

and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

Period April 24, 2010 through April 30, 2010

				Electric		
Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}			{Redacted}	1263	43.55
		03/29/2010	04/27/2010	29		
		02/25/2010	03/29/2010	32	1795	56.09
		01/26/2010	02/25/2010	30	2034	67.8
		12/24/2009	01/26/2010	33	2513	76.15
		11/23/2009	12/24/2009	31	2500	80.65
		10/23/2009	11/23/2009	31	2083	67.19
		09/24/2009	10/23/2009	29	1512	52.14
		08/25/2009	09/24/2009	30	1957	65.23
		07/26/2009	08/25/2009	30	2167	72.23
		06/25/2009	07/27/2009	32	2943	91.97
		06/24/2009	07/26/2009	32	2943	91.97
		05/28/2009	06/25/2009	28	3295	117.68
		05/27/2009	06/24/2009	28	1810	64.64
		04/27/2009	05/27/2009	30	2007	66.9
		04/27/2009	05/28/2009	31	522	16.84
		03/27/2009	04/27/2009	31	944	30.45
		02/26/2009	03/27/2009	29	482	16.62
		01/26/2009	02/26/2009	31	594	19.16
		12/24/2008	01/26/2009	33	677	20.52
		11/22/2008	12/24/2008	32	549	17.16
		10/23/2008	11/22/2008	30	276	9.2
		09/25/2008	10/23/2008	28	227	8.11
		08/25/2008	09/25/2008	31	546	17.61
		07/27/2008	08/25/2008	29	996	34.34
		06/26/2008	07/27/2008	31	1089	35.13
		05/28/2008	06/26/2008	29	391	13.48
		04/28/2008	05/28/2008	30	264	8.8
		03/27/2008	04/28/2008	32	124	3.88
		02/26/2008	03/27/2008	30	160	5.33
		01/25/2008	02/26/2008	32	220	6.88
		12/27/2007	01/25/2008	29	275	9.48
		11/28/2007	12/27/2007	29	267	9.21
		10/26/2007	11/28/2007	33	208	6.3
		09/28/2007	10/26/2007	28	120	4.29
		08/28/2007	09/28/2007	31	471	15.19
		07/30/2007	08/28/2007	29	725	25
		06/28/2007	07/30/2007	32	878	27.44
		05/30/2007	06/28/2007	29	454	15.66
		05/1/2007	05/30/2007	29	207	7.14
		03/29/2007	05/1/2007	33	213	6.45
		02/28/2007	03/29/2007	29	228	7.86
		01/29/2007	02/28/2007	30	208	6.93
		12/28/2006	01/29/2007	32	280	8.75
		11/29/2006	12/28/2006	29	177	6.1
		10/30/2006	11/29/2006	30	150	5
		09/28/2006	10/30/2006	32	174	5.44
		08/29/2006	09/28/2006	30	287	9.57
		07/31/2006	08/29/2006	29	496	17.1
		06/29/2006	07/31/2006	32	1484	46.38
		05/31/2006	06/29/2006	29	701	24.17
		05/1/2006	05/31/2006	30	365	12.17
		03/31/2006	05/1/2006	31	287	9.26
		03/1/2006	03/31/2006	30	384	12.8
		01/30/2006	03/1/2006	30	341	11.37
		12/29/2005	01/30/2006	32	455	14.22
		11/30/2005	12/29/2005	29	265	9.14
		10/28/2005	11/30/2005	33	242	7.33
		09/29/2005	10/28/2005	29	198	6.83
		08/30/2005	09/29/2005	30	192	6.4
		08/1/2005	08/30/2005	29	700	24.14
		07/1/2005	08/1/2005	31	1179	38.03

