

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: June 26, 2010 through July 2, 2010

Start Date	End Date	Days	BPP	Amount	Usage	ADU
06/3/2010	07/2/2010	29			900	31.03
05/4/2010	06/3/2010	30			1069	35.63
04/5/2010	05/4/2010	29			1629	56.17
03/4/2010	04/5/2010	32			2660	83.13
02/2/2010	03/4/2010	30			3123	104.1
01/4/2010	02/2/2010	29			3021	104.17
12/3/2009	01/4/2010	32			2379	74.34
11/2/2009	12/3/2009	31			2347	75.71
10/1/2009	11/2/2009	32			1356	42.38
09/1/2009	10/1/2009	30			1176	39.2
08/3/2009	09/1/2009	29			1164	40.14
07/2/2009	08/3/2009	32			1543	48.22
06/4/2009	07/2/2009	28			1098	39.21
05/5/2009	06/4/2009	30			1016	33.87
04/3/2009	05/5/2009	32			1197	37.41
03/5/2009	04/3/2009	29			1559	53.76
02/2/2009	03/5/2009	31			2049	66.1
12/31/2008	02/2/2009	33			2099	63.61
12/2/2008	12/31/2008	29			2352	81.1
10/30/2008	12/2/2008	33			1660	50.3
10/2/2008	10/30/2008	28			958	34.21
09/3/2008	10/2/2008	29			1137	39.21
08/4/2008	09/3/2008	30			1479	49.3
07/3/2008	08/4/2008	32			1523	47.59
06/4/2008	07/3/2008	29			1122	38.69
05/2/2008	06/4/2008	33			1063	32.21
04/2/2008	05/2/2008	30			1147	38.23
03/4/2008	04/2/2008	29			1179	40.66
02/1/2008	03/4/2008	32			1939	60.59
01/4/2008	02/1/2008	28			2003	71.54
12/4/2007	01/4/2008	31			2095	67.58
11/2/2007	12/4/2007	32			1601	50.03
10/4/2007	11/2/2007	29			1289	44.45
09/5/2007	10/4/2007	29			959	33.07
08/6/2007	09/5/2007	30			1213	40.43
07/9/2007	08/6/2007	28			991	35.39
06/6/2007	07/9/2007	33			1050	31.82
05/7/2007	06/6/2007	30			906	30.2
04/6/2007	05/7/2007	31			1154	37.23
03/7/2007	04/6/2007	30			1112	37.07
02/5/2007	03/7/2007	30			2014	67.13
01/5/2007	02/5/2007	31			2473	79.77
12/6/2006	01/5/2007	30			2016	67.2
11/3/2006	12/6/2006	33			1814	54.97
10/6/2006	11/3/2006	28			1237	44.18
09/6/2006	10/6/2006	30			1052	35.07
08/8/2006	09/6/2006	29			944	32.55
07/10/2006	08/8/2006	29			1064	36.69
06/8/2006	07/10/2006	32			1073	33.53
05/8/2006	06/8/2006	31			944	30.45
04/7/2006	05/8/2006	31			1683	54.29
03/9/2006	04/7/2006	29			2777	95.76
02/6/2006	03/9/2006	31			2680	86.45
01/7/2006	02/6/2006	30			2735	91.17
12/7/2005	01/7/2006	31			2513	81.06
11/5/2005	12/7/2005	32			2026	63.31
10/6/2005	11/5/2005	30			1193	39.77
09/6/2005	10/6/2005	30			855	28.5
08/5/2005	09/6/2005	32			1603	50.09
07/7/2005	08/5/2005	29			1037	35.76
06/8/2005	07/7/2005	29			1030	35.52
05/9/2005	06/8/2005	30			1099	36.63
04/7/2005	05/9/2005	32			1380	43.13
03/8/2005	04/7/2005	30			1678	55.93
02/7/2005	03/8/2005	29			1842	63.52
01/6/2005	02/7/2005	32			2264	70.75
12/8/2004	01/6/2005	29			2098	72.34
11/5/2004	12/8/2004	33			2355	71.36
10/6/2004	11/5/2004	30			1571	52.37
09/7/2004	10/6/2004	29			1027	35.41
08/6/2004	09/7/2004	32			1096	34.25
07/8/2004	08/6/2004	29			1037	35.76
06/8/2004	07/8/2004	30			1066	35.53
05/6/2004	06/8/2004	33			1055	31.97
04/8/2004	05/6/2004	28			874	31.21

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{Redacted} {Redacted}

Electric

Start Date	End Date	Days	Amount	Usage	ADU
05/19/2010	06/18/2010	30	}	1160	38.67
04/20/2010	05/19/2010	29		929	32.03
03/22/2010	04/20/2010	29		797	27.48
02/18/2010	03/22/2010	32		658	20.56
01/19/2010	02/18/2010	30		753	25.1
12/17/2009	01/19/2010	33		901	27.3
11/17/2009	12/17/2009	30		757	25.23
10/16/2009	11/17/2009	32		632	19.75
09/18/2009	10/16/2009	28		401	14.32

Gas

Start Date	End Date	Days	Amount	Usage	ADU
05/19/2010	06/18/2010	30	}	34	1.13
04/20/2010	05/19/2010	29		47	1.62
03/22/2010	04/20/2010	29		28	0.97
02/18/2010	03/22/2010	32		35	1.09
01/19/2010	02/18/2010	30		74	2.47
12/17/2009	01/19/2010	33		81	2.45
11/17/2009	12/17/2009	30		70	2.33
10/16/2009	11/17/2009	32		31	0.97
09/18/2009	10/16/2009	28		18	0.64