

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period May 1, 2010 through May 7, 2010

| Electric | | | | | | Gas | | | | | |
|------------|------------|------|------------|-------|-------|------------|------------|------|------------|-------|------|
| Start Date | End Date | Days | Amount | Usage | ADU | Start Date | End Date | Days | Amount | Usage | ADU |
| {Redacted} | {Redacted} | | {Redacted} | 746 | 25.72 | 04/10/2010 | 05/10/2010 | 30 | {Redacted} | 64 | 2.13 |
| | | | | 916 | 30.53 | 03/9/2010 | 04/10/2010 | 32 | | 115 | 3.59 |
| | | | | 1219 | 38.09 | 02/5/2010 | 03/9/2010 | 32 | | 162 | 5.06 |
| | | | | 953 | 31.77 | 01/6/2010 | 02/5/2010 | 30 | | 104 | 3.47 |
| | | | | 1602 | 50.06 | 12/5/2009 | 01/6/2010 | 32 | | 141 | 4.7 |
| | | | | 1353 | 43.65 | 11/4/2009 | 12/5/2009 | 31 | | 119 | 3.61 |
| | | | | 1116 | 38.48 | 10/6/2009 | 11/4/2009 | 29 | | 38 | 1.31 |
| | | | | 1167 | 36.47 | 09/4/2009 | 10/6/2009 | 32 | | 29 | 0.91 |
| | | | | 1042 | 37.21 | 08/7/2009 | 09/4/2009 | 28 | | 16 | 0.57 |
| | | | | 1105 | 36.83 | 07/8/2009 | 08/7/2009 | 30 | | 20 | 0.67 |
| | | | | 879 | 29.3 | 06/8/2009 | 07/8/2009 | 30 | | 49 | 1.63 |
| | | | | 818 | 25.56 | 05/7/2009 | 06/8/2009 | 32 | | 42 | 1.31 |
| | | | | 648 | 22.34 | 04/8/2009 | 05/7/2009 | 29 | | 56 | 1.93 |
| | | | | 655 | 21.83 | 03/9/2009 | 04/8/2009 | 30 | | 67 | 2.23 |
| | | | | 854 | 26.69 | 02/5/2009 | 03/9/2009 | 32 | | 133 | 4.16 |
| | | | | 1012 | 33.73 | 01/6/2009 | 02/5/2009 | 30 | | 112 | 3.73 |
| | | | | 1343 | 41.97 | 12/5/2008 | 01/6/2009 | 32 | | 181 | 5.66 |
| | | | | 1096 | 35.35 | 11/4/2008 | 12/5/2008 | 31 | | 82 | 2.65 |
| | | | | 959 | 33.07 | 10/6/2008 | 11/4/2008 | 29 | | 30 | 1.03 |
| | | | | 899 | 29 | 09/5/2008 | 10/6/2008 | 31 | | 21 | 0.68 |
| | | | | 876 | 29.2 | 08/6/2008 | 09/5/2008 | 30 | | 25 | 0.83 |
| | | | | 907 | 31.28 | 07/8/2008 | 08/6/2008 | 29 | | 47 | 1.62 |
| | | | | 1112 | 34.75 | 06/6/2008 | 07/8/2008 | 32 | | 71 | 2.22 |
| | | | | 812 | 28 | 05/8/2008 | 06/6/2008 | 29 | | 30 | 1.03 |
| | | | | 795 | 26.5 | 04/8/2008 | 05/8/2008 | 30 | | 62 | 2.07 |
| | | | | 919 | 28.72 | 03/7/2008 | 04/8/2008 | 32 | | 87 | 2.72 |
| | | | | 693 | 23.1 | 02/6/2008 | 03/7/2008 | 30 | | 110 | 3.67 |
| | | | | 785 | 27.07 | 01/8/2008 | 02/6/2008 | 29 | | 161 | 5.55 |
| | | | | 1294 | 40.44 | 12/7/2007 | 01/8/2008 | 32 | | 148 | 4.63 |
| | | | | 1120 | 37.33 | 11/7/2007 | 12/7/2007 | 30 | | 75 | 2.5 |
| | | | | 969 | 33.41 | 10/9/2007 | 11/7/2007 | 29 | | 37 | 1.28 |
| | | | | 917 | 31.62 | 09/10/2007 | 10/9/2007 | 29 | | 23 | 0.79 |
| | | | | 1156 | 36.13 | 08/9/2007 | 09/10/2007 | 32 | | 64 | 2 |
