

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period July 3, 2010 through July 9, 2010

Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}			{Redacted}	976	34.86
06/4/2010	07/2/2010	28			1336	43.1
05/4/2010	06/4/2010	31			1497	51.62
04/5/2010	05/4/2010	29			1762	56.84
03/5/2010	04/5/2010	31			1913	61.71
02/2/2010	03/5/2010	31			1355	41.06
12/31/2009	02/2/2010	33			1028	35.45
12/2/2009	12/31/2009	29			1016	30.79
10/30/2009	12/2/2009	33	Rebilled		816	24.73
10/30/2009	12/2/2009	33	Canceled		779	27.82
10/2/2009	10/30/2009	28	Rebilled		979	34.96
10/2/2009	10/30/2009	28	Canceled		768	24.77
09/1/2009	10/2/2009	31			842	29.03
08/3/2009	09/1/2009	29			797	24.91
07/2/2009	08/3/2009	32			659	22.72
06/3/2009	07/2/2009	29			885	29.5
05/4/2009	06/3/2009	30			1054	34
04/3/2009	05/4/2009	31			1307	43.57
03/4/2009	04/3/2009	30			1406	46.87
02/2/2009	03/4/2009	30			1674	50.73
12/31/2008	02/2/2009	33			1591	54.86
12/2/2008	12/31/2008	29			1466	44.42
10/30/2008	12/2/2008	33			1039	35.83
10/1/2008	10/30/2008	29			946	33.79
09/3/2008	10/1/2008	28			920	30.67
08/4/2008	09/3/2008	30			1150	34.85
07/2/2008	08/4/2008	33			994	34.28
06/3/2008	07/2/2008	29			1011	31.59
05/2/2008	06/3/2008	32			1062	35.4
04/2/2008	05/2/2008	30			976	33.66
03/4/2008	04/2/2008	29			1066	33.31
02/1/2008	03/4/2008	32			935	33.39
01/4/2008	02/1/2008	28			1152	37.16
12/4/2007	01/4/2008	31			1086	33.94
11/2/2007	12/4/2007	32			879	30.31
10/4/2007	11/2/2007	29			795	28.39
09/6/2007	10/4/2007	28			847	27.32
08/6/2007	09/6/2007	31			757	24.42
07/16/2007	08/6/2007	31			880	30.34
06/7/2007	07/16/2007	29			1078	34.77
05/7/2007	06/7/2007	31			982	30.69
04/5/2007	05/7/2007	32			816	28.14
03/7/2007	04/5/2007	29			973	32.43
02/5/2007	03/7/2007	30			1073	34.61
01/5/2007	02/5/2007	31			1218	40.6
12/6/2006	01/5/2007	30			1522	46.12
11/3/2006	12/6/2006	33			1101	36.7
10/4/2006	11/3/2006	30			804	29.78
09/7/2006	10/4/2006	27			831	26.81
08/7/2006	09/7/2006	31			859	27.71
07/7/2006	08/7/2006	31			956	31.87
06/7/2006	07/7/2006	30			969	32.3
05/8/2006	06/7/2006	30			1187	37.09
04/6/2006	05/8/2006	32			1727	61.68
03/9/2006	04/6/2006	28			1640	52.9
02/6/2006	03/9/2006	31			1550	50
01/6/2006	02/6/2006	31			1550	51.67
12/7/2005	01/6/2006	30			1153	38.43
11/7/2005	12/7/2005	30			943	31.43
10/8/2005	11/7/2005	30			549	17.16
09/6/2005	10/8/2005	32			596	18.63
08/5/2005	09/6/2005	32			555	19.82
07/8/2005	08/5/2005	28			471	15.19
06/7/2005	07/8/2005	31			524	16.38
05/6/2005	06/7/2005	32			588	19.6
04/6/2005	05/6/2005	30			570	19.66
03/8/2005	04/6/2005	29			710	24.48
02/7/2005	03/8/2005	29			979	30.59
01/6/2005	02/7/2005	32			910	30.33
12/7/2004	01/6/2005	30			972	29.45
11/4/2004	12/7/2004	33			702	24.21
10/6/2004	11/4/2004	29			636	21.93
09/7/2004	10/6/2004	29			462	15.93
08/9/2004	09/7/2004	29			469	14.66
07/8/2004	08/9/2004	32				

