

is and Electric Company

A High Bill Complaint Report

Customer Usage Data

Period July 10, 2010 through July 16, 2010

Start Date	End Date	Days	Status	Amount	Usage	ADU
				}	cted}	
06/14/2010	07/14/2010	30				
05/13/2010	06/14/2010	32				
04/14/2010	05/13/2010	29				
03/15/2010	04/14/2010	30				
02/11/2010	03/15/2010	32				
01/13/2010	02/11/2010	29				
12/11/2009	01/13/2010	33	Rebilled			
12/11/2009	01/13/2010	33	Canceled			
11/12/2009	12/11/2009	29	Rebilled			
11/12/2009	12/11/2009	29	Canceled			
10/12/2009	11/12/2009	31				
09/11/2009	10/12/2009	31				
08/13/2009	09/11/2009	29				
07/14/2009	08/13/2009	30				
06/13/2009	07/14/2009	31				
05/13/2009	06/13/2009	31				
04/14/2009	05/13/2009	29				
03/13/2009	04/14/2009	32				
02/11/2009	03/13/2009	30				
01/13/2009	02/11/2009	29				
12/11/2008	01/13/2009	33				
11/10/2008	12/11/2008	31				
10/10/2008	11/10/2008	31				
09/11/2008	10/10/2008	29				
08/13/2008	09/11/2008	29				
07/14/2008	08/13/2008	30				
06/13/2008	07/14/2008	31				
05/13/2008	06/13/2008	31				
04/12/2008	05/13/2008	31				
03/14/2008	04/12/2008	29				
02/13/2008	03/14/2008	30				
01/14/2008	02/13/2008	30				
12/13/2007	01/14/2008	32				
11/13/2007	12/13/2007	30				
10/15/2007	11/13/2007	29				
09/15/2007	10/15/2007	30				
08/15/2007	09/15/2007	31				
07/18/2007	08/15/2007	28				
06/15/2007	07/18/2007	33				
05/16/2007	06/15/2007	30				
04/16/2007	05/16/2007	30				
03/17/2007	04/16/2007	30				
02/14/2007	03/17/2007	31				
01/16/2007	02/14/2007	29				
12/15/2006	01/16/2007	32				
11/15/2006	12/15/2006	30				
10/16/2006	11/15/2006	30				
09/16/2006	10/16/2006	30				
08/17/2006	09/16/2006	30				
07/19/2006	08/17/2006	29				
06/16/2006	07/19/2006	33				
05/18/2006	06/16/2006	29				
04/17/2006	05/18/2006	31				
03/17/2006	04/17/2006	31				
02/15/2006	03/17/2006	30				
01/14/2006	02/15/2006	32				
12/16/2005	01/14/2006	29				
11/16/2005	12/16/2005	30				
10/17/2005	11/16/2005	30				
09/16/2005	10/17/2005	31				
08/16/2005	09/16/2005	31				
07/18/2005	08/16/2005	29				
06/16/2005	07/18/2005	32				
05/17/2005	06/16/2005	30				
04/15/2005	05/17/2005	32				
03/17/2005	04/15/2005	29				
02/14/2005	03/17/2005	31				
01/18/2005	02/14/2005	27				
12/16/2004	01/18/2005	33				
11/15/2004	12/16/2004	31				
10/16/2004	11/15/2004	30				
09/17/2004	10/16/2004	29				
08/17/2004	09/17/2004	31				
07/20/2004	08/17/2004	28				
06/19/2004	07/20/2004	31				
05/19/2004	06/19/2004	31				
04/16/2004	05/19/2004	33				