| | | | | 892 | 30.76 | 07/11/2007 | 08/9/2007 | 29 | | 25 | 0.86 |
| | | | | 807 | 26.9 | 06/11/2007 | 07/11/2007 | 30 | | 34 | 1.13 |
| | | | | 932 | 29.13 | 05/10/2007 | 06/11/2007 | 32 | | 37 | 1.16 |
| | | | | 801 | 26.7 | 04/10/2007 | 05/10/2007 | 30 | | 44 | 1.47 |
| | | | | 823 | 29.39 | 03/13/2007 | 04/10/2007 | 28 | | 41 | 1.46 |
| | | | | 1133 | 34.33 | 02/8/2007 | 03/13/2007 | 33 | | 99 | 3 |
| | | | | 896 | 29.87 | 01/9/2007 | 02/8/2007 | 30 | | 132 | 4.4 |
| | | | | 1402 | 45.23 | 12/9/2006 | 01/9/2007 | 31 | | 141 | 4.55 |
| | | | | 1333 | 43 | 11/8/2006 | 12/9/2006 | 31 | | 91 | 2.94 |
| | | | | 959 | 33.07 | 10/10/2006 | 11/8/2006 | 29 | | 27 | 0.93 |
| | | | | 902 | 32.21 | 09/12/2006 | 10/10/2006 | 28 | | 21 | 0.75 |
| | | | | 1126 | 34.12 | 08/10/2006 | 09/12/2006 | 33 | | 65 | 1.97 |
| | | | | 1000 | 35.71 | 07/13/2006 | 08/10/2006 | 28 | | 22 | 0.79 |
| | | | | 1270 | 42.33 | 06/13/2006 | 07/13/2006 | 30 | | 65 | 2.17 |
| | | | | 1332 | 41.63 | 05/12/2006 | 06/13/2006 | 32 | | 39 | 1.22 |
| | | | | 914 | 29.48 | 04/11/2006 | 05/12/2006 | 31 | | 51 | 1.65 |
| | | | | 837 | 28.86 | 03/13/2006 | 04/11/2006 | 29 | | 75 | 2.59 |
| | | | | 1068 | 33.38 | 02/9/2006 | 03/13/2006 | 32 | | 124 | 3.88 |
| | | | | 993 | 34.24 | 01/11/2006 | 02/9/2006 | 29 | | 108 | 3.72 |
| | | | | 1280 | 42.67 | 12/12/2005 | 01/11/2006 | 30 | | 90 | 3 |
| | | | | 1276 | 38.67 | 11/9/2005 | 12/12/2005 | 33 | | 106 | 3.21 |
| | | | | 1068 | 36.83 | 10/11/2005 | 11/9/2005 | 29 | | 44 | 1.52 |
| | | | | 966 | 34.5 | 09/13/2005 | 10/11/2005 | 28 | | 32 | 1.14 |
| | | | | 1171 | 35.48 | 08/11/2005 | 09/13/2005 | 33 | | 53 | 1.61 |
| | | | | 869 | 29.97 | 07/13/2005 | 08/11/2005 | 29 | | 16 | 0.55 |
| | | | | 1164 | 38.8 | 06/13/2005 | 07/13/2005 | 30 | | 88 | 2.93 |
| | | | | 1163 | 36.34 | 05/12/2005 | 06/13/2005 | 32 | | 58 | 1.81 |
| | | | | 960 | 30.97 | 04/11/2005 | 05/12/2005 | 31 | | 61 | 1.97 |
| | | | | 1079 | 34.81 | 03/11/2005 | 04/11/2005 | 31 | | 76 | 2.45 |
| | | | | 836 | 28.83 | 02/10/2005 | 03/11/2005 | 29 | | 86 | 2.97 |
| | | | | 938 | 31.27 | 01/11/2005 | 02/10/2005 | 30 | | 141 | 4.7 |
| | | | | 1400 | 43.75 | 12/10/2004 | 01/11/2005 | 32 | | 130 | 4.06 |
| | | | | 1382 | 44.58 | 11/9/2004 | 12/10/2004 | 31 | | 105 | 3.39 |
| | | | | 1222 | 42.14 | 10/11/2004 | 11/9/2004 | 29 | | 73 | 2.52 |
| | | | | 1073 | 38.32 | 09/13/2004 | 10/11/2004 | 28 | | 27 | 0.96 |
| | | | | 1211 | 37.84 | 08/12/2004 | 09/13/2004 | 32 | | 29 | 0.91 |
| | | | | 1044 | 34.8 | 07/13/2004 | 08/12/2004 | 30 | | 26 | 0.87 |
| | | | | 1282 | 41.35 | 06/12/2004 | 07/13/2004 | 31 | | 127 | 4.1 |
| | | | | 1062 | 33.19 | 05/11/2004 | 06/12/2004 | 32 | | 37 | 1.16 |

