

is and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period August 7, 2010 through August 13, 2010

| Electric | | | | | | Gas | | | | | |
|------------|------------|------|--------|-------|-----|------------|------------|------|--------|-------|-----|
| Start Date | End Date | Days | Amount | Usage | ADU | Start Date | End Date | Days | Amount | Usage | ADU |
| {Redacted} | {Redacted} | | } | | | | | | } | | |
| 07/1/2010 | 08/2/2010 | 32 | | | | 07/2/2010 | 08/4/2010 | 33 | | | |
| 06/2/2010 | 07/1/2010 | 29 | | | | 06/2/2010 | 07/2/2010 | 30 | | | |
| 05/3/2010 | 06/2/2010 | 30 | | | | 05/3/2010 | 06/2/2010 | 30 | | | |
| 04/2/2010 | 05/3/2010 | 31 | | | | 04/2/2010 | 05/3/2010 | 31 | | | |
| 03/3/2010 | 04/2/2010 | 30 | | | | 03/4/2010 | 04/2/2010 | 29 | | | |
| 02/1/2010 | 03/3/2010 | 30 | | | | 02/2/2010 | 03/4/2010 | 30 | | | |
| 12/30/2009 | 02/1/2010 | 33 | | | | 12/30/2009 | 02/2/2010 | 34 | | | |
| 12/1/2009 | 12/30/2009 | 29 | | | | 12/1/2009 | 12/30/2009 | 29 | | | |
| 10/31/2009 | 12/1/2009 | 31 | | | | 10/31/2009 | 12/1/2009 | 31 | | | |
| 10/2/2009 | 10/31/2009 | 29 | | | | 10/2/2009 | 10/31/2009 | 29 | | | |
| 09/1/2009 | 10/2/2009 | 31 | | | | 09/1/2009 | 10/2/2009 | 31 | | | |
| 07/31/2009 | 09/1/2009 | 32 | | | | 07/31/2009 | 09/1/2009 | 32 | | | |
| 07/1/2009 | 07/31/2009 | 30 | | | | 07/1/2009 | 07/31/2009 | 30 | | | |
| 06/3/2009 | 07/1/2009 | 28 | | | | 06/3/2009 | 07/1/2009 | 28 | | | |
| 05/4/2009 | 06/3/2009 | 30 | | | | 05/4/2009 | 06/3/2009 | 30 | | | |
| 04/3/2009 | 05/4/2009 | 31 | | | | 04/3/2009 | 05/4/2009 | 31 | | | |
| 03/3/2009 | 04/3/2009 | 31 | | | | 03/3/2009 | 04/3/2009 | 31 | | | |
| 01/31/2009 | 03/3/2009 | 31 | | | | 01/31/2009 | 03/3/2009 | 31 | | | |
| 12/30/2008 | 01/31/2009 | 32 | | | | 12/30/2008 | 01/31/2009 | 32 | | | |
| 12/2/2008 | 12/30/2008 | 28 | | | | 12/2/2008 | 12/30/2008 | 28 | | | |
| 10/31/2008 | 12/2/2008 | 32 | | | | 10/31/2008 | 12/2/2008 | 32 | | | |
| 10/1/2008 | 10/31/2008 | 30 | | | | 10/1/2008 | 10/31/2008 | 30 | | | |
| 09/2/2008 | 10/1/2008 | 29 | | | | 09/2/2008 | 10/1/2008 | 29 | | | |
| 08/1/2008 | 09/2/2008 | 32 | | | | 08/1/2008 | 09/2/2008 | 32 | | | |
| 07/1/2008 | 08/1/2008 | 31 | | | | 07/1/2008 | 08/1/2008 | 31 | | | |
| 06/3/2008 | 07/1/2008 | 28 | | | | 06/3/2008 | 07/1/2008 | 28 | | | |
