

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

**and Electric Company
High Bill Complaint Report
Customer Usage Data**

Period: May 15, 2010 through May 21, 2010

{Redacted}	{Redacted}	Electric				
Start Date	End Date	Days	Status	Amount	Usage	ADU
04/2/2010	05/3/2010	31		{Redacted}	1307	42.16
03/3/2010	04/2/2010	30			1476	49.2
02/1/2010	03/3/2010	30			1825	60.83
12/30/2009	02/1/2010	33	Rebilled		3344	101.33
12/30/2009	02/1/2010	33	Canceled		4257	129
12/1/2009	12/30/2009	29	Rebilled		2938	101.31
12/1/2009	12/30/2009	29	Canceled		2025	69.83
10/29/2009	12/1/2009	33			2304	69.82
10/15/2009	10/29/2009	14			241	17.21

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period May 15, 2010 through May 21, 2010

Electric						
Start Date	End Date	Days	Status	Amount	Usage	ADU
04/15/2010	05/14/2010	29			773	26.66
03/16/2010	04/15/2010	30			694	23.13
02/12/2010	03/16/2010	32			768	24
01/13/2010	02/12/2010	30			876	29.2
12/14/2009	01/13/2010	30			1575	52.5
11/12/2009	12/14/2009	32			2361	73.78
10/13/2009	11/12/2009	30			1704	56.8
09/14/2009	10/13/2009	29			1446	49.86
08/13/2009	09/14/2009	32			1571	49.09
07/16/2009	08/13/2009	28			876	31.29
06/15/2009	07/16/2009	31			0	0
05/14/2009	06/15/2009	32			0	0
04/16/2009	05/14/2009	28			0	0
03/16/2009	04/16/2009	31			0	0
02/12/2009	03/16/2009	32			1	0.03
01/13/2009	02/12/2009	30			131	4.37
12/12/2008	01/13/2009	32			930	29.06
11/12/2008	12/12/2008	30			184	6.13
10/13/2008	11/12/2008	30			0	0
09/15/2008	10/13/2008	28			0	0
08/13/2008	09/15/2008	33			0	0
07/15/2008	08/13/2008	29			0	0
06/13/2008	07/15/2008	32			0	0
04/15/2008	06/13/2008	59	Rebilled	9	0.15	
04/15/2008	05/14/2008	29	Canceled	600	20.69	
03/14/2008	04/15/2008	32		1	0.03	