Start Date	End Date	Days	Amount	Usage	ADU
			}	ed}	
06/14/2010	07/14/2010	30			
05/13/2010	06/14/2010	32			
04/14/2010	05/13/2010	29			
03/15/2010	04/14/2010	30			
02/11/2010	03/15/2010	32			
01/13/2010	02/11/2010	29			
12/11/2009	01/13/2010	33			
11/12/2009	12/11/2009	29			
10/12/2009	11/12/2009	31			
09/11/2009	10/12/2009	31			
08/13/2009	09/11/2009	29			
07/14/2009	08/13/2009	30			
06/13/2009	07/14/2009	31			
05/13/2009	06/13/2009	31			
04/14/2009	05/13/2009	29			
03/13/2009	04/14/2009	32			
02/11/2009	03/13/2009	30			
01/13/2009	02/11/2009	29			
12/11/2008	01/13/2009	33			
11/10/2008	12/11/2008	31			
10/10/2008	11/10/2008	31			
09/11/2008	10/10/2008	29			
08/13/2008	09/11/2008	29			
07/14/2008	08/13/2008	30			
06/13/2008	07/14/2008	31			
05/13/2008	06/13/2008	31			
04/12/2008	05/13/2008	31			
03/14/2008	04/12/2008	29			
02/13/2008	03/14/2008	30			
01/14/2008	02/13/2008	30			
12/13/2007	01/14/2008	32			
11/13/2007	12/13/2007	30			
10/15/2007	11/13/2007	29			
09/15/2007	10/15/2007	30			
08/15/2007	09/15/2007	31			
07/18/2007	08/15/2007	28			
06/15/2007	07/18/2007	33			
05/16/2007	06/15/2007	30			
04/16/2007	05/16/2007	30			
03/17/2007	04/16/2007	30			
02/14/2007	03/17/2007	31			
01/16/2007	02/14/2007	29			
12/15/2006	01/16/2007	32			
11/15/2006	12/15/2006	30			
10/16/2006	11/15/2006	30			
09/16/2006	10/16/2006	30			
08/17/2006	09/16/2006	30			
07/19/2006	08/17/2006	29			
06/16/2006	07/19/2006	33			
05/18/2006	06/16/2006	29			
04/17/2006	05/18/2006	31			
03/17/2006	04/17/2006	31			
02/15/2006	03/17/2006	30			
01/14/2006	02/15/2006	32			
12/16/2005	01/14/2006	29			
11/16/2005	12/16/2005	30			
10/17/2005	11/16/2005	30			
09/16/2005	10/17/2005	31			
08/16/2005	09/16/2005	31			
07/18/2005	08/16/2005	29			
06/16/2005	07/18/2005	32			
05/17/2005	06/16/2005	30			
04/15/2005	05/17/2005	32			
03/17/2005	04/15/2005	29			
02/14/2005	03/17/2005	31			
01/18/2005	02/14/2005	27			
12/16/2004	01/18/2005	33			
11/15/2004	12/16/2004	31			
10/16/2004	11/15/2004	30			
09/17/2004	10/16/2004	29			
08/17/2004	09/17/2004	31			
07/20/2004	08/17/2004	28			
06/19/2004	07/20/2004	31			
05/19/2004	06/19/2004	31			
04/16/2004	05/19/2004	33			