				Gas		
Start Date	End Date	Days	Amount	Usage	ADU	
		03/29/2010	04/27/2010	29	{Redacted}	97
		02/25/2010	03/29/2010	32		116
		01/26/2010	02/25/2010	30		117
		12/24/2009	01/26/2010	33		179
		11/23/2009	12/24/2009	31		174
		10/23/2009	11/23/2009	31		104
		09/24/2009	10/23/2009	29		43
		08/25/2009	09/24/2009	30		26
		07/27/2009	08/25/2009	29		21
		06/25/2009	07/27/2009	32		22
		05/28/2009	06/25/2009	28		25
		04/18/2009	05/28/2009	40		66
		03/27/2009	04/18/2009	22		77
		02/26/2009	03/27/2009	29		122
		01/26/2009	02/26/2009	31		154
		12/24/2008	01/26/2009	33		184
		11/22/2008	12/24/2008	32		190
		10/23/2008	11/22/2008	30		117
		09/25/2008	10/23/2008	28		56
		08/25/2008	09/25/2008	31		23
		07/27/2008	08/25/2008	29		19
		06/26/2008	07/27/2008	31		19
		05/28/2008	06/26/2008	29		20
		04/28/2008	05/28/2008	30		36
		03/27/2008	04/28/2008	32		100
		02/26/2008	03/27/2008	30		124
		01/25/2008	02/26/2008	32		208
		12/27/2007	01/25/2008	29		217
		11/28/2007	12/27/2007	29		206
		10/26/2007	11/28/2007	33		127
		09/28/2007	10/26/2007	28		81
		08/28/2007	09/28/2007	31		28
		07/30/2007	08/28/2007	29		9
		06/28/2007	07/30/2007	32		6
		05/30/2007	06/28/2007	29		11
		05/1/2007	05/30/2007	29		27
		03/29/2007	05/1/2007	33		84
		02/28/2007	03/29/2007	29		114
		01/29/2007	02/28/2007	30		155
		12/28/2006	01/29/2007	32		303
		11/29/2006	12/28/2006	29		235
		10/30/2006	11/29/2006	30		171
		09/28/2006	10/30/2006	32		94
		08/29/2006	09/28/2006	30		15
		07/31/2006	08/29/2006	29		12
		06/29/2006	07/31/2006	32		12
		05/31/2006	06/29/2006	29		14
		05/1/2006	05/31/2006	30		37
		03/31/2006	05/1/2006	31		106
		03/1/2006	03/31/2006	30		149
		01/30/2006	03/1/2006	30		144
		12/29/2005	01/30/2006	32		146
		11/30/2005	12/29/2005	29		120
		10/28/2005	11/30/2005	33		118
		09/29/2005	10/28/2005	29		34
		08/30/2005	09/29/2005	30		16
		08/1/2005	08/30/2005	29		13
		07/1/2005	08/1/2005	31		13
		06/15/2005	07/1/2005	16		4



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Period April 24, 2010 through April 30, 2010

