

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Applications of Pacific Gas and Electric Company for Approval of the 2009-2011 Low-Income Energy Efficiency and California Alternate Rates for Energy Programs and Budget (U39M)	Application 08-05-022 (Filed May 15, 2008)
Application of San Diego Gas & Electric Company (U 902 M) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-024 (Filed May 15, 2008)
Application of Southern California Gas Company (U 904 G) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009 – 2011.	Application 08-05-025 (Filed May 15, 2008)
Application of Southern California Edison Company (U 338-E) for Approval of Low-Income Assistance Programs and Budgets for Program Years 2009, 2010 and 2011.	Application 08-05-026 (Filed May 15, 2008)

**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR MAY 2010**

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**MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON
LOW-INCOME ASSISTANCE PROGRAMS FOR MAY 2010**

This is the fifth monthly report of program year (PY) 2010. The purpose of this report is to consolidate activity for the CARE and LIEE programs and provide the Energy Division with all the necessary information to assist in analyzing the low-income programs.

This report presents year-to-date LIEE and CARE results and expenditures through May 2010 for San Diego Gas & Electric Company (SDG&E).

Respectfully Submitted,

/s/ Kim F. Hassan

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LOW-INCOME ENERGY EFFICIENCY PROGRAM MONTHLY REPORT

1. LIEE Executive Summary

1.1. Low-Income Energy Efficiency Program Overview

Summary of the LIEE Program elements as approved in Decision (D.) 08-11-031:

LIEE Program Summary for Month			
	Authorized / Planning Assumptions	Actual to Date	%
Budget	\$21,184,008	6,741,862	32%
Homes Treated	20,384	7,701	38%
kWh Saved	8,887,914	2,418,537	27%
kW Demand Reduced	2,010	220	11%
Therms Saved	478,745	128,515	27%
GHG Emissions Reduced	7,661	2,082	27%

SDG&E enrolled 2,035 customers in the LIEE program during the month of May and 9,501 year-to-date. Of those enrolled year-to-date, 7,701 have been expensed and counted as homes treated. As a result of the enrollments and homes treated this year, SDG&E has saved 2,418,537 kWh, reduced 220 kW of demand, saved 128,515 therms and reduced 2,082 tons of green house gas (GHG) emissions.

Through marketing and outreach efforts, SDG&E generated a total of 2,833 leads for the LIEE program in May, and is currently working to convert these leads into enrollments and homes treated.

1.2 Whole Neighborhood Approach (WNA)

1.2.1 Summary of the geographic and customer segmentation strategy employed, (i.e. tools and analysis used to segment “neighborhoods,” how neighborhoods are segmented and how this information is communicated to the contractor/CBO).

SDG&E's segmentation tools and strategies remain unchanged from last month. Demographic information from Claritas, referred to as PRIZM codes, is still used to segment the customer base. However, expanded outreach efforts through capitation agencies will help SDG&E reach deeper into neighborhoods by leveraging existing relationships with clientele. Additionally, SDG&E brought on a new HVAC contractor in North County to help serve the eligible population in that area. The new contractor will improve efficiency by allowing the existing HVAC contractors to focus on specific neighborhoods in their respective areas and thereby reduce travel time.

1.3 LIEE Marketing, Education and Outreach

1.3.1. Summary of LIEE program marketing, education and outreach strategies deployed this month.

Direct marketing - In May, direct marketing efforts included direct mail, automated outbound calling and door-to-door canvassing.

- **Direct Mail**

SDG&E mailed LIEE program information to 18,768 households with high potential for LIEE eligibility in May. A total of 116 leads were generated from May mailings and 46 households were enrolled based on previous and current direct mail efforts. Due to the lower than expected conversion rate, SDG&E will begin exploring new strategies for direct mail.

- **Automated Outbound Calling**

SDG&E contacted 19,288 households about the LIEE program through automated outbound calls during May. From these calls, 424 leads were generated and 57 of these leads were converted into enrollments. As with direct mail, the lower than expected response rate has prompted SDG&E to look for new strategies to improve the automated calling campaign.

- **Door-to-Door Canvassing**

SDG&E's door-to-door canvassing contractor, Richard Heath & Associates (RHA), contacted 12,149 low-income homes in May. RHA generated 1,410 leads and converted 1,305 of these leads into enrollments. Door-to-door canvassing continues to be a productive direct marketing technique for LIEE, producing the most leads per contact and the best quality leads as demonstrated by the high conversion of leads to enrollments.

1.3.2 Customer Assistance Marketing, Education and Outreach for both LIEE and CARE programs.

CARE and LIEE Community Outreach

In May, community outreach for CARE and LIEE included participation in community events, leveraging efforts with Capitation Contractors and 211 San Diego.

- **Community Events**

SDG&E representatives or capitation agencies attend these events where they disseminate information on customer assistance programs and assist with customer enrollment. SDG&E's participation in four community events in May resulted in 51 CARE applications and 34 LIEE leads:

5/11/10 La Maestra Community Health Center 20th Anniv.Celebration Event

La Maestra celebrated their 20th anniversary with a street fair on May 11. SDG&E employees were on site to educate fair-goers about the CARE and LIEE programs and to assist clients with enrollment.

La Maestra Community Health Centers have been the medical home and a resource center for over 65,000 low-income community residents. La Maestra

works to address the multicultural, multilingual requirements of the diverse target population it works with and helps give them access to necessary services.

5/14/10 Crosspointe Life Church Information Fair

Crosspointe Life Church held an information fair on May 14 to promote a variety of programs and services. Neighborhood Healthcare represented SDG&E at this event, where it promoted CARE and LIEE programs. More than 150 people attended the Crosspointe Life Church Information Fair.

