

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period May 1, 2010 through May 7, 2010

Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}		{Redacted}	746	25.72	04/10/2010	05/10/2010	30	{Redacted}	64	2.13
				916	30.53	03/9/2010	04/10/2010	32		115	3.59
				1219	38.09	02/5/2010	03/9/2010	32		162	5.06
				953	31.77	01/6/2010	02/5/2010	30		104	3.47
				1602	50.06	12/5/2009	01/6/2010	32		141	4.7
				1353	43.65	11/4/2009	12/5/2009	31		119	3.61
				1116	38.48	10/6/2009	11/4/2009	29		38	1.31
				1167	36.47	09/4/2009	10/6/2009	32		29	0.91
				1042	37.21	08/7/2009	09/4/2009	28		16	0.57
				1105	36.83	07/8/2009	08/7/2009	30		20	0.67
				879	29.3	06/8/2009	07/8/2009	30		49	1.63
				818	25.56	05/7/2009	06/8/2009	32		42	1.31
				648	22.34	04/8/2009	05/7/2009	29		56	1.93
				655	21.83	03/9/2009	04/8/2009	30		67	2.23
				854	26.69	02/5/2009	03/9/2009	32		133	4.16
				1012	33.73	01/6/2009	02/5/2009	30		112	3.73
				1343	41.97	12/5/2008	01/6/2009	32		181	5.66
				1096	35.35	11/4/2008	12/5/2008	31		82	2.65
				959	33.07	10/6/2008	11/4/2008	29		30	1.03
				899	29	09/5/2008	10/6/2008	31		21	0.68
				876	29.2	08/6/2008	09/5/2008	30		25	0.83
				907	31.28	07/8/2008	08/6/2008	29		47	1.62
				1112	34.75	06/6/2008	07/8/2008	32		71	2.22
				812	28	05/8/2008	06/6/2008	29		30	1.03
				795	26.5	04/8/2008	05/8/2008	30		62	2.07
				919	28.72	03/7/2008	04/8/2008	32		87	2.72
				693	23.1	02/6/2008	03/7/2008	30		110	3.67
				785	27.07	01/8/2008	02/6/2008	29		161	5.55
				1294	40.44	12/7/2007	01/8/2008	32		148	4.63
				1120	37.33	11/7/2007	12/7/2007	30		75	2.5
				969	33.41	10/9/2007	11/7/2007	29		37	1.28
				917	31.62	09/10/2007	10/9/2007	29		23	0.79
				1156	36.13	08/9/2007	09/10/2007	32		64	2
				892	30.76	07/11/2007	08/9/2007	29		25	0.86
				807	26.9	06/11/2007	07/11/2007	30		34	1.13
				932	29.13	05/10/2007	06/11/2007	32		37	1.16
				801	26.7	04/10/2007	05/10/2007	30		44	1.47
				823	29.39	03/13/2007	04/10/2007	28		41	1.46
				1133	34.33	02/8/2007	03/13/2007	33		99	3
				896	29.87	01/9/2007	02/8/2007	30		132	4.4
				1402	45.23	12/9/2006	01/9/2007	31		141	4.55
				1333	43	11/8/2006	12/9/2006	31		91	2.94
				959	33.07	10/10/2006	11/8/2006	29		27	0.93
				902	32.21	09/12/2006	10/10/2006	28		21	0.75
				1126	34.12	08/10/2006	09/12/2006	33		65	1.97
				1000	35.71	07/13/2006	08/10/2006	28		22	0.79
				1270	42.33	06/13/2006	07/13/2006	30		65	2.17
				1332	41.63	05/12/2006	06/13/2006	32		39	1.22
				914	29.48	04/11/2006	05/12/2006	31		51	1.65
				837	28.86	03/13/2006	04/11/2006	29		75	2.59
				1068	33.38	02/9/2006	03/13/2006	32		124	3.88
				993	34.24	01/11/2006	02/9/2006	29		108	3.72
				1280	42.67	12/12/2005	01/11/2006	30		90	3
				1276	38.67	11/9/2005	12/12/2005	33		106	3.21
				1068	36.83	10/11/2005	11/9/2005	29		44	1.52
				966	34.5	09/13/2005	10/11/2005	28		32	1.14
				1171	35.48	08/11/2005	09/13/2005	33		53	1.61
				869	29.97	07/13/2005	08/11/2005	29		16	0.55
				1164	38.8	06/13/2005	07/13/2005	30		88	2.93
				1163	36.34	05/12/2005	06/13/2005	32		58	1.81
				960	30.97	04/11/2005	05/12/2005	31		61	1.97
				1079	34.81	03/11/2005	04/11/2005	31		76	2.45
				836	28.83	02/10/2005	03/11/2005	29		86	2.97
				938	31.27	01/11/2005	02/10/2005	30		141	4.7
				1400	43.75	12/10/2004	01/11/2005	32		130	4.06
				1382	44.58	11/9/2004	12/10/2004	31		105	3.39
				1222	42.14	10/11/2004	11/9/2004	29		73	2.52
				1073	38.32	09/13/2004	10/11/2004	28		27	0.96
				1211	37.84	08/12/2004	09/13/2004	32		29	0.91
				1044	34.8	07/13/2004	08/12/2004	30		26	0.87
				1282	41.35	06/12/2004	07/13/2004	31		127	4.1
				1062	33.19	05/11/2004	06/12/2004	32		37	1.16