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

and Electric Company
High Bill Complaint Report
Customer Usage Data

Period May 1, 2010 through May 7, 2010

{Redacted}

{Redacted}

Electric

| Start Date | End Date | Days | Amount | Usage | ADU |
|------------|-----------|------|------------|---------|-------|
| 04/6/2010 | 05/5/2010 | 29 | {Redacted} | 696.08 | 55.04 |
| 03/7/2010 | 04/6/2010 | 30 | {Redacted} | 2045.06 | 68.17 |
| 02/3/2010 | 03/7/2010 | 32 | {Redacted} | 1547.16 | 48.35 |
| 01/30/2010 | 02/3/2010 | 4 | {Redacted} | 190.57 | 47.64 |

Gas

| Start Date | End Date | Days | Amount | Usage | ADU |
|------------|-----------|------|------------|-----------|------|
| 04/6/2010 | 05/5/2010 | 29 | {Redacted} | 55.41713 | 1.91 |
| 03/7/2010 | 04/6/2010 | 30 | {Redacted} | 106.67993 | 3.56 |
| 02/3/2010 | 03/7/2010 | 32 | {Redacted} | 131.35098 | 4.1 |
| 01/30/2010 | 02/3/2010 | 4 | {Redacted} | 23.33427 | 5.83 |

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

is and Electric Company

High Bill Complaint Report

Customer Usage Data

Period May 1, 2010 through May 7, 2010

{Redacted}

{Redacted}

Electric

| Start Date | End Date | Days | Amount | Usage | ADU |
|------------|------------|------|--------|-------|-------|
| 03/18/2010 | 04/16/2010 | 29 | d} | 895 | 30.86 |
| 02/16/2010 | 03/18/2010 | 30 | | 1056 | 35.2 |
| 01/14/2010 | 02/16/2010 | 33 | | 1156 | 35.03 |
| 12/15/2009 | 01/14/2010 | 30 | | 936 | 31.2 |
| 11/13/2009 | 12/15/2009 | 32 | | 1211 | 37.84 |
| 10/14/2009 | 11/13/2009 | 30 | | 1085 | 36.17 |
| 09/15/2009 | 10/14/2009 | 29 | | 870 | 30 |
| 08/14/2009 | 09/15/2009 | 32 | | 984 | 30.75 |
| 07/16/2009 | 08/14/2009 | 29 | | 692 | 23.86 |
| 06/17/2009 | 07/16/2009 | 29 | | 729 | 25.14 |
| 06/2/2009 | 06/17/2009 | 15 | | 202 | 13.47 |

Gas

| Start Date | End Date | Days | Amount | Usage | ADU |
|------------|------------|------|--------|-------|------|
| 03/18/2010 | 04/16/2010 | 29 | } | 36 | 1.24 |
| 02/16/2010 | 03/18/2010 | 30 | | 47 | 1.57 |
| 01/14/2010 | 02/16/2010 | 33 | | 66 | 2 |
| 12/15/2009 | 01/14/2010 | 30 | | 35 | 1.17 |
| 11/13/2009 | 12/15/2009 | 32 | | 48 | 1.5 |
| 10/14/2009 | 11/13/2009 | 30 | | 25 | 0.83 |
| 09/15/2009 | 10/14/2009 | 29 | | 25 | 0.86 |
| 08/14/2009 | 09/15/2009 | 32 | | 15 | 0.47 |
| 07/16/2009 | 08/14/2009 | 29 | | 23 | 0.79 |
| 06/17/2009 | 07/16/2009 | 29 | | 23 | 0.79 |
| 06/2/2009 | 06/17/2009 | 15 | | 8 | 0.53 |

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 High Bill Complaint Report
 Customer Usage Data

