

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: May 22, 2010 through May 28, 2010

Start Date	End Date	Days	Status	BPP Amount	Amount	Usage	ADU
{Redacted}	{Redacted}			{Redacted}			
04/26/2010	05/25/2010	29	Frozen	{Redacted}		23	0.79
03/26/2010	04/26/2010	31	Rebilled			41	1.32
03/26/2010	04/26/2010	31	Canceled			20	0.65
02/24/2010	03/26/2010	30	Rebilled			51	1.7
02/24/2010	03/26/2010	30	Canceled			26	0.87
01/25/2010	02/24/2010	30	Rebilled			62	2.07
01/25/2010	02/24/2010	30	Canceled			31	1.03
12/23/2009	01/25/2010	33	Rebilled			91	2.76
12/23/2009	01/25/2010	33	Canceled			45	1.36
11/21/2009	12/23/2009	32	Rebilled			82	2.56
11/21/2009	12/23/2009	32	Canceled			41	1.28
10/22/2009	11/21/2009	30	Rebilled			27	0.9
10/22/2009	11/21/2009	30	Canceled			20	0.67
09/23/2009	10/22/2009	29	Rebilled			27	0.93
09/23/2009	10/22/2009	29	Canceled			7	0.24
08/24/2009	09/23/2009	30	Rebilled			14	0.47
08/24/2009	09/23/2009	30	Canceled			7	0.23
07/24/2009	08/24/2009	31	Rebilled			12	0.39
07/24/2009	08/24/2009	31	Canceled			6	0.19
06/24/2009	07/24/2009	30	Rebilled			12	0.4
06/24/2009	07/24/2009	30	Canceled			6	0.2
05/26/2009	06/24/2009	29	Rebilled			14	0.48
05/26/2009	06/24/2009	29	Canceled			7	0.24
04/24/2009	05/26/2009	32	Rebilled			21	0.66
04/24/2009	05/26/2009	32	Canceled			10	0.31
03/25/2009	04/24/2009	30	Rebilled			33	1.1
03/25/2009	04/24/2009	30	Canceled			16	0.53
02/24/2009	03/25/2009	29	Rebilled			53	1.83
02/24/2009	03/25/2009	29	Canceled			27	0.93
01/23/2009	02/24/2009	32	Rebilled			80	2.5
01/23/2009	02/24/2009	32	Canceled			40	1.25
12/23/2008	01/23/2009	31	Rebilled			92	2.97
12/23/2008	01/23/2009	31	Canceled			46	1.48
11/21/2008	12/23/2008	32	Rebilled			88	2.75
11/21/2008	12/23/2008	32	Canceled			44	1.38
10/22/2008	11/21/2008	30	Rebilled			29	0.97
10/22/2008	11/21/2008	30	Canceled			14	0.47
09/23/2008	10/22/2008	29	Rebilled			18	0.62
09/23/2008	10/22/2008	29	Canceled			9	0.31
08/22/2008	09/23/2008	32	Rebilled			13	0.41
08/22/2008	09/23/2008	32	Canceled			8	0.25
07/25/2008	08/22/2008	28				11	0.39
06/24/2008	07/25/2008	31				13	0.42
05/23/2008	06/24/2008	32				18	0.56
04/25/2008	05/23/2008	28				20	0.71
03/25/2008	04/25/2008	31				35	1.13
02/25/2008	03/25/2008	29				43	1.48
01/24/2008	02/25/2008	32				88	2.75
12/26/2007	01/24/2008	29				97	3.34
11/27/2007	12/26/2007	29				85	2.93
10/25/2007	11/27/2007	33				44	1.33
09/26/2007	10/25/2007	29				18	0.62
08/25/2007	09/26/2007	32				15	0.47
07/26/2007	08/25/2007	30				17	0.57
06/27/2007	07/26/2007	29				16	0.55
05/28/2007	06/27/2007	30				16	0.53
04/28/2007	05/28/2007	30				19	0.63
03/28/2007	04/28/2007	31				31	1
02/28/2007	03/28/2007	28				34	1.21
01/26/2007	02/28/2007	33				81	2.45
12/28/2006	01/26/2007	29				107	3.69
11/28/2006	12/28/2006	30				89	2.97
10/27/2006	11/28/2006	32				57	1.78
09/27/2006	10/27/2006	30				20	0.67
08/28/2006	09/27/2006	30				14	0.47
07/31/2006	08/28/2006	28				12	0.43
06/29/2006	07/31/2006	32				14	0.44
05/30/2006	06/29/2006	30				18	0.6
04/28/2006	05/30/2006	32				18	0.56
03/28/2006	04/28/2006	31				42	1.35
02/24/2006	03/28/2006	32				70	2.19
01/27/2006	02/24/2006	28				65	2.32
12/29/2005	01/27/2006	29				82	2.83
11/27/2005	12/29/2005	32				72	2.25
10/26/2005	11/27/2005	32				37	1.16
09/27/2005	10/26/2005	29				12	0.41
08/26/2005	09/27/2005	32				16	0.5
07/28/2005	08/26/2005	29				10	0.34
06/28/2005	07/28/2005	30				8	0.27
05/27/2005	06/28/2005	32				13	0.41
04/28/2005	05/27/2005	29				20	0.69
03/28/2005	04/28/2005	31				40	1.29
02/26/2005	03/28/2005	30				43	1.43
01/26/2005	02/26/2005	31				72	2.32
12/24/2004	01/26/2005	33				111	3.36
11/24/2004	12/24/2004	30				85	2.83
11/1/2004	11/24/2004	23				42	1.83