{Redacted} {Redacted} Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
03/19/2010	04/19/2010	31	{Redacted}	961	31	03/19/2010	04/19/2010	31	}	56	1.81
02/17/2010	03/19/2010	30		834	27.8	02/17/2010	03/19/2010	30		60	2
01/15/2010	02/17/2010	33		1402	42.48	01/15/2010	02/17/2010	33		62	1.88
12/16/2009	01/15/2010	30		1289	42.97	12/16/2009	01/15/2010	30		65	2.17
11/16/2009	12/16/2009	30		1311	43.7	11/16/2009	12/16/2009	30		79	2.63
10/17/2009	11/16/2009	30		938	31.27	10/15/2009	11/16/2009	32		49	1.53
09/17/2009	10/17/2009	30		672	22.4	09/16/2009	10/15/2009	29		31	1.07
08/18/2009	09/17/2009	30		568	18.93	08/18/2009	09/16/2009	29		31	1.07
07/20/2009	08/18/2009	29		636	21.93	07/20/2009	08/18/2009	29		29	1
06/18/2009	07/20/2009	32		684	21.38	06/18/2009	07/20/2009	32		30	0.94
05/18/2009	06/18/2009	31		661	21.32	05/18/2009	06/18/2009	31		32	1.03
04/17/2009	05/18/2009	31		607	19.58	04/17/2009	05/18/2009	31		37	1.19
03/18/2009	04/17/2009	30		711	23.7	03/18/2009	04/17/2009	30		61	2.03
02/17/2009	03/18/2009	29		697	24.03	02/17/2009	03/18/2009	29		59	2.03
01/16/2009	02/17/2009	32		852	26.63	01/16/2009	02/17/2009	32		83	2.59
12/16/2008	01/16/2009	31		975	31.45	12/16/2008	01/16/2009	31		86	2.77
11/15/2008	12/16/2008	31		695	22.42	11/15/2008	12/16/2008	31		73	2.35
10/15/2008	11/15/2008	31		518	16.71	10/15/2008	11/15/2008	31		39	1.26
09/16/2008	10/15/2008	29		466	16.07	09/16/2008	10/15/2008	29		29	1
08/16/2008	09/16/2008	31		547	17.65	08/16/2008	09/16/2008	31		32	1.03
07/18/2008	08/16/2008	29		430	14.83	07/18/2008	08/16/2008	29		22	0.76
06/17/2008	07/18/2008	31		508	16.39	06/17/2008	07/18/2008	31		24	0.77
05/17/2008	06/17/2008	31		535	17.26	05/17/2008	06/17/2008	31		39	1.26
04/17/2008	05/17/2008	30		556	18.53	04/17/2008	05/17/2008	30		63	2.1
03/19/2008	04/17/2008	29		566	19.52	03/19/2008	04/17/2008	29		52	1.79
02/15/2008	03/19/2008	33		734	22.24	02/15/2008	03/19/2008	33		85	2.58
01/18/2008	02/15/2008	28		681	24.32	01/18/2008	02/15/2008	28		105	3.75
12/19/2007	01/18/2008	30		740	24.67	12/19/2007	01/18/2008	30		125	4.17
11/17/2007	12/19/2007	32		528	16.5	11/17/2007	12/19/2007	32		78	2.44
10/26/2007	11/17/2007	22		118	5.36	11/8/2007	11/17/2007	9		3	0.33
						10/26/2007	11/8/2007	13		2	0.15

**is and Electric Company**  
**High Bill Complaint Report**  
**Customer Usage Data**

Period April 24, 2010 through April 30, 2010

				Electric		
Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}		d)	{Redacted}	2029	69.97
					2755	86.09
					3089	102.97
					2151	65.18
					1392	46.4
					413	12.91
					226	7.79
					330	11
					377	13
					304	9.5
					79	2.63
					101	3.26
					226	7.53
					511	17.62
					897	27.18
					1218	40.6
					932	31.07
					393	12.28
					348	12
					394	13.13
					512	16.52
					589	19.63
					179	5.97
					109	3.52
					519	17.3
					827	28.52
					1497	46.78
					1005	33.5
					902	30.07
					753	24.29
					571	19.69
					1311	43.7
					965	33.28
					1012	31.63
					634	21.86
					920	27.88
					373	12.86
					664	22.9
					844	28.13
					1162	35.21
					2167	74.72
					1559	48.72
					1184	40.83
					2078	69.27
					2284	78.76
					3034	94.81
					1826	60.87
					1758	60.62
					1889	59.03
					1991	68.66
					1832	57.25
					2223	69.47
					1653	57
					1538	49.61
					1027	36.68
					1525	49.19
					2181	70.35
					1572	52.4
					1096	32.24

and Electric Company  
**High Bill Complaint Report**  
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Period April 24, 2010 through April 30, 2010