Period May 1, 2010 through May 7, 2010

| Electric | | | | | | | Gas | | | | | | |
|------------|------------|------|------------|-------|-------|--|------------|------------|------|--------|-------|-------|--|
| Start Date | End Date | Days | Amount | Usage | ADU | | Start Date | End Date | Days | Amount | Usage | ADU | |
| 03/26/2010 | 04/26/2010 | 31 | {Redacted} | 1903 | 61.39 | | 03/26/2010 | 04/26/2010 | 31 | d} | 304 | 9.81 | |
| 02/24/2010 | 03/26/2010 | 30 | | 1875 | 62.5 | | 02/24/2010 | 03/26/2010 | 30 | | 356 | 11.87 | |
| 01/25/2010 | 02/24/2010 | 30 | | 1880 | 62.67 | | 01/25/2010 | 02/24/2010 | 30 | | 406 | 13.53 | |
| 12/23/2009 | 01/25/2010 | 33 | | 2123 | 64.33 | | 12/23/2009 | 01/25/2010 | 33 | | 550 | 16.67 | |
| 11/23/2009 | 12/23/2009 | 30 | | 2114 | 70.47 | | 11/23/2009 | 12/23/2009 | 30 | | 674 | 22.47 | |
| 10/22/2009 | 11/23/2009 | 32 | | 2410 | 75.31 | | 10/22/2009 | 11/23/2009 | 32 | | 146 | 4.56 | |
| 09/24/2009 | 10/22/2009 | 28 | | 2085 | 74.46 | | 09/24/2009 | 10/22/2009 | 28 | | 90 | 3.21 | |
| 08/24/2009 | 09/24/2009 | 31 | | 1903 | 61.39 | | 08/24/2009 | 09/24/2009 | 31 | | 71 | 2.29 | |
| 07/27/2009 | 08/24/2009 | 28 | | 1578 | 56.36 | | 07/27/2009 | 08/24/2009 | 28 | | 70 | 2.5 | |
| 06/25/2009 | 07/27/2009 | 32 | | 1692 | 52.88 | | 06/25/2009 | 07/27/2009 | 32 | | 81 | 2.53 | |
| 05/26/2009 | 06/25/2009 | 30 | | 1227 | 40.9 | | 05/26/2009 | 06/25/2009 | 30 | | 83 | 2.77 | |
| 04/24/2009 | 05/26/2009 | 32 | | 1352 | 42.25 | | 04/24/2009 | 05/26/2009 | 32 | | 93 | 2.91 | |
| 03/25/2009 | 04/24/2009 | 30 | | 1163 | 38.77 | | 03/25/2009 | 04/24/2009 | 30 | | 161 | 5.37 | |
| 02/24/2009 | 03/25/2009 | 29 | | 914 | 31.52 | | 02/24/2009 | 03/25/2009 | 29 | | 283 | 9.76 | |
| 01/23/2009 | 02/24/2009 | 32 | | 1169 | 36.53 | | 01/23/2009 | 02/24/2009 | 32 | | 403 | 12.59 | |
| 12/22/2008 | 01/23/2009 | 32 | | 1332 | 41.63 | | 12/22/2008 | 01/23/2009 | 32 | | 447 | 13.97 | |
| 11/21/2008 | 12/22/2008 | 31 | | 1189 | 38.35 | | 11/21/2008 | 12/22/2008 | 31 | | 357 | 11.52 | |
| 10/22/2008 | 11/21/2008 | 30 | | 1272 | 42.4 | | 10/22/2008 | 11/21/2008 | 30 | | 94 | 3.13 | |
| 09/23/2008 | 10/22/2008 | 29 | | 1137 | 39.21 | | 09/23/2008 | 10/22/2008 | 29 | | 79 | 2.72 | |
| 08/22/2008 | 09/23/2008 | 32 | | 1307 | 40.84 | | 08/22/2008 | 09/23/2008 | 32 | | 84 | 2.63 | |
| 07/25/2008 | 08/22/2008 | 28 | | 1155 | 41.25 | | 07/25/2008 | 08/22/2008 | 28 | | 70 | 2.5 | |
| 06/25/2008 | 07/25/2008 | 30 | | 1108 | 36.93 | | 06/25/2008 | 07/25/2008 | 30 | | 75 | 2.5 | |
| 05/24/2008 | 06/25/2008 | 32 | | 1202 | 37.56 | | 05/24/2008 | 06/25/2008 | 32 | | 96 | 3 | |
| 04/24/2008 | 05/24/2008 | 30 | | 1177 | 39.23 | | 04/24/2008 | 05/24/2008 | 30 | | 112 | 3.73 | |
| 03/26/2008 | 04/24/2008 | 29 | | 1085 | 37.41 | | 03/26/2008 | 04/24/2008 | 29 | | 250 | 8.62 | |
| 02/25/2008 | 03/26/2008 | 30 | | 1071 | 35.7 | | 02/25/2008 | 03/26/2008 | 30 | | 322 | 10.73 | |
| 01/24/2008 | 02/25/2008 | 32 | | 1300 | 40.63 | | 01/24/2008 | 02/25/2008 | 32 | | 479 | 14.97 | |
| 12/26/2007 | 01/24/2008 | 29 | | 1136 | 39.17 | | 12/26/2007 | 01/24/2008 | 29 | | 362 | 12.48 | |
| 11/27/2007 | 12/26/2007 | 29 | | 1248 | 43.03 | | 11/27/2007 | 12/26/2007 | 29 | | 463 | 15.97 | |
| 10/25/2007 | 11/27/2007 | 33 | | 1397 | 42.33 | | 10/25/2007 | 11/27/2007 | 33 | | 298 | 9.03 | |
| 09/26/2007 | 10/25/2007 | 29 | | 1200 | 41.38 | | 09/26/2007 | 10/25/2007 | 29 | | 113 | 3.9 | |
| 08/25/2007 | 09/26/2007 | 32 | | 1144 | 35.75 | | 08/25/2007 | 09/26/2007 | 32 | | 95 | 2.97 | |
| 07/28/2007 | 08/25/2007 | 28 | | 1097 | 39.18 | | 07/28/2007 | 08/25/2007 | 28 | | 78 | 2.79 | |
| 06/27/2007 | 07/28/2007 | 31 | | 1198 | 38.65 | | 06/27/2007 | 07/28/2007 | 31 | | 98 | 3.16 | |