| 05/1/2008 | 06/3/2008 | 33 | | | | 05/1/2008 | 06/3/2008 | 33 | | | |
| 04/1/2008 | 05/1/2008 | 30 | | | | 04/1/2008 | 05/1/2008 | 30 | | | |
| 03/3/2008 | 04/1/2008 | 29 | | | | 03/3/2008 | 04/1/2008 | 29 | | | |
| 01/31/2008 | 03/3/2008 | 32 | | | | 01/31/2008 | 03/3/2008 | 32 | | | |
| 01/3/2008 | 01/31/2008 | 28 | | | | 01/3/2008 | 01/31/2008 | 28 | | | |
| 12/3/2007 | 01/3/2008 | 31 | | | | 12/3/2007 | 01/3/2008 | 31 | | | |
| 11/1/2007 | 12/3/2007 | 32 | | | | 11/1/2007 | 12/3/2007 | 32 | | | |
| 10/3/2007 | 11/1/2007 | 29 | | | | 10/3/2007 | 11/1/2007 | 29 | | | |
| 09/4/2007 | 10/3/2007 | 29 | | | | 09/4/2007 | 10/3/2007 | 29 | | | |
| 08/4/2007 | 09/4/2007 | 31 | | | | 08/4/2007 | 09/4/2007 | 31 | | | |
| 07/6/2007 | 08/4/2007 | 29 | | | | 07/6/2007 | 08/4/2007 | 29 | | | |
| 06/7/2007 | 07/6/2007 | 29 | | | | 06/7/2007 | 07/6/2007 | 29 | | | |
| 05/5/2007 | 06/7/2007 | 33 | | | | 05/5/2007 | 06/7/2007 | 33 | | | |
| 04/5/2007 | 05/5/2007 | 30 | | | | 04/5/2007 | 05/5/2007 | 30 | | | |
| 03/6/2007 | 04/5/2007 | 30 | | | | 03/6/2007 | 04/5/2007 | 30 | | | |
| 02/2/2007 | 03/6/2007 | 32 | | | | 02/2/2007 | 03/6/2007 | 32 | | | |
| 01/4/2007 | 02/2/2007 | 29 | | | | 01/4/2007 | 02/2/2007 | 29 | | | |
| 12/5/2006 | 01/4/2007 | 30 | | | | 12/5/2006 | 01/4/2007 | 30 | | | |
| 11/2/2006 | 12/5/2006 | 33 | | | | 11/2/2006 | 12/5/2006 | 33 | | | |
| 10/6/2006 | 11/2/2006 | 27 | | | | 10/6/2006 | 11/2/2006 | 27 | | | |
| 09/5/2006 | 10/6/2006 | 31 | | | | 09/5/2006 | 10/6/2006 | 31 | | | |
| 08/7/2006 | 09/5/2006 | 29 | | | | 08/7/2006 | 09/5/2006 | 29 | | | |
| 07/7/2006 | 08/7/2006 | 31 | | | | 07/7/2006 | 08/7/2006 | 31 | | | |
| 06/6/2006 | 07/7/2006 | 31 | | | | 06/6/2006 | 07/7/2006 | 31 | | | |
| 05/8/2006 | 06/6/2006 | 29 | | | | 05/8/2006 | 06/6/2006 | 29 | | | |
| 04/6/2006 | 05/8/2006 | 32 | | | | 04/6/2006 | 05/8/2006 | 32 | | | |
| 03/8/2006 | 04/6/2006 | 29 | | | | 03/8/2006 | 04/6/2006 | 29 | | | |
| 02/6/2006 | 03/8/2006 | 30 | | | | 02/6/2006 | 03/8/2006 | 30 | | | |
| 01/6/2006 | 02/6/2006 | 31 | | | | 01/6/2006 | 02/6/2006 | 31 | | | |
| 12/6/2005 | 01/6/2006 | 31 | | | | 12/6/2005 | 01/6/2006 | 31 | | | |
| 11/4/2005 | 12/6/2005 | 32 | | | | 11/4/2005 | 12/6/2005 | 32 | | | |
| 10/6/2005 | 11/4/2005 | 29 | | | | 10/6/2005 | 11/4/2005 | 29 | | | |

