

August 30, 2010

Rasha Prince Director Regulatory Affairs

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Advice No. 4144 (U 904 G)

Public Utilities Commission of the State of California

Subject: Revision of Rule No. 06 Pursuant to Interim Decision (D.)10-07-048

Southern California Gas Company (SoCalGas) hereby submits for filing with the California Public Utilities Commission (Commission) revisions to its tariff rules, applicable throughout its service territory, as shown on Attachment B.

Purpose

In accordance with D.10-07-048, SoCalGas proposes to revise Rule No. 06, Establishment and Re-Establishment of Credit,

- 1. Pursuant to Interim Ordering Paragraph (OP) 3, to waive the re-establishment of credit deposits for all residential customers, including qualified CARE customers, for late-payment of bills, effective August 30, 2010, and then subsequently,
- 2. Pursuant to OP 2, to waive the additional re-establishment of credit deposits for qualified California Alternate Rates for Energy (CARE) only customers following a discontinuance of service for non-payment of bills, effective October 1, 2010.

Information

On February 4, 2010, the Commission issued Rulemaking (R.) 10-02-005, to establish ways to improve customer notification and education to decrease the number of gas and electric utility service disconnections. The economic crisis currently existing in California and the recent increase in utility service disconnections led the Commission to reexamine utility disconnection rules and practices.

In D.10-07-048, approved and effective on July 29, 2010, the Commission, among other things, directs the waiving of the re-establishment of credit deposits for residential customers to reduce the financial effects, provide more uniform tariff practices, and provide a balance between the concerns of parties requesting no deposit requirements and the needs of the utilities and other customers for a showing of security.

OP 3 directs SoCalGas to file a Tier 1 Advice Letter within one month of the effective date of this decision with the waiving of the re-establishment of credit deposits for late-payment of bills for residential customers to be in effect until January 1, 2012. OP 2 of D.10-07-048 directs SoCalGas to implement the following interim practices by October 1, 2010, to be in effect until January 1, 2012.

Once a qualified CARE customer has established credit, the Utility must not require the customer to pay an additional re-establishment of credit deposit for either late-payment of bills or discontinuance of service for non-payment of bills. No customer who is on medical baseline or life support shall be disconnected without an in-person visit from a Utility representative.¹

SoCalGas' current practice, as provided in its Rule No. 09, Discontinuance of Service, Section C.4.d, states that,

"At the time of termination of service, the Utility shall attempt to personally contact an adult on the customer's premises in order to avoid discontinuance of service."

This provision clearly establishes that no customer, including a customer who is on medical baseline or life support, is disconnected without an in-person visit from a Utility representative. Therefore, no additional changes are needed to Rule No. 09 to fulfill this requirement directed in OP 2.

Tariff Changes

In compliance with OPs 2 and 3 of D.10-07-048, Rule No. 06, Section C, Re-Establishment of Credit – All Classes of Service, Subsection 2 on Sheet 2 is revised as follows:

"Pursuant to D.10-07-048, this Section C.2. is waived for the re-establishment of credit deposits for residential only customers for late payment of bills, effective August 30, 2010 until January 1, 2012, and for the additional re-establishment of credit deposits for discontinuance of service for non-payment of bills for qualified CARE only customers, effective October 1, 2010 until January 1, 2012, as filed in Advice No. 4144."

Protest

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and must be received within 20 days of the date this Advice Letter, which is September 19, 2010. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division Attn: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Maria Salinas (mas@cpuc.ca.gov) and to Honesto Gatchalian (jni@cpuc.ca.gov) of the Energy Division. A copy

¹ D.10-07-048, p. 25 and OP 15.

of the protest should also be sent via both e-mail <u>and</u> facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom Tariff Manager - GT14D6 555 West Fifth Street Los Angeles, CA 90013-1011 Facsimile No. (213) 244-4957

E-mail: snewsom@SempraUtilities.com

Effective Date

SoCalGas believes this Advice Letter is subject to Energy Division disposition and should be classified as Tier 1 (effective pending disposition) pursuant to GO 96-B. This filing is in compliance with OP 3 of D.98-07-068; and therefore, SoCalGas requests the tariff sheets filed herein be effective on August 30, 2010, the date filed.

Notice

A copy of this advice letter is being sent to the parties listed on Attachment A, which includes the service list in R.10-02-005.