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period May 22, 2010 through May 28, 2010

{Redacted}

{Redacted}

Electric						
Start Date	End Date	Days	Status	Amount	Usage	ADU
04/29/2010	05/28/2010	29			1674	57.72
03/31/2010	04/29/2010	29			1787	61.62
03/1/2010	03/31/2010	30			1882	62.73
01/28/2010	03/1/2010	32			2031	63.47
12/28/2009	01/28/2010	31			1824	58.84
11/25/2009	12/28/2009	33			1943	58.88
10/26/2009	11/25/2009	30	Rebilled		1824	60.8
10/26/2009	11/25/2009	30	Canceled		1041	34.7
09/28/2009	10/26/2009	28			775	27.68
08/27/2009	09/28/2009	32			930	29.06
07/29/2009	08/27/2009	29			854	29.45
06/29/2009	07/29/2009	30			848	28.27
05/29/2009	06/29/2009	31			821	26.48
04/30/2009	05/29/2009	29			784	27.03
03/30/2009	04/30/2009	31			762	24.58
02/27/2009	03/30/2009	31			1035	33.39
01/28/2009	02/27/2009	30			1123	37.43
12/27/2008	01/28/2009	32			1232	38.5
11/25/2008	12/27/2008	32			966	30.19
10/27/2008	11/25/2008	29			532	18.34
09/26/2008	10/27/2008	31			722	23.29
08/27/2008	09/26/2008	30			783	26.1
07/30/2008	08/27/2008	28			834	29.79
06/27/2008	07/30/2008	33			1155	35
05/30/2008	06/27/2008	28			701	25.04
04/30/2008	05/30/2008	30			683	22.77
03/31/2008	04/30/2008	30			766	25.53
02/28/2008	03/31/2008	32			1203	37.59
01/29/2008	02/28/2008	30			1094	36.47
12/31/2007	01/29/2008	29			900	31.03
11/30/2007	12/31/2007	31			599	19.32
10/30/2007	11/30/2007	31			470	15.16
10/1/2007	10/30/2007	29			326	11.24

