

R.10-05-005 – Back-billing & Deposits

Workshop Agenda

July 6, 2010

10am – 1pm

Golden Gate Room (CPUC)

I. Opening Comments

10am – 10:45am

- a. Each party will have 3 minutes to discuss their position. Please be prepared to discuss the questions from the data requests.

II. Discussion

10:45am – 12:15pm

- a. Discussion led by CPUC staff and will address the following issues:
 - i. How to treat back-billing of small businesses¹
 - ii. How customers with a credit history who have recently been late on utility bills should be treated? Is a deposit amount equal to twice the highest monthly bill fair? Can we create a warning system before requesting such a high amount? For example, if in a calendar year a customer has been late, then a notice from the utility sent at the end of the calendar year informing the customer that if late in the next 12 months then a deposit will be required.
 - iii. Tariff language changes.

III. Closing Comments

12:15pm – 1pm

- a. Each party will have 3 minutes to make closing remarks.

¹ Based on opening comments, we preliminarily will identify small businesses for electric as those with less than 20 kw and for gas as those with less than 50,000 therms of consumption per year.