06/9/2004	07/8/2004	29
05/7/2004	06/9/2004	33
04/7/2004	05/7/2004	30



390	13.45
601	18.21
520	17.33

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Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
06/2/2010	07/2/2010	30		178	5.93	06/2/2010	07/2/2010	30		16	0.53
05/3/2010	06/2/2010	30		201	6.7	05/3/2010	06/2/2010	30		38	1.27
04/2/2010	05/3/2010	31		215	6.94	04/2/2010	05/3/2010	31		56	1.81
03/3/2010	04/2/2010	30		201	6.7	03/3/2010	04/2/2010	30		52	1.73
02/1/2010	03/3/2010	30		201	6.7	02/1/2010	03/3/2010	30		63	2.1
12/30/2009	02/1/2010	33		233	7.06	12/30/2009	02/1/2010	33		76	2.3
12/1/2009	12/30/2009	29		202	6.97	12/1/2009	12/30/2009	29		83	2.86
10/29/2009	12/1/2009	33		233	7.06	10/29/2009	12/1/2009	33		45	1.36
09/30/2009	10/29/2009	29		179	6.17	09/30/2009	10/29/2009	29		13	0.45
08/31/2009	09/30/2009	30		192	6.4	08/31/2009	09/30/2009	30		10	0.33
07/31/2009	08/31/2009	31		207	6.68	07/31/2009	08/31/2009	31		12	0.39
07/1/2009	07/31/2009	30		233	7.77	07/1/2009	07/31/2009	30		32	1.07
06/2/2009	07/1/2009	29		225	7.76	06/2/2009	07/1/2009	29		22	0.76
05/1/2009	06/2/2009	32		236	7.38	05/1/2009	06/2/2009	32		43	1.34
04/2/2009	05/1/2009	29		219	7.55	04/2/2009	05/1/2009	29		58	2
03/3/2009	04/2/2009	30		215	7.17	03/3/2009	04/2/2009	30		63	2.1
01/30/2009	03/3/2009	32		351	10.97	01/30/2009	03/3/2009	32		76	2.38
12/30/2008	01/30/2009	31		356	11.48	12/30/2008	01/30/2009	31		52	1.68
12/1/2008	12/30/2008	29		406	14	12/1/2008	12/30/2008	29		78	2.69
10/29/2008	12/1/2008	33		380	11.52	10/29/2008	12/1/2008	33		39	1.18
10/1/2008	10/29/2008	28		254	9.07	10/1/2008	10/29/2008	28		8	0.29
08/29/2008	10/1/2008	33		310	9.39	08/29/2008	10/1/2008	33		8	0.24
07/31/2008	08/29/2008	29		307	10.59	07/31/2008	08/29/2008	29		11	0.38
07/1/2008	07/31/2008	30		236	7.87	07/1/2008	07/31/2008	30		14	0.47
06/2/2008	07/1/2008	29		322	11.1	06/2/2008	07/1/2008	29		11	0.38
04/30/2008	06/2/2008	33		335	10.15	04/30/2008	06/2/2008	33		26	0.79
04/1/2008	04/30/2008	29		350	12.07	04/1/2008	04/30/2008	29		35	1.21
03/3/2008	04/1/2008	29		360	12.41	03/3/2008	04/1/2008	29		38	1.31
01/31/2008	03/3/2008	32		358	11.19	01/31/2008	03/3/2008	32		54	1.69
01/2/2008	01/31/2008	29		418	14.41	01/2/2008	01/31/2008	29		82	2.83
12/3/2007	01/2/2008	30		369	12.3	12/3/2007	01/2/2008	30		88	2.93
11/1/2007	12/3/2007	32		350	10.94	11/1/2007	12/3/2007	32		56	1.75
10/3/2007	11/1/2007	29		282	9.72	10/3/2007	11/1/2007	29		11	0.38
09/4/2007	10/3/2007	29		295	10.17	09/4/2007	10/3/2007	29		7	0.24