02/14/2008	03/14/2008	29		0	0	
01/15/2008	02/14/2008	30		271	9.03	
12/14/2007	01/15/2008	32		441	13.78	
11/14/2007	12/14/2007	30		344	11.47	
10/16/2007	11/14/2007	29		290	10	
09/17/2007	10/16/2007	29		312	10.76	
08/16/2007	09/17/2007	32		1	0.03	
07/19/2007	08/16/2007	28		9	0.32	
06/18/2007	07/19/2007	31		18	0.58	
05/17/2007	06/18/2007	32		301	9.41	
04/17/2007	05/17/2007	30		416	13.87	
03/19/2007	04/17/2007	29		519	17.9	
02/15/2007	03/19/2007	32		647	20.22	
01/17/2007	02/15/2007	29		720	24.83	
12/15/2006	01/17/2007	33		1057	32.03	
11/15/2006	12/15/2006	30		861	28.7	
10/17/2006	11/15/2006	29		596	20.55	
09/18/2006	10/17/2006	29		528	18.21	
08/17/2006	09/18/2006	32		885	27.66	
07/19/2006	08/17/2006	29		1076	37.1	
06/20/2006	07/19/2006	29		1077	37.14	
05/18/2006	06/20/2006	33		783	23.73	
04/19/2006	05/18/2006	29		663	22.86	
03/20/2006	04/19/2006	30		863	28.77	
02/16/2006	03/20/2006	32		838	26.19	
01/18/2006	02/16/2006	29		752	25.93	
12/17/2005	01/18/2006	32		1059	33.09	
11/17/2005	12/17/2005	30		848	28.27	
10/19/2005	11/17/2005	29		834	28.76	
09/19/2005	10/19/2005	30		795	26.5	
08/17/2005	09/19/2005	33		964	29.21	
07/19/2005	08/17/2005	29		1196	41.24	
06/17/2005	07/19/2005	32		1231	38.47	
05/18/2005	06/17/2005	30		854	28.47	
04/18/2005	05/18/2005	30		894	29.8	
03/18/2005	04/18/2005	31		884	28.52	
02/17/2005	03/18/2005	29		824	28.41	
01/18/2005	02/17/2005	30		909	30.3	
12/20/2004	01/18/2005	29		1039	35.83	
11/17/2004	12/20/2004	33		1035	31.36	
10/19/2004	11/17/2004	29		785	27.07	
09/17/2004	10/19/2004	32		786	24.56	
08/18/2004	09/17/2004	30		824	27.47	
07/20/2004	08/18/2004	29		1247	43	
06/18/2004	07/20/2004	32		958	29.94	
05/18/2004	06/18/2004	31		1044	33.68	

Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU
04/15/2010	05/14/2010	29	Frozen		29	1
03/16/2010	04/15/2010	30	Frozen		40	1.33
02/12/2010	03/16/2010	32	Frozen		60	1.88
01/13/2010	02/12/2010	30	Frozen		74	2.47
12/14/2009	01/13/2010	30	Frozen		74	2.47
11/12/2009	12/14/2009	32	Frozen		70	2.19
10/13/2009	11/12/2009	30	Frozen		23	0.77
09/14/2009	10/13/2009	29	Frozen		19	0.66
08/13/2009	09/14/2009	32	Frozen		17	0.53
07/16/2009	08/13/2009	28	Frozen		15	0.54
06/15/2009	07/16/2009	31	Frozen		17	0.55
05/14/2009	06/15/2009	32	Frozen		20	0.63
04/16/2009	05/14/2009	28	Frozen		33	1.18
03/16/2009	04/16/2009	31	Frozen		44	1.42
02/12/2009	03/16/2009	32	Frozen		85	2.66
01/13/2009	02/12/2009	30	Frozen		61	2.03
12/12/2008	01/13/2009	32	Frozen		92	2.88
11/12/2008	12/12/2008	30	Frozen		51	1.7
10/13/2008	11/12/2008	30	Frozen		26	0.87
09/15/2008	10/13/2008	28	Frozen		17	0.61
08/13/2008	09/15/2008	33	Frozen		16	0.48
07/15/2008	08/13/2008	29	Frozen		14	0.48
06/13/2008	07/15/2008	32	Frozen		26	0.81
05/14/2008	06/13/2008	30	Frozen		21	0.7
04/15/2008	05/14/2008	29	Frozen		21	0.72
03/14/2008	04/15/2008	32	Frozen		49	1.53
02/14/2008	03/14/2008	29	Frozen		57	1.97
01/15/2008	02/14/2008	30	Frozen		93	3.1
12/14/2007	01/15/2008	32	Frozen		92	2.88
11/14/2007	12/14/2007	30	Frozen		61	2.03
10/16/2007	11/14/2007	29	Frozen		26	0.9
09/17/2007	10/16/2007	29	Frozen		26	0.9
08/16/2007	09/17/2007	32	Frozen		16	0.5
07/19/2007	08/16/2007	28	Frozen		16	0.57
06/18/2007	07/19/2007	31	Frozen		17	0.55
05/17/2007	06/18/2007	32	Frozen		22	0.69
04/17/2007	05/17/2007	30	Frozen		30	1
03/19/2007	04/17/2007	29	Frozen		28	0.97
02/15/2007	03/19/2007	32	Frozen		56	1.75
01/17/2007	02/15/2007	29	Frozen		74	2.55
12/15/2006	01/17/2007	33	Frozen		111	3.36
11/15/2006	12/15/2006	30	Frozen		67	2.23
10/17/2006	11/15/2006	29	Frozen		39	1.34
09/18/2006	10/17/2006	29	Frozen		22	0.76
08/17/2006	09/18/2006	32	Frozen		14	0.44
07/19/2006	08/17/2006	29	Frozen		11	0.38
06/20/2006	07/19/2006	29	Frozen		14	0.48
05/18/2006	06/20/2006	33	Frozen		15	0.45
04/19/2006	05/18/2006	29	Frozen		53	1.83
03/20/2006	04/19/2006	30	Frozen		37	1.23
02/16/2006	03/20/2006	32	Frozen		95	2.97
01/18/2006	02/16/2006	29	Frozen		72	2.48
12/17/2005	01/18/2006	32	Frozen		87	2.72
11/17/2005	12/17/2005	30	Frozen		89	2.97
10/19/2005	11/17/2005	29	Frozen		42	1.45
09/19/2005	10/19/2005	30	Frozen		18	0.6
08/17/2005	09/19/2005	33	Frozen		14	0.42
07/19/2005	08/17/2005	29	Frozen		10	0.34
06/17/2005	07/19/2005	32	Frozen		16	0.5
05/18/2005	06/17/2005	30	Frozen		26	0.87
04/18/2005	05/18/2005	30	Frozen		49	1.63
03/18/2005	04/18/2005	31	Frozen		83	2.68
02/17/2005	03/18/2005	29	Frozen		64	2.21
01/18/2005	02/17/2005	30	Frozen		117	3.9
12/20/2004	01/18/2005	29	Frozen		138	4.76
11/17/2004	12/20/2004	33	Frozen		145	4.39
10/19/2004	11/17/2004	29	Frozen		93	3.21
09/17/2004	10/19/2004	32	Frozen		26	0.81
08/18/2004	09/17/2004	30	Frozen		11	0.37
07/20/2004	08/18/2004	29	Frozen		11	0.38
06/18/2004	07/20/2004	32	Frozen		12	0.38
05/18/2004	06/18/2004	31	Frozen		22	0.71