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

and Electric Company
High Bill Complaint Report
Customer Usage Data

Period May 1, 2010 through May 7, 2010

{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Amount	Usage	ADU
04/6/2010	05/5/2010	29	{Redacted}	696.08	55.04
03/7/2010	04/6/2010	30	{Redacted}	2045.06	68.17
02/3/2010	03/7/2010	32	{Redacted}	1547.16	48.35
01/30/2010	02/3/2010	4	{Redacted}	190.57	47.64

Gas

Start Date	End Date	Days	Amount	Usage	ADU
04/6/2010	05/5/2010	29	{Redacted}	55.41713	1.91
03/7/2010	04/6/2010	30	{Redacted}	106.67993	3.56
02/3/2010	03/7/2010	32	{Redacted}	131.35098	4.1
01/30/2010	02/3/2010	4	{Redacted}	23.33427	5.83

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is and Electric Company

High Bill Complaint Report

Customer Usage Data

Period May 1, 2010 through May 7, 2010

{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Amount	Usage	ADU
03/18/2010	04/16/2010	29	d}	895	30.86
02/16/2010	03/18/2010	30		1056	35.2
01/14/2010	02/16/2010	33		1156	35.03
12/15/2009	01/14/2010	30		936	31.2
11/13/2009	12/15/2009	32		1211	37.84
10/14/2009	11/13/2009	30		1085	36.17
09/15/2009	10/14/2009	29		870	30
08/14/2009	09/15/2009	32		984	30.75
07/16/2009	08/14/2009	29		692	23.86
06/17/2009	07/16/2009	29		729	25.14
06/2/2009	06/17/2009	15		202	13.47

Gas

Start Date	End Date	Days	Amount	Usage	ADU
03/18/2010	04/16/2010	29	}	36	1.24
02/16/2010	03/18/2010	30		47	1.57
01/14/2010	02/16/2010	33		66	2
12/15/2009	01/14/2010	30		35	1.17
11/13/2009	12/15/2009	32		48	1.5
10/14/2009	11/13/2009	30		25	0.83
09/15/2009	10/14/2009	29		25	0.86
08/14/2009	09/15/2009	32		15	0.47
07/16/2009	08/14/2009	29		23	0.79
06/17/2009	07/16/2009	29		23	0.79
06/2/2009	06/17/2009	15		8	0.53

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Period May 1, 2010 through May 7, 2010

