From: Cherry, Brian K

Sent: 8/16/2010 10:30:03 AM

To: 'Krannawitter, Laura L.' (laura.krannawitter@cpuc.ca.gov)

Cc: Redacted

Redacted

Bcc:

Subject: RE: i hate to ask-but....

Redacted please help Laura out here. See if you can resolve this today. Thx.

Congrats on moving south. Where are you living?

From: Krannawitter, Laura L. [mailto:laura.krannawitter@cpuc.ca.gov]

Sent: Monday, August 16, 2010 10:16 AM

To: Cherry, Brian K

Subject: i hate to ask- but....

I need your help!!

I'm trying to get my credit history with PG&E so that I can share it with SDG&E and SOCAL Gas -- to waive the deposit fees. (\$175 for SDG&E and \$75 for Socal gas)

what I received from accounting - a print out of my last PG&E bill-- had no language on it about my credit history. (this is what the accounting people said I could use) naturally I can't find the bills in my move. I may have even thrown them out because they were not helpful.

Ive asked trina to help, but without a copy of the bill she is not able to help

Is there anything you can do?

I've been trying to get this done for 2 weeks now- along with my move

I'd really really appreciate your help:)

regards, laura

-----Original Message-----

From: Cherry, Brian K [mailto:BKC7@PGE.COM]

Sent: Tue 8/10/2010 3:25 PM To: Krannawitter, Laura L.

Subject:

Laura - got a note on my phone - but I just got back from being out of the office for 10 days. What is it you need?