04/20/2004 05/18/2004 28

948 33.86

04/20/2004 05/18/2004 28

Frozen 24

0.86

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Period May 15, 2010 through May 21, 2010

Electric						Gas						
Start Date	End Date	Days	Amount	Usage	ADU		Start Date	End Date	Days	Amount	Usage	ADU
04/4/2010	05/3/2010	29	{Redacted}	1197.3412	41.29	HE7	04/5/2010	05/4/2010	29	{Redacted}	30	1.03
03/3/2010	04/4/2010	32		1457.648	45.55		03/4/2010	04/5/2010	32		55	1.72
02/1/2010	03/3/2010	30		1251.0266	41.7		02/2/2010	03/4/2010	30		48	1.6
12/30/2009	02/1/2010	33		1365.0825	41.37		12/31/2009	02/2/2010	33		86	2.61
12/1/2009	12/30/2009	29		1049.7676	36.2		12/2/2009	12/31/2009	29		83	2.86
10/29/2009	12/1/2009	33		1131.081	34.28		10/30/2009	12/2/2009	33		57	1.73
10/16/2009	10/29/2009	13		394.83	30.37		10/1/2009	10/30/2009	29		18	0.62
						TOU E7	09/1/2009	10/1/2009	30		23	0.77
							08/3/2009	09/1/2009	29		24	0.83
							06/4/2009	08/3/2009	60		0	0
							05/5/2009	06/4/2009	30		52	1.73
							04/3/2009	05/5/2009	32		41	1.28
							03/4/2009	04/3/2009	30		61	2.03
							02/2/2009	03/4/2009	30		75	2.5
							12/31/2008	02/2/2009	33		96	2.91
							12/3/2008	12/31/2008	28		87	3.11
							10/31/2008	12/3/2008	33		46	1.39
							10/2/2008	10/31/2008	29		25	0.86
							09/3/2008	10/2/2008	29		18	0.62
							08/1/2008	09/3/2008	33		44	1.33
							07/2/2008	08/1/2008	30		46	1.53
							06/3/2008	07/2/2008	29		39	1.34
							05/5/2008	06/3/2008	29		39	1.34
							04/2/2008	05/5/2008	33		54	1.64
							03/5/2008	04/2/2008	28		68	2.43
							02/1/2008	03/5/2008	33		91	2.76
							01/4/2008	02/1/2008	28		109	3.89
							12/5/2007	01/4/2008	30		114	3.8
							11/3/2007	12/5/2007	32		73	2.28
							10/5/2007	11/3/2007	29		39	1.34
							09/6/2007	10/5/2007	29		32	1.1
							08/6/2007	09/6/2007	31		33	1.06
							07/7/2007	08/6/2007	30		32	1.07
							06/6/2007	07/7/2007	31		52	1.68
							05/8/2007	06/6/2007	29		35	1.21
							04/6/2007	05/8/2007	32		105	3.28
							03/8/2007	04/6/2007	29		42	1.45
							02/5/2007	03/8/2007	31		84	2.71
							01/5/2007	02/5/2007	31		124	4
							12/6/2006	01/5/2007	30		100	3.33
							11/6/2006	12/6/2006	30		81	2.7
							10/5/2006	11/6/2006	32		46	1.44
							09/6/2006	10/5/2006	29		22	0.76
							08/7/2006	09/6/2006	30		32	1.07
							07/7/2006	08/7/2006	31		24	0.77
							06/7/2006	07/7/2006	30		57	1.9
							05/9/2006	06/7/2006	29		56	1.93
							04/6/2006	05/9/2006	33		48	1.45
							03/8/2006	04/6/2006	29		86	2.97
							02/6/2006	03/8/2006	30		93	3.1
							01/6/2006	02/6/2006	31		105	3.39
							12/7/2005	01/6/2006	30		92	3.07
							11/7/2005	12/7/2005	30		77	2.57
							10/7/2005	11/7/2005	31		42	1.35
							09/6/2005	10/7/2005	31		34	1.1
							08/5/2005	09/6/2005	32		34	1.06
							07/7/2005	08/5/2005	29		33	1.14
							06/7/2005	07/7/2005	30		47	1.57
							05/9/2005	06/7/2005	29		67	2.31
							04/7/2005	05/9/2005	32		54	1.69
							03/9/2005	04/7/2005	29		57	1.97
							02/7/2005	03/9/2005	30		69	2.3
							01/6/2005	02/7/2005	32		126	3.94
							12/7/2004	01/6/2005	30		109	3.63
							11/4/2004	12/7/2004	33		99	3
							10/7/2004	11/4/2004	28		46	1.64
							09/8/2004	10/7/2004	29		36	1.24
							08/6/2004	09/8/2004	33		36	1.09
							07/8/2004	08/6/2004	29		29	1

06/8/2004	07/8/2004	30	□	36	1.2
05/6/2004	06/8/2004	33		60	1.82
04/7/2004	05/6/2004	29		48	1.66

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period May 15, 2010 through May 21, 2010

Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
04/15/2010	05/14/2010	29	1314	45.31		04/16/2010	05/14/2010	29	51	1.76	
03/16/2010	05/15/2010	30	1387	46.23		03/16/2010	04/15/2010	30	71	2.37	
02/12/2010	03/16/2010	32	1715	53.59		02/12/2010	03/16/2010	32	114	3.56	
01/14/2010	02/12/2010	29	1563	53.9		01/14/2010	02/12/2010	29	117	4.03	
12/14/2009	01/14/2010	31	1809	58.35		12/14/2009	01/14/2010	31	131	4.23	
11/13/2009	12/14/2009	31	1794	57.87		11/13/2009	12/14/2009	31	133	4.29	
10/14/2009	11/13/2009	30	1429	47.63		10/14/2009	11/13/2009	30	40	1.33	
09/15/2009	10/14/2009	29	1522	52.48		09/16/2009	10/14/2009	29	30	1.03	
08/13/2009	09/15/2009	33	2015	61.06		08/13/2009	09/15/2009	33	34	1.03	
07/16/2009	08/13/2009	28	1639	58.54		07/16/2009	08/13/2009	28	27	0.96	
06/15/2009	07/16/2009	31	1595	51.45		06/16/2009	07/16/2009	31	28	0.9	
06/16/2009	06/15/2009	30	1682	54.26		05/16/2009	06/15/2009	31	35	1.13	
04/15/2009	05/15/2009	30	1601	53.37		04/16/2009	05/15/2009	30	46	1.53	
03/16/2009	04/15/2009	30	1583	52.77		03/16/2009	04/15/2009	30	56	1.87	
02/13/2009	03/16/2009	31	1830	59.03		02/13/2009	03/16/2009	31	103	3.32	
01/14/2009	02/13/2009	30	1742	58.07		01/14/2009	02/13/2009	30	103	3.43	
12/12/2008	01/14/2009	33	1897	57.48		12/12/2008	01/14/2009	33	146	4.42	
11/12/2008	12/12/2008	30	1819	60.63		11/12/2008	12/12/2008	30	91	3.03	
10/14/2008	11/12/2008	29	1645	56.72		10/14/2008	11/12/2008	29	43	1.48	
09/15/2008	10/14/2008	29	1550	53.45		09/16/2008	10/14/2008	29	31	1.07	
08/13/2008	09/15/2008	33	1991	60.33		08/13/2008	09/15/2008	33	31	0.94	
07/16/2008	08/13/2008	28	1532	54.71		07/16/2008	08/13/2008	28	26	0.93	
06/13/2008	07/16/2008	33	2111	63.97		06/13/2008	07/16/2008	33	35	1.06	
06/14/2008	06/13/2008	30	1686	56.2		05/14/2008	06/13/2008	30	37	1.23	
04/16/2008	05/14/2008	28	1404	50.14		04/16/2008	05/14/2008	28	52	1.86	
03/17/2008	04/16/2008	30	1427	47.57		03/17/2008	04/16/2008	30	68	2.27	
02/13/2008	03/17/2008	33	1698	51.45		02/13/2008	03/17/2008	33	102	3.09	
01/15/2008	02/13/2008	29	1569	54.1		01/16/2008	02/13/2008	29	166	5.72	
12/14/2007	01/15/2008	32	1357	42.41		12/14/2007	01/15/2008	32	135	4.22	
11/16/2007	12/14/2007	29	1488	51.31		11/16/2007	12/14/2007	29	113	3.9	
10/17/2007	11/15/2007	29	1491	51.41		10/17/2007	11/15/2007	29	42	1.45	
09/17/2007	10/17/2007	30	1432	47.73		09/17/2007	10/17/2007	30	37	1.23	
08/16/2007	09/17/2007	32	1819	56.84		08/16/2007	09/17/2007	32	34	1.06	
07/18/2007	08/16/2007	29	1559	53.76		07/18/2007	08/16/2007	29	32	1.1	
06/19/2007	07/18/2007	29	1171	40.38		06/19/2007	07/18/2007	29	33	1.14	
06/17/2007	06/19/2007	33	1316	39.88		05/17/2007	06/19/2007	33	39	1.18	