Rasha Prince Director – Regulatory Affairs

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)				
Company name/CPUC Utility No. SC	UTHERN CALIFO	RNIA GAS COMPANY (U 904G)		
Utility type:	Contact Person: Sid Newsom			
☐ ELC ☐ GAS	Phone #: (213) <u>24</u>	4-2846		
☐ PLC ☐ HEAT ☐ WATER	E-mail: SNewsom	@semprautilities.com		
EXPLANATION OF UTILITY TYPE (Date Filed/ Received Stamp by CPUC)				
ELC = Electric GAS = Gas PLC = Pipeline HEAT = Heat V				
Advice Letter (AL) #: 4144				
Subject of AL: Revision of Rule No.	06 Pursuant to Int	erim Decision (D.)10 07 048		
Keywords (choose from CPUC listing)	: Credit, Deposits			
AL filing type: Monthly Quarter	rly 🗌 Annual 🛛 🤇	One-Time Other		
If AL filed in compliance with a Comm	nission order, indi	cate relevant Decision/Resolution #:		
D10-07-048		_		
Does AL replace a withdrawn or reject	eted AL? If so, idea	ntify the prior AL <u>No</u>		
Summarize differences between the A	AL and the prior w	ithdrawn or rejected AL¹: <u>N / A</u>		
Does AL request confidential treatme	nt? If so, provide o	explanation: No		
Resolution Required? 🗌 Yes 🔀 No		Tier Designation: 🛛 1 🔲 2 🔲 3		
Requested effective date: 8/30/10	<u> </u>	No. of tariff sheets: 3		
Estimated system annual revenue ef	fect: (%): <u>N/A</u>			
Estimated system average rate effect	(%): <u>N/A</u>			
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).				
Tariff schedules affected: Rule No. 06 and TOCs				
Service affected and changes proposed ¹ :N/A				
Pending advice letters that revise the same tariff sheets:				
Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:				
CPUC, Energy Division Southern California Gas Company				
Attention: Tariff Unit		Attention: Sid Newsom		
505 Van Ness Ave.,		555 West 5th Street, GT14D6		
San Francisco, CA 94102		Los Angeles, CA 90013-1011		
mas@cpuc.ca.gov and jnj@cpuc.ca.gov	•	SNewsom@semprautilities.com		

 $^{^{\}rm 1}$ Discuss in AL if more space is needed.

ATTACHMENT A

Advice No. 4144

(See Attached Service Lists)

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ATTACHMENT B Advice No. 4144

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 46344-G	Rule No. 06, ESTABLISHMENT AND RE- ESTABLISHMENT OF CREDIT, Sheet 2	Revised 41757-G
Revised 46345-G	TABLE OF CONTENTS	Revised 46064-G
Revised 46346-G	TABLE OF CONTENTS	Revised 46343-G

LOS ANGELES, CALIFORNIA CANCELING

Rule No. 06 ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT

Sheet 2

(Continued)

B. ESTABLISHMENT OF CREDIT - NON-RESIDENTIAL SERVICE

Before receiving such service, each applicant shall be required to establish credit as follows:

- 1. By making a cash deposit as prescribed in Rule No. 7; or
- 2. By furnishing a qualified guarantor to secure payment of bills as prescribed in Rule No.7; or
- 3. By having been a non-residential customer for a similar type of service within the last two years and having paid all bills for gas service in accordance with the provisions of Rule No. 9 for the most recent 12 consecutive months of such service, provided, however, that the credit of the applicant is unimpaired in the opinion of the Utility. The billing for gas consumed at the applicant's former service location shall have been equal to at least 50 percent of billing estimated for the new service location; or
- 4. By otherwise establishing credit to the satisfaction of the Utility.

C. RE-ESTABLISHMENT OF CREDIT – ALL CLASSES OF SERVICE

- 1. An applicant who is a former gas customer of the Utility and whose service was discontinued for nonpayment of bills at any time during the last 12 months of that service, may be required to reestablish credit by making a cash deposit in accordance with the provisions of Rule No. 7.
- 2. A current customer who fails to pay bills before becoming past due as set forth in Rule No. 9, may be required to pay such bills and to re-establish credit by making a cash deposit as prescribed in Rule No. 7. This rule will apply regardless of whether or not service has been discontinued for such nonpayment. Pursuant to D.10-07-048, this Section C.2. is waived for the re-establishment of credit deposits for residential only customers for late payment of bills, effective August 30, 2010 until January 1, 2012, and for the additional re-establishment of credit deposits for discontinuance of service for non-payment of bills for qualified CARE only customers, effective October 1, 2010 until January 1, 2012, as filed in Advice No. 4144.
- 3. A customer using non-residential service may be required to re-establish credit at one or more of its locations in accordance with this Rule if the conditions of service or basis on which credit was originally established, in the opinion of the Utility, have materially changed or, the Utility believes, a condition of high risk exists.
- 4. Where the Utility has received information that a residential customer left another utility's service territory with an unpaid closing bill, the customer may be required, as a condition of continued service, to re-establish credit in accordance with this Rule.