| 05/29/2007 | 06/27/2007 | 29 | | 1055 | 36.38 | | 05/29/2007 | 06/27/2007 | 29 | | 95 | 3.28 | |
| 04/27/2007 | 05/29/2007 | 32 | | 959 | 29.97 | | 04/27/2007 | 05/29/2007 | 32 | | 97 | 3.03 | |
| 03/28/2007 | 04/27/2007 | 30 | | 934 | 31.13 | | 03/28/2007 | 04/27/2007 | 30 | | 144 | 4.8 | |
| 02/28/2007 | 03/28/2007 | 28 | | 865 | 30.89 | | 02/28/2007 | 03/28/2007 | 28 | | 164 | 5.86 | |
| 01/26/2007 | 02/28/2007 | 33 | | 1258 | 38.12 | | 01/26/2007 | 02/28/2007 | 33 | | 338 | 10.24 | |
| 12/27/2006 | 01/26/2007 | 30 | | 1094 | 36.47 | | 12/27/2006 | 01/26/2007 | 30 | | 526 | 17.53 | |
| 11/29/2006 | 12/27/2006 | 28 | | 1120 | 40 | | 11/29/2006 | 12/27/2006 | 28 | | 402 | 14.36 | |
| 10/27/2006 | 11/29/2006 | 33 | | 1181 | 35.79 | | 10/27/2006 | 11/29/2006 | 33 | | 335 | 10.15 | |
| 09/27/2006 | 10/27/2006 | 30 | | 1020 | 34 | | 09/27/2006 | 10/27/2006 | 30 | | 91 | 3.03 | |
| 08/28/2006 | 09/27/2006 | 30 | | 1244 | 41.47 | | 08/28/2006 | 09/27/2006 | 30 | | 82 | 2.73 | |
| 07/28/2006 | 08/28/2006 | 31 | | 1187 | 38.29 | | 07/28/2006 | 08/28/2006 | 31 | | 81 | 2.61 | |
| 06/28/2006 | 07/28/2006 | 30 | | 1114 | 37.13 | | 06/28/2006 | 07/28/2006 | 30 | | 76 | 2.53 | |
| 05/30/2006 | 06/28/2006 | 29 | | 955 | 32.93 | | 05/30/2006 | 06/28/2006 | 29 | | 76 | 2.62 | |
| 04/29/2006 | 05/30/2006 | 31 | | 1249 | 40.29 | | 04/29/2006 | 05/30/2006 | 31 | | 140 | 4.52 | |
| 03/29/2006 | 04/29/2006 | 31 | | 1080 | 34.84 | | 03/29/2006 | 04/29/2006 | 31 | | 432 | 13.94 | |
| 03/1/2006 | 03/29/2006 | 28 | | 1059 | 37.82 | | 03/1/2006 | 03/29/2006 | 28 | | 475 | 16.96 | |
| 01/30/2006 | 03/1/2006 | 30 | | 1181 | 39.37 | | 01/30/2006 | 03/1/2006 | 30 | | 490 | 16.33 | |
| 12/28/2005 | 01/30/2006 | 33 | | 1465 | 44.39 | | 12/28/2005 | 01/30/2006 | 33 | | 516 | 15.64 | |
| 11/30/2005 | 12/28/2005 | 28 | | 1258 | 44.93 | | 11/30/2005 | 12/28/2005 | 28 | | 349 | 12.46 | |
| 10/28/2005 | 11/30/2005 | 33 | | 1277 | 38.7 | | 10/28/2005 | 11/30/2005 | 33 | | 360 | 10.91 | |
| 09/28/2005 | 10/28/2005 | 30 | | 1216 | 40.53 | | 09/28/2005 | 10/28/2005 | 30 | | 213 | 7.1 | |
| 08/26/2005 | 09/28/2005 | 33 | | 1228 | 37.21 | | 08/26/2005 | 09/28/2005 | 33 | | 119 | 3.61 | |
| 07/27/2005 | 08/26/2005 | 30 | | 1166 | 38.87 | | 07/27/2005 | 08/26/2005 | 30 | | 83 | 2.77 | |
| 06/28/2005 | 07/27/2005 | 29 | | 1001 | 34.52 | | 06/28/2005 | 07/27/2005 | 29 | | 79 | 2.72 | |
| 05/31/2005 | 06/28/2005 | 28 | | 992 | 35.43 | | 05/31/2005 | 06/28/2005 | 28 | | 82 | 2.93 | |
| 04/28/2005 | 05/31/2005 | 33 | | 1175 | 35.61 | | 04/28/2005 | 05/31/2005 | 33 | | 154 | 4.67 | |
| 03/29/2005 | 04/28/2005 | 30 | | 1253 | 41.77 | | 03/29/2005 | 04/28/2005 | 30 | | 276 | 9.2 | |
| 02/28/2005 | 03/29/2005 | 29 | | 1034 | 35.66 | | 02/28/2005 | 03/29/2005 | 29 | | 296 | 10.21 | |
| 01/27/2005 | 02/28/2005 | 32 | | 1237 | 38.66 | | 01/27/2005 | 02/28/2005 | 32 | | 405 | 12.66 | |
| 12/28/2004 | 01/27/2005 | 30 | | 1321 | 44.03 | | 12/28/2004 | 01/27/2005 | 30 | | 532 | 17.73 | |
| 11/30/2004 | 12/28/2004 | 28 | | 1364 | 48.71 | | 11/30/2004 | 12/28/2004 | 28 | | 475 | 16.96 | |
| 10/28/2004 | 11/30/2004 | 33 | | 1535 | 46.52 | | 10/28/2004 | 11/30/2004 | 33 | | 469 | 14.21 | |
| 09/28/2004 | 10/28/2004 | 30 | | 1415 | 47.17 | | 09/28/2004 | 10/28/2004 | 30 | | 199 | 6.63 | |
| 08/26/2004 | 09/28/2004 | 33 | | 1625 | 49.24 | | 08/26/2004 | 09/28/2004 | 33 | | 110 | 3.33 | |
| 07/29/2004 | 08/26/2004 | 28 | | 1479 | 52.82 | | 07/29/2004 | 08/26/2004 | 28 | | 103 | 3.68 | |
| 06/29/2004 | 07/29/2004 | 30 | | 1109 | 36.97 | | 06/29/2004 | 07/29/2004 | 30 | | 85 | 2.83 | |
| 05/28/2004 | 06/29/2004 | 32 | | 1372 | 42.88 | | 05/28/2004 | 06/29/2004 | 32 | | 112 | 3.5 | |
| 04/28/2004 | 05/28/2004 | 30 | | 1225 | 40.83 | | 04/28/2004 | 05/28/2004 | 30 | | 114 | 3.8 | |