04/17/2007	05/17/2007	30	1498	49.93		04/17/2007	05/17/2007	30	55	1.83	
03/19/2007	04/17/2007	29	1320	45.52		03/19/2007	04/17/2007	29	58	2	
02/16/2007	03/19/2007	31	1485	47.9		02/16/2007	03/19/2007	31	94	3.03	
01/17/2007	02/16/2007	30	2596	86.53		01/17/2007	02/16/2007	30	142	4.73	
12/15/2006	01/17/2007	33	1748	52.97		12/16/2006	01/17/2007	33	177	5.36	
11/16/2006	12/15/2006	29	1737	59.9		11/16/2006	12/15/2006	29	118	4.07	
10/17/2006	11/16/2006	30	1711	57.03		10/17/2006	11/16/2006	30	52	1.73	
09/18/2006	10/17/2006	29	1614	55.66		09/18/2006	10/17/2006	29	38	1.31	
08/17/2006	09/18/2006	32	1682	52.56		08/17/2006	09/18/2006	32	36	1.13	
07/19/2006	08/17/2006	29	1933	66.66		07/19/2006	08/17/2006	29	31	1.07	
06/20/2006	07/19/2006	29	1658	57.17		06/20/2006	07/19/2006	29	31	1.07	
05/20/2006	06/20/2006	31	1774	57.23		05/20/2006	06/20/2006	31	39	1.26	
04/16/2006	05/20/2006	32	1735	54.22		04/16/2006	05/20/2006	32	47	1.47	
03/20/2006	04/18/2006	29	1194	41.17		03/20/2006	04/18/2006	29	76	2.62	
02/16/2006	03/20/2006	32	2149	67.16		02/16/2006	03/20/2006	32	148	4.63	
01/16/2006	02/16/2006	29	1810	62.41		01/16/2006	02/16/2006	29	125	4.31	
12/16/2005	01/18/2006	33	2130	64.55		12/16/2005	01/18/2006	33	125	3.79	
11/17/2005	12/16/2005	29	1987	68.52		11/17/2005	12/16/2005	29	122	4.21	
10/16/2005	11/17/2005	30	1987	66.23		10/16/2005	11/17/2005	30	52	1.73	
09/19/2005	10/18/2005	29	1937	66.79		09/19/2005	10/18/2005	29	35	1.21	
08/17/2005	09/19/2005	33	2279	69.06		08/17/2005	09/19/2005	33	41	1.24	
07/19/2005	08/17/2005	29	2210	76.21		07/19/2005	08/17/2005	29	32	1.1	
06/17/2005	07/19/2005	32	2029	63.41		06/17/2005	07/19/2005	32	37	1.16	
06/19/2005	06/17/2005	29	1648	56.83		05/19/2005	06/17/2005	29	37	1.28	
04/16/2005	05/19/2005	31	1844	59.48		04/16/2005	05/19/2005	31	59	1.9	
03/18/2005	04/18/2005	31	1612	52		03/16/2005	04/18/2005	31	88	2.84	
02/16/2005	03/18/2005	30	1607	53.57		02/16/2005	03/18/2005	30	94	3.13	
01/16/2005	02/16/2005	29	1626	56.07		01/18/2005	02/16/2005	29	154	5.31	
12/20/2004	01/18/2005	29	1599	55.14		12/20/2004	01/18/2005	29	186	6.41	
11/17/2004	12/20/2004	33	1629	49.36		11/17/2004	12/20/2004	33	146	4.42	
10/16/2004	11/17/2004	30	1621	54.03		10/18/2004	11/17/2004	30	89	2.97	
09/17/2004	10/18/2004	31	1604	51.74		09/17/2004	10/18/2004	31	38	1.23	
08/16/2004	09/17/2004	30	1731	57.7		08/18/2004	09/17/2004	30	32	1.07	
07/20/2004	08/18/2004	29	1658	57.17		07/20/2004	08/18/2004	29	30	1.03	

06/18/2004	07/20/2004	32		1955	61.09	06/18/2004	07/20/2004	32		47	1.47
05/19/2004	06/18/2004	30		1575	52.5	05/19/2004	06/18/2004	30		36	1.2
04/19/2004	05/19/2004	30		1592	53.07	04/19/2004	05/19/2004	30		48	1.6