5/15/10 North County Health Services Health Fair

On May 15, North County Health Services held a health fair to promote health, wellness and other services to local residents. SDG&E employees were on site to educate fair-goers about the CARE and LIEE programs and to assist clients with enrollment.

5/18/10 Children's Choice Learning Information Fair

Children's Choice Learning hosted an information fair on May 18 where various programs and services were promoted. Neighborhood Healthcare was on site to educate fair-goers about the CARE and LIEE programs and to assist clients with enrollment. Approximately 150 people were in attendance.

- **Capitation Contractors**

SDG&E leverages the resources of community-based organizations (CBO's) and agencies called Capitation Contractors to enroll customers in the CARE and LIEE programs. These organizations leverage existing relationships with low-income clients to extend CARE and LIEE program benefits as part of their total assistance offering. As an incentive, SDG&E provides CARE Capitation Contractors with a fee for each enrollment generated.

In an effort to maintain relationships with these organizations and keep the LIEE and CARE programs top of mind, SDG&E visits agency sites each week. In May, SDG&E made 211 visits to 65 different agencies, which resulted in 541 CARE enrollments and 25 LIEE leads.

- **2-1-1 San Diego**

2-1-1 San Diego is a community disaster, health and human services center and resource providing information and referrals to households that need assistance. SDG&E leverages the resources of 2-1-1 San Diego to promote CARE, LIEE and Medical Baseline programs.

Through referrals in May, 2-1-1 provided SDG&E with 67 CARE enrollments, 6 LIEE program leads and 47 Medical Baseline program applications.

1.4. Leveraging Success with CSD

1.4.1 Status of the leveraging effort with CSD.

SDG&E continues to look for new leveraging opportunities with CSD. However, there is nothing additional to report for the month of May.

1.5 Workforce Education & Training

1.5.1 Summary of efforts to improve and expand LIEE workforce education and training.

There is no additional information to report this month regarding efforts to improve and expand LIEE workforce education and training (WE&T).

2. CARE Executive Summary

2.1. CARE Program Summary

CARE Budget Categories	Authorized Budget	Actual Expenses to Date	% of Budget Spent
Outreach	\$1,611,634	\$462,988	29%
Proc., Certification and Verification	\$222,967	\$71,244	32%
Information Tech./Programming	\$481,841	\$112,875	23%
Pilots	N/A	N/A	N/A
Measurement and Evaluation	\$4,160	\$0	0%
Regulatory Compliance	\$190,205	\$65,229	34%
General Administration	\$410,096	\$182,423	44%
CPUC Energy Division Staff	\$102,900	\$24,818	24%
Cooling Centers	N/A	N/A	N/A
Total Expenses	\$3,023,803	\$919,577	30%
Subsidies and Benefits	\$48,492,992	\$22,990,072	47%
Total Program Costs and Discounts	\$51,516,795	\$23,909,649	46%

2.1.2 CARE program penetration rate to date:

CARE Penetration		
Participants Enrolled	Eligible Participants	Penetration rate
274,687	352,177	78%

SDG&E saw an increase in total CARE participation from 272,263 to 274,687 in May and an increase in the penetration rate from 77.3% to 78.0%.

2.2. CARE Marketing, Education and Outreach

2.2.1. Summary of CARE program marketing, education and outreach strategies deployed this month.

Direct Marketing - In May, direct marketing efforts consisted of automated outbound calling and door-to-door canvassing.

- **Automated Outbound Calling**

SDG&E conducted two phone campaigns in May:

- SDG&E contacted 60,155 customers residing in PRIZM codes 21, 26, 27, 29, 30 and 34 between May 15 and May 22 in an effort to enroll them in CARE. SDG&E attempted to contact 84,999 customers for this campaign, but 24,844 were removed as they only had cell phones on file¹. Of the 60,155 contacted, 1.74% or 1,044 were enrolled.
- SDG&E contacted 4,350 CARE and FERA participants between May 15 and May 22 in an effort to recertify them automatically by phone. This campaign successfully recertified 888 (20%) of those called. SDG&E attempted to recertify 5,716 customers, but 1,366 were removed as they only had cell phones on file.

- **Door-to-Door Canvassing**

In May, SDG&E's two door-to-door canvassing contractors, Energy Save and Quallight, visited approximately 5,635 low-income households in San Diego, Chula Vista, Oceanside, El Cajon, La Mesa, National City and Lakeside to discuss the CARE program. Through these canvassing efforts, SDG&E generated 1,022 CARE program applications and 805 enrollments.

CARE Integration – During the month of May, SDG&E generated 530 CARE enrollments through integrated efforts with various departments within the company.

¹ Even though SDG&E is offering a free program and not selling anything to customers, recent court cases have prompted SDG&E to avoid contacting customers through their cell phones.

- **LIEE:** referrals from the LIEE program resulted in 819 CARE applications of which 281 were converted into enrollments.
- **Customer Service:** SDG&E’s call center generated 811 CARE enrollments.
- **Branch Offices:** SDG&E’s branch offices generated 650 CARE applications and 343 LIEE leads. Total enrollments will be reported next month.

2.3 CARE Recertification Complaints

There were no CARE recertification complaints for the month of May.

