

This

and Electric Company  
High Bill Complaint Report  
Customer Usage Data

Period June 12, 2010 through June 18, 2010

[Redacted]		[Redacted]				
Gas						
Start Date	End Date	Days	Amount	Usage	ADU	
05/5/2010	06/4/2010	30	}	29	0.97	
04/6/2010	05/5/2010	29		35	1.21	
03/5/2010	04/6/2010	32		78	2.44	
02/3/2010	03/5/2010	30		77	2.57	
01/4/2010	02/3/2010	30		90	3	
12/3/2009	01/4/2010	32		105	3.28	
11/2/2009	12/3/2009	31		89	2.87	
10/2/2009	11/2/2009	31		43	1.39	
08/31/2009	10/2/2009	32		11	0.34	
08/4/2009	08/31/2009	27		9	0.33	
07/3/2009	08/4/2009	32		11	0.34	
06/4/2009	07/3/2009	29		13	0.45	
05/5/2009	06/4/2009	30		15	0.5	
04/6/2009	05/5/2009	29		39	1.34	
03/5/2009	04/6/2009	32		62	1.94	
02/3/2009	03/5/2009	30		81	2.7	
01/2/2009	02/3/2009	32		96	3	
12/3/2008	01/2/2009	30		133	4.43	
10/31/2008	12/3/2008	33		81	2.45	
10/1/2008	10/31/2008	30		47	1.57	
09/3/2008	10/1/2008	28		27	0.96	
08/4/2008	09/3/2008	30		9	0.3	
07/3/2008	08/4/2008	32		12	0.38	
06/4/2008	07/3/2008	29		13	0.45	
05/5/2008	06/4/2008	30		27	0.9	
04/3/2008	05/5/2008	32		69	2.16	
03/5/2008	04/3/2008	29		76	2.62	
02/4/2008	03/5/2008	30		20	0.67	
01/7/2008	02/4/2008	28		113	4.04	
12/5/2007	01/7/2008	33		133	4.03	
11/5/2007	12/5/2007	30		79	2.63	
10/5/2007	11/5/2007	31		47	1.52	
09/7/2007	10/5/2007	28		27	0.96	
08/8/2007	09/7/2007	30		16	0.53	
07/10/2007	08/8/2007	29		11	0.38	
06/8/2007	07/10/2007	32		17	0.53	
05/9/2007	06/8/2007	30		19	0.63	
04/9/2007	05/9/2007	30		35	1.17	
03/9/2007	04/9/2007	31		43	1.39	
02/6/2007	03/9/2007	31		77	2.48	
01/8/2007	02/6/2007	29		125	4.31	
12/7/2006	01/8/2007	32		137	4.28	
11/6/2006	12/7/2006	31		84	2.71	
10/6/2006	11/6/2006	31		68	2.19	
09/7/2006	10/6/2006	29		37	1.28	
08/8/2006	09/7/2006	30		22	0.73	
07/10/2006	08/8/2006	29		14	0.48	
06/8/2006	07/10/2006	32		19	0.59	
05/9/2006	06/8/2006	30		16	0.53	
04/10/2006	05/9/2006	29		35	1.21	
03/10/2006	04/10/2006	31		85	2.74	
02/7/2006	03/10/2006	31		108	3.48	
01/2/2006	02/7/2006	36		96	2.67	
12/8/2005	01/2/2006	25		59	2.36	
11/8/2005	12/8/2005	30		81	2.7	
10/7/2005	11/8/2005	32		56	1.75	
09/8/2005	10/7/2005	29		19	0.66	
08/9/2005	09/8/2005	30		13	0.43	
07/9/2005	08/9/2005	31		18	0.58	
06/9/2005	07/9/2005	30		15	0.5	
05/9/2005	06/9/2005	31		20	0.65	
04/7/2005	05/9/2005	32		48	1.5	
03/10/2005	04/7/2005	28		61	2.18	
02/8/2005	03/10/2005	30		77	2.57	
01/6/2005	02/8/2005	33		81	2.45	
12/8/2004	01/6/2005	29		95	3.28	
11/8/2004	12/8/2004	30		75	2.5	
10/8/2004	11/8/2004	31		60	1.94	
09/8/2004	10/8/2004	30		22	0.73	
08/4/2004	09/8/2004	35		7	0.2	
07/12/2004	08/4/2004	23		21	0.91	
06/10/2004	07/12/2004	32		12	0.38	
05/11/2004	06/10/2004	30		14	0.47	
04/9/2004	05/11/2004	32		18	0.56	

This  
report  
contains

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High Bill Complaint Report  
Customer Usage Data