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and Electric Company

High Bill Complaint Report

Customer Usage Data

Period May 1, 2010 through May 7, 2010

{Redacted}

{Redacted}

Electric

| Start Date | End Date | Days | Amount | Usage | ADU |
|------------|------------|------|--------|-------|-------|
| 04/5/2010 | 05/4/2010 | 29 | } | 973 | 33.55 |
| 03/4/2010 | 04/5/2010 | 32 | | 823 | 25.72 |
| 02/2/2010 | 03/4/2010 | 30 | | 853 | 28.43 |
| 12/31/2009 | 02/2/2010 | 33 | | 1022 | 30.97 |
| 12/2/2009 | 12/31/2009 | 29 | | 793 | 27.34 |
| 10/30/2009 | 12/2/2009 | 33 | | 838 | 25.39 |
| 10/1/2009 | 10/30/2009 | 29 | | 1040 | 35.86 |
| 09/1/2009 | 10/1/2009 | 30 | | 2291 | 76.37 |
| 08/20/2009 | 09/1/2009 | 12 | | 1058 | 88.17 |

Gas

| Start Date | End Date | Days | Amount | Usage | ADU |
|------------|------------|------|--------|-------|------|
| 04/5/2010 | 05/4/2010 | 29 | d} | 44 | 1.52 |
| 03/4/2010 | 04/5/2010 | 32 | | 53 | 1.66 |
| 02/2/2010 | 03/4/2010 | 30 | | 52 | 1.73 |
| 12/31/2009 | 02/2/2010 | 33 | | 66 | 2 |
| 12/2/2009 | 12/31/2009 | 29 | | 60 | 2.07 |
| 10/30/2009 | 12/2/2009 | 33 | | 61 | 1.85 |
| 10/1/2009 | 10/30/2009 | 29 | | 30 | 1.03 |
| 09/1/2009 | 10/1/2009 | 30 | | 30 | 1 |
| 08/20/2009 | 09/1/2009 | 12 | | 9 | 0.75 |