Electric							Gas						
Start Date	End Date	Days	Amount	Usage	ADU		Start Date	End Date	Days	Amount	Usage	ADU	
03/26/2010	04/26/2010	31		1903	61.39		03/26/2010	04/26/2010	31		304	9.81	
02/24/2010	03/26/2010	30		1875	62.5		02/24/2010	03/26/2010	30		356	11.87	
01/25/2010	02/24/2010	30		1880	62.67		01/25/2010	02/24/2010	30		406	13.53	
12/23/2009	01/25/2010	33		2123	64.33		12/23/2009	01/25/2010	33		550	16.67	
11/23/2009	12/23/2009	30		2114	70.47		11/23/2009	12/23/2009	30		674	22.47	
10/22/2009	11/23/2009	32		2410	75.31		10/22/2009	11/23/2009	32		146	4.56	
09/24/2009	10/22/2009	28		2085	74.46		09/24/2009	10/22/2009	28		90	3.21	
08/24/2009	09/24/2009	31		1903	61.39		08/24/2009	09/24/2009	31		71	2.29	
07/27/2009	08/24/2009	28		1578	56.36		07/27/2009	08/24/2009	28		70	2.5	
06/25/2009	07/27/2009	32		1692	52.88		06/25/2009	07/27/2009	32		81	2.53	
05/26/2009	06/25/2009	30		1227	40.9		05/26/2009	06/25/2009	30		83	2.77	
04/24/2009	05/26/2009	32		1352	42.25		04/24/2009	05/26/2009	32		93	2.91	
03/25/2009	04/24/2009	30		1163	38.77		03/25/2009	04/24/2009	30		161	5.37	
02/24/2009	03/25/2009	29		914	31.52		02/24/2009	03/25/2009	29		283	9.76	
01/23/2009	02/24/2009	32		1169	36.53		01/23/2009	02/24/2009	32		403	12.59	
12/22/2008	01/23/2009	32		1332	41.63		12/22/2008	01/23/2009	32		447	13.97	
11/21/2008	12/22/2008	31		1189	38.35		11/21/2008	12/22/2008	31		357	11.52	
10/22/2008	11/21/2008	30		1272	42.4		10/22/2008	11/21/2008	30		94	3.13	
09/23/2008	10/22/2008	29		1137	39.21		09/23/2008	10/22/2008	29		79	2.72	
08/22/2008	09/23/2008	32		1307	40.84		08/22/2008	09/23/2008	32		84	2.63	
07/25/2008	08/22/2008	28		1155	41.25		07/25/2008	08/22/2008	28		70	2.5	
06/25/2008	07/25/2008	30		1108	36.93		06/25/2008	07/25/2008	30		75	2.5	
05/24/2008	06/25/2008	32		1202	37.56		05/24/2008	06/25/2008	32		96	3	
04/24/2008	05/24/2008	30		1177	39.23		04/24/2008	05/24/2008	30		112	3.73	
03/26/2008	04/24/2008	29		1085	37.41		03/26/2008	04/24/2008	29		250	8.62	
02/25/2008	03/26/2008	30		1071	35.7		02/25/2008	03/26/2008	30		322	10.73	
01/24/2008	02/25/2008	32		1300	40.63		01/24/2008	02/25/2008	32		479	14.97	
12/26/2007	01/24/2008	29		1136	39.17		12/26/2007	01/24/2008	29		362	12.48	
11/27/2007	12/26/2007	29		1248	43.03		11/27/2007	12/26/2007	29		463	15.97	
10/25/2007	11/27/2007	33		1397	42.33		10/25/2007	11/27/2007	33		298	9.03	
09/26/2007	10/25/2007	29		1200	41.38		09/26/2007	10/25/2007	29		113	3.9	
08/25/2007	09/26/2007	32		1144	35.75		08/25/2007	09/26/2007	32		95	2.97	
07/28/2007	08/25/2007	28		1097	39.18		07/28/2007	08/25/2007	28		78	2.79	
06/27/2007	07/28/2007	31		1198	38.65		06/27/2007	07/28/2007	31		98	3.16	
05/29/2007	06/27/2007	29		1055	36.38		05/29/2007	06/27/2007	29		95	3.28	