08/31/2005 10/6/2005 36 []

08/31/2005 10/6/2005 36 []

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

Gas and Electric Company

High Bill Complaint Report

Customer Usage Data

Period August 7, 2010 through August 13, 2010

{Redacted}

5827661752

Electric

| Start Date | End Date | Days | Status | Amount | Usage | ADU |
|------------|------------|------|----------|--------|-------|-----|
| 07/1/2010 | 07/31/2010 | 30 | | | | |
| 06/2/2010 | 07/1/2010 | 29 | Rebilled | | | |
| 06/2/2010 | 07/1/2010 | 29 | Canceled | | | |
| 05/3/2010 | 06/2/2010 | 30 | | | | |
| 04/2/2010 | 05/3/2010 | 31 | | | | |
| 03/2/2010 | 04/2/2010 | 31 | | | | |
| 01/29/2010 | 03/2/2010 | 32 | | | | |
| 12/29/2009 | 01/29/2010 | 31 | | | | |
| 11/30/2009 | 12/29/2009 | 29 | | | | |
| 10/28/2009 | 11/30/2009 | 33 | | | | |
| 09/27/2009 | 10/28/2009 | 31 | | | | |

is and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period August 7, 2010 through August 13, 2010

| | | 3612074475 | | | | |
|------------|------------|------------|------------|--------|-------|-----|
| | | Electric | | | | |
| Start Date | End Date | Days | BPP Amount | Amount | Usage | ADU |
| | | | {Redacted} | | | |
| 06/17/2010 | 07/19/2010 | 32 | | | | |
| 05/18/2010 | 06/17/2010 | 30 | | | | |
| 04/19/2010 | 05/18/2010 | 29 | | | | |
| 03/19/2010 | 04/19/2010 | 31 | | | | |
| 02/17/2010 | 03/19/2010 | 30 | | | | |
| 01/15/2010 | 02/17/2010 | 33 | | | | |
| 12/16/2009 | 01/15/2010 | 30 | | | | |
| 11/16/2009 | 12/16/2009 | 30 | | | | |
| 10/15/2009 | 11/16/2009 | 32 | | | | |
| 09/16/2009 | 10/15/2009 | 29 | | | | |
| 08/17/2009 | 09/16/2009 | 30 | | | | |
| 07/17/2009 | 08/17/2009 | 31 | | | | |
| 06/18/2009 | 07/17/2009 | 29 | | | | |
| 05/19/2009 | 06/18/2009 | 30 | | | | |
| 04/17/2009 | 05/19/2009 | 32 | | | | |
| 03/18/2009 | 04/17/2009 | 30 | | | | |
| 02/17/2009 | 03/18/2009 | 29 | | | | |
| 01/15/2009 | 02/17/2009 | 33 | | | | |
| 12/16/2008 | 01/15/2009 | 30 | | | | |
| 11/14/2008 | 12/16/2008 | 32 | | | | |
| 10/15/2008 | 11/14/2008 | 30 | | | | |
| 09/17/2008 | 10/15/2008 | 28 | | | | |
| 08/15/2008 | 09/17/2008 | 33 | | | | |
