

PUBLIC VERSION

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking to the Commission's
Own Motion to Address the Issue of Customers'
Electric and Natural Gas Service Disconnection

Rulemaking 10-02-005
(Filed February 5, 2010)

**SAN DIEGO GAS & ELECTRIC COMPANY (U 902 E)
AND THE SOUTHERN CALIFORNIA GAS COMPANY (U 904G)
MONTHLY DISCONNECTION DATA REPORTS**

****REDACTED, PUBLIC VERSION****

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SOUTHERN CALIFORNIA GAS COMPANY

July 26, 2010

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AND THE SOUTHERN CALIFORNIA GAS COMPANY (U 904G)
MONTHLY DISCONNECTION DATA REPORTS**

San Diego Gas & Electric Company and the Southern California Gas Company, in response to Ordering Paragraph 12 of *Order Instituting Rulemaking to the Commission's Own Motion to Address the Issue of Customers' Electric and Natural Gas Service Disconnection*, issued in the above-captioned Rulemaking, hereby submit the public versions of their Disconnection Data Reports. The confidential version of the Disconnection Data Reports was submitted under seal pursuant to the *Interim Decision Implementing Methods to Decrease the Number of Gas and Electric Utility Service Disconnections*,¹ dated June 17, 2010 in the above-captioned Rulemaking.

Respectfully submitted this 26th day of July, 2010.

/s/ Kim F. Hassan

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¹ See *Interim Decision Implementing Methods to Decrease the Number of Gas and Electric Utility Service Disconnections*, at n. 57.

SDG&E Payment Plans

Length	Residential CARE Payment Plans											
	30 Days or Less				1 Month				2 Months			
	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	7,803	N/A	N/A	N/A	152	104	53	26%	186	150	36	37%
May	7,438	N/A	N/A	N/A	157	98	30	29%	169	128	34	36%
Apr	8,215	N/A	N/A	N/A	149	96	47	23%	208	145	37	34%
Mar	7,576	N/A	N/A	N/A	199	153	53	27%	202	152	49	32%
Feb	8,879	N/A	N/A	N/A	205	160	78	15%	212	116	39	23%
Jan	10,864	N/A	N/A	N/A	277	152	85	23%	205	129	49	25%
Total	50,775	N/A	N/A	N/A	1,139	763	346	23%	1,182	820	244	31%

Note: The % Paid column reflects the estimated average percentage of the original payment arrangement amounts that had been paid when the payment arrangement was broken or canceled. The percentage is based on the number of installments kept and does not reflect partial installment payments.

SDG&E Payment Plans

	Residential CARE Payment Plans											
Length	3 Months				4 Months				5 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	3,670	3,139	809	28%	438	330	109	23%	272	183	60	25%
May	3,928	2,885	776	26%	478	324	83	24%	230	150	64	24%
Apr	4,491	2,871	794	23%	465	290	85	23%	271	173	53	24%
Mar	4,816	1,618	655	16%	497	219	73	26%	268	129	40	25%
Feb	2,396	630	251	21%	259	151	65	27%	177	87	50	22%
Jan	1,033	677	252	25%	234	165	67	28%	161	101	44	28%
Total	20,334	11,820	3,537	24%	2,371	1,479	482	25%	1,379	823	311	25%

SDG&E Payment Plans

	Residential CARE Payment Plans											
Length	6 Months				7 Months				8 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	1,309	832	308	22%	61	29	8	26%	133	109	41	19%
May	1,079	780	276	21%	47	26	13	26%	127	79	22	22%
Apr	1,343	815	252	20%	50	41	19	20%	137	86	49	20%
Mar	1,341	586	230	21%	43	24	6	18%	140	76	40	18%
Feb	805	344	145	21%	37	24	7	28%	109	63	30	17%
Jan	631	373	184	23%	44	28	13	21%	114	63	24	19%
Total	6,508	3,730	1,395	21%	282	172	66	23%	760	476	206	19%