(TO BE INSERTED BY UTILITY) ADVICE LETTER NO. 4144 DECISION NO. 10-07-048

2D13

ISSUED BY
Lee Schavrien
Senior Vice President
Regulatory Affairs

(TO BE INSERTED BY CAL. PUC) DATE FILED $\frac{Aug\ 30, 2010}{EFFECTIVE}$ RESOLUTION NO. ______

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SB GT&S 0469933

46345-G 46064-G

LOS ANGELES, CALIFORNIA CANCELING Revised

TABLE OF CONTENTS

RULES

Rule Number	<u>Title of Sheet</u> <u>Cal. P.U.C. Sheet No.</u>
1	Definitions
	45825-G,45826-G,45827-G,45828-G,45829-G,45830-G,45831-G
2	Description of Service
_	45836-G,45837-G,45838-G,45839-G,45840-G
3	Application for Service
4	Contracts
5	Special Information Required on Forms 43456-G,43457-G
6	Establishment and Re-Establishment of Credit
7	Deposits 42168-G
9	Discontinuance of Service
	41233-G,41234-G,41235-G
10	Service Charges
11	Disputed Bills
12	Rendering and Payment of Bills
13	Meters and Equipment
14	Meter Reading
15	Meter Tests
16	Adjustment of Bills
18	Notices
19	Rates and Optional Rates
20	Gas Main Extensions
	42766-G,31807-G,37767-G,42767-G,37769-G,42768-G,42769-G
21	Gas Service Extensions 31813-G,31814-G,31815-G,31816-G,31817-G,31818-G
	31819-G,31820-G,38510-G,31822-G,31823-G,31824-G,31825-G
22	Temporary Service 43783-G,43784-G
23	Continuity of Service and Interruption of
	Delivery
	36622-G,33046-G,44940-G,44941-G,44942-G,44943-G
24	Supply to Individual Premises and Resale of Gas 39422-G,39925-G,39926-G
25	Company's Right of Ingress to and Egress from
	the Consumer's Premises 24655-G

(Continued)

 $\begin{array}{ll} \text{(TO BE INSERTED BY UTILITY)} \\ \text{ADVICE LETTER NO.} & 4144 \\ \text{DECISION NO.} & 10\text{-}07\text{-}048 \\ \end{array}$

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ISSUED BY
Lee Schavrien
Senior Vice President
Regulatory Affairs

 $\begin{array}{c} \text{(TO BE INSERTED BY CAL. PUC)} \\ \text{DATE FILED} & \underline{Aug~30, 2010} \\ \text{EFFECTIVE} \\ \\ \text{RESOLUTION NO.} \end{array}$

SB GT&S 0469934

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LOS ANGELES, CALIFORNIA CANCELING

TABLE OF CONTENTS

The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.

GENERAL	Cal. P.U.C. Sheet No.	
Title Page		
Table of ContentsGeneral and Preliminary Statement		
Table of ContentsService Area Maps and Descriptions		
Table of ContentsRate Schedules		
Table of ContentsList of Cities and Communities Served		
Table of ContentsList of Contracts and Deviations		
Table of ContentsRules	46345-G,46065-G	
Table of ContentsSample Forms	46083-G,45414-G,45144-G,45415-G,45145-G	
PRELIMINARY STATEMENT		
Part I General Service Information	45597-G,24332-G,24333-G,24334-G,24749-G	
Part II Summary of Rates and Charges 46313-G	46314-G 46315-G 46316-G 45701-G 45702-G	
	45608-G,46286-G,46287-G,46288-G,45612-G	
Part III Cost Allocation and Revenue Requirement	45267-G,45268-G,45269-G,45613-G,45614-G	
Part IV Income Tax Component of Contributions and Adv	vances	
Part V Balancing Accounts		
Description and Listing of Balancing Accounts		
Purchased Gas Account (PGA)		
Core Fixed Cost Account (CFCA)	,	
Noncore Fixed Cost Account (NFCA)	· · · · · · · · · · · · · · · · · · ·	
Enhanced Oil Recovery Account (EORA)		
Noncore Storage Balancing Account (NSBA)		
California Alternate Rates for Energy Account (CAF	(EA) 45882-G,45883-G	
Hazardous Substance Cost Recovery Account (HSCRA)		
Gas Cost Rewards and Penalties Account (GCRPA)		
Pension Balancing Account (PBA)		
Post-Retirement Benefits Other Than Pensions Balar	• , , ,	
Conservation Expense Account (CEA)	40886-G,40887-G	

(Continued)

(TO BE INSERTED BY UTILITY) ADVICE LETTER NO. 4144 DECISION NO. 10-07-048

1D9

ISSUED BY Lee Schavrien Senior Vice President Regulatory Affairs

(TO BE INSERTED BY CAL. PUC) Aug 30, 2010 DATE FILED **EFFECTIVE** RESOLUTION NO.

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