| 07/17/2008 | 08/15/2008 | 29 | | | | |
| 06/17/2008 | 07/17/2008 | 30 | | | | |
| 05/16/2008 | 06/17/2008 | 32 | | | | |
| 04/17/2008 | 05/16/2008 | 29 | | | | |
| 03/18/2008 | 04/17/2008 | 30 | | | | |
| 02/19/2008 | 03/18/2008 | 28 | | | | |
| 01/17/2008 | 02/19/2008 | 33 | | | | |
| 12/18/2007 | 01/17/2008 | 30 | | | | |
| 11/16/2007 | 12/18/2007 | 32 | | | | |
| 10/18/2007 | 11/16/2007 | 29 | | | | |
| 09/19/2007 | 10/18/2007 | 29 | | | | |
| 08/21/2007 | 09/19/2007 | 29 | | | | |
| 07/20/2007 | 08/21/2007 | 32 | | | | |
| 06/21/2007 | 07/20/2007 | 29 | | | | |
| 05/21/2007 | 06/21/2007 | 31 | | | | |
| 04/19/2007 | 05/21/2007 | 32 | | | | |
| 03/21/2007 | 04/19/2007 | 29 | | | | |
| 02/20/2007 | 03/21/2007 | 29 | | | | |
| 01/18/2007 | 02/20/2007 | 33 | | | | |
| 12/19/2006 | 01/18/2007 | 30 | | | | |
| 11/20/2006 | 12/19/2006 | 29 | | | | |
| 10/20/2006 | 11/20/2006 | 31 | | | | |
| 09/21/2006 | 10/20/2006 | 29 | | | | |
| 08/21/2006 | 09/21/2006 | 31 | | | | |
| 07/24/2006 | 08/21/2006 | 28 | | | | |
| 06/21/2006 | 07/24/2006 | 33 | | | | |
| 05/19/2006 | 06/21/2006 | 33 | | | | |
| 04/24/2006 | 05/19/2006 | 25 | | | | |
| 03/22/2006 | 04/24/2006 | 33 | | | | |
| 02/21/2006 | 03/22/2006 | 29 | | | | |
| 01/20/2006 | 02/21/2006 | 32 | | | | |
| 12/20/2005 | 01/20/2006 | 31 | | | | |
| 11/21/2005 | 12/20/2005 | 29 | | | | |
| 10/20/2005 | 11/21/2005 | 32 | | | | |
| 09/22/2005 | 10/20/2005 | 28 | | | | |
| 08/23/2005 | 09/22/2005 | 30 | | | | |
| 07/25/2005 | 08/23/2005 | 29 | | | | |
| 06/22/2005 | 07/25/2005 | 33 | | | | |
| 05/23/2005 | 06/22/2005 | 30 | | | | |
| 04/21/2005 | 05/23/2005 | 32 | | | | |
| 03/23/2005 | 04/21/2005 | 29 | | | | |
| 02/19/2005 | 03/23/2005 | 32 | | | | |
| 01/21/2005 | 02/19/2005 | 29 | | | | |
| 12/21/2004 | 01/21/2005 | 31 | | | | |
| 11/19/2004 | 12/21/2004 | 32 | | | | |
| 10/20/2004 | 11/19/2004 | 30 | | | | |
| 09/22/2004 | 10/20/2004 | 28 | | | | |
| 08/23/2004 | 09/22/2004 | 30 | | | | |
| 07/23/2004 | 08/23/2004 | 31 | | | | |
| 06/22/2004 | 07/23/2004 | 31 | | | | |
| 05/20/2004 | 06/22/2004 | 33 | | | | |
| 04/22/2004 | 05/20/2004 | 28 | | | | |