3. Appendix: LIEE Tables and CARE Tables

LIEE- Table 1- LIEE Program Expenses

LIEE- Table 2- LIEE Expenses & Energy Savings by Measures Installed

LIEE- Table 3- LIEE Average Bill Savings per Treated Home

LIEE- Table 4- LIEE Homes Treated

LIEE- Table 5- LIEE Customer Summary

LIEE- Table 6- LIEE Expenditures for Pilots and Studies

LIEE- Table 7- Whole Neighborhood Approach

CARE- Table 1- CARE Overall Program Expenses

CARE- Table 2- CARE Enrollment, Recertification, Attrition, and Penetration

CARE- Table 3- CARE Verification

CARE- Table 4- Self Certification and Re-Certification

CARE- Table 5- Enrollment by County

CARE- Table 6- Recertification Results

CARE- Table 7- Capitation Contractors

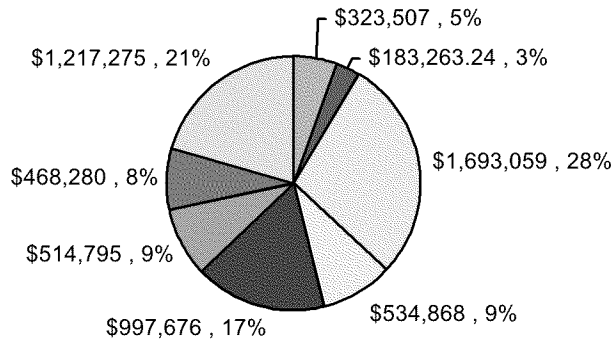
CARE- Table 8- Participants as of Month End