08/3/2007	09/4/2007	32		298	9.31	08/3/2007	09/4/2007	32		7	0.22
07/5/2007	08/3/2007	29		328	11.31	07/5/2007	08/3/2007	29		7	0.24
06/5/2007	07/5/2007	30		392	13.07	06/5/2007	07/5/2007	30		11	0.37
05/4/2007	06/5/2007	32		352	11	05/4/2007	06/5/2007	32		34	1.06
04/5/2007	05/4/2007	29		409	14.1	04/5/2007	05/4/2007	29		38	1.31
03/6/2007	04/5/2007	30		414	13.8	03/6/2007	04/5/2007	30		43	1.43
02/2/2007	03/6/2007	32		518	16.19	02/2/2007	03/6/2007	32		60	1.88
01/4/2007	02/2/2007	29		544	18.76	01/4/2007	02/2/2007	29		62	2.14
12/5/2006	01/4/2007	30		563	18.77	12/5/2006	01/4/2007	30		65	2.17
11/2/2006	12/5/2006	33		580	17.58	11/2/2006	12/5/2006	33		44	1.33
10/5/2006	11/2/2006	28		373	13.32	10/5/2006	11/2/2006	28		13	0.46
09/5/2006	10/5/2006	30		372	12.4	09/5/2006	10/5/2006	30		14	0.47
08/4/2006	09/5/2006	32		378	11.81	08/4/2006	09/5/2006	32		14	0.44
07/6/2006	08/4/2006	29		367	12.66	07/6/2006	08/4/2006	29		13	0.45
06/5/2006	07/6/2006	31		381	12.29	06/5/2006	07/6/2006	31		24	0.77
05/6/2006	06/5/2006	30		336	11.2	05/6/2006	06/5/2006	30		20	0.67
04/5/2006	05/6/2006	31		315	10.16	04/5/2006	05/6/2006	31		46	1.48
03/7/2006	04/5/2006	29		341	11.76	03/7/2006	04/5/2006	29		85	2.93
02/3/2006	03/7/2006	32		344	10.75	02/3/2006	03/7/2006	32		61	1.91
01/5/2006	02/3/2006	29		288	9.93	01/5/2006	02/3/2006	29		58	2
12/6/2005	01/5/2006	30		319	10.63	12/6/2005	01/5/2006	30		54	1.8
11/4/2005	12/6/2005	32		326	10.19	11/4/2005	12/6/2005	32		22	0.69
10/5/2005	11/4/2005	30		288	9.6	10/5/2005	11/4/2005	30		13	0.43
09/2/2005	10/5/2005	33		302	9.15	09/2/2005	10/5/2005	33		16	0.48
08/5/2005	09/2/2005	28		267	9.54	08/5/2005	09/2/2005	28		18	0.64
07/7/2005	08/5/2005	29		261	9	07/7/2005	08/5/2005	29		11	0.38
06/7/2005	07/7/2005	30		297	9.9	06/7/2005	07/7/2005	30		13	0.43
05/6/2005	06/7/2005	32		283	8.84	05/6/2005	06/7/2005	32		17	0.53
04/5/2005	05/6/2005	31		323	10.42	04/5/2005	05/6/2005	31		29	0.94
03/7/2005	04/5/2005	29		300	10.34	03/7/2005	04/5/2005	29		34	1.17
02/4/2005	03/7/2005	31		302	9.74	02/4/2005	03/7/2005	31		49	1.58
01/5/2005	02/4/2005	30		350	11.67	01/5/2005	02/4/2005	30		63	2.1
12/6/2004	01/5/2005	30		318	10.6	12/6/2004	01/5/2005	30		72	2.4
11/4/2004	12/6/2004	32		283	8.84	11/4/2004	12/6/2004	32		64	2
10/5/2004	11/4/2004	30		233	7.77	10/5/2004	11/4/2004	30		11	0.37
09/3/2004	10/5/2004	32		257	8.03	09/3/2004	10/5/2004	32		7	0.22
08/5/2004	09/3/2004	29		224	7.72	08/5/2004	09/3/2004	29		8	0.28
07/7/2004	08/5/2004	29		251	8.66	07/7/2004	08/5/2004	29		14	0.48

