

From: Dietz, Sidney
Sent: 7/9/2010 12:28:07 PM
To: 'Tisdale, Matthew' (matthew.tisdale@cpuc.ca.gov)
Cc:
Bcc:
Subject: RE: PG&E Gas AMI Status

Matthew --

As of yesterday, we have installed 3,100,000 SmartMeter gas modules on gas meters. We have also replaced approximately 140,000 gas meters with new gas meters with SmartMeter technology.

The gas SmartMeters allow the customer to view their daily usage using our web tools, which is especially helpful to customers who are participating in our Winter Gas Savings program, which provides a credit for conservation. The system also allows our customer-service representatives the same daily gas usage data, which helps them answer bill questions. Finally, our estimated bill performance for gas has decreased dramatically -- from roughly 0.53% missed reads to 0.12%. This reduction in estimated bills is a benefit to customers as well as to PG&E.

Of course, more economical meter reading is the main operational benefit for PG&E and customers. But we will also be using the data for planning capacity and reliability projects based on better customer usage data, and especially better peak usage data. We are just beginning the data analysis on how to incorporate the data into our planning.

Let me know if you need to know more!

yours,

sid

From: Tisdale, Matthew [mailto:matthew.tisdale@cpuc.ca.gov]
Sent: Wednesday, July 07, 2010 11:33 AM
To: Dietz, Sidney
Subject: RE: PG&E Gas AMI Status

We understand. The funny thing: NARUC thinks they're exciting enough for a panel!

From: Dietz, Sidney [mailto:SBD4@pge.com]
Sent: Wednesday, July 07, 2010 11:32 AM
To: Tisdale, Matthew
Subject: Re: PG&E Gas AMI Status

Matthew --

Yes, I am the right guy. I'll get back to you with answers, but I'll warn you, gas meters are not as exciting

as electric, to say the least.

yours,

sid

Do I seem terse? Blame the thumb keyboard.

From: Tisdale, Matthew <matthew.tisdale@cpuc.ca.gov>
To: Dietz, Sidney
Sent: Wed Jul 07 11:26:00 2010
Subject: PG&E Gas AMI Status

Hi Sid.

In late July Commissioner Grueneich will be on a NARUC panel that is covering gas AMI. She would like to be able to provide the latest on PG&E's gas AMI experience.

Are you the right Reg person? If not, could you pass the message the appropriate PG&E staff?

We'd like to know how many gas smart meters have been deployed so far, how the new meters have affected the customers experience, and what benefits the utility is getting from the meters. We'll be providing comparable updates for SDG&E and SCG.

Thanks.

Matthew