| | | Gas | | | | | |
|------------|------------|------|----------|------------|--------|-------|-----|
| Start Date | End Date | Days | Status | BPP Amount | Amount | Usage | ADU |
| | | | | {Redacted} | | | |
| 06/17/2010 | 07/19/2010 | 32 | | | | | |
| 05/18/2010 | 06/17/2010 | 30 | | | | | |
| 04/19/2010 | 05/18/2010 | 29 | | | | | |
| 03/19/2010 | 04/19/2010 | 31 | Rebilled | | | | |
| 03/19/2010 | 04/19/2010 | 31 | Canceled | | | | |
| 02/17/2010 | 03/19/2010 | 30 | Rebilled | | | | |
| 02/17/2010 | 03/19/2010 | 30 | Canceled | | | | |
| 02/17/2010 | 03/19/2010 | 30 | Canceled | | | | |
| 01/15/2010 | 02/17/2010 | 33 | | | | | |
| 12/16/2009 | 01/15/2010 | 30 | | | | | |
| 11/16/2009 | 12/16/2009 | 30 | | | | | |
| 10/15/2009 | 11/16/2009 | 32 | | | | | |
| 09/16/2009 | 10/15/2009 | 29 | | | | | |
| 08/17/2009 | 09/16/2009 | 30 | | | | | |
| 07/14/2009 | 08/17/2009 | 34 | | | | | |
| 06/18/2009 | 07/14/2009 | 26 | | | | | |
| 05/19/2009 | 06/18/2009 | 30 | | | | | |
| 04/17/2009 | 05/19/2009 | 32 | | | | | |
| 03/18/2009 | 04/17/2009 | 30 | | | | | |
| 02/17/2009 | 03/18/2009 | 29 | | | | | |
| 01/15/2009 | 02/17/2009 | 33 | | | | | |
| 12/16/2008 | 01/15/2009 | 30 | | | | | |
| 11/14/2008 | 12/16/2008 | 32 | | | | | |
| 10/15/2008 | 11/14/2008 | 30 | | | | | |
| 09/17/2008 | 10/15/2008 | 28 | | | | | |
| 08/15/2008 | 09/17/2008 | 33 | | | | | |
| 07/17/2008 | 08/15/2008 | 29 | | | | | |
| 06/17/2008 | 07/17/2008 | 30 | | | | | |
| 05/16/2008 | 06/17/2008 | 32 | | | | | |
| 04/17/2008 | 05/16/2008 | 29 | | | | | |
| 03/18/2008 | 04/17/2008 | 30 | | | | | |
| 02/19/2008 | 03/18/2008 | 28 | | | | | |
| 01/17/2008 | 02/19/2008 | 33 | | | | | |
| 12/18/2007 | 01/17/2008 | 30 | | | | | |
| 11/16/2007 | 12/18/2007 | 32 | | | | | |
| 10/18/2007 | 11/16/2007 | 29 | | | | | |
| 09/19/2007 | 10/18/2007 | 29 | | | | | |
| 08/21/2007 | 09/19/2007 | 29 | | | | | |
| 07/20/2007 | 08/21/2007 | 32 | | | | | |
| 06/21/2007 | 07/20/2007 | 29 | | | | | |
| 05/21/2007 | 06/21/2007 | 31 | | | | | |
| 04/19/2007 | 05/21/2007 | 32 | | | | | |
| 03/21/2007 | 04/19/2007 | 29 | | | | | |
| 02/20/2007 | 03/21/2007 | 29 | | | | | |
| 01/18/2007 | 02/20/2007 | 33 | | | | | |
| 12/19/2006 | 01/18/2007 | 30 | | | | | |
| 11/20/2006 | 12/19/2006 | 29 | | | | | |
| 10/20/2006 | 11/20/2006 | 31 | | | | | |
| 09/21/2006 | 10/20/2006 | 29 | | | | | |
| 08/21/2006 | 09/21/2006 | 31 | | | | | |
| 07/24/2006 | 08/21/2006 | 28 | | | | | |
| 06/21/2006 | 07/24/2006 | 33 | | | | | |
| 05/19/2006 | 06/21/2006 | 33 | | | | | |
| 04/24/2006 | 05/19/2006 | 25 | | | | | |
| 03/22/2006 | 04/24/2006 | 33 | | | | | |
| 02/21/2006 | 03/22/2006 | 29 | | | | | |
| 01/20/2006 | 02/21/2006 | 32 | | | | | |
| 12/20/2005 | 01/20/2006 | 31 | | | | | |
| 11/21/2005 | 12/20/2005 | 29 | | | | | |
| 10/20/2005 | 11/21/2005 | 32 | | | | | |
| 09/22/2005 | 10/20/2005 | 28 | | | | | |
| 08/23/2005 | 09/22/2005 | 30 | | | | | |
| 07/25/2005 | 08/23/2005 | 29 | | | | | |
| 06/22/2005 | 07/25/2005 | 33 | | | | | |
| 05/23/2005 | 06/22/2005 | 30 | | | | | |
| 04/21/2005 | 05/23/2005 | 32 | | | | | |
| 03/23/2005 | 04/21/2005 | 29 | | | | | |
| 02/19/2005 | 03/23/2005 | 32 | | | | | |
| 01/21/2005 | 02/19/2005 | 29 | | | | | |
| 12/21/2004 | 01/21/2005 | 31 | | | | | |
| 11/19/2004 | 12/21/2004 | 32 | | | | | |
| 10/20/2004 | 11/19/2004 | 30 | | | | | |
| 09/22/2004 | 10/20/2004 | 28 | | | | | |
| 08/23/2004 | 09/22/2004 | 30 | | | | | |
| 07/23/2004 | 08/23/2004 | 31 | | | | | |
| 06/22/2004 | 07/23/2004 | 31 | | | | | |
| 05/20/2004 | 06/22/2004 | 33 | | | | | |
| 04/22/2004 | 05/20/2004 | 28 | | | | | |