SDG&E Payment Plans

	Residential CARE Payment Plans											
Length	9 Months				10 Months				11 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	64	23	16	17%	114	96	41	20%	7	5	4	20%
May	30	25	8	22%	129	82	19	16%	12	12	5	17%
Apr	47	20	16	16%	139	66	29	20%	17	10	5	18%
Mar	36	19	16	18%	99	73	26	22%	9	7	2	18%
Feb	35	16	6	21%	80	48	25	22%	13	4	1	14%
Jan	28	18	10	24%	89	53	28	17%	4	5	2	28%
Total	240	121	72	19%	650	418	168	19%	62	43	19	19%

SDG&E Payment Plans

	Residential CARE Payment Plans							
Length	12 Months				Total Installment Plans			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010								
Dec								
Nov								
Oct								
Sep								
Aug								
Jul								
Jun	195	100	61	15%	6,601	5,100	1,546	24%
May	176	116	37	17%	6,562	4,705	1,367	23%
Apr	162	117	44	17%	7,479	4,730	1,430	22%
Mar	204	117	58	15%	7,854	3,173	1,248	19%
Feb	169	66	46	17%	4,497	1,709	743	20%
Jan	131	67	40	16%	2,951	1,831	798	23%
Total	1,037	583	286	16%	35,944	21,248	7,132	22%

SDG&E Payment Plans

	Residential FERA Payment Plans											
Length	30 Days or Less				1 Month				2 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	155	N/A	N/A	N/A	1	1	1	38%	5	6	2	43%
May	196	N/A	N/A	N/A	2	1	0	0%	7	3	0	45%
Apr	211	N/A	N/A	N/A	3	0	0	0%	5	3	0	15%
Mar	201	N/A	N/A	N/A	2	3	3	24%	6	13	1	32%
Feb	204	N/A	N/A	N/A	6	3	1	18%	9	5	1	22%
Jan	233	N/A	N/A	N/A	3	1	2	0%	16	5	2	15%
Total	1,200	N/A	N/A	N/A	17	9	7	19%	48	35	6	28%

Note: The % Paid column reflects the estimated average percentage of the original payment arrangement amounts that had been paid when the payment arrangement was broken or canceled. The percentage is based on the number of installments kept and does not reflect partial installment payments.

SDG&E Payment Plans

	Residential FERA Payment Plans											
Length	3 Months				4 Months				5 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
<u>2010</u>												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	73	66	21	27%	9	0	3	15%	8	3	1	8%
May	93	73	22	26%	3	7	4	36%	2	0	1	19%
Apr	96	60	22	24%	10	1	3	6%	3	2	2	21%
Mar	111	46	13	20%	2	5	0	32%	4	2	2	37%
Feb	70	21	13	24%	4	3	0	28%	5	1	1	27%
Jan	39	22	10	30%	5	2	1	40%	3	4	0	29%
Total	482	288	101	25%	33	18	11	30%	25	12	7	21%

SDG&E Payment Plans

	Residential FERA Payment Plans											
Length	6 Months				7 Months				8 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	23	18	4	17%	0	0	0	0%	7	3	2	4%
May	22	15	3	25%	0	1	0	25%	4	1	0	0%
Apr	25	20	4	22%	0	0	0	0%	3	2	0	32%
Mar	25	10	4	33%	1	0	0	0%	0	2	0	34%
Feb	17	4	1	32%	1	1	0	0%	3	1	1	30%
Jan	9	7	4	26%	0	0	0	0%	1	0	1	36%
Total	121	74	20	24%	2	2	0	19%	18	9	4	20%

SDG&E Payment Plans

	Residential FERA Payment Plans											
Length	9 Months				10 Months				11 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	0	0	0	0%	2	0	0	0%	0	0	0	0%
May	0	1	0	0%	1	1	0	28%	1	0	0	0%
Apr	1	0	0	0%	0	1	0	37%	0	0	0	0%
Mar	0	0	0	0%	0	1	0	43%	0	0	0	0%
Feb	0	0	0	0%	1	0	2	20%	0	0	0	0%
Jan	0	1	0	91%	1	0	0	0%	0	0	0	0%
Total	1	2	0	37%	5	3	2	32%	1	0	0	0%