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 1 - LIEE Program Expenses												
2	San Diego Gas & Electric												
3	May 2010												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	LIEE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Energy Efficiency												
7	- Gas Appliances	\$ -	\$ 2,317,927	\$ 2,317,927	\$ -	\$ 224,275	\$ 224,275	\$ -	\$ 654,783	\$ 654,783	0%	28%	28%
8	- Electric Appliances	\$ 8,190,025	\$ -	\$ 8,190,025	\$ 576,314	\$ -	\$ 576,314	\$ 1,652,686	\$ -	\$ 1,652,686	20%	0%	20%
9	- Weatherization	\$ -	\$ 4,198,133	\$ 4,198,133	\$ -	\$ 749,189	\$ 749,189	\$ -	\$ 2,423,179	\$ 2,423,179	0%	58%	58%
10	- Outreach and Assessment	\$ 974,610	\$ 974,610	\$ 1,949,220	\$ 224,955	\$ 224,955	\$ 449,910	\$ 530,238	\$ 530,238	\$ 1,060,476	54%	54%	54%
11	- In Home Energy Education	\$ 593,531	\$ 593,531	\$ 1,187,062	\$ 33,656	\$ 33,656	\$ 67,312	\$ 78,330	\$ 78,330	\$ 156,660	13%	13%	13%
12	- Education Workshops	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ 77,731	\$ 77,731	\$ 155,462	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Cool Centers	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	ENERGY EFFICIENCY TOTAL	\$ 9,835,897	\$ 8,161,932	\$ 17,997,829	\$ 834,925	\$ 1,232,075	\$ 2,067,000	\$ 2,261,254	\$ 3,686,530	\$ 5,947,784	23%	45%	33%
16													
17	Training Center	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
18	Inspections	\$ 30,411	\$ 30,411	\$ 60,821	\$ 3,455	\$ 3,455	\$ 6,910	\$ 12,028	\$ 12,028	\$ 24,056	40%	40%	40%
19	Marketing	\$ 409,719	\$ 409,719	\$ 819,437	\$ 18,657	\$ 18,657	\$ 37,314	\$ 69,419	\$ 69,419	\$ 138,838	17%	17%	17%
20	M&E Studies	\$ 42,042	\$ 42,042	\$ 84,084	\$ 2,948	\$ 2,948	\$ 5,896	\$ (9,618)	\$ (9,618)	\$ (19,236)	-23%	-23%	-23%
21	Regulatory Compliance	\$ 139,362	\$ 139,362	\$ 278,723	\$ 4,136	\$ 4,136	\$ 8,272	\$ 34,223	\$ 34,222	\$ 68,445	25%	25%	25%
22	General Administration	\$ 949,084	\$ 949,084	\$ 1,898,167	\$ 30,155	\$ 30,155	\$ 60,310	\$ 286,382	\$ 286,381	\$ 572,763	30%	30%	30%
23	CPUC Energy Division	\$ 22,474	\$ 22,474	\$ 44,947	\$ 1,001	\$ 1,001	\$ 2,002	\$ 4,606	\$ 4,606	\$ 9,212	20%	20%	20%
24													
25	TOTAL PROGRAM COSTS	\$ 11,428,987	\$ 9,755,022	\$ 21,184,008	\$ 895,277	\$ 1,292,427	\$ 2,187,704	\$ 2,658,294	\$ 4,083,568	\$ 6,741,862	23%	42%	32%
26	Funded Outside of LIEE Program Budget												
27	Indirect Costs				\$ 23,180	\$ 26,266	\$ 49,446	\$ 166,299	\$ 177,280	\$ 343,579			
28													
29	NGAT Costs				\$ 47,320	\$ 47,320		\$ 131,603	\$ 131,603				
30	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H
1	LIEE Table 2 LIEE Expenses and Energy Savings by Measures Installed San Diego Gas & Electric May 2010							
2	Year-To-Date Completed & Expensed Installations							
3	Measures	Units	Quantity Installed	kWh (Annual)	kW (Annual)¹	Therms (Annual)	Expenses	Expenditure
4	Heating Systems							
5	Furnaces	Each	726	-	-	295	\$ 323,507	5%
6	Cooling Measures							
7	A/C Replacement - Room	Each	197	16,662	13	-	\$ 181,138	3%
8	A/C Replacement - Central	Each	0	-	-	-	\$ -	0%
9	A/C Tune-up - Central	Each	17	2,606	-	-	\$ 2,125	0%
10	A/C Services - Central	Each	0	-	-	-	\$ -	0%
11	Heat Pump	Each	0	-	-	-	\$ -	0%
12	Evaporative Coolers	Each	0	-	-	-	\$ -	0%
13	Evaporative Cooler	Each	0	-	-	-	\$ -	0%
14	Infiltration & Space							
15	Envelope and Air Sealing	Home	6,800	74,237	-	16,760	\$ 1,357,517	23%
16	Duct Sealing	Home	194	29,392	-	-	\$ 26,547	0%
17	Attic Insulation	Home	323	34,014	15	11,652	\$ 308,995	5%
18	Water Heating Measures							
19	Water Heater Conservation	Home	7,092	71,897	16	72,321	\$ 511,328	9%
20	Water Heater Replacement -	Each	26	-	-	-	\$ 23,541	0%
21	Water Heater Replacement -	Each	0	-	-	-	\$ -	0%
22	Tankless Water Heater - Gas	Each	0	-	-	-	\$ -	0%
23	Tankless Water Heater - Electric	Each	0	-	-	-	\$ -	0%
24	Lighting Measures							
25	CFLs	Each	38,197	611,152	76	-	\$ 263,510	4%
26	Interior Hard wired CFL fixtures	Each	4,357	278,848	9	-	\$ 320,042	5%
27	Exterior Hard wired CFL	Each	1,165	12,432	-	-	\$ 63,007	1%
28	Torchiere	Each	3,715	709,565	7	-	\$ 351,117	6%
29	Refrigerators							
30	Refrigerators - Primary	Each	606	456,438	77	-	\$ 514,795	9%
31	Refrigerators - Secondary	Each	0	-	-	-	\$ -	0%
32	Pool Pumps							
33	Pool Pumps	Each	0	-	-	-	\$ -	0%
34	New Measures							
35	Forced Air Unit Standing Pilot	Each	148	-	-	6,512	\$ 44,108	1%
36	Furnace Clean and Tune	Each	3,712	-	-	-	\$ 207,928	3%
37	High Efficiency Clothes	Each	24	-	-	-	\$ 15,060	0%
38	Microwave	Each	258	25,387	-	671	\$ 23,220	0%
39	Thermostatic Shower Valve	Each	2,300	29,127	6	20,305	\$ 134,508	2%
40	LED Night Lights	Each	18,911	66,779	-	-	\$ 58,516	1%
41	Occupancy Sensor		0	-	-	-	\$ -	0%
42	Pilots							
43	A/C Tune-up Central	Home	0	-	-	-	\$ -	0%
44	Interior Hard wired CFL fixtures	Each	0	-	-	-	\$ -	0%
45	Ceiling Fans	Each	0	-	-	-	\$ -	0%
46	In-Home Display	Each	0	-	-	-	\$ -	0%
47	Programmable Controllable	Each	0	-	-	-	\$ -	0%
48	Forced Air Unit	Each	0	-	-	-	\$ -	0%
49	Microwave		0	-	-	-	\$ -	0%
50	High Efficiency Clothes		0	-	-	-	\$ -	0%
51	Customer Enrollment							
52	Outreach & Assessment	Home	7,688				\$ 1,060,651	18%
53	In-Home Education	Home	7,631				\$ 156,624	3%
54	Education Workshops	Participant	0				\$ -	0%
55								
56	Total Savings/Expenditures			2,418,537	220	128,515	\$ 5,947,783	100%
57								
58	Homes Weatherized	Home	7,238					
59								
60	Homes Treated							
61	- Single Family Homes Treated	Home	3,008					
62	- Multi-family Homes Treated	Home	4,313					
63	- Mobile Homes Treated	Home	380					
64	- Total Number of Homes Treated	Home	7,701					
65	# Eligible Homes to be Treated for PY²	Home	20,384					
66	% OF Homes Treated	%	38%					
67								
68	- Total Master-Metered Homes	Home	34					
69	¹ Energy savings is based on the 2005 Load Impact Evaluation.							
70	² Based on Attachment H of D0811031							
71	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments							
72	³ Line Item 46: In-Home Display Pilot, conducted 150 telephone interviews to non-responsive customers.							

PIE CHART 1- Expenses by Measures Category For May 2010

**LIEE Table 2
San Diego Gas & Electric
YTD LIEE Expenses
May 2010**



- | | |
|-------------------------------------|--------------------------|
| ■ Heating Systems | ■ Cooling Measures |
| ■ Infiltration & Space Conditioning | ■ Water Heating Measures |
| ■ Lighting Measures | ■ Refrigerators |
| ■ New Measures | ■ Customer Enrollment |

	A	B
1	LIEE Table 3 - Average Bill Savings per Treated Home San Diego Gas & Electric May 2010	
2	Year-to-date Installations - Expensed	
3		
4	Annual kWh Savings	2,418,537
5	Annual Therm Savings	128,515
6	Lifecycle kWh Savings	21,173,832
7	Lifecycle Therm Savings	1,343,754
8	Current kWh Rate	\$ 0.13
9	Current Therm Rate	\$ 1.09
10	Number of Treated Homes	7,701
11	Average 1st Year Bill Savings / Treated Home	58.48
12	Average Lifecycle Bill Savings / Treated Home	451.96
13	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.	

