

This

and Electric Company
High Bill Complaint Report
Customer Usage Data

Period June 12, 2010 through June 18, 2010

[Redacted]					
Gas					
Start Date	End Date	Days		Usage	ADU
05/5/2010	06/4/2010	30		29	0.97
04/6/2010	05/5/2010	29		35	1.21
03/5/2010	04/6/2010	32		78	2.44
02/3/2010	03/5/2010	30		77	2.57
01/4/2010	02/3/2010	30		90	3
12/3/2009	01/4/2010	32		105	3.28
11/2/2009	12/3/2009	31		89	2.87
10/2/2009	11/2/2009	31		43	1.39
08/31/2009	10/2/2009	32		11	0.34
08/4/2009	08/31/2009	27		9	0.33
07/3/2009	08/4/2009	32		11	0.34
06/4/2009	07/3/2009	29		13	0.45
05/5/2009	06/4/2009	30		15	0.5
04/6/2009	05/5/2009	29		39	1.34
03/5/2009	04/6/2009	32		62	1.94
02/3/2009	03/5/2009	30		81	2.7
01/2/2009	02/3/2009	32		96	3
12/3/2008	01/2/2009	30		133	4.43
10/31/2008	12/3/2008	33		81	2.45
10/1/2008	10/31/2008	30		47	1.57
09/3/2008	10/1/2008	28		27	0.96
08/4/2008	09/3/2008	30		9	0.3
07/3/2008	08/4/2008	32		12	0.38
06/4/2008	07/3/2008	29		13	0.45
05/5/2008	06/4/2008	30		27	0.9
04/3/2008	05/5/2008	32		69	2.16
03/5/2008	04/3/2008	29		76	2.62
02/4/2008	03/5/2008	30		20	0.67
01/7/2008	02/4/2008	28		113	4.04
12/5/2007	01/7/2008	33		133	4.03
11/5/2007	12/5/2007	30		79	2.63
10/5/2007	11/5/2007	31		47	1.52
09/7/2007	10/5/2007	28		27	0.96
08/8/2007	09/7/2007	30		16	0.53
07/10/2007	08/8/2007	29		11	0.38
06/8/2007	07/10/2007	32		17	0.53
05/9/2007	06/8/2007	30		19	0.63
04/9/2007	05/9/2007	30		35	1.17
03/9/2007	04/9/2007	31		43	1.39
02/6/2007	03/9/2007	31		77	2.48
01/8/2007	02/6/2007	29		125	4.31
12/7/2006	01/8/2007	32		137	4.28
11/6/2006	12/7/2006	31		84	2.71
10/6/2006	11/6/2006	31		68	2.19
09/7/2006	10/6/2006	29		37	1.28
08/8/2006	09/7/2006	30		22	0.73
07/10/2006	08/8/2006	29		14	0.48
06/8/2006	07/10/2006	32		19	0.59
05/9/2006	06/8/2006	30		16	0.53
04/10/2006	05/9/2006	29		35	1.21
03/10/2006	04/10/2006	31		85	2.74
02/7/2006	03/10/2006	31		108	3.48
01/2/2006	02/7/2006	36		96	2.67
12/8/2005	01/2/2006	25		59	2.36
11/8/2005	12/8/2005	30		81	2.7
10/7/2005	11/8/2005	32		56	1.75
09/8/2005	10/7/2005	29		19	0.66
08/9/2005	09/8/2005	30		13	0.43
07/9/2005	08/9/2005	31		18	0.58
06/9/2005	07/9/2005	30		15	0.5
05/9/2005	06/9/2005	31		20	0.65
04/7/2005	05/9/2005	32		48	1.5
03/10/2005	04/7/2005	28		61	2.18
02/8/2005	03/10/2005	30		77	2.57
01/6/2005	02/8/2005	33		81	2.45
12/8/2004	01/6/2005	29		95	3.28
11/8/2004	12/8/2004	30		75	2.5
10/8/2004	11/8/2004	31		60	1.94
09/8/2004	10/8/2004	30		22	0.73
08/4/2004	09/8/2004	35		7	0.2
07/12/2004	08/4/2004	23		21	0.91
06/10/2004	07/12/2004	32		12	0.38
05/11/2004	06/10/2004	30		14	0.47
04/9/2004	05/11/2004	32		18	0.56

This report contains confidential customer information and is being submitted under CBI/C Code Section 582