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 High Bill Complaint Report
 Customer Usage Data

Period May 1, 2010 through May 7, 2010

| Start Date | End Date | Days | Amount | Usage | ADU |
|------------|------------|------|------------|-------|------|
| 05/10/2010 | 05/10/2010 | 32 | [Redacted] | 6 | 0.19 |
| 03/9/2010 | 04/8/2010 | 30 | [Redacted] | 18 | 0.6 |
| 02/5/2010 | 03/9/2010 | 32 | [Redacted] | 36 | 1.13 |
| 01/6/2010 | 02/5/2010 | 30 | [Redacted] | 51 | 1.7 |
| 12/7/2009 | 01/6/2010 | 30 | [Redacted] | 117 | 3.9 |
| 11/5/2009 | 12/7/2009 | 32 | [Redacted] | 8 | 0.25 |
| 10/21/2009 | 11/5/2009 | 15 | [Redacted] | 7 | 0.47 |

| Electric | | | | | | |
|------------|------------|------|----------|--------|-------|-----|
| Start Date | End Date | Days | Status | Amount | Usage | ADU |
| 04/8/2010 | 05/10/2010 | 32 | | 844 | 26.38 | |
| 03/9/2010 | 04/8/2010 | 30 | | 1242 | 41.4 | |
| 02/5/2010 | 03/9/2010 | 32 | | 2394 | 74.81 | |
| 01/6/2010 | 02/5/2010 | 30 | | 4146 | 138.2 | |
| 12/7/2009 | 01/6/2010 | 30 | | 2175 | 72.5 | |
| 11/5/2009 | 12/7/2009 | 32 | Rebilled | 2321 | 72.53 | |
| 11/5/2009 | 12/7/2009 | 32 | Canceled | 166 | 5.19 | |
| 10/21/2009 | 11/5/2009 | 15 | | 75 | 5 | |