is and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period August 7, 2010 through August 13, 2010

| | | 9586233734 | | | |
|------------|------------|------------|--------|-------|-----|
| | | Electric | | | |
| Start Date | End Date | Days | Amount | Usage | ADU |
| 07/2/2010 | 08/2/2010 | 31 | } | | |
| 06/2/2010 | 07/2/2010 | 30 | | | |
| 05/3/2010 | 06/2/2010 | 30 | | | |
| 04/2/2010 | 05/3/2010 | 31 | | | |
| 03/3/2010 | 04/2/2010 | 30 | | | |
| 02/1/2010 | 03/3/2010 | 30 | | | |
| 12/30/2009 | 02/1/2010 | 33 | | | |
| 12/1/2009 | 12/30/2009 | 29 | | | |
| 10/30/2009 | 12/1/2009 | 32 | | | |
| 09/30/2009 | 10/30/2009 | 30 | | | |
| 08/31/2009 | 09/30/2009 | 30 | | | |
| 07/31/2009 | 08/31/2009 | 31 | | | |
| 07/1/2009 | 07/31/2009 | 30 | | | |
| 06/2/2009 | 07/1/2009 | 29 | | | |
| 05/1/2009 | 06/2/2009 | 32 | | | |
| 04/2/2009 | 05/1/2009 | 29 | | | |
| 03/3/2009 | 04/2/2009 | 30 | | | |
| 01/30/2009 | 03/3/2009 | 32 | | | |
| 12/30/2008 | 01/30/2009 | 31 | | | |
| 12/1/2008 | 12/30/2008 | 29 | | | |
| 10/30/2008 | 12/1/2008 | 32 | | | |
| 09/30/2008 | 10/30/2008 | 30 | | | |
| 08/29/2008 | 09/30/2008 | 32 | | | |
| 07/31/2008 | 08/29/2008 | 29 | | | |
| 07/1/2008 | 07/31/2008 | 30 | | | |
| 06/2/2008 | 07/1/2008 | 29 | | | |
| 05/1/2008 | 06/2/2008 | 32 | | | |
| 04/2/2008 | 05/1/2008 | 29 | | | |
| 03/3/2008 | 04/2/2008 | 30 | | | |
| 02/1/2008 | 03/3/2008 | 31 | | | |
| 01/3/2008 | 02/1/2008 | 29 | | | |
| 12/3/2007 | 01/3/2008 | 31 | | | |
| 11/1/2007 | 12/3/2007 | 32 | | | |
| 10/3/2007 | 11/1/2007 | 29 | | | |
| 09/4/2007 | 10/3/2007 | 29 | | | |
| 08/3/2007 | 09/4/2007 | 32 | | | |
| 07/5/2007 | 08/3/2007 | 29 | | | |
| 06/5/2007 | 07/5/2007 | 30 | | | |
| 05/4/2007 | 06/5/2007 | 32 | | | |
| 04/5/2007 | 05/4/2007 | 29 | | | |
| 03/6/2007 | 04/5/2007 | 30 | | | |
| 02/3/2007 | 03/6/2007 | 31 | | | |
| 01/4/2007 | 02/3/2007 | 30 | | | |
| 12/5/2006 | 01/4/2007 | 30 | | | |
| 11/2/2006 | 12/5/2006 | 33 | | | |
| 10/4/2006 | 11/2/2006 | 29 | | | |
| 09/5/2006 | 10/4/2006 | 29 | | | |
| 08/4/2006 | 09/5/2006 | 32 | | | |
| 07/7/2006 | 08/4/2006 | 28 | | | |
| 06/6/2006 | 07/7/2006 | 31 | | | |
| 05/8/2006 | 06/6/2006 | 29 | | | |
| 04/6/2006 | 05/8/2006 | 32 | | | |
| 03/7/2006 | 04/6/2006 | 30 | | | |
| 02/3/2006 | 03/7/2006 | 32 | | | |
| 01/5/2006 | 02/3/2006 | 29 | | | |
| 12/6/2005 | 01/5/2006 | 30 | | | |
| 11/4/2005 | 12/6/2005 | 32 | | | |
| 10/5/2005 | 11/4/2005 | 30 | | | |
| 09/5/2005 | 10/5/2005 | 30 | | | |
| 08/5/2005 | 09/5/2005 | 31 | | | |
| 07/6/2005 | 08/5/2005 | 30 | | | |
| 06/6/2005 | 07/6/2005 | 30 | | | |
| 05/5/2005 | 06/6/2005 | 32 | | | |
| 04/6/2005 | 05/5/2005 | 29 | | | |
| 03/7/2005 | 04/6/2005 | 30 | | | |
| 02/4/2005 | 03/7/2005 | 31 | | | |
| 01/5/2005 | 02/4/2005 | 30 | | | |
| 12/6/2004 | 01/5/2005 | 30 | | | |
| 11/4/2004 | 12/6/2004 | 32 | | | |
| 10/5/2004 | 11/4/2004 | 30 | | | |
| 09/7/2004 | 10/5/2004 | 28 | | | |
| 08/5/2004 | 09/7/2004 | 33 | | | |
| 07/8/2004 | 08/5/2004 | 28 | | | |
| 06/7/2004 | 07/8/2004 | 31 | | | |
| 05/5/2004 | 06/7/2004 | 33 | | | |
| 04/7/2004 | 05/5/2004 | 28 | | | |