Gas						
Start Date	End Date	Days	Amount	Usage	ADU	
04/29/2010	05/28/2010	29		50	1.72	
03/31/2010	04/29/2010	29		67	2.31	
03/1/2010	03/31/2010	30		94	3.13	
01/28/2010	03/1/2010	32		106	3.31	
12/28/2009	01/28/2010	31		132	4.26	
11/25/2009	12/28/2009	33		150	4.55	
10/26/2009	11/25/2009	30		76	2.53	
09/28/2009	10/26/2009	28		29	1.04	
08/27/2009	09/28/2009	32		64	2	
07/29/2009	08/27/2009	29		30	1.03	
06/29/2009	07/29/2009	30		11	0.37	
05/29/2009	06/29/2009	31		20	0.65	
04/30/2009	05/29/2009	29		24	0.83	
03/30/2009	04/30/2009	31		52	1.68	
02/27/2009	03/30/2009	31		65	2.1	
01/28/2009	02/27/2009	30		91	3.03	
12/27/2008	01/28/2009	32		116	3.63	
11/25/2008	12/27/2008	32		133	4.16	
10/27/2008	11/25/2008	29		78	2.69	
09/26/2008	10/27/2008	31		49	1.58	
08/27/2008	09/26/2008	30		32	1.07	
07/30/2008	08/27/2008	28		11	0.39	
06/27/2008	07/30/2008	33		24	0.73	
05/30/2008	06/27/2008	28		17	0.61	
04/30/2008	05/30/2008	30		25	0.83	
03/31/2008	04/30/2008	30		66	2.2	
02/28/2008	03/31/2008	32		101	3.16	
01/29/2008	02/28/2008	30		143	4.77	
12/31/2007	01/29/2008	29		152	5.24	
11/30/2007	12/31/2007	31		169	5.45	
10/30/2007	11/30/2007	31		92	2.97	
10/1/2007	10/30/2007	29		40	1.38	