SDG&E Payment Plans

	Residential FERA Payment Plans							
Length	12 Months				Total Installment Plans			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
<u>2010</u>								
Dec								
Nov								
Oct								
Sep								
Aug								
Jul								
Jun	4	2	0	14%	132	99	34	21%
May	0	1	1	20%	135	104	31	26%
Apr	1	1	1	12%	147	90	32	23%
Mar	3	1	0	35%	154	83	23	26%
Feb	2	1	1	16%	118	40	21	23%
Jan	2	1	2	15%	79	43	22	26%
Total	12	7	5	17%	765	459	163	24%

SDG&E Payment Plans

	Residential Non-CARE / Non-FERA Payment Plans											
Length	30 Days or Less				1 Month				2 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	8,403	N/A	N/A	N/A	137	88	24	34%	232	184	43	28%
May	8,353	N/A	N/A	N/A	151	78	31	25%	226	163	43	29%
Apr	9,802	N/A	N/A	N/A	162	90	41	30%	251	197	31	36%
Mar	10,256	N/A	N/A	N/A	147	97	39	26%	273	236	72	30%
Feb	10,947	N/A	N/A	N/A	157	109	64	19%	301	283	79	22%
Jan	11,483	N/A	N/A	N/A	224	115	69	20%	470	269	104	24%
Total	59,244	N/A	N/A	N/A	978	577	268	24%	1,753	1,332	372	27%

Note: The % Paid column reflects the estimated average percentage of the original payment arrangement amounts that had been paid when the payment arrangement was broken or canceled. The percentage is based on the number of installments kept and does not reflect partial installment payments.

SDG&E Payment Plans

	Residential Non-CARE / Non-FERA Payment Plans											
Length	3 Months				4 Months				5 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	3,460	2,952	756	30%	355	248	83	27%	169	104	40	25%
May	3,753	2,838	676	28%	340	222	67	24%	156	94	34	26%
Apr	4,412	2,951	712	25%	362	244	59	23%	155	126	39	21%
Mar	4,917	1,564	535	18%	367	163	61	27%	199	99	43	28%
Feb	2,438	571	213	26%	255	127	47	31%	140	68	26	25%
Jan	937	522	200	31%	216	138	64	30%	119	78	37	23%
Total	19,917	11,398	3,092	26%	1,895	1,142	381	27%	938	569	219	25%

SDG&E Payment Plans

	Residential Non-CARE / Non-FERA Payment Plans											
Length	6 Months				7 Months				8 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
2010												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	642	409	124	25%	16	13	7	18%	44	29	9	16%
May	495	362	116	25%	26	13	6	33%	42	35	14	19%
Apr	594	486	143	24%	17	15	5	31%	41	44	11	30%
Mar	705	361	129	25%	14	13	8	30%	44	56	19	25%
Feb	518	286	94	28%	25	16	8	34%	72	37	20	20%
Jan	489	303	128	27%	26	7	10	23%	69	30	8	29%
Total	3,443	2,207	734	25%	124	77	44	28%	312	231	81	23%

SDG&E Payment Plans

	Residential Non-CARE / Non-FERA Payment Plans											
Length	9 Months				10 Months				11 Months			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
<u>2010</u>												
Dec												
Nov												
Oct												
Sep												
Aug												
Jul												
Jun	19	7	8	26%	37	27	8	31%	3	5	0	19%
May	15	13	2	29%	41	22	7	25%	4	1	0	0%
Apr	16	12	3	27%	43	29	15	23%	2	1	1	18%
Mar	15	14	7	14%	37	37	8	23%	5	4	4	28%
Feb	16	10	1	12%	44	28	9	23%	1	0	2	56%
Jan	19	9	5	14%	46	27	13	23%	4	4	0	17%
Total	100	65	26	21%	248	170	60	24%	19	15	7	26%

SDG&E Payment Plans

	Res Non-CARE / Non-FERA Pmt Plans							
Length	12 Months				Total Installment Plans			
Month	Initiated	Broken	Canceled	% Paid	Initiated	Broken	Canceled	% Paid
<u>2010</u>								
Dec								
Nov								
Oct								
Sep								
Aug								
Jul								
Jun	72	45	16	17%	5,186	4,111	1,118	28%
May	57	52	16	18%	5,306	3,893	1,012	27%
Apr	57	42	11	19%	6,112	4,237	1,071	25%
Mar	78	45	27	17%	6,801	2,689	952	21%
Feb	60	34	15	16%	4,027	1,569	578	25%
Jan	78	28	20	19%	2,697	1,530	658	27%
Total	402	246	105	18%	30,129	18,029	5,389	26%

