

May 14, 2010

[FIRSTNAME] [LASTNAME]  
[ADDRESS1]  
[ADDRESS2]  
[CITY], [STATE] [ZIP]

Dear [CUSTOMER NAME]:

We are writing you today about an important development that affects the energy supply for your PG&E account, Service ID # [ACCOUNT NUMBER].

On [DATE], PG&E received and processed your request to opt out of the Marin Energy Authority's (MEA) Community Choice Aggregation (CCA) program, called Marin Clean Energy. However, the California Public Utilities Commission (CPUC) recently informed PG&E that it should have only accepted and processed opt-out requests received through its Web site or its dedicated CCA phone line. This was necessary to ensure that customers first received complete information from Marin Clean Energy before exercising their choice. PG&E did not obtain your request through either of these channels. This means that, under Commission rules, your opt-out request was invalid and PG&E must rescind your opt-out request at this time.

**What this means for your account**

Your account will be enrolled in MEA's program, unless you decide to opt out through an approved method. PG&E will continue to deliver your electricity, but as of [DATE] you will receive your electricity supply from MEA. In your next PG&E bill, you will see MEA's charges for generating your electricity instead of PG&E's generation charges. PG&E will continue to manage the transmission, distribution and delivery of your electricity, including providing meter reading, billing, outage response and maintenance services.

**Your rights and options**

Your energy choice options are still completely open to you, and under your control. You will be receiving a notice shortly from MEA that clearly describes your rights and options with respect to opting out of MEA service.

We regret the inconvenience these developments have caused you. We believe that we have clarified the rules so that customer choices will be clear from now on. For more information about Marin Clean Energy, please visit [www.marincleanenergy.info](http://www.marincleanenergy.info) or call **1-888-632-3674**. For information from PG&E, please visit [www.pge.com/cca](http://www.pge.com/cca). Finally, you may visit the CPUC's Web site at [www.cpuc.ca.gov](http://www.cpuc.ca.gov) for information on opt-out rules, customer rights and updates.

Sincerely,

TOM BOTTORF AND PAUL CLANON ??