is and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

Period July 10, 2010 through July 16, 2010

				Electric		
Start Date	End Date	Days	Amount	Usage	ADU	
{Redacted}	{Redacted}		}	{Redacted}		
06/2/2010	07/1/2010	29				
05/3/2010	06/2/2010	30				
04/2/2010	05/3/2010	31				
03/3/2010	04/2/2010	30				
02/1/2010	03/3/2010	30				
12/30/2009	02/1/2010	33				
12/1/2009	12/30/2009	29				
10/29/2009	12/1/2009	33				
09/30/2009	10/29/2009	29				
08/31/2009	09/30/2009	30				
07/31/2009	08/31/2009	31				
07/1/2009	07/31/2009	30				
06/2/2009	07/1/2009	29				
05/2/2009	06/2/2009	31				
04/2/2009	05/2/2009	30				
03/3/2009	04/2/2009	30				
01/30/2009	03/3/2009	32				
12/30/2008	01/30/2009	31				
12/1/2008	12/30/2008	29				
10/29/2008	12/1/2008	33				
09/30/2008	10/29/2008	29				
08/29/2008	09/30/2008	32				
08/1/2008	08/29/2008	28				
07/1/2008	08/1/2008	31				
06/2/2008	07/1/2008	29				
05/1/2008	06/2/2008	32				
04/1/2008	05/1/2008	30				
03/3/2008	04/1/2008	29				
02/1/2008	03/3/2008	31				
01/4/2008	02/1/2008	28				
12/3/2007	01/4/2008	32				
11/2/2007	12/3/2007	31				
10/3/2007	11/2/2007	30				
09/4/2007	10/3/2007	29				
08/3/2007	09/4/2007	32				
07/4/2007	08/3/2007	30				
06/5/2007	07/4/2007	29				
05/3/2007	06/5/2007	33				
04/4/2007	05/3/2007	29				
03/6/2007	04/4/2007	29				
02/2/2007	03/6/2007	32				
01/5/2007	02/2/2007	28				
12/4/2006	01/5/2007	32				
11/2/2006	12/4/2006	32				
10/3/2006	11/2/2006	30				
09/5/2006	10/3/2006	28				
08/4/2006	09/5/2006	32				
07/7/2006	08/4/2006	28				
06/6/2006	07/7/2006	31				
05/5/2006	06/6/2006	32				
04/5/2006	05/5/2006	30				
03/7/2006	04/5/2006	29				
02/3/2006	03/7/2006	32				
01/5/2006	02/3/2006	29				
12/6/2005	01/5/2006	30				
11/3/2005	12/6/2005	33				
10/5/2005	11/3/2005	29				
09/2/2005	10/5/2005	33				
08/4/2005	09/2/2005	29				
07/5/2005	08/4/2005	30				
06/6/2005	07/5/2005	29				
05/5/2005	06/6/2005	32				
04/6/2005	05/5/2005	29				
03/7/2005	04/6/2005	30				
02/3/2005	03/7/2005	32				
01/5/2005	02/3/2005	29				

and Electric Company  
High Bill Complaint Report  
Customer Usage Data

Period July 10, 2010 through July 16, 2010

		Electric			
Start Date	End Date	Days	Status	Amount	Usage ADU
{Redacted}	{Redacted}			{Redacted}	{Redacted}
06/2/2010	07/1/2010	29			
05/3/2010	06/2/2010	30	Rebilled		
05/3/2010	06/2/2010	30	Canceled		
04/2/2010	05/3/2010	31	Rebilled		
04/2/2010	05/3/2010	31	Canceled		
04/2/2010	05/3/2010	31	Canceled		
03/3/2010	04/2/2010	30	Rebilled		
03/3/2010	04/2/2010	30	Canceled		
03/3/2010	04/2/2010	30	Canceled		
01/30/2010	03/3/2010	32			
12/30/2009	01/30/2010	31			
12/1/2009	12/30/2009	29			
10/29/2009	12/1/2009	33			
09/30/2009	10/29/2009	29			
08/31/2009	09/30/2009	30			
07/31/2009	08/31/2009	31			
07/1/2009	07/31/2009	30			
06/2/2009	07/1/2009	29			
05/4/2009	06/2/2009	29			
04/2/2009	05/4/2009	32			
03/3/2009	04/2/2009	30			
01/30/2009	03/3/2009	32			
12/30/2008	01/30/2009	31			
12/1/2008	12/30/2008	29			
10/29/2008	12/1/2008	33			
10/1/2008	10/29/2008	28			
08/29/2008	10/1/2008	33			
07/31/2008	08/29/2008	29			
07/1/2008	07/31/2008	30			
06/2/2008	07/1/2008	29			
05/1/2008	06/2/2008	32			
04/1/2008	05/1/2008	30			
03/3/2008	04/1/2008	29			
01/31/2008	03/3/2008	32			
01/3/2008	01/31/2008	28			
12/3/2007	01/3/2008	31			
11/1/2007	12/3/2007	32			
10/3/2007	11/1/2007	29			
09/5/2007	10/3/2007	28			
08/4/2007	09/5/2007	32			
07/6/2007	08/4/2007	29			
06/5/2007	07/6/2007	31			
05/4/2007	06/5/2007	32			
04/4/2007	05/4/2007	30			
03/6/2007	04/4/2007	29			
02/2/2007	03/6/2007	32			
01/4/2007	02/2/2007	29			
12/5/2006	01/4/2007	30			
11/2/2006	12/5/2006	33			
10/4/2006	11/2/2006	29			
09/5/2006	10/4/2006	29			
08/7/2006	09/5/2006	29			
07/7/2006	08/7/2006	31			
06/5/2006	07/7/2006	32			
05/6/2006	06/5/2006	30			
04/5/2006	05/6/2006	31			
03/7/2006	04/5/2006	29			
02/3/2006	03/7/2006	32			
01/6/2006	02/3/2006	28			
12/5/2005	01/6/2006	32			
11/5/2005	12/5/2005	30			
10/6/2005	11/5/2005	30			
09/3/2005	10/6/2005	33			
08/4/2005	09/3/2005	30			
07/6/2005	08/4/2005	29			
06/6/2005	07/6/2005	30			
05/6/2005	06/6/2005	31			
04/5/2005	05/6/2005	31			
03/7/2005	04/5/2005	29			
02/3/2005	03/7/2005	32			
01/4/2005	02/3/2005	30			
12/6/2004	01/4/2005	29			
11/3/2004	12/6/2004	33			
10/5/2004	11/3/2004	29			
09/3/2004	10/5/2004	32			
08/6/2004	09/3/2004	28			
07/7/2004	08/6/2004	30			
06/7/2004	07/7/2004	30			
05/5/2004	06/7/2004	33			
04/6/2004	05/5/2004	29			