SDG&E Disconnect Activity

PUBLIC VERSION

Residential CARE							
	Disconnect Notices	Non-Pay Disconnects		Reconnections			
		Fielded	Remote	Same Day	24 Hours	48 Hours	* 72 Hours +
2010							
Dec							
Nov							
Oct							
Sep							
Aug							
Jul							
Jun	9,124	802	0	472	82	20	60
May	8,677	883	0	482	119	27	55
Apr	10,706	710	0	394	87	30	45
Mar	10,601	861	0	490	115	32	57
Feb	7,739	784	0	442	83	20	75
Jan	7,629	566	0	288	64	25	24
Total	54,476	4,606	0	2,568	550	154	316

* Does not include reconnections that are completed after the account closes or at a different premises.

SDG&E Disconnect Activity

PUBLIC VERSION

Residential FERA							
	Disconnect Notices	Non-Pay Disconnects		Reconnections			
		Fielded	Remote	Same Day	24 Hours	48 Hours	* 72 Hours +
2010							
Dec							
Nov							
Oct							
Sep							
Aug							
Jul							
Jun	201	16	0	11	2	0	0
May	190	23	0	14	2	1	1
Apr	239	14	0	9	2	0	2
Mar	228	16	0	9	2	0	1
Feb	168	13	0	11	2	0	0
Jan	161	7	0	5	0	0	0
Total	1,187	89	0	59	10	1	4

* Does not include reconnections that are completed after the account closes or at a different premises.

SDG&E Disconnect Activity

PUBLIC VERSION

Residential Non-CARE / Non-FERA							
	Disconnect Notices	Non-Pay Disconnects		Reconnections			
		Fielded	Remote	Same Day	24 Hours	48 Hours	* 72 Hours +
<u>2010</u>							
Dec							
Nov							
Oct							
Sep							
Aug							
Jul							
Jun	14,604	1,019	0	474	119	25	54
May	14,932	1,211	0	620	165	30	85
Apr	17,586	1,167	0	565	143	42	73
Mar	17,421	1,330	0	659	174	36	62
Feb	13,796	1,096	0	536	122	33	85
Jan	12,187	769	0	366	75	20	36
Total	90,526	6,592	0	3,220	798	186	395

* Does not include reconnections that are completed after the account closes or at a different premises.

SDG&E Aging

	Residential CARE Account Aging						
	0 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 150 Days	151 - 180 Days	Over 180 Days
<u>2010</u>							
Dec							
Nov							
Oct							
Sep							
Aug							
Jul							
Jun			REDACTED INFORMATION				
May			REDACTED INFORMATION				
Apr			REDACTED INFORMATION				
Mar	227,777	86,506	50,841	32,940	25,148	19,684	95,728
Feb	221,917	82,140	47,146	32,847	25,063	18,961	91,498
Jan	231,574	84,516	51,092	35,191	25,838	19,509	89,187

SDG&E Aging

PUBLIC VERSION

	Residential FERA Account Aging							
	0 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 150 Days	151 - 180 Days	Over 180 Days	
<u>2010</u>								
Dec								
Nov								
Oct								
Sep								
Aug								
Jul								
Jun			REDACTED INFORMATION					
May			REDACTED INFORMATION					
Apr			REDACTED INFORMATION					
Mar	4,006	1,392	700	406	297	232	1,623	
Feb	3,889	1,242	602	388	292	236	1,567	
Jan	3,988	1,263	661	436	338	256	1,601	