**Pacific Gas and Electric Company
SmartMeter™ High Bill Complaint Report
Customer Usage Data**

June 24, 2010 -- For the Period June 12, 2010 through June 18, 2010

[Redacted]		[Redacted]			
Electric					
Start Date	End Date	Days	Usage	ADU	
05/5/2010	06/4/2010	30	1351	45.03	
04/6/2010	05/5/2010	29	1678	57.86	
03/5/2010	04/6/2010	32	1815	56.72	
02/3/2010	03/5/2010	30	1414	47.13	
01/4/2010	02/3/2010	30	1658	55.27	
12/3/2009	01/4/2010	32	1747	54.59	
11/2/2009	12/3/2009	31	1478	47.68	
10/2/2009	11/2/2009	31	1592	51.35	
09/2/2009	10/2/2009	30	1740	58	
08/4/2009	09/2/2009	29	2676	92.28	
07/3/2009	08/4/2009	32	718	22.44	
06/4/2009	07/3/2009	29	1444	49.79	
05/5/2009	06/4/2009	30	1321	44.03	
04/6/2009	05/5/2009	29	1047	36.1	
03/5/2009	04/6/2009	32	1195	37.34	
02/3/2009	03/5/2009	30	1194	39.8	
01/2/2009	02/3/2009	32	1329	41.53	
12/3/2008	01/2/2009	30	1415	47.17	
10/31/2008	12/3/2008	33	1400	42.42	
10/2/2008	10/31/2008	29	1209	41.69	
09/3/2008	10/2/2008	29	1302	44.9	
08/4/2008	09/3/2008	30	1777	59.23	
07/3/2008	08/4/2008	32	1719	53.72	
06/4/2008	07/3/2008	29	1107	38.17	
05/5/2008	06/4/2008	30	1283	42.77	
04/3/2008	05/5/2008	32	1292	40.38	
03/5/2008	04/3/2008	29	1250	43.1	
02/4/2008	03/5/2008	30	1422	47.4	
01/5/2008	02/4/2008	30	1414	47.13	
12/5/2007	01/5/2008	31	1833	59.13	
11/5/2007	12/5/2007	30	1461	48.7	
10/5/2007	11/5/2007	31	1279	41.26	
09/6/2007	10/5/2007	29	1236	42.62	
08/7/2007	09/6/2007	30	1852	61.73	
07/10/2007	08/7/2007	28	1541	55.04	
06/7/2007	07/10/2007	33	1659	50.27	
05/8/2007	06/7/2007	30	1455	48.5	
04/7/2007	05/8/2007	31	1462	47.16	
03/8/2007	04/7/2007	30	1316	43.87	
02/7/2007	03/8/2007	29	1366	47.1	
01/10/2007	02/7/2007	28	1682	60.07	
12/7/2006	01/10/2007	34	2800	82.35	
11/9/2006	12/7/2006	28	1490	53.21	
10/10/2006	11/9/2006	30	1612	53.73	
09/7/2006	10/10/2006	33	1821	55.18	
08/9/2006	09/7/2006	29	1907	65.76	
07/8/2006	08/9/2006	32	2162	67.56	
06/8/2006	07/8/2006	30	1558	51.93	
05/9/2006	06/8/2006	30	1250	41.67	
04/7/2006	05/9/2006	32	1429	44.66	
03/10/2006	04/7/2006	28	1354	48.36	
02/7/2006	03/10/2006	31	1561	50.35	
01/6/2006	02/7/2006	32	1736	54.25	
12/8/2005	01/6/2006	29	1781	61.41	
11/7/2005	12/8/2005	31	1650	53.23	
10/7/2005	11/7/2005	31	1663	53.65	
09/8/2005	10/7/2005	29	1583	54.59	
08/9/2005	09/8/2005	30	1874	62.47	
07/11/2005	08/9/2005	29	1754	60.48	
06/8/2005	07/11/2005	33	1634	49.52	
05/9/2005	06/8/2005	30	1370	45.67	
04/7/2005	05/9/2005	32	1544	48.25	
03/9/2005	04/7/2005	29	1381	47.62	
02/7/2005	03/9/2005	30	1401	46.7	
01/6/2005	02/7/2005	32	1460	45.63	
12/8/2004	01/6/2005	29	1523	52.52	
11/5/2004	12/8/2004	33	1612	48.85	
10/9/2004	11/5/2004	27	1204	44.59	

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**and Electric Company
High Bill Complaint Report
Customer Usage Data**