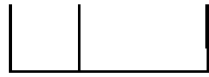
		Gas			
Start Date	End Date	Days	Status	Amount	Usage ADU
06/2/2010	07/1/2010	29			
05/3/2010	06/2/2010	30			
04/2/2010	05/3/2010	31	Rebilled		
04/2/2010	05/3/2010	31	Canceled		
03/3/2010	04/2/2010	30	Rebilled		
03/3/2010	04/2/2010	30	Canceled		
01/30/2010	03/3/2010	32	Rebilled		
01/30/2010	03/3/2010	32	Canceled		
12/30/2009	01/30/2010	31			
12/1/2009	12/30/2009	29			
10/29/2009	12/1/2009	33			
09/30/2009	10/29/2009	29			
08/31/2009	09/30/2009	30			
07/31/2009	08/31/2009	31			
07/1/2009	07/31/2009	30			
06/2/2009	07/1/2009	29			
05/4/2009	06/2/2009	29			
04/2/2009	05/4/2009	32			
03/3/2009	04/2/2009	30			
01/30/2009	03/3/2009	32			
12/30/2008	01/30/2009	31			
12/1/2008	12/30/2008	29			
10/29/2008	12/1/2008	33			
10/1/2008	10/29/2008	28			
08/29/2008	10/1/2008	33			
07/31/2008	08/29/2008	29			
07/1/2008	07/31/2008	30			
06/2/2008	07/1/2008	29			
05/1/2008	06/2/2008	32			
04/1/2008	05/1/2008	30			
03/3/2008	04/1/2008	29			
01/31/2008	03/3/2008	32			
12/3/2007	01/3/2008	31			
11/1/2007	12/3/2007	32			
10/3/2007	11/1/2007	29			
09/5/2007	10/3/2007	28			
08/4/2007	09/5/2007	32			
07/6/2007	08/4/2007	29			
06/5/2007	07/6/2007	31			
05/4/2007	06/5/2007	32			
04/4/2007	05/4/2007	30			
03/6/2007	04/4/2007	29			
02/2/2007	03/6/2007	32			
01/4/2007	02/2/2007	29			
12/5/2006	01/4/2007	30			
11/2/2006	12/5/2006	33			
10/4/2006	11/2/2006	29			
09/5/2006	10/4/2006	29			
08/7/2006	09/5/2006	29			
07/7/2006	08/7/2006	31			
06/5/2006	07/7/2006	32			
05/6/2006	06/5/2006	30			
04/5/2006	05/6/2006	31			
03/7/2006	04/5/2006	29			
02/3/2006	03/7/2006	32			
01/6/2006	02/3/2006	28			
12/5/2005	01/6/2006	32			
11/5/2005	12/5/2005	30			
10/6/2005	11/5/2005	30			
09/3/2005	10/6/2005	33			
08/4/2005	09/3/2005	30			
07/6/2005	08/4/2005	29			
06/6/2005	07/6/2005	30			
05/6/2005	06/6/2005	31			
04/5/2005	05/6/2005	31			
03/7/2005	04/5/2005	29			
02/3/2005	03/7/2005	32			
01/4/2005	02/3/2005	30			
12/6/2004	01/4/2005	29			
11/3/2004	12/6/2004	33			
10/5/2004	11/3/2004	29			
09/3/2004	10/5/2004	32			
08/6/2004	09/3/2004	28			
07/7/2004	08/6/2004	30			
07/7/2004	08/6/2004	30	Rebilled		
07/7/2004	08/6/2004	30	Canceled		
06/7/2004	07/7/2004	30			
05/5/2004	06/7/2004	33			
04/6/2004	05/5/2004	29			