SDG&E Aging

PUBLIC VERSION

	Residential Non-CARE / Non-FERA Account Aging						
	0 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 150 Days	151 - 180 Days	Over 180 Days
<u>2010</u>							
Dec							
Nov							
Oct							
Sep							
Aug							
Jul							
Jun			REDACTED INFORMATION				
May			REDACTED INFORMATION				
Apr			REDACTED INFORMATION				
Mar	606,551	118,041	63,068	44,436	37,526	33,103	229,244
Feb	594,684	111,980	59,891	45,670	39,715	33,895	222,576
Jan	620,509	113,792	63,439	49,731	41,782	34,129	218,695

SoCalGas Residential Payment Plans - Duration

2010	30 Days or Less			3 Months			6 Months			9 Months			12 Months			Total Payment Plans		
	Initiated	Broken	Canceled	Initiated	Broken	Canceled	Initiated	Broken	Canceled	Initiated	Broken	Canceled	Initiated	Broken	Canceled	Initiated	Broken	Canceled
CARE																		
Dec																		
Nov																		
Oct																		
Sep																		
Aug																		
Jul																		
Jun	33,597	10,470	7,277	23,001	14,363	8,238	1,516	585	481	21	6	7	5	3	6	58,140	25,427	16,009
May	28,820	9,510	6,414	23,205	14,393	7,631	1,146	391	299	15	4	4	7	1	8	53,193	24,299	14,356
Apr	31,333	9,844	7,044	29,250	13,054	9,283	939	314	324	10	2	5	5	1	11	61,537	23,215	16,667
Mar	32,985	10,965	8,167	30,752	7,260	7,191	936	124	182	15	7	7	11	1	7	64,699	18,357	15,554
Feb	41,214	14,446	11,502	12,416	2,274	2,935	286	47	68	18	3	8	14	2	9	53,948	16,772	14,522
Jan	48,947	12,749	12,440	5,464	1,860	2,037	110	40	50	11	2	6	34	1	12	54,566	14,652	14,545
Total	216,896	67,984	52,844	124,088	53,204	37,315	4,933	1,501	1,404	90	24	37	76	9	53	108,514	122,722	91,653
2010																		
Non-CARE																		
Dec																		
Nov																		
Oct																		
Sep																		
Aug																		
Jul																		
Jun	33,571	9,229	5,947	18,067	11,931	6,275	1,285	552	391	18	5	8	6	-	10	52,947	21,717	12,631
May	32,674	9,116	6,304	20,219	12,700	6,750	1,139	365	282	20	8	10	5	1	6	54,057	22,190	13,352
Apr	39,229	10,277	7,380	27,793	12,191	8,108	922	377	260	12	5	10	4	-	9	67,960	22,850	15,767
Mar	44,889	11,845	8,921	32,492	7,161	7,171	1,041	142	166	22	6	10	8	5	15	78,452	19,159	16,283
Feb	48,104	13,474	10,989	13,128	2,158	2,600	401	97	102	20	6	7	29	4	12	61,682	15,739	13,710
Jan	51,513	11,621	11,163	5,489	1,763	1,735	218	85	62	19	2	6	59	7	16	57,298	13,478	12,982
Total	249,980	65,562	50,704	117,188	47,904	32,639	5,006	1,618	1,263	111	32	51	111	17	68	118,980	115,133	84,725
2010																		
Total Res																		
Dec																		
Nov																		
Oct																		
Sep																		
Aug																		
Jul																		
Jun	67,168	19,699	13,224	41,068	26,294	14,513	2,801	1,137	872	39	11	15	11	3	16	111,087	47,144	28,640
May	61,494	18,626	12,718	43,424	27,093	14,381	2,285	756	581	35	12	14	12	2	14	107,250	46,489	27,708
Apr	70,562	20,121	14,424	57,043	25,245	17,391	1,861	691	584	22	7	15	9	1	20	129,497	46,065	32,434
Mar	77,874	22,810	17,088	63,244	14,421	14,362	1,977	266	348	37	13	17	19	6	22	143,151	37,516	31,837
Feb	89,318	27,920	22,491	25,544	4,432	5,535	687	144	170	38	9	15	43	6	21	115,630	32,511	28,232
Jan	100,460	24,370	23,603	10,953	3,623	3,772	328	125	112	30	4	12	93	8	28	111,864	28,130	27,527
Total	466,876	133,546	103,548	241,276	101,108	69,954	9,939	3,119	2,667	201	56	88	187	26	121	718,479	237,855	176,378

Note: Extensions may exceed 30 days. Installment plans may consist of more than one installment within a 30-day period.