04/27/2007	05/29/2007	32		959	29.97		04/27/2007	05/29/2007	32		97	3.03	
03/28/2007	04/27/2007	30		934	31.13		03/28/2007	04/27/2007	30		144	4.8	
02/28/2007	03/28/2007	28		865	30.89		02/28/2007	03/28/2007	28		164	5.86	
01/26/2007	02/28/2007	33		1258	38.12		01/26/2007	02/28/2007	33		338	10.24	
12/27/2006	01/26/2007	30		1094	36.47		12/27/2006	01/26/2007	30		526	17.53	
11/29/2006	12/27/2006	28		1120	40		11/29/2006	12/27/2006	28		402	14.36	
10/27/2006	11/29/2006	33		1181	35.79		10/27/2006	11/29/2006	33		335	10.15	
09/27/2006	10/27/2006	30		1020	34		09/27/2006	10/27/2006	30		91	3.03	
08/28/2006	09/27/2006	30		1244	41.47		08/28/2006	09/27/2006	30		82	2.73	
07/28/2006	08/28/2006	31		1187	38.29		07/28/2006	08/28/2006	31		81	2.61	
06/28/2006	07/28/2006	30		1114	37.13		06/28/2006	07/28/2006	30		76	2.53	
05/30/2006	06/28/2006	29		955	32.93		05/30/2006	06/28/2006	29		76	2.62	
04/29/2006	05/30/2006	31		1249	40.29		04/29/2006	05/30/2006	31		140	4.52	
03/29/2006	04/29/2006	31		1080	34.84		03/29/2006	04/29/2006	31		432	13.94	
03/1/2006	03/29/2006	28		1059	37.82		03/1/2006	03/29/2006	28		475	16.96	
01/30/2006	03/1/2006	30		1181	39.37		01/30/2006	03/1/2006	30		490	16.33	
12/28/2005	01/30/2006	33		1465	44.39		12/28/2005	01/30/2006	33		516	15.64	
11/30/2005	12/28/2005	28		1258	44.93		11/30/2005	12/28/2005	28		349	12.46	
10/28/2005	11/30/2005	33		1277	38.7		10/28/2005	11/30/2005	33		360	10.91	
09/28/2005	10/28/2005	30		1216	40.53		09/28/2005	10/28/2005	30		213	7.1	
08/26/2005	09/28/2005	33		1228	37.21		08/26/2005	09/28/2005	33		119	3.61	
07/27/2005	08/26/2005	30		1166	38.87		07/27/2005	08/26/2005	30		83	2.77	
06/28/2005	07/27/2005	29		1001	34.52		06/28/2005	07/27/2005	29		79	2.72	
05/31/2005	06/28/2005	28		992	35.43		05/31/2005	06/28/2005	28		82	2.93	
04/28/2005	05/31/2005	33		1175	35.61		04/28/2005	05/31/2005	33		154	4.67	
03/29/2005	04/28/2005	30		1253	41.77		03/29/2005	04/28/2005	30		276	9.2	
02/28/2005	03/29/2005	29		1034	35.66		02/28/2005	03/29/2005	29		296	10.21	
01/27/2005	02/28/2005	32		1237	38.66		01/27/2005	02/28/2005	32		405	12.66	
12/28/2004	01/27/2005	30		1321	44.03		12/28/2004	01/27/2005	30		532	17.73	
11/30/2004	12/28/2004	28		1364	48.71		11/30/2004	12/28/2004	28		475	16.96	
10/28/2004	11/30/2004	33		1535	46.52		10/28/2004	11/30/2004	33		469	14.21	
09/28/2004	10/28/2004	30		1415	47.17		09/28/2004	10/28/2004	30		199	6.63	
08/26/2004	09/28/2004	33		1625	49.24		08/26/2004	09/28/2004	33		110	3.33	
07/29/2004	08/26/2004	28		1479	52.82		07/29/2004	08/26/2004	28		103	3.68	
06/29/2004	07/29/2004	30		1109	36.97		06/29/2004	07/29/2004	30		85	2.83	
05/28/2004	06/29/2004	32		1372	42.88		05/28/2004	06/29/2004	32		112	3.5	
04/28/2004	05/28/2004	30		1225	40.83		04/28/2004	05/28/2004	30		114	3.8	

