

From: [Redacted]  
Sent: 7/1/2010 2:33:48 PM  
To: 'Roscow, Steve' (steve.roscow@cpuc.ca.gov)  
Cc: Jacobson, Erik B (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=EBJ1)  
Bcc:  
Subject: RE: opt out requests from Phase 1B

Steve, one additional thing, starting next week I'm going to be out of the office for a month, returning in early August. If you need to contact someone at PG&E for CCA related matters please send your emails to Erik Jacobson at [EBJ1@pge.com](mailto:EBJ1@pge.com)

[Redacted]

**From:** [Redacted]  
**Sent:** Thursday, July 01, 2010 2:33 PM  
**To:** 'Roscow, Steve'; Weisz, Dawn  
**Cc:** [Redacted]  
**Subject:** RE: opt out requests from Phase 1B

Thanks Steve.

Dawn, can you please call Calvin to talk about this specific issue as it deals with a specific group of customers and you as well as your Sempra counterparts have been working with Calvin on the customer issues?

[Redacted]

**From:** Roscow, Steve [mailto:steve.roscow@cpuc.ca.gov]  
**Sent:** Thursday, July 01, 2010 1:32 PM  
**To:** [Redacted] Weisz, Dawn  
**Subject:** FW: opt out requests from Phase 1B

Hi [Redacted],

I asked Dawn about this subset of customers, and she suggested that the 2 of you talk this through. She thought she might just have a few clarifying questions and may need to double-check with Sempra on them.

Dawn is cc'd on this note, so I'll leave it to the 2 of you to chat—just let me know how you resolve it.

HERE IS ORIGINAL NOTE FROM DAREN:

Two additional things...

1)

2) There is an additional issue that has come to my attention that I failed to bring up last week. PG&E received approximately 37 opt out requests from Phase 1B customers after the Clanon May 3 letter and we have not processed them, but would like to know whether we are able to given these customers opted out using 1) the correct method, 2) had received the MEA notice, 3) did not receive the PG&E automated letter, 4) opt out before the Clanon May 12 letter and D.10-05-050 and 5) was not directly addressed in any of the CPUC letters sent to PG&E. If we ultimately do not have the ability to process these opt outs then we will also need to send a customer communication letter to these folks as well since to date they believe they have been opted out.

Thanks,

Redact

Redacted

**Pacific Gas and Electric Company**  
**Regulatory Relations**

Redacted