is and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

Period July 10, 2010 through July 16, 2010

[Redacted]		[Redacted]		Electric Only		
Start Date	End Date	Days	Status	Amount	Usage	ADU
06/4/2010	07/2/2010	28		[Redacted]	[Redacted]	
05/5/2010	06/4/2010	30				
04/6/2010	05/5/2010	29				
03/5/2010	04/6/2010	32				
02/2/2010	03/5/2010	31				
12/31/2009	02/2/2010	33				
12/2/2009	12/31/2009	29				
10/31/2009	12/2/2009	32				
10/2/2009	10/31/2009	29				
09/1/2009	10/2/2009	31				
08/4/2009	09/1/2009	28				
07/3/2009	08/4/2009	32				
06/3/2009	07/3/2009	30				
05/5/2009	06/3/2009	29				
04/3/2009	05/5/2009	32				
02/2/2009	04/3/2009	60	Rebilled			
02/2/2009	03/4/2009	30	Canceled			
12/2/2008	02/2/2009	62	Rebilled			
12/2/2008	12/31/2008	29	Canceled			
10/30/2008	12/2/2008	33				
10/1/2008	10/30/2008	29				
09/2/2008	10/1/2008	29				
08/1/2008	09/2/2008	32				
07/2/2008	08/1/2008	30				
06/3/2008	07/2/2008	29				
05/2/2008	06/3/2008	32				
04/2/2008	05/2/2008	30				
03/4/2008	04/2/2008	29				
02/1/2008	03/4/2008	32				
01/3/2008	02/1/2008	29				
12/4/2007	01/3/2008	30				
11/2/2007	12/4/2007	32				
10/5/2007	11/2/2007	28	Rebilled			
10/5/2007	11/2/2007	28	Canceled			
09/6/2007	10/5/2007	29	Rebilled			
09/6/2007	10/5/2007	29	Canceled			
08/6/2007	09/6/2007	31				
07/7/2007	08/6/2007	30				
06/7/2007	07/7/2007	30				
05/7/2007	06/7/2007	31				
04/5/2007	05/7/2007	32				
03/7/2007	04/5/2007	29				
02/5/2007	03/7/2007	30				
01/5/2007	02/5/2007	31				
12/7/2006	01/5/2007	29				
11/4/2006	12/7/2006	33				
10/6/2006	11/4/2006	29				
09/6/2006	10/6/2006	30				
08/8/2006	09/6/2006	29				
07/8/2006	08/8/2006	31				
06/7/2006	07/8/2006	31				
05/8/2006	06/7/2006	30				
04/7/2006	05/8/2006	31				
03/8/2006	04/7/2006	30				
02/7/2006	03/8/2006	29				
01/7/2006	02/7/2006	31				
12/7/2005	01/7/2006	31				
11/7/2005	12/7/2005	30				
10/6/2005	11/7/2005	32				
09/6/2005	10/6/2005	30				
08/8/2005	09/6/2005	29				
07/7/2005	08/8/2005	32				
06/7/2005	07/7/2005	30				
05/6/2005	06/7/2005	32				
04/6/2005	05/6/2005	30				
03/9/2005	04/6/2005	28				
02/4/2005	03/9/2005	33				
01/6/2005	02/4/2005	29				
12/7/2004	01/6/2005	30				
11/4/2004	12/7/2004	33				
10/6/2004	11/4/2004	29				
09/7/2004	10/6/2004	29				
08/9/2004	09/7/2004	29				
07/8/2004	08/9/2004	32				