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Customer Usage Data

Period May 1, 2010 through May 7, 2010

{Redacted}

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Electric

Start Date	End Date	Days	Amount	Usage	ADU
04/5/2010	05/4/2010	29	}	973	33.55
03/4/2010	04/5/2010	32	}	823	25.72
02/2/2010	03/4/2010	30	}	853	28.43
12/31/2009	02/2/2010	33	}	1022	30.97
12/2/2009	12/31/2009	29	}	793	27.34
10/30/2009	12/2/2009	33	}	838	25.39
10/1/2009	10/30/2009	29	}	1040	35.86
09/1/2009	10/1/2009	30	}	2291	76.37
08/20/2009	09/1/2009	12	}	1058	88.17

Gas

Start Date	End Date	Days	Amount	Usage	ADU
04/5/2010	05/4/2010	29	d}	44	1.52
03/4/2010	04/5/2010	32	d}	53	1.66
02/2/2010	03/4/2010	30	d}	52	1.73
12/31/2009	02/2/2010	33	d}	66	2
12/2/2009	12/31/2009	29	d}	60	2.07
10/30/2009	12/2/2009	33	d}	61	1.85
10/1/2009	10/30/2009	29	d}	30	1.03
09/1/2009	10/1/2009	30	d}	30	1
08/20/2009	09/1/2009	12	d}	9	0.75

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Start Date	End Date	Days	Amount	Usage	ADU
05/10/2010	05/10/2010	32	[Redacted]	6	0.19
03/9/2010	04/8/2010	30	[Redacted]	18	0.6
02/5/2010	03/9/2010	32	[Redacted]	36	1.13
01/6/2010	02/5/2010	30	[Redacted]	51	1.7
12/7/2009	01/6/2010	30	[Redacted]	117	3.9
11/5/2009	12/7/2009	32	[Redacted]	8	0.25
10/21/2009	11/5/2009	15	[Redacted]	7	0.47

Electric						
Start Date	End Date	Days	Status	Amount	Usage	ADU
04/8/2010	05/10/2010	32		844	26.38	
03/9/2010	04/8/2010	30		1242	41.4	
02/5/2010	03/9/2010	32		2394	74.81	
01/6/2010	02/5/2010	30		4146	138.2	
12/7/2009	01/6/2010	30		2175	72.5	
11/5/2009	12/7/2009	32	Rebilled	2321	72.53	
11/5/2009	12/7/2009	32	Canceled	166	5.19	
10/21/2009	11/5/2009	15		75	5	