Start Date	End Date	Days	Amount	Usage	ADU	
{Redacted}	{Redacted}					
						Electric
03/9/2010	04/8/2010	30		894.45621	29.82	Interval SA
02/7/2010	03/9/2010	30		895.70023	29.86	
01/6/2010	02/7/2010	32		953.96689	29.81	
12/14/2009	01/6/2010	23		565.05	24.57	
11/4/2009	12/14/2009	40		996.587	24.91	
10/6/2009	11/4/2009	29		826.3914	28.5	
09/8/2009	10/6/2009	28		1856.7859	66.31	
08/6/2009	09/8/2009	33		2239.7733	67.87	
07/8/2009	08/6/2009	29		2411.8724	83.17	
06/8/2009	07/8/2009	30		2268.6415	75.62	
05/7/2009	06/8/2009	32		2055.4144	64.23	
03/9/2009	05/7/2009	59		1752.9095	29.71	
02/5/2009	03/9/2009	32		913.248	28.54	
01/6/2009	02/5/2009	30		885.312	29.51	
12/7/2008	01/6/2009	30		1372.1472	45.74	
11/4/2008	12/7/2008	33		1026.6624	31.11	
10/6/2008	11/4/2008	29		927.1296	31.97	
09/7/2008	10/6/2008	29		1721.952	59.38	
08/6/2008	09/7/2008	32		2498.6304	78.08	
07/8/2008	08/6/2008	29		2234.1888	77.04	
06/9/2008	07/8/2008	29		2102.2848	72.49	
05/7/2008	06/9/2008	33		1404	42.55	EMR SA
04/8/2008	05/7/2008	29		908	31.31	
03/10/2008	04/8/2008	29		717	24.72	
02/7/2008	03/10/2008	32		1022	31.94	
01/9/2008	02/7/2008	29		954	32.9	
12/10/2007	01/9/2008	30		1378	45.93	
11/8/2007	12/10/2007	32		1125	35.16	
10/11/2007	11/8/2007	28		895	31.96	
09/11/2007	10/11/2007	30		1329	44.3	
08/11/2007	09/11/2007	31		2585	83.39	
07/12/2007	08/11/2007	30		2622	87.4	
06/13/2007	07/12/2007	29		2571	88.66	
05/12/2007	06/13/2007	32		1832	57.25	
04/11/2007	05/12/2007	31		1146	36.97	
03/13/2007	04/11/2007	29		975	33.62	
02/10/2007	03/13/2007	31		943	30.42	
01/11/2007	02/10/2007	30		877	29.23	
12/12/2006	01/11/2007	30		1100	36.67	
11/9/2006	12/12/2006	33		1060	32.12	
10/12/2006	11/9/2006	28		815	29.11	
09/12/2006	10/12/2006	30		1439	47.97	
08/12/2006	09/12/2006	31		2553	82.35	
07/14/2006	08/12/2006	29		2848	98.21	
06/13/2006	07/14/2006	31		2860	92.26	
05/12/2006	06/13/2006	32		1912	59.75	
04/12/2006	05/12/2006	30		1024	34.13	
03/15/2006	04/12/2006	28		751	26.82	
02/11/2006	03/15/2006	32		897	28.03	
01/12/2006	02/11/2006	30		772	25.73	
12/13/2005	01/12/2006	30		1088	36.27	
11/10/2005	12/13/2005	33		972	29.45	
10/12/2005	11/10/2005	29		831	28.66	
09/13/2005	10/12/2005	29		1378	47.52	
08/12/2005	09/13/2005	32		2437	76.16	
07/13/2005	08/12/2005	30		3381	112.7	
06/14/2005	07/13/2005	29		2412	83.17	
05/12/2005	06/14/2005	33		1941	58.82	
04/13/2005	05/12/2005	29		927	31.97	
03/14/2005	04/13/2005	30		816	27.2	
02/10/2005	03/14/2005	32		983	30.72	
01/11/2005	02/10/2005	30		909	30.3	
12/13/2004	01/11/2005	29		1123	38.72	
11/10/2004	12/13/2004	33		947	28.7	
10/12/2004	11/10/2004	29		931	32.1	
09/14/2004	10/12/2004	28		1364	48.71	
08/12/2004	09/14/2004	33		2766	83.82	
07/14/2004	08/12/2004	29		2536	87.45	

06/14/2004	07/14/2004	30		2296	76.53
05/12/2004	06/14/2004	33		1718	52.06
04/13/2004	05/12/2004	29		1319	45.48

*This report contains confidential customer information and is being submitted under CPUC Code Section 583.*

and Electric Company

**High Bill Complaint Report**

**Customer Usage Data**

Period April 24, 2010 through April 30, 2010

PAULINE MORENO      1483744084

**Electric**

Start Date	End Date	Days	PP Amount	Amount	Usage	ADU
03/18/2010	04/16/2010	29	}	}	2320	80
02/17/2010	03/18/2010	29			2794	96.34
01/14/2010	02/17/2010	34			3318	97.59
01/4/2010	01/14/2010	10			770	77

