

From: Krannawitter, Laura L.
Sent: 8/16/2010 11:45:49 AM
To: [Redacted]
Cc: Horner, Trina (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TNHC);
[Redacted]
[Redacted] [Redacted]
[Redacted]
[Redacted] Cherry, Brian K
(/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)
Bcc:
Subject: RE: i hate to ask- but....

MANY THANKS!

-----Original Message-----

From: [Redacted]
Sent: Mon 8/16/2010 11:21 AM
To: Krannawitter, Laura L.
Cc: [Redacted] Horner, Trina; [Redacted] Cherry,
Brian K
Subject: RE: i hate to ask- but....

Laura,

Please find attached a PG&E Credit Reference Sheet that ~~confirms your credit~~ history with PG&E. In addition to the attached document, Ms. [Redacted] of PG&E's Customer Relations Department has called you and left you a voicemail should you need further assistance. Please do not hesitate to contact [Redacted] or myself if you need anything else.

Sincerely,

[Redacted]

Redacted

Pacific Gas and Electric Company

Regulatory Relations

Redacted

From: Cherry, Brian K

Sent: Monday, August 16, 2010 10:31 AM

To: Cherry, Brian K; 'Krannawitter, Laura L.'

CC: Redacted

Subject: RE: i hate to ask- but....

Redacted - Redacted is out today. Can you help her ?

From: Cherry, Brian K

Sent: Monday, August 16, 2010 10:30 AM

To: 'Krannawitter, Laura L.'

CC: Redacted

Subject: RE: i hate to ask- but....

Redacted please help Laura out here. See if you can resolve this today.
Thx.

Congrats on moving south. Where are you living ?

From: Krannawitter, Laura L. [<mailto:laura.krannawitter@cpuc.ca.gov>]

Sent: Monday, August 16, 2010 10:16 AM

To: Cherry, Brian K

Subject: i hate to ask- but....

I need your help!!

I'm trying to get my credit history with PG&E so that I can share it with SDG&E and SOCAL Gas -- to waive the deposit fees. (\$175 for SDG&E and \$75 for Socal gas)

what I received from accounting - a print out of my last PG&E bill-- had no language on it about my credit history. (this is what the accounting people said I could use)

naturally I can't find the bills in my move. I may have even thrown them out because they were not helpful.

Ive asked trina to help, but without a copy of the bill she is not able to help

Is there anything you can do?

I've been trying to get this done for 2 weeks now- along with my move

I'd really really appreciate your help :)

regards,

laura

-----Original Message-----

From: Cherry, Brian K [<mailto:BKC7@PGE.COM>]

Sent: Tue 8/10/2010 3:25 PM

To: Krannawitter, Laura L.

Subject:

Laura - got a note on my phone - but I just got back from being out of the office for 10 days. What is it you need ?

