## Appointment:

From: Miller, Karen

To: Miller, Karen (karen.miller@cpuc.ca.gov)

Subject: Meeting with Public Advisor's Office re: adding an Energy Component to TEAM

program

Location: MEGAN ATTENDING, CPUC Room 5305

Start: 8/12/2010 2:00:00 PM End: 8/12/2010 3:30:00 PM

Hi Folks,

I hope you all recall our discussions last summer about adding an energy component to our Telecommunications Education and Assistance in Multiple Languages (TEAM) program. I apologize for the lengthy delay in moving forward on our discussion, however, the Public Advisor's Office (PAO) had to go out to bid for a new TEAM contract and the entire process took much longer than anticipated. We now have the contract in place and are ready to move forward on conceptualizing how the CPUC and energy utilities can move forward on this project. This meeting is intended to revive the discussion. Please feel free to bring additional staff or send someone in your place. Just let me know who will be attending. I can be reached by e-mail or at 415-703-2299.

Thank you,

Karen Miller Public Advisor Consumer Information and Service Division California Public Utilities Commission 415-703-2299 (o) 415-722-2792 (c)