| | | Gas | | | |
|------------|------------|------|--------|-------|-----|
| Start Date | End Date | Days | Amount | Usage | ADU |
| 07/2/2010 | 08/2/2010 | 31 | } | | |
| 06/2/2010 | 07/2/2010 | 30 | | | |
| 05/3/2010 | 06/2/2010 | 30 | | | |
| 04/2/2010 | 05/3/2010 | 31 | | | |
| 03/3/2010 | 04/2/2010 | 30 | | | |
| 02/1/2010 | 03/3/2010 | 30 | | | |
| 12/30/2009 | 02/1/2010 | 33 | | | |
| 12/1/2009 | 12/30/2009 | 29 | | | |
| 10/30/2009 | 12/1/2009 | 32 | | | |
| 09/30/2009 | 10/30/2009 | 30 | | | |
| 08/31/2009 | 09/30/2009 | 30 | | | |
| 07/31/2009 | 08/31/2009 | 31 | | | |
| 07/1/2009 | 07/31/2009 | 30 | | | |
| 06/2/2009 | 07/1/2009 | 29 | | | |
| 05/1/2009 | 06/2/2009 | 32 | | | |
| 04/2/2009 | 05/1/2009 | 29 | | | |
| 03/3/2009 | 04/2/2009 | 30 | | | |
| 01/30/2009 | 03/3/2009 | 32 | | | |
| 12/30/2008 | 01/30/2009 | 31 | | | |
| 12/1/2008 | 12/30/2008 | 29 | | | |
| 10/30/2008 | 12/1/2008 | 32 | | | |
| 09/30/2008 | 10/30/2008 | 30 | | | |
| 08/29/2008 | 09/30/2008 | 32 | | | |
| 07/31/2008 | 08/29/2008 | 29 | | | |
| 07/1/2008 | 07/31/2008 | 30 | | | |
| 06/2/2008 | 07/1/2008 | 29 | | | |
| 05/1/2008 | 06/2/2008 | 32 | | | |
| 04/2/2008 | 05/1/2008 | 29 | | | |
| 03/3/2008 | 04/2/2008 | 30 | | | |
| 02/1/2008 | 03/3/2008 | 31 | | | |
| 01/3/2008 | 02/1/2008 | 29 | | | |
| 12/3/2007 | 01/3/2008 | 31 | | | |
| 11/1/2007 | 12/3/2007 | 32 | | | |
| 10/3/2007 | 11/1/2007 | 29 | | | |
| 09/4/2007 | 10/3/2007 | 29 | | | |
| 08/3/2007 | 09/4/2007 | 32 | | | |
| 07/5/2007 | 08/3/2007 | 29 | | | |
| 06/5/2007 | 07/5/2007 | 30 | | | |
| 05/4/2007 | 06/5/2007 | 32 | | | |
| 04/5/2007 | 05/4/2007 | 29 | | | |
| 03/6/2007 | 04/5/2007 | 30 | | | |
| 02/3/2007 | 03/6/2007 | 31 | | | |
| 01/4/2007 | 02/3/2007 | 30 | | | |
| 12/5/2006 | 01/4/2007 | 30 | | | |
| 11/2/2006 | 12/5/2006 | 33 | | | |
| 10/4/2006 | 11/2/2006 | 29 | | | |
| 09/5/2006 | 10/4/2006 | 29 | | | |
| 08/4/2006 | 09/5/2006 | 32 | | | |
| 07/7/2006 | 08/4/2006 | 28 | | | |
| 06/6/2006 | 07/7/2006 | 31 | | | |
| 05/8/2006 | 06/6/2006 | 29 | | | |
| 04/6/2006 | 05/8/2006 | 32 | | | |
| 03/7/2006 | 04/6/2006 | 30 | | | |
| 02/3/2006 | 03/7/2006 | 32 | | | |
| 01/5/2006 | 02/3/2006 | 29 | | | |
| 12/6/2005 | 01/5/2006 | 30 | | | |
| 11/4/2005 | 12/6/2005 | 32 | | | |
| 10/5/2005 | 11/4/2005 | 30 | | | |
| 09/5/2005 | 10/5/2005 | 30 | | | |
| 08/5/2005 | 09/5/2005 | 31 | | | |
| 07/6/2005 | 08/5/2005 | 30 | | | |
| 06/6/2005 | 07/6/2005 | 30 | | | |
| 05/5/2005 | 06/6/2005 | 32 | | | |
| 04/6/2005 | 05/5/2005 | 29 | | | |
| 03/7/2005 | 04/6/2005 | 30 | | | |
| 02/4/2005 | 03/7/2005 | 31 | | | |
| 01/5/2005 | 02/4/2005 | 30 | | | |
| 12/6/2004 | 01/5/2005 | 30 | | | |
| 11/4/2004 | 12/6/2004 | 32 | | | |
| 10/5/2004 | 11/4/2004 | 30 | | | |
| 09/7/2004 | 10/5/2004 | 28 | | | |
| 08/5/2004 | 09/7/2004 | 33 | | | |
| 07/8/2004 | 08/5/2004 | 28 | | | |
| 06/7/2004 | 07/8/2004 | 31 | | | |
| 05/5/2004 | 06/7/2004 | 33 | | | |
| 04/7/2004 | 05/5/2004 | 28 | | | |