Period: June 12, 2010 through June 18, 2010

Electric	Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	05/5/2010	06/4/2010	30	}	1351	45.03
{Redacted}	04/6/2010	05/5/2010	29		1678	57.86
{Redacted}	03/5/2010	04/6/2010	32		1815	56.72
{Redacted}	02/3/2010	03/5/2010	30		1414	47.13
{Redacted}	01/4/2010	02/3/2010	30		1658	55.27
{Redacted}	12/3/2009	01/4/2010	32		1747	54.59
{Redacted}	11/2/2009	12/3/2009	31		1478	47.68
{Redacted}	10/2/2009	11/2/2009	31		1592	51.35
{Redacted}	09/2/2009	10/2/2009	30		1740	58
{Redacted}	08/4/2009	09/2/2009	29		2676	92.28
{Redacted}	07/3/2009	08/4/2009	32		718	22.44
{Redacted}	06/4/2009	07/3/2009	29		1444	49.79
{Redacted}	05/5/2009	06/4/2009	30		1321	44.03
{Redacted}	04/6/2009	05/5/2009	29		1047	36.1
{Redacted}	03/5/2009	04/6/2009	32		1195	37.34
{Redacted}	02/3/2009	03/5/2009	30		1194	39.8
{Redacted}	01/2/2009	02/3/2009	32		1329	41.53
{Redacted}	12/3/2008	01/2/2009	30		1415	47.17
{Redacted}	10/31/2008	12/3/2008	33		1400	42.42
{Redacted}	10/2/2008	10/31/2008	29		1209	41.69
{Redacted}	09/3/2008	10/2/2008	29		1302	44.9
{Redacted}	08/4/2008	09/3/2008	30		1777	59.23
{Redacted}	07/3/2008	08/4/2008	32		1719	53.72
{Redacted}	06/4/2008	07/3/2008	29		1107	38.17
{Redacted}	05/5/2008	06/4/2008	30		1283	42.77
{Redacted}	04/3/2008	05/5/2008	32		1292	40.38
{Redacted}	03/5/2008	04/3/2008	29		1250	43.1
{Redacted}	02/4/2008	03/5/2008	30		1422	47.4
{Redacted}	01/5/2008	02/4/2008	30		1414	47.13
{Redacted}	12/5/2007	01/5/2008	31		1833	59.13
{Redacted}	11/5/2007	12/5/2007	30		1461	48.7
{Redacted}	10/5/2007	11/5/2007	31		1279	41.26
{Redacted}	09/6/2007	10/5/2007	29		1236	42.62
{Redacted}	08/7/2007	09/6/2007	30		1852	61.73
{Redacted}	07/10/2007	08/7/2007	28		1541	55.04
{Redacted}	06/7/2007	07/10/2007	33		1659	50.27
{Redacted}	05/8/2007	06/7/2007	30		1455	48.5
{Redacted}	04/7/2007	05/8/2007	31		1462	47.16
{Redacted}	03/8/2007	04/7/2007	30		1316	43.87
{Redacted}	02/7/2007	03/8/2007	29		1366	47.1
{Redacted}	01/10/2007	02/7/2007	28		1682	60.07
{Redacted}	12/7/2006	01/10/2007	34		2800	82.35
{Redacted}	11/9/2006	12/7/2006	28		1490	53.21
{Redacted}	10/10/2006	11/9/2006	30		1612	53.73
{Redacted}	09/7/2006	10/10/2006	33		1821	55.18
{Redacted}	08/9/2006	09/7/2006	29		1907	65.76
{Redacted}	07/8/2006	08/9/2006	32		2162	67.56
{Redacted}	06/8/2006	07/8/2006	30		1558	51.93
{Redacted}	05/9/2006	06/8/2006	30		1250	41.67
{Redacted}	04/7/2006	05/9/2006	32		1429	44.66
{Redacted}	03/10/2006	04/7/2006	28		1354	48.36
{Redacted}	02/7/2006	03/10/2006	31		1561	50.35
{Redacted}	01/6/2006	02/7/2006	32		1736	54.25
{Redacted}	12/8/2005	01/6/2006	29		1781	61.41
{Redacted}	11/7/2005	12/8/2005	31		1650	53.23
{Redacted}	10/7/2005	11/7/2005	31		1663	53.65
{Redacted}	09/8/2005	10/7/2005	29		1583	54.59
{Redacted}	08/9/2005	09/8/2005	30		1874	62.47
{Redacted}	07/11/2005	08/9/2005	29		1754	60.48
{Redacted}	06/8/2005	07/11/2005	33		1634	49.52
{Redacted}	05/9/2005	06/8/2005	30		1370	45.67
{Redacted}	04/7/2005	05/9/2005	32		1544	48.25
{Redacted}	03/9/2005	04/7/2005	29		1381	47.62
{Redacted}	02/7/2005	03/9/2005	30		1401	46.7
{Redacted}	01/6/2005	02/7/2005	32		1460	45.63
{Redacted}	12/8/2004	01/6/2005	29		1523	52.52
{Redacted}	11/5/2004	12/8/2004	33		1612	48.85
{Redacted}	10/9/2004	11/5/2004	27		1204	44.59