is and Electric Company

High Bill Complaint Report

Customer Usage Data

Period May 22, 2010 through May 28, 2010

		Electric				Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
			d)	889	28.68	04/9/2010	05/10/2010	31	}	43	1.39
03/10/2010	04/9/2010	30		1525	50.83	03/10/2010	04/9/2010	30		42	1.4
02/8/2010	03/10/2010	30		1110	37	02/8/2010	03/10/2010	30		60	2
01/7/2010	02/8/2010	32		965	30.16	01/7/2010	02/8/2010	32		69	2.16
12/6/2009	01/7/2010	32		966	30.19	12/6/2009	01/7/2010	32		80	2.5
11/5/2009	12/6/2009	31		614	19.81	11/5/2009	12/6/2009	31		71	2.29
10/7/2009	11/5/2009	29		561	19.34	10/7/2009	11/5/2009	29		36	1.24
09/8/2009	10/7/2009	29		564	19.45	09/8/2009	10/7/2009	29		27	0.93
08/7/2009	09/8/2009	32		646	20.19	08/7/2009	09/8/2009	32		24	0.75
07/9/2009	08/7/2009	29		580	20	07/9/2009	08/7/2009	29		24	0.83
06/9/2009	07/9/2009	30		549	18.3	06/9/2009	07/9/2009	30		30	1
05/8/2009	06/9/2009	32		810	25.31	05/8/2009	06/9/2009	32		39	1.22
04/8/2009	05/8/2009	30		626	20.87	04/9/2009	05/8/2009	29		43	1.48
03/10/2009	04/8/2009	29		593	20.45	03/10/2009	04/9/2009	30		48	1.6
02/5/2009	03/10/2009	33		773	23.42	02/6/2009	03/10/2009	32		85	2.66
01/8/2009	02/5/2009	28		721	25.75	01/8/2009	02/6/2009	29		63	2.17
12/8/2008	01/8/2009	31		973	31.39	12/8/2008	01/8/2009	31		101	3.26
11/5/2008	12/8/2008	33		789	23.91	11/5/2008	12/8/2008	33		69	2.09
10/7/2008	11/5/2008	29		616	21.24	10/7/2008	11/5/2008	29		41	1.41
09/8/2008	10/7/2008	29		411	14.17	09/8/2008	10/7/2008	29		27	0.93
08/8/2008	09/8/2008	31		531	17.13	08/7/2008	09/8/2008	32		30	0.94
07/10/2008	08/8/2008	29		568	19.59	07/10/2008	08/7/2008	28		23	0.82
06/10/2008	07/10/2008	30		729	24.3	06/10/2008	07/10/2008	30		24	0.8
05/8/2008	06/10/2008	33		994	30.12	05/8/2008	06/10/2008	33		34	1.03
04/8/2008	05/8/2008	30		814	27.13	04/8/2008	05/8/2008	30		47	1.57
03/11/2008	04/8/2008	28		669	23.89	03/11/2008	04/8/2008	28		79	2.82
02/7/2008	03/11/2008	33		808	24.48	02/7/2008	03/11/2008	33		90	2.73
01/10/2008	02/7/2008	28		653	23.32	01/10/2008	02/7/2008	28		77	2.75
12/10/2007	01/10/2008	31		870	28.06	12/10/2007	01/10/2008	31		102	3.29
11/8/2007	12/10/2007	32		864	27	11/8/2007	12/10/2007	32		100	3.13
10/11/2007	11/8/2007	28		643	22.96	10/11/2007	11/8/2007	28		15	0.54
09/11/2007	10/11/2007	30		507	16.9	09/11/2007	10/11/2007	30		31	1.03
08/13/2007	09/11/2007	29		564	19.45	08/13/2007	09/11/2007	29		20	0.69
07/13/2007	08/13/2007	31		531	17.13	07/13/2007	08/13/2007	31		26	0.84
06/12/2007	07/13/2007	31		519	16.74	06/12/2007	07/13/2007	31		22	0.71
05/14/2007	06/12/2007	29		543	18.72	05/14/2007	06/12/2007	29		34	1.17