SoCalGas Terminations

PUBLIC VERSION

Residential CARE							
	Disconnect Notices	Non-Pay Disconnects *	Reconnections				
			Same Day	24 Hours	48 Hours	72 Hours	72 Hours +**
2010							
Dec							
Nov							
Oct							
Sep							
Aug							
Jul							
Jun	66,100	6,433	183	116	402	508	3,390
May	52,348	6,438	168	130	560	678	3,444
Apr	58,370	6,334	184	143	614	874	3,071
Mar	59,158	6,233	153	131	552	711	3,137
Feb	44,631	4,750	106	78	436	679	2,542
Jan	40,658	4,546	29	51	427	669	1,796
Total	321,265	34,734	823	649	2,991	4,119	17,380

Residential Non-CARE							
	Disconnect Notices	Non-Pay Disconnects *	Reconnections				
			Same Day	24 Hours	48 Hours	72 Hours	72 Hours +**
2010							
Dec							
Nov							
Oct							
Sep							
Aug							
Jul							
Jun	69,722	6,406	188	117	326	409	3,289
May	61,510	7,310	182	116	469	688	3,769
Apr	77,750	8,012	251	144	628	935	3,715
Mar	81,646	8,698	230	139	597	818	4,150
Feb	61,227	6,995	183	108	485	761	3,078
Jan	53,196	6,140	56	49	434	691	2,260
Total	405,051	43,561	1,090	673	2,939	4,302	20,261

Total Residential							
	Disconnect Notices	Non-Pay Disconnects *	Reconnections				
			Same Day	24 Hours	48 Hours	72 Hours	72 Hours +**
2010							
Dec							
Nov							
Oct							
Sep							
Aug							
Jul							
Jun	135,822	12,839	371	233	728	917	6,679
May	113,858	13,748	350	246	1,029	1,366	7,213
Apr	136,120	14,346	435	287	1,242	1,809	6,786
Mar	140,804	14,931	383	270	1,149	1,529	7,287
Feb	105,858	11,745	289	186	921	1,440	5,620
Jan	93,854	10,686	85	100	861	1,360	4,056
Total	726,316	78,295	1,913	1,322	5,930	8,421	37,641

* SoCalGas does not have remote shut off capability.

** Does not include reconnections that are at different premises.

PUBLIC VERSION

	Residential CARE Account Aging					
	0 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 147 Days	Over 147 Days
<u>2010</u>	REDACTED INFORMATION REDACTED INFORMATION REDACTED INFORMATION					
Dec						
Nov						
Oct						
Sep						
Aug						
Jul						
Jun						
May	REDACTED INFORMATION REDACTED INFORMATION					
Apr						

	Residential Non-CARE Account Aging					
	0 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 147 Days	Over 147 Days
<u>2010</u>	REDACTED INFORMATION REDACTED INFORMATION REDACTED INFORMATION					
Dec						
Nov						
Oct						
Sep						
Aug						
Jul						
Jun						
May	REDACTED INFORMATION REDACTED INFORMATION					
Apr						

	Total Residential Account Aging					
	0 - 30 Days	31 - 60 Days	61 - 90 Days	91 - 120 Days	121 - 147 Days	Over 147 Days
<u>2010</u>	REDACTED INFORMATION REDACTED INFORMATION REDACTED INFORMATION					
Dec						
Nov						
Oct						
Sep						
Aug						
Jul						
Jun						
May	REDACTED INFORMATION REDACTED INFORMATION					
Apr						

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **SAN DIEGO GAS & ELECTRIC COMPANY (U 902 E) AND THE SOUTHERN CALIFORNIA GAS COMPANY (U 904G) MONTHLY DISCONNECTION DATA REPORTS** on all parties identified in Docket No. R.10-02-005 by U.S. mail and electronic mail, and by Federal Express to the assigned Commissioner(s) and Administrative Law Judge(s).

Dated at San Diego, California, this 26th day of July, 2010.

/s/ JOEL DELLOSA
Joel Dellosa