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 High Bill Complaint Report  
 Meter Usage Data

Period: June 12, 2010 through June 18, 2010

Electric						
Start Date	End Date	Days	Status	Amount	Usage	ADU
05/5/2010	06/4/2010	30		{Redacted}	823	27.43
04/6/2010	05/5/2010	29			940	32.41
03/5/2010	04/6/2010	32			1828	57.13
02/3/2010	03/5/2010	30	Rebilled		2568	85.6
02/3/2010	03/5/2010	30	Canceled		2568	85.6
01/4/2010	02/3/2010	30	Rebilled		3082	102.73
01/4/2010	02/3/2010	30	Canceled		3082	102.73
12/3/2009	01/4/2010	32	Rebilled		3546	110.81
12/3/2009	01/4/2010	32	Canceled		3546	110.81
11/2/2009	12/3/2009	31			828	26.71
10/2/2009	11/2/2009	31			634	20.45
09/2/2009	10/2/2009	30			627	20.9
08/5/2009	09/2/2009	28			374	13.36
07/6/2009	08/5/2009	30			341	11.37
06/4/2009	07/6/2009	32			820	25.63
05/5/2009	06/4/2009	30			281	9.37
04/6/2009	05/5/2009	29			150	5.17
03/5/2009	04/6/2009	32			896	28
02/3/2009	03/5/2009	30			841	28.03
01/2/2009	02/3/2009	32			610	19.06
12/3/2008	01/2/2009	30			1229	40.97
10/31/2008	12/3/2008	33			1145	34.7
10/3/2008	10/31/2008	28			622	22.21
09/3/2008	10/3/2008	30			350	11.67
08/4/2008	09/3/2008	30			418	13.93
07/4/2008	08/4/2008	31			161	5.19
06/4/2008	07/4/2008	30			383	12.77
05/5/2008	06/4/2008	30			281	9.37
04/3/2008	05/5/2008	32			246	7.69
03/6/2008	04/3/2008	28			172	6.14
02/4/2008	03/6/2008	31			421	13.58
01/7/2008	02/4/2008	28			744	26.57
12/5/2007	01/7/2008	33			1107	33.55
11/5/2007	12/5/2007	30			552	18.4
10/5/2007	11/5/2007	31			178	5.74
09/6/2007	10/5/2007	29			545	18.79
08/7/2007	09/6/2007	30			681	22.7
07/9/2007	08/7/2007	29			881	30.38
06/8/2007	07/9/2007	31			581	18.74
05/8/2007	06/8/2007	31			365	11.77
04/9/2007	05/8/2007	29			459	15.83
03/8/2007	04/9/2007	32			838	26.19
02/6/2007	03/8/2007	30			873	29.1
01/8/2007	02/6/2007	29			771	26.59
12/7/2006	01/8/2007	32			975	30.47
11/6/2006	12/7/2006	31			660	21.29
10/7/2006	11/6/2006	30			587	19.57
09/7/2006	10/7/2006	30			443	14.77
08/9/2006	09/7/2006	29			466	16.07
07/11/2006	08/9/2006	29			1252	43.17
06/8/2006	07/11/2006	33			619	18.76
05/9/2006	06/8/2006	30			833	27.77
04/7/2006	05/9/2006	32			372	11.63
03/9/2006	04/7/2006	29			830	28.62
02/8/2006	03/9/2006	29			673	23.21
01/7/2006	02/8/2006	32			1236	38.63
12/8/2005	01/7/2006	30			421	14.03
11/8/2005	12/8/2005	30			1324	44.13
10/7/2005	11/8/2005	32			577	18.03
09/8/2005	10/7/2005	29			709	24.45
08/8/2005	09/8/2005	31			526	16.97
07/8/2005	08/8/2005	31			1225	39.52
06/8/2005	07/8/2005	30			850	28.33
05/10/2005	06/8/2005	29			937	32.31
04/7/2005	05/10/2005	33			844	25.58
03/9/2005	04/7/2005	29			544	18.76
02/7/2005	03/9/2005	30			1109	36.97
01/7/2005	02/7/2005	31			2998	96.71
12/8/2004	01/7/2005	30			848	28.27
11/5/2004	12/8/2004	33			1674	50.73
10/7/2004	11/5/2004	29			526	18.14
09/8/2004	10/7/2004	29			523	18.03
08/9/2004	09/8/2004	30			388	12.93
07/9/2004	08/9/2004	31			779	25.13
06/8/2004	07/9/2004	31			450	14.52
05/7/2004	06/8/2004	32			592	18.5
04/8/2004	05/7/2004	29			525	18.1