	A	B	C	D	E	F	G
1	LIEE Table 4 - LIEE Homes Treated San Diego Gas & Electric May 2010						
2	County	Eligible Customers			Homes Treated Year-To-Date		
3		Rural	Urban	Total	Rural	Urban	Total
4	Orange County	0	15,734	15,734	0	15	15
5	San Diego	17,769	319,704	337,472	214	7,472	7,686
6							
7	Total	17,769	335,437	353,206	214	7,487	7,701
8	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.						

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	LIEE Table 5 - LIEE Customer Summary San Diego Gas & Electric May 2010																
2		Gas & Electric				Gas Only				Electric Only				Total			
3		# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW
4	Month																
5	Jan-10	346	226	110,316	17	0	0	0	0	8	0	2,473	0	354	226	112,789	17
6	Feb-10	1,694	18,868	488,702	55	0	0	0	0	54	0	25,556	4	1,748	18,868	514,257	59
7	Mar-10	2,947	65,509	1,096,160	96	0	0	0	0	101	0	82,885	12	3,048	65,509	1,179,045	108
8	Apr-10	4,258	88,651	1,439,108	123	0	0	0	0	150	0	108,832	16	4,408	88,651	1,547,941	139
9	May-10	7,445	128,515	2,236,684	194	0	0	0	0	256	0	181,853	27	7,701	128,515	2,418,537	220
10	Jun-10																
11	Jul-10																
12	Aug-10																
13	Sep-10																
14	Oct-10																
15	Nov-10																
16	Dec-10																
17	Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.																
18	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	LIEE Table 6 - Expenditures for Pilots and Studies												
2	San Diego Gas & Electric												
3	May 2010												
4		Authorized 3-Year Budget			Current Month Expenses			Expenses Since January 1, 2009			% of 3-Year Budget Spent		
5		Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Pilots:												
7	In Home Display	\$ 81,570	\$ 81,570	\$ 163,140	\$ -	\$ -	\$ -	\$ 6,456	\$ 6,456	\$ 12,912	8%	8%	8%
8	Programmable Thermostat	\$ 120,910	\$ 120,910	\$ 241,820	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
9	WE&T Pilot	\$ 11,343	\$ 11,343	\$ 22,686	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
10													
11													
12													
13													
14	Total Pilots	\$ 213,823	\$ 213,823	\$ 427,646	\$ -	\$ -	\$ -	\$ 6,456	\$ 6,456	\$ 12,912	3%	3%	3%
15													
16	Studies:												
17	Non-Energy Benefits	\$ 15,000	\$ 15,000	\$ 30,000	\$ -	\$ -	\$ -	\$ 2,094	\$ 2,094	\$ 4,188	14%	14%	14%
18	Process Evaluation	\$ 18,750	\$ 18,750	\$ 37,500	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
19	Impact Evaluation ¹	\$ 45,000	\$ 45,000	\$ 90,000	\$ 2,732	\$ 2,732	\$ 5,464	\$ 2,732	\$ 2,732	\$ 5,464	6%	6%	6%
20	Refrigerator Degradation	\$ 33,334	\$ 33,333	\$ 66,667	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
21		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
22		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
23													
24	Total Studies	\$ 112,084	\$ 112,083	\$ 224,167	\$ 2,732	\$ 2,732	\$ 5,464	\$ 4,826	\$ 4,826	\$ 9,652	4%	4%	4%
25													
26	¹ Budget funds are carried over from the 2007-2008 LIEE Funding Cycle												

	A	B	C	D	E	F
1	LIEE Table 7					
2	Whole Neighborhood Approach					
3	San Diego Gas & Electric					
4	May 2010					
5	A	B	C	D	E	
6	Neighborhood (County, Zipcode, Zip+7 etc.) Targeted ^[1]	Total Residential Customers ^[2]	Total Estimated Eligible ^[3]	Total Treated 2002-2009	Target to Treated This Year ^[4]	
7	91911-52	364	135	67	91	
8	91932-16	361	203	153	154	
9	91932-23	469	235	193	205	
10	92105-28	605	428	395	396	
11	91941-76	464	167	162	170	
12	91942-74	368	0	6	2	
13	91942-75	83	0	0	6	
14	91950-26	286	160	99	103	
15	91950-28	233	147	27	44	
16	91950-29	115	70	55	68	
17	91950-50	321	172	177	189	
18	91950-68	332	190	84	135	
19	91950-69	370	259	179	210	
20	91977-25	302	98	66	70	
21	92019-32	151	42	16	17	
22	92020-33	403	151	71	85	
23	92020-38	259	142	64	72	
24	92020-39	188	104	53	83	
25	92020-44	180	92	21	37	
26	92020-47	414	245	223	243	
27	92020-48	526	302	294	306	
28	92020-76	537	251	0	5	
29	92020-89	52	22	0	8	
30	92021-45	459	152	59	69	
31	92021-46	493	207	71	77	
32	92021-51	545	185	91	95	
33	92021-54	476	159	15	27	
34	92021-64	284	155	125	129	
35	92021-68	552	319	419	442	
36	92021-70	471	265	211	220	
37	92025-20	317	199	185	194	
38	92025-32	417	226	204	211	
39	92025-39	411	148	89	90	
40	92025-57	351	178	141	151	
41	92026-30	339	172	167	201	
42	92027-26	243	106	178	188	
43	92027-34	500	226	121	131	
44	92027-38	265	99	140	147	
45	92028-23	326	151	81	82	
46	92028-28	380	180	70	95	
47	92028-40	520	286	206	213	
48	92028-47	64	40	23	40	
49	92040-20	504	147	123	124	
50	92054-31	345	201	81	84	
51	92054-32	395	249	224	225	
52	92054-44	331	120	35	45	
53	92057-43	98	28	37	52	
54	92065-52	272	100	105	106	
55	92083-35	447	255	161	164	
56	92083-36	60	26	75	80	
57	92083-51	334	179	193	195	
58	92083-62	263	58	85	90	
59	92083-80	330	133	56	67	
60	92084-35	595	300	92	98	
61	92084-41	338	144	91	95	
62	92084-50	450	252	214	216	
63	92103-40	124	34	6	7	
64	92104-27	519	280	85	86	
65	92104-56	306	99	24	28	
66	92104-64	149	82	15	16	
67	92105-46	578	339	247	248	
68	92111-68	476	177	88	89	
69	92113-18	459	291	198	217	
70	92113-29	333	193	182	198	
71	92113-37	302	230	202	206	
72	92113-43	368	259	212	214	
73	92113-58	27	18	16	18	
74	92116-22	363	113	49	50	
75	92116-24	518	192	74	76	
76	92117-58	94	35	19	21	
77	92117-63	156	59	2	11	
78	92139-18	241	82	62	70	
79	92139-19	157	69	4	50	
80	92139-20	226	95	39	51	
81	92173-21	479	238	122	159	
82	92173-24	400	277	174	201	
83	92173-28	492	291	41	52	
84						
85						
86	[1] Neighborhood defined as zip+7 area (or zip+2).					
87	[2] All active residential customers in zip+7.					
88	[3] Total estimated eligible per Athens Research. Calculated by multiplying the percent eligible by the total residential population in zip+7.					
89	[4] Total units treated 2002-2010 year-to-date.					