Period: June 12, 2010 through June 18, 2010

Electric				{Redacted}	Usage	ADU
Start Date	End Date	Days	Status	{Redacted}	Usage	ADU
05/5/2010	06/4/2010	30			823	27.43
04/6/2010	05/5/2010	29			940	32.41
03/5/2010	04/6/2010	32			1828	57.13
02/3/2010	03/5/2010	30	Rebilled		2568	85.6
02/3/2010	03/5/2010	30	Canceled		2568	85.6
01/4/2010	02/3/2010	30	Rebilled		3082	102.73
01/4/2010	02/3/2010	30	Canceled		3082	102.73
12/3/2009	01/4/2010	32	Rebilled		3546	110.81
12/3/2009	01/4/2010	32	Canceled		3546	110.81
11/2/2009	12/3/2009	31			828	26.71
10/2/2009	11/2/2009	31			634	20.45
09/2/2009	10/2/2009	30			627	20.9
08/5/2009	09/2/2009	28			374	13.36
07/6/2009	08/5/2009	30			341	11.37
06/4/2009	07/6/2009	32			820	25.63
05/5/2009	06/4/2009	30			281	9.37
04/6/2009	05/5/2009	29			150	5.17
03/5/2009	04/6/2009	32			896	28
02/3/2009	03/5/2009	30			841	28.03
01/2/2009	02/3/2009	32			610	19.06
12/3/2008	01/2/2009	30			1229	40.97
10/31/2008	12/3/2008	33			1145	34.7
10/3/2008	10/31/2008	28			622	22.21
09/3/2008	10/3/2008	30			350	11.67
08/4/2008	09/3/2008	30			418	13.93
07/4/2008	08/4/2008	31			161	5.19
06/4/2008	07/4/2008	30			383	12.77
05/5/2008	06/4/2008	30			281	9.37
04/3/2008	05/5/2008	32			246	7.69
03/6/2008	04/3/2008	28			172	6.14
02/4/2008	03/6/2008	31			421	13.58
01/7/2008	02/4/2008	28			744	26.57
12/5/2007	01/7/2008	33			1107	33.55
11/5/2007	12/5/2007	30			552	18.4
10/5/2007	11/5/2007	31			178	5.74
09/6/2007	10/5/2007	29			545	18.79
08/7/2007	09/6/2007	30			681	22.7
07/9/2007	08/7/2007	29			881	30.38
06/8/2007	07/9/2007	31			581	18.74
05/8/2007	06/8/2007	31			365	11.77
04/9/2007	05/8/2007	29			459	15.83
03/8/2007	04/9/2007	32			838	26.19
02/6/2007	03/8/2007	30			873	29.1
01/8/2007	02/6/2007	29			771	26.59
12/7/2006	01/8/2007	32			975	30.47
11/6/2006	12/7/2006	31			660	21.29
10/7/2006	11/6/2006	30			587	19.57
09/7/2006	10/7/2006	30			443	14.77
08/9/2006	09/7/2006	29			466	16.07
07/11/2006	08/9/2006	29			1252	43.17
06/8/2006	07/11/2006	33			619	18.76
05/9/2006	06/8/2006	30			833	27.77
04/7/2006	05/9/2006	32			372	11.63
03/9/2006	04/7/2006	29			830	28.62
02/8/2006	03/9/2006	29			673	23.21
01/7/2006	02/8/2006	32			1236	38.63
12/8/2005	01/7/2006	30			421	14.03
11/8/2005	12/8/2005	30			1324	44.13
10/7/2005	11/8/2005	32			577	18.03
09/8/2005	10/7/2005	29			709	24.45
08/8/2005	09/8/2005	31			526	16.97
07/8/2005	08/8/2005	31			1225	39.52
06/8/2005	07/8/2005	30			850	28.33
05/10/2005	06/8/2005	29			937	32.31
04/7/2005	05/10/2005	33			844	25.58
03/9/2005	04/7/2005	29			544	18.76
02/7/2005	03/9/2005	30			1109	36.97
01/7/2005	02/7/2005	31			2998	96.71
12/8/2004	01/7/2005	30			848	28.27
11/5/2004	12/8/2004	33			1674	50.73
10/7/2004	11/5/2004	29			526	18.14
09/8/2004	10/7/2004	29			523	18.03
08/9/2004	09/8/2004	30			388	12.93
07/9/2004	08/9/2004	31			779	25.13
06/8/2004	07/9/2004	31			450	14.52
05/7/2004	06/8/2004	32			592	18.5
04/8/2004	05/7/2004	29			525	18.1