04/11/2007	05/14/2007	33		672	20.36	04/11/2007	05/14/2007	33		42	1.27
03/13/2007	04/11/2007	29		545	18.79	03/13/2007	04/11/2007	29		43	1.48
02/12/2007	03/13/2007	29		634	21.86	02/12/2007	03/13/2007	29		62	2.14
01/10/2007	02/12/2007	33		639	19.36	01/10/2007	02/12/2007	33		90	2.73
12/12/2006	01/10/2007	29		627	21.62	12/12/2006	01/10/2007	29		85	2.93
11/9/2006	12/12/2006	33		917	27.79	11/9/2006	12/12/2006	33		75	2.27
10/12/2006	11/9/2006	28		705	25.18	10/12/2006	11/9/2006	28		36	1.29
09/12/2006	10/12/2006	30		605	20.17	09/12/2006	10/12/2006	30		26	0.87
08/14/2006	09/12/2006	29		589	20.31	08/14/2006	09/12/2006	29		18	0.62
07/14/2006	08/14/2006	31		701	22.61	07/14/2006	08/14/2006	31		19	0.61
06/14/2006	07/14/2006	30		738	24.6	06/14/2006	07/14/2006	30		23	0.77
05/15/2006	06/14/2006	30		512	17.07	05/15/2006	06/14/2006	30		23	0.77
04/13/2006	05/15/2006	32		613	19.16	04/13/2006	05/15/2006	32		38	1.19
03/15/2006	04/13/2006	29		523	18.03	03/15/2006	04/13/2006	29		60	2.07
02/11/2006	03/15/2006	32		565	17.66	02/11/2006	03/15/2006	32		74	2.31
01/11/2006	02/11/2006	31		502	16.19	01/11/2006	02/11/2006	31		62	2
12/14/2005	01/11/2006	28		670	23.93	12/14/2005	01/11/2006	28		52	1.86
11/14/2005	12/14/2005	30		537	17.9	11/14/2005	12/14/2005	30		59	1.97
10/13/2005	11/14/2005	32		578	18.06	10/13/2005	11/14/2005	32		32	1
09/13/2005	10/13/2005	30		553	18.43	09/13/2005	10/13/2005	30		20	0.67
08/12/2005	09/13/2005	32		681	21.28	08/12/2005	09/13/2005	32		18	0.56
07/14/2005	08/12/2005	29		629	21.69	07/14/2005	08/12/2005	29		15	0.52
06/13/2005	07/14/2005	31		657	21.19	06/13/2005	07/14/2005	31		17	0.55
05/13/2005	06/13/2005	31		578	18.65	05/13/2005	06/13/2005	31		23	0.74
04/13/2005	05/13/2005	30		261	8.7	04/13/2005	05/13/2005	30		28	0.93
03/15/2005	04/13/2005	29		313	10.79	03/15/2005	04/13/2005	29		33	1.14
02/11/2005	03/15/2005	32		202	6.31	02/11/2005	03/15/2005	32		38	1.19
01/12/2005	02/11/2005	30		269	8.97	01/12/2005	02/11/2005	30		58	1.93
12/13/2004	01/12/2005	30		256	8.53	12/13/2004	01/12/2005	30		61	2.03
11/12/2004	12/13/2004	31		299	9.65	11/12/2004	12/13/2004	31		55	1.77
10/12/2004	11/12/2004	31		226	7.29	10/12/2004	11/12/2004	31		33	1.06
09/13/2004	10/12/2004	29		203	7	09/13/2004	10/12/2004	29		17	0.59
08/13/2004	09/13/2004	31		180	5.81	08/13/2004	09/13/2004	31		17	0.55
07/14/2004	08/13/2004	30		197	6.57	07/14/2004	08/13/2004	30		18	0.6
06/15/2004	07/14/2004	29		167	5.76	06/15/2004	07/14/2004	29		18	0.62
05/13/2004	06/15/2004	33		176	5.33	05/13/2004	06/15/2004	33		18	0.55
04/13/2004	05/13/2004	30		172	5.73	04/13/2004	05/13/2004	30		18	0.6

