



California Public Utilities Commission  
505 Van Ness Ave., San Francisco

**FOR IMMEDIATE RELEASE**

**PRESS RELEASE**

Media Contact: Terrie Prosper, 415.703.1366, [news@cpuc.ca.gov](mailto:news@cpuc.ca.gov)

**CPUC AND FCC ANNOUNCE BROADBAND FORUM AND  
CONSUMER AWARENESS FAIR FOCUSING ON ASIAN AMERICAN  
AND PACIFIC ISLANDER COMMUNITIES**

SAN FRANCISCO, Aug. 24, 2010 – The California Public Utilities Commission (CPUC) today announced a joint forum in Los Angeles with the Federal Communications Commission (FCC), the State Office of the Chief Information Officer, and the California Asian Chamber of Commerce on *Broadband and the Asian American and Pacific Islander (AAPI) Communities*.

The Forum is on Tuesday, August 31, 2010, from 10:30 a.m. to noon, at the Japanese American National Museum, 369 East First St., Los Angeles. A Consumer Awareness Fair will immediately follow the forum.

The forum will feature:

- Phoebe Yang, Special Advisor on Broadband to FCC Chairman Julius Genachowski;
- Rachele Chong, former FCC Commissioner, former CPUC Commissioner, and current Special Counsel for the California Chief Information Officer; and
- Lester Wong, Senior Advisor to CPUC President Michael R. Peevey.

The Consumer Awareness Fair will provide information and answers to consumer questions about telecommunications, cable, natural gas, and electric companies. It will include information about broadband services; and California LifeLine and CARE, which are discount phone and energy programs for low income consumers. The Los Angeles County Department of Consumer Affairs, which addresses the changing needs of consumers in Los Angeles County, will be on hand.



TEAM Community Based Organizations (CBOs) will be available to answer questions about telecommunication services and bills. TEAM – Telecommunications Education and Assistance in Multiple-languages – is a CPUC-sponsored program that provides telecommunications education, outreach, and complaint resolution services to limited English proficient consumers through CBOs.

The Los Angeles Department of Water and Power, Southern California Edison, and Southern California Gas will be available to answer questions about utility services. AT&T, Sprint, Verizon, Verizon Wireless, and cable companies such as Time Warner, Cox, and Comcast will be available to answer questions about broadband and other services.

Sign language interpreters and computer aided real-time transcription (CART) will be provided. Other accommodations for people with disabilities are available upon request. Include a description of the accommodation you will need and tell us how to contact you if we need more information. Make your request as early as possible, but no later than Thursday, August 26, 2010. Send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer & Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY). Language interpreters other than sign language interpreters will be available at the Consumer Awareness Fair. If you need the other interpreters at the Broadband Forum, please contact the CPUC Public Advisor's Office by August 26, 2010, by e-mailing [public.advisor@cpuc.ca.gov](mailto:public.advisor@cpuc.ca.gov) or calling 415-703-2074.

Both events are free and preregistration is preferred but not necessary. Preregister at the California Asian Pacific Chamber of Commerce website at:  
[http://calasiancc.site-ym.com/events/event\\_details.asp?id=121476](http://calasiancc.site-ym.com/events/event_details.asp?id=121476).

For more information on communications issues, please visit [www.CalPhoneInfo.com](http://www.CalPhoneInfo.com).

For more information on the CPUC, please visit [www.cpuc.ca.gov](http://www.cpuc.ca.gov).

###