Electric						ALLE RD, GRASS VALLEY
Start Date	End Date	Days	Amount	Usage	ADU	
12/22/2009	01/11/2010	10	[Redacted]	41	4.1	
11/19/2009	12/22/2009	33	[Redacted]	303	9.18	
10/21/2009	11/19/2009	29	[Redacted]	1009	34.79	
09/22/2009	10/21/2009	29	[Redacted]	940	32.41	
08/21/2009	09/22/2009	32	[Redacted]	865	27.03	
07/23/2009	08/21/2009	29	[Redacted]	820	28.28	
06/23/2009	07/23/2009	30	[Redacted]	810	27	
05/26/2009	06/23/2009	28	[Redacted]	814	29.07	
04/23/2009	05/26/2009	33	[Redacted]	1103	33.42	
03/24/2009	04/23/2009	30	[Redacted]	1152	38.4	
02/23/2009	03/24/2009	29	[Redacted]	1110	38.28	
01/22/2009	02/23/2009	32	[Redacted]	1370	42.81	
12/22/2008	01/22/2009	31	[Redacted]	1361	43.9	
11/20/2008	12/22/2008	32	[Redacted]	1422	44.44	
10/21/2008	11/20/2008	30	[Redacted]	1251	41.7	
09/22/2008	10/21/2008	29	[Redacted]	980	33.79	
08/21/2008	09/22/2008	32	[Redacted]	896	28	
07/23/2008	08/21/2008	29	[Redacted]	749	25.83	
06/23/2008	07/23/2008	30	[Redacted]	772	25.73	
05/22/2008	06/23/2008	32	[Redacted]	839	26.22	
04/23/2008	05/22/2008	29	[Redacted]	783	27	
03/24/2008	04/23/2008	30	[Redacted]	1067	35.57	
02/22/2008	03/24/2008	31	[Redacted]	1339	43.19	
01/24/2008	02/22/2008	29	[Redacted]	1444	49.79	
12/24/2007	01/24/2008	31	[Redacted]	1363	43.97	
11/26/2007	12/24/2007	28	[Redacted]	978	34.93	
10/24/2007	11/26/2007	33	[Redacted]	949	28.76	
09/25/2007	10/24/2007	29	[Redacted]	793	27.34	
08/23/2007	09/25/2007	33	[Redacted]	723	21.91	
07/26/2007	08/23/2007	28	[Redacted]	618	22.07	
06/28/2007	07/26/2007	30	[Redacted]	753	25.1	
05/29/2007	06/26/2007	32	[Redacted]	773	24.16	
04/26/2007	05/29/2007	29	[Redacted]	751	25.9	
03/27/2007	04/26/2007	30	[Redacted]	997	33.23	
02/27/2007	03/27/2007	28	[Redacted]	958	34.21	
01/25/2007	02/27/2007	33	[Redacted]	1285	38.94	
12/26/2006	01/25/2007	30	[Redacted]	1199	39.97	
11/27/2006	12/26/2006	29	[Redacted]	1058	36.83	
10/26/2006	11/27/2006	32	[Redacted]	1028	32.13	
09/27/2006	10/26/2006	29	[Redacted]	831	28.66	
08/25/2006	09/27/2006	33	[Redacted]	796	24.12	
07/28/2006	08/25/2006	28	[Redacted]	667	23.82	
06/27/2006	07/28/2006	31	[Redacted]	716	23.1	
05/26/2006	06/27/2006	32	[Redacted]	825	25.78	
04/26/2006	05/26/2006	30	[Redacted]	832	27.73	
03/28/2006	04/26/2006	29	[Redacted]	1296	44.69	
02/27/2006	03/28/2006	29	[Redacted]	1429	49.28	
01/25/2006	02/27/2006	33	[Redacted]	1362	41.27	
12/28/2005	01/25/2006	28	[Redacted]	1120	40	
11/28/2005	12/28/2005	30	[Redacted]	1164	38.8	
10/27/2005	11/28/2005	32	[Redacted]	970	30.31	
09/27/2005	10/27/2005	30	[Redacted]	758	25.27	
08/25/2005	09/27/2005	33	[Redacted]	728	22.06	
07/28/2005	08/25/2005	28	[Redacted]	642	22.93	
06/27/2005	07/28/2005	31	[Redacted]	707	22.81	
05/26/2005	06/27/2005	32	[Redacted]	732	22.88	
04/27/2005	05/26/2005	29	[Redacted]	979	33.76	
03/29/2005	04/27/2005	29	[Redacted]	1142	39.38	
02/25/2005	03/29/2005	32	[Redacted]	1339	41.84	
01/26/2005	02/25/2005	30	[Redacted]	1479	49.3	
12/27/2004	01/26/2005	30	[Redacted]	1753	58.43	
11/24/2004	12/27/2004	33	[Redacted]	2063	62.52	
10/26/2004	11/24/2004	29	[Redacted]	1209	41.69	
09/27/2004	10/26/2004	29	[Redacted]	712	24.55	
08/26/2004	09/27/2004	32	[Redacted]	681	21.28	
07/28/2004	08/26/2004	29	[Redacted]	607	20.93	
06/28/2004	07/28/2004	30	[Redacted]	609	20.3	
05/27/2004	06/28/2004	32	[Redacted]	682	21.31	
04/28/2004	05/27/2004	29	[Redacted]	645	22.24	