| Electric | | | | | | ALLE RD, GRASS VALLEY |
|------------|------------|------|------------|-------|-------|-----------------------|
| Start Date | End Date | Days | Amount | Usage | ADU | |
| 12/22/2009 | 01/11/2010 | 10 | [Redacted] | 41 | 4.1 | |
| 11/19/2009 | 12/22/2009 | 33 | [Redacted] | 303 | 9.18 | |
| 10/21/2009 | 11/19/2009 | 29 | [Redacted] | 1009 | 34.79 | |
| 09/22/2009 | 10/21/2009 | 29 | [Redacted] | 940 | 32.41 | |
| 08/21/2009 | 09/22/2009 | 32 | [Redacted] | 865 | 27.03 | |
| 07/23/2009 | 08/21/2009 | 29 | [Redacted] | 820 | 28.28 | |
| 06/23/2009 | 07/23/2009 | 30 | [Redacted] | 810 | 27 | |
| 05/26/2009 | 06/23/2009 | 28 | [Redacted] | 814 | 29.07 | |
| 04/23/2009 | 05/26/2009 | 33 | [Redacted] | 1103 | 33.42 | |
| 03/24/2009 | 04/23/2009 | 30 | [Redacted] | 1152 | 38.4 | |
| 02/23/2009 | 03/24/2009 | 29 | [Redacted] | 1110 | 38.28 | |
| 01/22/2009 | 02/23/2009 | 32 | [Redacted] | 1370 | 42.81 | |
| 12/22/2008 | 01/22/2009 | 31 | [Redacted] | 1361 | 43.9 | |
| 11/20/2008 | 12/22/2008 | 32 | [Redacted] | 1422 | 44.44 | |
| 10/21/2008 | 11/20/2008 | 30 | [Redacted] | 1251 | 41.7 | |
| 09/22/2008 | 10/21/2008 | 29 | [Redacted] | 980 | 33.79 | |
| 08/21/2008 | 09/22/2008 | 32 | [Redacted] | 896 | 28 | |
| 07/23/2008 | 08/21/2008 | 29 | [Redacted] | 749 | 25.83 | |
| 06/23/2008 | 07/23/2008 | 30 | [Redacted] | 772 | 25.73 | |
| 05/22/2008 | 06/23/2008 | 32 | [Redacted] | 839 | 26.22 | |
| 04/23/2008 | 05/22/2008 | 29 | [Redacted] | 783 | 27 | |
| 03/24/2008 | 04/23/2008 | 30 | [Redacted] | 1067 | 35.57 | |
| 02/22/2008 | 03/24/2008 | 31 | [Redacted] | 1339 | 43.19 | |
| 01/24/2008 | 02/22/2008 | 29 | [Redacted] | 1444 | 49.79 | |
| 12/24/2007 | 01/24/2008 | 31 | [Redacted] | 1363 | 43.97 | |
| 11/26/2007 | 12/24/2007 | 28 | [Redacted] | 978 | 34.93 | |
| 10/24/2007 | 11/26/2007 | 33 | [Redacted] | 949 | 28.76 | |
| 09/25/2007 | 10/24/2007 | 29 | [Redacted] | 793 | 27.34 | |
| 08/23/2007 | 09/25/2007 | 33 | [Redacted] | 723 | 21.91 | |
| 07/26/2007 | 08/23/2007 | 28 | [Redacted] | 618 | 22.07 | |
| 06/26/2007 | 07/26/2007 | 30 | [Redacted] | 753 | 25.1 | |
| 05/25/2007 | 06/26/2007 | 32 | [Redacted] | 773 | 24.16 | |
| 04/26/2007 | 05/25/2007 | 29 | [Redacted] | 751 | 25.9 | |
| 03/27/2007 | 04/26/2007 | 30 | [Redacted] | 997 | 33.23 | |
| 02/27/2007 | 03/27/2007 | 28 | [Redacted] | 958 | 34.21 | |
| 01/25/2007 | 02/27/2007 | 33 | [Redacted] | 1285 | 38.94 | |
| 12/26/2006 | 01/25/2007 | 30 | [Redacted] | 1199 | 39.97 | |
| 11/27/2006 | 12/26/2006 | 29 | [Redacted] | 1058 | 36.83 | |
| 10/26/2006 | 11/27/2006 | 32 | [Redacted] | 1028 | 32.13 | |
| 09/27/2006 | 10/26/2006 | 29 | [Redacted] | 831 | 28.66 | |
| 08/25/2006 | 09/27/2006 | 33 | [Redacted] | 796 | 24.12 | |
| 07/28/2006 | 08/25/2006 | 28 | [Redacted] | 667 | 23.82 | |
| 06/27/2006 | 07/28/2006 | 31 | [Redacted] | 716 | 23.1 | |
| 05/26/2006 | 06/27/2006 | 32 | [Redacted] | 825 | 25.78 | |
| 04/26/2006 | 05/26/2006 | 30 | [Redacted] | 832 | 27.73 | |
| 03/28/2006 | 04/26/2006 | 29 | [Redacted] | 1296 | 44.69 | |
| 02/27/2006 | 03/28/2006 | 29 | [Redacted] | 1429 | 49.28 | |
| 01/25/2006 | 02/27/2006 | 33 | [Redacted] | 1362 | 41.27 | |
| 12/28/2005 | 01/25/2006 | 28 | [Redacted] | 1120 | 40 | |
| 11/28/2005 | 12/28/2005 | 30 | [Redacted] | 1164 | 38.8 | |
| 10/27/2005 | 11/28/2005 | 32 | [Redacted] | 970 | 30.31 | |
| 09/27/2005 | 10/27/2005 | 30 | [Redacted] | 758 | 25.27 | |
| 08/25/2005 | 09/27/2005 | 33 | [Redacted] | 728 | 22.06 | |
| 07/28/2005 | 08/25/2005 | 28 | [Redacted] | 642 | 22.93 | |
| 06/27/2005 | 07/28/2005 | 31 | [Redacted] | 707 | 22.81 | |
| 05/26/2005 | 06/27/2005 | 32 | [Redacted] | 732 | 22.88 | |
| 04/27/2005 | 05/26/2005 | 29 | [Redacted] | 979 | 33.76 | |
| 03/29/2005 | 04/27/2005 | 29 | [Redacted] | 1142 | 39.38 | |
| 02/25/2005 | 03/29/2005 | 32 | [Redacted] | 1339 | 41.84 | |
| 01/26/2005 | 02/25/2005 | 30 | [Redacted] | 1479 | 49.3 | |
| 12/27/2004 | 01/26/2005 | 30 | [Redacted] | 1753 | 58.43 | |
| 11/24/2004 | 12/27/2004 | 33 | [Redacted] | 2063 | 62.52 | |
| 10/26/2004 | 11/24/2004 | 29 | [Redacted] | 1209 | 41.69 | |
| 09/27/2004 | 10/26/2004 | 29 | [Redacted] | 712 | 24.55 | |
| 08/26/2004 | 09/27/2004 | 32 | [Redacted] | 681 | 21.28 | |
| 07/28/2004 | 08/26/2004 | 29 | [Redacted] | 607 | 20.93 | |
| 06/28/2004 | 07/28/2004 | 30 | [Redacted] | 609 | 20.3 | |
| 05/27/2004 | 06/28/2004 | 32 | [Redacted] | 682 | 21.31 | |
| 04/28/2004 | 05/27/2004 | 29 | [Redacted] | 645 | 22.24 | |