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	CARE Table 1 - CARE Program Expenses												
2	San Diego Gas & Electric												
3	May 2010												
4		Authorized Budget			Current Month Expenses			Year-To-Date Expenses			% of Budget Spent Year-To-Date		
5	CARE Program:	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
6	Outreach ^[1]	\$1,160,376	\$451,258	\$1,611,634	\$114,646	\$30,476	\$145,122	\$366,856	\$96,132	\$462,988	32%	21%	29%
7	Automatic Enrollment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
8	Processing/ Certification/Verification	\$160,536	\$62,431	\$222,967	\$3,949	\$1,050	\$4,999	\$56,560	\$14,684	\$71,244	35%	24%	32%
9	Information Technology / Programming	\$346,926	\$134,915	\$481,841	\$52,339	\$13,913	\$66,252	\$88,995	\$23,880	\$112,875	26%	18%	23%
10													
11	Pilots												
12	- Pilot SB 580	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
13	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
14	- Pilot	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
15	Total Pilots	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%	0%
16													
17	Measurement & Evaluation ^[2]	\$ 2,995	\$ 1,165	\$ 4,160	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%
18	Regulatory Compliance	\$ 136,948	\$ 53,257	\$ 190,205	\$9,173	\$2,438	\$11,611	\$51,773	\$13,456	\$65,229	38%	25%	34%
19	General Administration	\$ 295,269	\$ 114,827	\$ 410,096	\$33,194	\$8,824	\$42,018	\$144,636	\$37,787	\$182,423	49%	33%	44%
20	CPUC Energy Division	\$ 74,088	\$ 28,812	\$ 102,900	\$3,689	\$981	\$4,670	\$19,686	\$5,132	\$24,818	27%	18%	24%
21													
22	SUBTOTAL MANAGEMENT COSTS	\$ 2,177,138	\$ 846,665	\$ 3,023,803	\$216,990	\$57,682	\$274,672	\$728,506	\$191,071	\$919,577	33%	23%	30%
23													
24	CARE Rate Discount	\$ 34,914,954	\$ 13,578,038	\$ 48,492,992	\$2,818,775	\$896,832	\$3,715,607	\$ 16,486,822	\$ 6,503,250	\$ 22,990,072	47%	48%	47%
25	Service Establishment Charge Discount	\$ -	\$ -	\$ -	\$0	\$0	\$0	\$ -	\$ -	\$ -	0%	0%	0%
26													
27	TOTAL PROGRAM COSTS & CUSTOMER DISCOUNTS	\$ 37,092,092	\$ 14,424,703	\$ 51,516,795	\$3,035,765	\$954,514	\$3,990,279	\$ 17,215,328	\$ 6,694,321	\$ 23,909,649	46%	46%	46%
28													
29	Other CARE Rate Benefits												
30	DWR Bond Charge Exemption				\$486,430		\$486,430	\$ 2,824,129		\$2,824,129			
31	CARE PPP Exemption				\$168,125	\$107,375	\$275,500	\$ 981,436	\$782,626	\$1,764,062			
32	California Solar Initiative Exemption ^[3]				\$148,333		\$148,333	\$ 863,721		\$863,721			
33	kWh Surcharge Exemption				\$942,629		\$942,629	\$ 6,579,961		\$6,579,961			
34	TOTAL - OTHER CARE RATE BENEFITS				\$1,745,517	\$107,375	\$1,852,892	\$ 11,249,247	\$ 782,626	\$12,031,873			
35													
36	Indirect Costs				\$64,915	\$17,256	\$82,171	\$ 227,436	\$ 59,413	\$ 286,849			
37													
38	^[1] Outreach includes costs associated with Capitation Fees, Other Outreach and Mass Media.												
39	^[2] There are no Measurement & Evaluation expenses for April 2009.												
40	^[3] Based on CPUC D.08-12-004, SDG&E is to temporarily suspend 2009 CSI collections from ratepayers as the program is adequately funded to support 2009 incentive payments for those who participate in the program.												
41	Any required corrections/adjustments are reported herein and supersede results reported in prior months and reflect YTD adjustments.												