06/8/2004	07/8/2004	30
05/6/2004	06/8/2004	33
04/8/2004	05/6/2004	28



is and Electric Company  
 High Bill Complaint Report  
 Customer Usage Data

Period July 10, 2010 through July 16, 2010

		Electric					Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU	
{Redacted}				{Redacted}		05/24/2010	06/23/2010	30	}	}		
						04/23/2010	05/24/2010	31				
						03/25/2010	04/23/2010	29				
						02/23/2010	03/25/2010	30				
						01/22/2010	02/23/2010	32				
						12/22/2009	01/22/2010	31				
						11/20/2009	12/22/2009	32				
						10/21/2009	11/20/2009	30				
						09/22/2009	10/21/2009	29				
						08/21/2009	09/22/2009	32				
						07/23/2009	08/21/2009	29				
						06/23/2009	07/23/2009	30				
						05/26/2009	06/23/2009	28				
						04/24/2009	05/26/2009	32				
						03/25/2009	04/24/2009	30				
						02/24/2009	03/25/2009	29				
						01/22/2009	02/24/2009	33				
						12/22/2008	01/22/2009	31				
						11/19/2008	12/22/2008	33				
						10/22/2008	11/19/2008	28				
						09/23/2008	10/22/2008	29				
						08/22/2008	09/23/2008	32				
						07/24/2008	08/22/2008	29				
						06/24/2008	07/24/2008	30				
						05/22/2008	06/24/2008	33				
						04/23/2008	05/22/2008	29				
						03/25/2008	04/23/2008	29				
						02/25/2008	03/25/2008	29				
						01/24/2008	02/25/2008	32				
						12/24/2007	01/24/2008	31				
						11/26/2007	12/24/2007	28				
						10/25/2007	11/26/2007	32				
						09/26/2007	10/25/2007	29				
						08/24/2007	09/26/2007	33				
						07/27/2007	08/24/2007	28				
						06/26/2007	07/27/2007	31				
						05/29/2007	06/26/2007	28				
						04/26/2007	05/29/2007	33				
						03/28/2007	04/26/2007	29				
						02/27/2007	03/28/2007	29				
						01/25/2007	02/27/2007	33				
						12/26/2006	01/25/2007	30				
						11/27/2006	12/26/2006	29				
						10/26/2006	11/27/2006	32				
						09/26/2006	10/26/2006	30				
						08/28/2006	09/26/2006	29				
						07/28/2006	08/28/2006	31				
						06/27/2006	07/28/2006	31				
						05/27/2006	06/27/2006	31				
						04/27/2006	05/27/2006	30				
						03/28/2006	04/27/2006	30				
						02/27/2006	03/28/2006	29				
						01/26/2006	02/27/2006	32				
						12/27/2005	01/26/2006	30				
						11/28/2005	12/27/2005	29				
						10/26/2005	11/28/2005	33				
						09/27/2005	10/26/2005	29				
						08/25/2005	09/27/2005	33				
						07/28/2005	08/25/2005	28				
						06/28/2005	07/28/2005	30				
						05/26/2005	06/28/2005	33				
						04/29/2005	05/26/2005	27				
						03/29/2005	04/29/2005	31				
						02/28/2005	03/29/2005	29				
						01/28/2005	02/28/2005	31				
						12/27/2004	01/28/2005	32				
						11/29/2004	12/27/2004	28				
						10/26/2004	11/29/2004	34				
						09/27/2004	10/26/2004	29				
						08/27/2004	09/27/2004	31				
						08/16/2004	08/27/2004	11				