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Period April 24, 2010 through April 30, 2010

Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
04/1/2010	04/30/2010	29	}	251	8.66	04/1/2010	04/30/2010	29	d}	34	1.17
03/2/2010	04/1/2010	30		250	8.33	03/2/2010	04/1/2010	30		41	1.37
01/29/2010	03/2/2010	32		302	9.44	01/29/2010	03/2/2010	32		52	1.63
12/29/2009	01/29/2010	31		313	10.1	12/29/2009	01/29/2010	31		76	2.45
11/29/2009	12/29/2009	30		274	9.13	11/30/2009	12/29/2009	29		79	2.72
10/28/2009	11/29/2009	32		200	6.25	10/28/2009	11/30/2009	33		45	1.36
09/29/2009	10/28/2009	29		186	6.41	09/29/2009	10/28/2009	29		33	1.14
08/28/2009	09/29/2009	32		204	6.38	08/28/2009	09/29/2009	32		34	1.06
07/30/2009	08/28/2009	29		184	6.34	07/30/2009	08/28/2009	29		32	1.1
06/30/2009	07/30/2009	30		167	5.57	06/30/2009	07/30/2009	30		32	1.07
06/1/2009	06/30/2009	29		127	4.38	06/1/2009	06/30/2009	29		23	0.79
04/30/2009	06/1/2009	32		172	5.38	04/30/2009	06/1/2009	32		41	1.28
04/1/2009	04/30/2009	29		199	6.86	04/1/2009	04/30/2009	29		31	1.07
03/2/2009	04/1/2009	30		248	8.27	03/2/2009	04/1/2009	30		44	1.47
01/29/2009	03/2/2009	32		221	6.91	01/29/2009	03/2/2009	32		50	1.56
12/29/2008	01/29/2009	31		249	8.03	12/29/2008	01/29/2009	31		48	1.55
11/26/2008	12/29/2008	33		240	7.27	11/26/2008	12/29/2008	33		64	1.94
10/28/2008	11/26/2008	29		164	5.66	10/28/2008	11/26/2008	29		33	1.14
09/30/2008	10/28/2008	28		152	5.43	09/30/2008	10/28/2008	28		22	0.79
08/29/2008	09/30/2008	32		183	5.72	08/29/2008	09/30/2008	32		27	0.84
07/29/2008	08/29/2008	31		181	5.84	07/29/2008	08/29/2008	31		35	1.13
07/1/2008	07/29/2008	28		143	5.11	07/1/2008	07/29/2008	28		33	1.18
05/30/2008	07/1/2008	32		186	5.81	05/30/2008	07/1/2008	32		46	1.44
04/30/2008	05/30/2008	30		163	5.43	04/30/2008	05/30/2008	30		42	1.4
03/31/2008	04/30/2008	30		164	5.47	03/31/2008	04/30/2008	30		46	1.53
02/29/2008	03/31/2008	31		168	5.42	02/29/2008	03/31/2008	31		42	1.35
01/30/2008	02/29/2008	30		170	5.67	01/30/2008	02/29/2008	30		66	2.2
01/3/2008	01/30/2008	27		151	5.59	01/3/2008	01/30/2008	27		67	2.48
12/3/2007	01/3/2008	31		199	6.42	12/3/2007	01/3/2008	31		66	2.13
11/1/2007	12/3/2007	32		187	5.84	11/1/2007	12/3/2007	32		46	1.44
10/3/2007	11/1/2007	29		156	5.38	10/3/2007	11/1/2007	29		36	1.24
09/4/2007	10/3/2007	29		151	5.21	09/4/2007	10/3/2007	29		29	1
08/3/2007	09/4/2007	32		170	5.31	08/3/2007	09/4/2007	32		33	1.03
07/3/2007	08/3/2007	31		162	5.23	07/3/2007	08/3/2007	31		46	1.48
06/4/2007	07/3/2007	29		166	5.72	06/4/2007	07/3/2007	29		28	0.97