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	CARE Table 2 - Enrollment, Recertification, Attrition, & Penetration																	
2	San Diego Gas & Electric																	
3	May 2010																	
4	Gross Enrollment												Enrollment					
5	Automatic Enrollment						Capitation	Other Sources ⁵	Total (G+H+I)	Recertification	Total Adjusted (J+K)	Attrition (Drop Offs)	Net		Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (P/Q)	
6	Inter-Utility ¹	Intra-Utility ²	Leveraging ³	One-e-App ⁴	SB580	Combined (B+C+D+E+F)							(L-M)	(N-K)				
7	2010																	
8	January	160	37	0	0	197	455	4,036	4,688	4,196	8,884	3,958	4,926	730	270,247	351,297	76.9%	
9	February	265	0	0	0	265	307	5,198	5,770	5,103	10,873	4,860	6,013	910	271,157	351,297	77.2%	
10	March	260	0	0	0	260	396	5,785	6,441	5,633	12,074	7,143	4,931	-702	270,455	351,297	77.0%	
11	April	206	0	0	0	206	564	5,818	6,588	8,947	15,535	4,780	10,755	1,808	272,263	352,177	77.3%	
12	May	281	0	0	0	281	541	5,332	6,154	5,855	12,009	3,730	8,279	2,424	274,687	352,177	78.0%	
13	June																	
14	July																	
15	August																	
16	September																	
17	October																	
18	November																	
19	December																	
20	Total for 2010						2,263	26,169	29,641	29,734	59,375	24,471	34,904	5,170				
21	¹ Enrollments via data sharing between the IOUs.																	
22	² Enrollments via data sharing between departments and/or programs within the utility.																	
23	³ Enrollments via data sharing with programs outside the IOU that serve low-income customers.																	
24	⁴ One-E-App is a pilot program set up by The Center to Promote Healthcare Access (the Center) and PG&E. The pilot will occur within two PG&E counties and looks to implement a strategy of automatic enrollment for low-income customers into the CARE program based on the customers' applications or reapplications for related low-income health and social welfare services. (e.g. MediCAL, Healthy Families, CALKids, etc.) The goal is to develop another means by which low income families can be introduced into the CARE program and,																	
25	⁵ Not including Recertification.																	
26	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.																	

	A	B	C	D	E	F	G	H	I
1	CARE Table 3 - Standard Random Verification Results								
2	San Diego Gas & Electric								
3	May 2010								
4	2010	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification ¹	% of Total Population Dropped
5	January	270,247	550	0.20%	369	21	390	70.91%	0.14%
6	February	271,157	477	0.18%	328	13	341	71.49%	0.13%
7	March	270,455	654	0.24%	419	33	452	69.11%	0.17%
8	April	272,263	532	0.20%	13	0	13	2.44%	0.00%
9	May	274,687	272	0.10%	0	0	0	0.00%	0.00%
10	June								
11	July								
12	August								
13	September								
14	October								
15	November								
16	December								
17	Total for 2010	274,687	2,485		1,129	67	1,196	48.13%	
18									
19	[¹] Verification results are tied to the month initiated. Therefore, verification results may be pending due to the time permitted for a participant to respond								
20	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.								

	A	B	C	D	E	F	G
1	CARE Table 4 - CARE Self-Certification and Self-Recertification Applications¹ San Diego Gas & Electric May 2010						
2							
3							
4		Provided	Received	Approved	Denied	Pending/Never Completed	Duplicates
5	Total	81,587	14,251	12,009	276	1,382	584
6	Percentage		17.47%	84.27%	1.94%	9.70%	4.10%
7							
8	¹ Includes sub-metered customers.						

	A	B	C	D	E	F	G	H	I	J
1	CARE Table 5 - Enrollment by County									
2	San Diego Gas & Electric									
3	May 2010									
4		Estimated Eligible			Total Participants			Penetration Rate		
5	County	Urban ¹	Rural ¹	Total	Urban	Rural	Total	Urban	Rural	Total
6	Orange County	15,663		15,663	10,376		10,376	66%		66%
7	San Diego	318,581	17,933	336,514	253,762	10,549	264,311	80%	59%	79%
8										
9	Total	334,244	17,933	352,177	264,138	10,549	274,687	79.0%	58.8%	78.0%
10										
11										
12	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.									

	A	B	C	D	E	F	G	H
1	CARE Table 6 - Recertification Results							
2	San Diego Gas & Electric							
3	May 2010							
4	2010	Total CARE Population	Participants Requested to Recertify	% of Population Total	Participants Recertified	Participants Dropped	Recertification Rate % (E/C)	% of Total Population Dropped (F/B)
5	January	270,247	4,622	1.71%	2,198	2,087	47.56%	0.77%
6	February	271,157	4,139	1.53%	2,238	1,578	54.07%	0.58%
7	March	270,455	3,798	1.40%	2,310	584	60.82%	0.22%
8	April	272,263	3,819	1.40%	952	0	24.93%	0.00%
9	May	274,687	3,016	1.10%	33	0	1.09%	0.00%
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

