices will describe the terms and conditions of the CCA service made available to you by the CCA formed in your community and will inform you as to how you may opt out of the program if you choose to do so.

You also have the right to return to PG&E's bundled service after the two 60-day notification periods end; your options for returning during this later period are:

1. You can notify PG&E at least six months before the date you want to return to PG&E bundled service that you wish to return to bundled service. When you return to bundled service six months later, you will pay PG&E's then-existing bundled electric generation rate, which will be identical to similarly situated PG&E customers in your customer class.
2. If you do not provide PG&E with a full six-months notice, you can return to PG&E bundled service at any time, but you will pay the then-existing transitional electric generation rate – which may be higher or lower than PG&E's then existing bundled electric generation rate – until six months after you first gave PG&E notice; thereafter, your bundled electric generation rate will be identical to similarly situated PG&E customers in your customer class.

Whichever option you choose to exercise in order to return to bundled service anytime after the two 60-day notification periods end will require you to make a three-year commitment to PG&E's bundled electric service.

For additional information concerning customer rights, obligations, and updates regarding the CCA program you may visit:

http://www.cpuc.ca.gov/PUC/energy/Retail+Electric+Markets+and+Finance/070430_ccaggregation.htm