

## **Bill Devereaux – Pacific Gas & Electric**

Bill joined PG&E in 2009. Bill joined PG&E as the Senior Director for the SmartMeter program assuming responsibility for the integrated SmartMeter and SmartMeter Upgrade program. In this role Bill is responsible for the \$2.2B program to install 10 million gas and electric SmartMeters across PG&E's service territory and the implementation of the advanced business capabilities making use of the SmartMeter infrastructure. Additionally, since joining PG&E, Bill has assumed responsibility for the Customer Care Business Delivery Group. The Business Delivery Group has the responsibility of delivering programs extending and enhancing Customer Care's business capabilities in concert with PG&E business strategies.

Prior to Joining PG&E, Bill was a Partner with Accenture serving in the North American Utilities practice. In over 20 years with Accenture, Bill participated in and led a number of leading Accenture projects including the development of the industry's leading CIS application and the establishment and implementation of the nation's largest electric retail company. Additionally, Bill developed and led significant IT and business outsourcing operations for Accenture's Utility Industry clients. Bill's experience includes work at FPL, Southern Company, Entergy, TXU, Nicor, and Exelon.

Bill graduated with a Bachelor of Science Degree in Industrial and Systems Engineering from the University of Florida, Gainesville, FL in 1987.