	A	B	C	D	E	F	G	H	
1	CARE Table 7 - Capitation Contractors								
2	San Diego Gas & Electric								
3	May 2010								
4	Contractor Name	Contractor Type				Year-to-Date			
5		Private	CBO	WMDVB E	LIHEAP	Rural	Urban	Total	
6	AARP - Tax Aid		X				0	0	
7	ACCESS TO INDEPENDENCE OF SAN DIEGO		X				0	0	
8	AFE		X				0	0	
9	AFRICAN ALLIANCE						37	37	
10	ALPHA KAPPA ALPHA HEAD START		X				3	3	
11	Alpha of San Diego		X				0	0	
12	American Red Cross		X				550	550	
13	Bayside Community Center		X				10	10	
14	Barrio Station						0	0	
15	BOYS AND GIRLS CLUBS		X				0	0	
16	CAMPESINOS UNIDOS, INC		X		X		189	189	
17	CASA FAMILIAR		X				4	4	
18	Catholic Charities		X				55	55	
19	CHICANO FEDERATION		X				6	6	
20	CHINESE SERVICE CENTER OF SAN DIEGO		X				12	12	
21	CHULA VISTA COMMUNITY COLLABORATIVE		X				12	12	
22	CITY HEIGHTS COMMUNITY DEVELOPMENT CORP		X				2	2	
23	CITY OF SAN DIEGO - Clairemont Community Center		X				0	0	
24	COMMUNITY ACTION PARTNERSHIP - Orange County		X		X		0	0	
25	Community Research Foundation		X				2	2	
26	COMMUNITY RESOURCE CENTER						0	0	
27	Crisis House		X				25	25	
28	ELDER HELP OF SAN DIEGO 2009		X				1	1	
29	EPISCOPAL COMMUNITY SERVICES		X				6	6	
30	Family Health Centers of San Diego		X				22	22	
31	Foster Lift		X				10	10	
32	Harmonium		X				1	1	
33	HEARTS AND HANDS TOGETHER		X				5	5	
34	HOME START 2009		X				20	20	
35	HORN OF AFRICA		X				4	4	
36	INTERNATIONAL RESCUE COMMITTEE		X				11	11	
37	Julian Pathways		X				0	0	
38	KURISH HUMAN RIGHTS WATCH, INC						4	4	
39	LA MAESTRA FAMILY CLINIC 2009		X				26	26	
40	LEGAL AID SOCIETY OF SAN DIEGO, INC.		X				1	1	
41	LUTHERAN SOCIAL SERVICES, INC		X				0	0	
42	MAAC PROJECT		X		X		153	153	
43	MABUHAY ALLIANCE						2	2	
44	MID CITY CHRISTIAN SERVICES 2009		X	X			0	0	
45	MONTE VISTA HIGH SCHOOL COMMUNITY RESOURCE CENTER		X				0	0	
46	MOUNTAIN HEALTH & COMMUNITY SERVICES, INC.		X				0	0	
47	Neighborhood Health Care		X				121	121	
48	NEIGHBORHOOD HOUSE						10	10	
49	North County Community Services		X				0	0	
50	North County Health Project		X				21	21	
51	North County Interfaith		X				6	6	
52	North County Lifeline		X				8	8	
53	REBUILDING TOGETHER SAN DIEGO		X				6	6	
54	Salvation Army		X				5	5	
55	San Diego Food Bank		X				2	2	
56	San Diego State University		X				658	658	
57	SAN DIEGO YOUTH & COMMUNITY SERVICES		X				0	0	
58	San Ysidro Health Center		X				178	178	
59	SAY SAN DIEGO		X				7	7	
60	SCRIPPS HEALTH WIC						36	36	
61	SOUTH BAY COMMUNITY SERVICES		X				10	10	
62	SOUTHERN CALIFORNIA TRIBAL CHAIRMEN'S ASSOCIATION		X				2	2	
63	TRINITY HOUSE						4	4	
64	Turning the Hearts		X				0	0	
65	Veteran's Village		X				0	0	
66	Vista Community Clinic		X				5	5	
67	YMCA YOUTH AND FAMILY SERVICES						10	10	
68	Total Enrollments						0	2,262	2,262

	A	B	C	D	E	F	G	H
1	CARE Table 8 - Participants as of Month-End							
2	San Diego Gas & Electric							
3	May 2010							
4	2010	Gas and Electric	Gas Only	Electric Only	Total	Eligible Households	Penetration	% Change¹
5	January	183,271	N/A	86,976	270,247	351,297	76.9%	-3.66%
6	February	183,775	N/A	87,382	271,157	351,297	77.2%	0.34%
7	March	183,159	N/A	87,296	270,455	351,297	77.0%	-0.26%
8	April	184,082	N/A	88,181	272,263	352,177	77.3%	0.67%
9	May	184,794	N/A	89,893	274,687	352,177	78.0%	0.89%
10	June							
11	July							
12	August							
13	September							
14	October							
15	November							
16	December							
17								
18	¹ Explain any monthly variance of 5% or more in the number of participants.							
19	Any required corrections/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.							

CERTIFICATE OF SERVICE

I hereby certify that a copy of **MONTHLY REPORT OF SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M) ON LOW INCOME ASSISTANCE PROGRAMS FOR MAY 2010** has been electronically mailed to each party of record of the service list in A.08-05-022, A.08-05-024, A.08-05-025, and A.08-05-026. Any party on the service list who has not provided an electronic mail address was served by placing copies in properly addressed and sealed envelopes and by depositing such envelopes in the United States Mail with first-class postage prepaid.

Copies were also sent via Federal Express to the assigned Administrative Law Judges and Commissioner.

Executed this 21st day of June, 2010 at San Diego, California.

 /s/ Jenny Norin
Jenny Norin