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period May 22, 2010 through May 28, 2010

Electric						Gas						
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}		}	890	28.71	04/9/2010	05/10/2010	31		d}	136	4.39
				863	28.77	03/10/2010	04/9/2010	30			142	4.73
				1045	34.83	02/8/2010	03/10/2010	30			214	7.13
				1223	38.22	01/7/2010	02/8/2010	32			284	8.88
				1595	49.84	12/6/2009	01/7/2010	32			279	8.72
				1251	40.35	11/5/2009	12/6/2009	31			173	5.58
				1139	39.28	10/7/2009	11/5/2009	29			54	1.54
				253	42.17	10/1/2009	10/7/2009	6			84	0.93
				1173	51	09/8/2009	10/1/2009	23			28	1.17
				1676	52.38	08/7/2009	09/8/2009	32			38	1.19
				1457	50.24	07/9/2009	08/7/2009	29			40	1.38
				1338	44.6	06/9/2009	07/9/2009	30			61	2.03
				1314	41.06	05/8/2009	06/9/2009	32			110	3.44
				1000	34.48	04/9/2009	05/8/2009	29			71	2.37
				958	31.93	03/10/2009	04/9/2009	30			152	5.07
				887	27.72	02/6/2009	03/10/2009	32			51	1.55
				887	29.57	01/7/2009	02/6/2009	30			20	0.69
				1453	48.43	12/8/2008	01/7/2009	30			27	0.93
				973	29.48	11/5/2008	12/8/2008	33			26	0.81
				873	30.1	10/7/2008	11/5/2008	29			17	0.59
				1032	35.59	09/8/2008	10/7/2008	29			21	0.7
				1614	50.44	08/7/2008	09/8/2008	32			29	0.91
				1119	38.59	07/9/2008	08/7/2008	29			26	0.87
				1171	39.03	06/9/2008	07/9/2008	30			33	1.14
				749	23.41	05/8/2008	06/9/2008	32			62	1.94
				571	19.03	04/8/2008	05/8/2008	30			131	4.52
				581	20.03	03/10/2008	04/8/2008	29			164	5.47
				662	20.69	02/7/2008	03/10/2008	32			75	2.34
				684	23.59	01/9/2008	02/7/2008	29			24	0.86
				1079	35.97	12/10/2007	01/9/2008	30			12	0.4
				924	28.88	11/8/2007	12/10/2007	32			16	0.5
				557	19.21	10/10/2007	11/8/2007	29			12	0.41
				619	21.34	09/11/2007	10/10/2007	29			31	0.5
				1094	34.19	08/10/2007	09/11/2007	32			33	1.03
				989	34.1	07/12/2007	08/10/2007	29			42	1.4
				989	32.97	06/12/2007	07/12/2007	30	Rebilled		37	1.32
				628	19.63	05/11/2007	06/12/2007	32	Canceled		80	2.42
				559	18.63	04/11/2007	05/11/2007	30			135	4.5
				589	21.04	03/14/2007	04/11/2007	28			174	6
				544	16.48	02/9/2007	03/14/2007	33			106	3.21
				644	21.47	01/10/2007	02/9/2007	30			30	1.03
				956	32.97	12/12/2006	01/10/2007	29			15	0.52
				828	25.09	11/9/2006	12/12/2006	33			21	0.66
				647	22.31	10/11/2006	11/9/2006	29			14	0.5
				751	25.9	09/12/2006	10/11/2006	29			21	0.7
				953	29.78	08/11/2006	09/12/2006	32			34	1.03
				1333	47.61	07/14/2006	08/11/2006	28			31	1.07
				1196	39.87	06/14/2006	07/14/2006	30			114	3.8
				1321	40.03	05/12/2006	06/14/2006	33			159	5.13
				694	23.93	04/13/2006	05/12/2006	29			135	4.35
				753	25.1	03/14/2006	04/13/2006	30			140	4.83
				774	24.97	02/11/2006	03/14/2006	31			87	3
				841	27.13	01/11/2006	02/11/2006	31			47	1.47
				1054	36.34	12/13/2005	01/11/2006	29			24	0.8
				849	29.28	11/14/2005	12/13/2005	29			32	1
				1118	34.94	10/13/2005	11/14/2005	32			8	0.28
				1037	34.57	09/13/2005	10/13/2005	30			17	0.57
				1450	45.31	08/12/2005	09/13/2005	32			39	1.22
				1806	62.28	07/14/2005	08/12/2005	29			43	1.39
				997	33.23	06/14/2005	07/14/2005	30			70	2.5
				1078	33.69	05/13/2005	06/14/2005	32			86	2.69
				757	24.42	04/12/2005	05/13/2005	31			147	4.9
				707	25.25	03/15/2005	04/12/2005	28			215	7.17
				794	24.81	02/11/2005	03/15/2005	32			151	4.58
				804	26.8	01/12/2005	02/11/2005	30			89	3.07
				1285	42.83	12/13/2004	01/12/2005	30			31	1.07
				1138	34.48	11/10/2004	12/13/2004	33			6	0.19
				890	30.69	10/12/2004	11/10/2004	29			29	1.04
				983	33.9	09/13/2004	10/12/2004	29			35	1.17
				1552	48.5	08/12/2004	09/13/2004	32			26	0.79
				1465	52.32	07/15/2004	08/12/2004	28			42	1.45
				1258	41.93	06/15/2004	07/15/2004	30				
				1023	31	05/13/2004	06/15/2004	33				
				687	23.69	04/14/2004	05/13/2004	29				