Gas						
Start Date	End Date	Days	Status	Amount	Usage	ADU
05/5/2010	06/4/2010	30		}	46	1.53
04/6/2010	05/5/2010	29			48	1.66
03/5/2010	04/6/2010	32			56	1.75
02/3/2010	03/5/2010	30	Rebilled		55	1.83
02/3/2010	03/5/2010	30	Canceled		55	1.83
01/4/2010	02/3/2010	30	Rebilled		61	2.03
01/4/2010	02/3/2010	30	Canceled		61	2.03
12/3/2009	01/4/2010	32	Rebilled		59	1.84
12/3/2009	01/4/2010	32	Canceled		59	1.84
11/2/2009	12/3/2009	31			47	1.52
10/2/2009	11/2/2009	31			47	1.52
09/2/2009	10/2/2009	30			36	1.2
08/4/2009	09/2/2009	29			32	1.1
07/3/2009	08/4/2009	32			32	1
06/4/2009	07/3/2009	29			37	1.28
05/5/2009	06/4/2009	30			39	1.3
04/6/2009	05/5/2009	29			43	1.48
03/5/2009	04/6/2009	32			47	1.47
02/3/2009	03/5/2009	30			49	1.63
01/2/2009	02/3/2009	32			56	1.75
12/3/2008	01/2/2009	30			51	1.7
10/31/2008	12/3/2008	33			47	1.42
10/3/2008	10/31/2008	28			41	1.46
09/3/2008	10/3/2008	30			35	1.17
08/4/2008	09/3/2008	30			43	1.43
07/4/2008	08/4/2008	31			29	0.94
06/4/2008	07/4/2008	30			33	1.1
05/5/2008	06/4/2008	30			37	1.23
04/3/2008	05/5/2008	32			46	1.44
03/6/2008	04/3/2008	28			38	1.36
02/4/2008	03/6/2008	31			101	1.71
01/7/2008	02/4/2008	28			180	6.43
12/5/2007	01/7/2008	33			59	1.79
11/5/2007	12/5/2007	30			59	1.97
10/5/2007	11/5/2007	31			64	2.06
09/6/2007	10/5/2007	29			38	1.31
08/7/2007	09/6/2007	30			35	1.17
07/9/2007	08/7/2007	29			34	1.17
06/8/2007	07/9/2007	31			42	1.35
05/8/2007	06/8/2007	31			45	1.45
04/9/2007	05/8/2007	29			46	1.59
03/8/2007	04/9/2007	32			70	2.19
02/6/2007	03/8/2007	30			107	3.57
01/8/2007	02/6/2007	29			185	6.38
12/7/2006	01/8/2007	32			139	4.34
11/6/2006	12/7/2006	31			54	1.74
10/7/2006	11/6/2006	30			48	1.6
09/7/2006	10/7/2006	30			36	1.2
08/9/2006	09/7/2006	29			32	1.1
07/11/2006	08/9/2006	29			24	0.83
06/8/2006	07/11/2006	33			45	1.36
05/9/2006	06/8/2006	30			47	1.57
04/7/2006	05/9/2006	32			62	1.94
03/9/2006	04/7/2006	29			75	2.59
02/8/2006	03/9/2006	29			108	3.72
01/7/2006	02/8/2006	32			246	7.69
12/2/2005	01/7/2006	36			188	5.22
11/8/2005	12/2/2005	24			47	1.96
10/7/2005	11/8/2005	32			58	1.81
09/8/2005	10/7/2005	29			51	1.76
08/8/2005	09/8/2005	31			40	1.29
07/8/2005	08/8/2005	31			48	1.55
06/8/2005	07/8/2005	30			37	1.23
05/10/2005	06/8/2005	29			55	1.9
04/7/2005	05/10/2005	33			97	2.94
03/9/2005	04/7/2005	29			119	4.1
02/7/2005	03/9/2005	30			137	4.57
01/7/2005	02/7/2005	31			234	7.55
12/8/2004	01/7/2005	30			223	7.43
11/5/2004	12/8/2004	33			233	7.06
10/7/2004	11/5/2004	29			59	2.03
09/8/2004	10/7/2004	29			31	1.07
08/9/2004	09/8/2004	30			38	1.27
07/9/2004	08/9/2004	31			41	1.32
06/8/2004	07/9/2004	31			61	1.97
05/7/2004	06/8/2004	32			41	1.28
04/8/2004	05/7/2004	29			49	1.69