06/7/2004	07/7/2004	30	218	7.27
05/5/2004	06/7/2004	33	256	7.76
04/7/2004	05/5/2004	28	270	9.64

06/7/2004	07/7/2004	30	18	0.6
05/5/2004	06/7/2004	33	22	0.67
04/7/2004	05/5/2004	28	24	0.86

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Period July 3, 2010 through July 9, 2010

				Electric		
Start Date	End Date	Days	Status	Amount	Usage	ADU
{Redacted}	{Redacted}			{Redacted}	7485.2	546.41
05/19/2010	06/20/2010	32				
04/20/2010	05/19/2010	29			14191.9	489.38
03/22/2010	04/20/2010	29			13400.5	462.09
02/18/2010	03/22/2010	32			14584.8	455.78
01/19/2010	02/18/2010	30			13712.2	457.07
12/18/2009	01/19/2010	32			14114.6	441.08
11/18/2009	12/18/2009	30			13319.2	443.98
10/18/2009	11/18/2009	31			15187.2	489.91
10/5/2009	10/18/2009	13	Rebilled	7057.88	542.91	
10/5/2009	10/18/2009	13	Canceled	6912.03	531.7	
09/18/2009	10/5/2009	17			800	47.06
08/19/2009	09/18/2009	30			2200	73.33
07/21/2009	08/19/2009	29			2000	68.97
06/19/2009	07/21/2009	32			3600	112.5
05/20/2009	06/19/2009	30			4680	156
04/21/2009	05/20/2009	29			3040	104.83
03/20/2009	04/21/2009	32			1040	32.5
02/19/2009	03/20/2009	29			1920	66.21
01/20/2009	02/19/2009	30			1720	57.33
12/20/2008	01/20/2009	31			1640	52.9
11/17/2008	12/20/2008	33			2280	69.09
10/20/2008	11/17/2008	28			2200	78.57
09/18/2008	10/20/2008	32			2640	82.5
08/20/2008	09/18/2008	29			2400	82.76
07/21/2008	08/20/2008	30			840	28
06/19/2008	07/21/2008	32			2600	81.25
05/21/2008	06/19/2008	29			3600	124.14
04/21/2008	05/21/2008	30			3360	112
03/20/2008	04/21/2008	32			2520	78.75
02/20/2008	03/20/2008	29			1000	34.48
01/19/2008	02/20/2008	32			880	27.5
12/20/2007	01/19/2008	30			680	22.67
11/20/2007	12/20/2007	30			760	25.33
10/22/2007	11/20/2007	29			1080	37.24
09/22/2007	10/22/2007	30			2360	78.67
08/23/2007	09/22/2007	30			2720	90.67
07/25/2007	08/23/2007	29			3080	106.21
06/22/2007	07/25/2007	33			4240	128.48
05/23/2007	06/22/2007	30			2840	94.67
04/23/2007	05/23/2007	30			3240	108
03/26/2007	04/23/2007	28			2480	88.57
02/21/2007	03/26/2007	33			1840	55.76
01/23/2007	02/21/2007	29			2320	80
12/21/2006	01/23/2007	33			1600	48.48
11/21/2006	12/21/2006	30			1720	57.33
10/23/2006	11/21/2006	29			1880	64.83
09/23/2006	10/23/2006	30			2000	66.67
08/23/2006	09/23/2006	31			2680	86.45
07/25/2006	08/23/2006	29			3600	124.14
06/23/2006	07/25/2006	32			6200	193.75
05/24/2006	06/23/2006	30			3680	122.67
04/26/2006	05/24/2006	28			480	17.14
03/24/2006	04/26/2006	33			2280	69.09
02/24/2006	03/24/2006	28			1400	50
01/25/2006	02/24/2006	30			2400	80
12/23/2005	01/25/2006	33			2760	83.64
11/23/2005	12/23/2005	30			1480	49.33
10/24/2005	11/23/2005	30			2040	68
09/23/2005	10/24/2005	31			3000	96.77
08/24/2005	09/23/2005	30			3480	116
07/26/2005	08/24/2005	29			3400	117.24
06/23/2005	07/26/2005	33			3920	118.79
05/24/2005	06/23/2005	30			2480	82.67
04/26/2005	05/24/2005	28			1600	57.14
03/24/2005	04/26/2005	33			1320	40
02/24/2005	03/24/2005	28			2040	72.86
01/25/2005	02/24/2005	30			3200	106.67
12/23/2004	01/25/2005	33			2160	65.45
11/22/2004	12/23/2004	31			1440	46.45
10/25/2004	11/22/2004	28			1240	44.29
09/23/2004	10/25/2004	32			1480	46.25
08/24/2004	09/23/2004	30			720	24
07/26/2004	08/24/2004	29			1520	52.41
06/24/2004	07/26/2004	32			3560	111.25
05/25/2004	06/24/2004	30			3160	105.33
04/23/2004	05/25/2004	32			2720	85