Gas				Amount	Usage	ADU
Start Date	End Date	Days	Status	Amount	Usage	ADU
05/5/2010	06/4/2010	30			46	1.53
04/6/2010	05/5/2010	29			48	1.66
03/5/2010	04/6/2010	32			56	1.75
02/3/2010	03/5/2010	30	Rebilled		55	1.83
02/3/2010	03/5/2010	30	Canceled		55	1.83
01/4/2010	02/3/2010	30	Rebilled		61	2.03
01/4/2010	02/3/2010	30	Canceled		61	2.03
12/3/2009	01/4/2010	32	Rebilled		59	1.84
12/3/2009	01/4/2010	32	Canceled		59	1.84
11/2/2009	12/3/2009	31			47	1.52
10/2/2009	11/2/2009	31			47	1.52
09/2/2009	10/2/2009	30			36	1.2
08/4/2009	09/2/2009	29			32	1.1
07/3/2009	08/4/2009	32			32	1
06/4/2009	07/3/2009	29			37	1.28
05/5/2009	06/4/2009	30			39	1.3
04/6/2009	05/5/2009	29			43	1.48
03/5/2009	04/6/2009	32			47	1.47
02/3/2009	03/5/2009	30			49	1.63
01/2/2009	02/3/2009	32			56	1.75
12/3/2008	01/2/2009	30			51	1.7
10/31/2008	12/3/2008	33			47	1.42
10/3/2008	10/31/2008	28			41	1.46
09/3/2008	10/3/2008	30			35	1.17
08/4/2008	09/3/2008	30			43	1.43
07/4/2008	08/4/2008	31			29	0.94
06/4/2008	07/4/2008	30			33	1.1
05/5/2008	06/4/2008	30			37	1.23
04/3/2008	05/5/2008	32			46	1.44
03/6/2008	04/3/2008	28			38	1.36
01/7/2008	02/4/2008	28	Rebilled Canceled		101	1.71
12/5/2007	01/7/2008	33			180	6.43
11/5/2007	12/5/2007	30			59	1.79
10/5/2007	11/5/2007	31			59	1.97
09/6/2007	10/5/2007	29			64	2.06
08/7/2007	09/6/2007	30			38	1.31
07/9/2007	08/7/2007	29			35	1.17
06/8/2007	07/9/2007	31			34	1.17
05/8/2007	06/8/2007	31			42	1.35
04/9/2007	05/8/2007	29			45	1.45
03/8/2007	04/9/2007	32			46	1.59
02/6/2007	03/8/2007	30			70	2.19
01/8/2007	02/6/2007	29			107	3.57
12/7/2006	01/8/2007	32			185	6.38
11/6/2006	12/7/2006	31			139	4.34
10/7/2006	11/6/2006	30			54	1.74
09/7/2006	10/7/2006	30			48	1.6
08/9/2006	09/7/2006	29			36	1.2
07/11/2006	08/9/2006	29			32	1.1
06/8/2006	07/11/2006	33			24	0.83
05/9/2006	06/8/2006	30			45	1.36
04/7/2006	05/9/2006	32			47	1.57
03/9/2006	04/7/2006	29			62	1.94
02/8/2006	03/9/2006	29			75	2.59
01/7/2006	02/8/2006	32			108	3.72
12/2/2005	01/7/2006	36			246	7.69
11/8/2005	12/2/2005	24			188	5.22
10/7/2005	11/8/2005	32			47	1.96
09/8/2005	10/7/2005	29			58	1.81
08/8/2005	09/8/2005	31			51	1.76
07/8/2005	08/8/2005	31			40	1.29
06/8/2005	07/8/2005	30			48	1.55
05/10/2005	06/8/2005	29			37	1.23
04/7/2005	05/10/2005	33			55	1.9
03/9/2005	04/7/2005	29			97	2.94
02/7/2005	03/9/2005	30			119	4.1
01/7/2005	02/7/2005	31			137	4.57
12/8/2004	01/7/2005	30			234	7.55
11/5/2004	12/8/2004	33			223	7.43
10/7/2004	11/5/2004	29			233	7.06
09/8/2004	10/7/2004	29			59	2.03
08/9/2004	09/8/2004	30			31	1.07
07/9/2004	08/9/2004	31			38	1.27
06/8/2004	07/9/2004	31			41	1.32
05/7/2004	06/8/2004	32			61	1.97
04/8/2004	05/7/2004	29			41	1.28
04/8/2004	05/7/2004	29			49	1.69