05/3/2007	06/4/2007	32		174	5.44	05/3/2007	06/4/2007	32		54	1.69
04/4/2007	05/3/2007	29		172	5.93	04/4/2007	05/3/2007	29		49	1.69
03/5/2007	04/4/2007	30		182	6.07	03/5/2007	04/4/2007	30		55	1.83
02/1/2007	03/5/2007	32		219	6.84	02/1/2007	03/5/2007	32		64	2
01/3/2007	02/1/2007	29		203	7	01/3/2007	02/1/2007	29		64	2.21
12/4/2006	01/3/2007	30		223	7.43	12/4/2006	01/3/2007	30		69	2.3
11/1/2006	12/4/2006	33		225	6.82	11/1/2006	12/4/2006	33		51	1.55
10/3/2006	11/1/2006	29		168	5.79	10/3/2006	11/1/2006	29		39	1.34
09/5/2006	10/3/2006	28		169	6.04	09/5/2006	10/3/2006	28		41	1.46
08/3/2006	09/5/2006	33		224	6.79	08/3/2006	09/5/2006	33		47	1.42
07/5/2006	08/3/2006	29		167	5.76	07/5/2006	08/3/2006	29		27	0.93
06/5/2006	07/5/2006	30		215	7.17	06/5/2006	07/5/2006	30		40	1.33
05/4/2006	06/5/2006	32		229	7.16	05/4/2006	06/5/2006	32		48	1.5
04/4/2006	05/4/2006	30		236	7.87	04/4/2006	05/4/2006	30		56	1.87
03/7/2006	04/4/2006	28		232	8.29	03/7/2006	04/4/2006	28		74	2.64
02/2/2006	03/7/2006	33		274	8.3	02/2/2006	03/7/2006	33		77	2.33
01/5/2006	02/2/2006	28		255	9.11	01/5/2006	02/2/2006	28		58	2.07
12/6/2005	01/5/2006	30		279	9.3	12/6/2005	01/5/2006	30		73	2.43
11/3/2005	12/6/2005	33		273	8.27	11/3/2005	12/6/2005	33		65	1.97
10/4/2005	11/3/2005	30		250	8.33	10/4/2005	11/3/2005	30		57	1.9
09/1/2005	10/4/2005	33		283	8.58	09/1/2005	10/4/2005	33		61	1.85
08/3/2005	09/1/2005	29		201	6.93	08/3/2005	09/1/2005	29		61	2.1
07/6/2005	08/3/2005	28		345	12.32	07/6/2005	08/3/2005	28		52	1.86
06/4/2005	07/6/2005	32		392	12.25	06/4/2005	07/6/2005	32		65	2.03
05/5/2005	06/4/2005	30		358	11.93	05/5/2005	06/4/2005	30		55	1.83
04/6/2005	05/5/2005	29		385	13.28	04/6/2005	05/5/2005	29		64	2.21
03/7/2005	04/6/2005	30		422	14.07	03/7/2005	04/6/2005	30		71	2.37
02/2/2005	03/7/2005	33		459	13.91	02/2/2005	03/7/2005	33		96	2.91
01/3/2005	02/2/2005	30		457	15.23	01/3/2005	02/2/2005	30		121	4.03
12/3/2004	01/3/2005	31		488	15.74	12/3/2004	01/3/2005	31		96	3.1
11/2/2004	12/3/2004	31		406	13.1	11/2/2004	12/3/2004	31		71	2.29
10/5/2004	11/2/2004	28		333	11.89	10/5/2004	11/2/2004	28		50	1.79
09/3/2004	10/5/2004	32		375	11.72	09/3/2004	10/5/2004	32		45	1.41
08/5/2004	09/3/2004	29		428	14.76	08/5/2004	09/3/2004	29		43	1.48
07/7/2004	08/5/2004	29		540	18.62	07/7/2004	08/5/2004	29		42	1.45
06/7/2004	07/7/2004	30		688	22.93	06/7/2004	07/7/2004	30		50	1.67
05/5/2004	06/7/2004	33		703	21.3	05/5/2004	06/7/2004	33		51	1.55



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