is and Electric Company
 A High Bill Complaint Report
 Customer Usage Data

Period August 7, 2010 through August 13, 2010

| [Redacted] | | | 4254217182 | | | |
|------------|------------|------|------------|-------|-----|--|
| Electric | | | | | | |
| Start Date | End Date | Days | Amount | Usage | ADU | |
| 07/10/2010 | 08/12/2010 | 33 | | | | |
| 06/10/2010 | 07/10/2010 | 30 | | | | |
| 05/11/2010 | 06/10/2010 | 30 | | | | |
| 04/12/2010 | 05/11/2010 | 29 | | | | |
| 03/11/2010 | 04/12/2010 | 32 | | | | |
| 02/9/2010 | 03/11/2010 | 30 | | | | |
| 01/9/2010 | 02/9/2010 | 31 | | | | |
| 12/8/2009 | 01/9/2010 | 32 | | | | |
| 11/6/2009 | 12/8/2009 | 32 | | | | |
| 10/8/2009 | 11/6/2009 | 29 | | | | |
| 09/9/2009 | 10/8/2009 | 29 | | | | |
| 08/8/2009 | 09/9/2009 | 32 | | | | |
| 07/10/2009 | 08/8/2009 | 29 | | | | |
| 06/9/2009 | 07/10/2009 | 31 | | | | |
| 05/11/2009 | 06/9/2009 | 29 | | | | |
| 04/11/2009 | 05/11/2009 | 30 | | | | |
| 03/11/2009 | 04/11/2009 | 31 | | | | |
| 02/10/2009 | 03/11/2009 | 29 | | | | |
| 01/8/2009 | 02/10/2009 | 33 | | | | |
| 12/9/2008 | 01/8/2009 | 30 | | | | |
| 11/6/2008 | 12/9/2008 | 33 | | | | |
| 10/8/2008 | 11/6/2008 | 29 | | | | |
| 09/9/2008 | 10/8/2008 | 29 | | | | |
| 08/9/2008 | 09/9/2008 | 31 | | | | |
| 07/11/2008 | 08/9/2008 | 29 | | | | |
| 06/10/2008 | 07/11/2008 | 31 | | | | |
| 05/9/2008 | 06/10/2008 | 32 | | | | |
| 04/9/2008 | 05/9/2008 | 30 | | | | |
| 03/12/2008 | 04/9/2008 | 28 | | | | |
| 02/8/2008 | 03/12/2008 | 33 | | | | |
| 01/10/2008 | 02/8/2008 | 29 | | | | |
| 12/11/2007 | 01/10/2008 | 30 | | | | |
| 11/9/2007 | 12/11/2007 | 32 | | | | |
| 10/11/2007 | 11/9/2007 | 29 | | | | |
| 09/12/2007 | 10/11/2007 | 29 | | | | |
| 08/13/2007 | 09/12/2007 | 30 | | | | |
| 07/13/2007 | 08/13/2007 | 31 | | | | |
| 06/14/2007 | 07/13/2007 | 29 | | | | |
| 05/14/2007 | 06/14/2007 | 31 | | | | |
| 04/13/2007 | 05/14/2007 | 31 | | | | |
| 03/14/2007 | 04/13/2007 | 30 | | | | |
| 02/10/2007 | 03/14/2007 | 32 | | | | |
| 01/11/2007 | 02/10/2007 | 30 | | | | |
| 12/12/2006 | 01/11/2007 | 30 | | | | |
| 11/10/2006 | 12/12/2006 | 32 | | | | |
| 10/12/2006 | 11/10/2006 | 29 | | | | |
| 09/13/2006 | 10/12/2006 | 29 | | | | |
| 08/14/2006 | 09/13/2006 | 30 | | | | |
| 07/15/2006 | 08/14/2006 | 30 | | | | |
| 06/15/2006 | 07/15/2006 | 30 | | | | |
| 05/15/2006 | 06/15/2006 | 31 | | | | |
| 04/14/2006 | 05/15/2006 | 31 | | | | |
| 03/14/2006 | 04/14/2006 | 31 | | | | |
| 02/12/2006 | 03/14/2006 | 30 | | | | |
| 01/13/2006 | 02/12/2006 | 30 | | | | |
| 12/14/2005 | 01/13/2006 | 30 | | | | |
| 11/11/2005 | 12/14/2005 | 33 | | | | |
| 10/13/2005 | 11/11/2005 | 29 | | | | |
| 09/14/2005 | 10/13/2005 | 29 | | | | |
| 08/13/2005 | 09/14/2005 | 32 | | | | |
| 07/15/2005 | 08/13/2005 | 29 | | | | |
| 06/14/2005 | 07/15/2005 | 31 | | | | |
| 05/14/2005 | 06/14/2005 | 31 | | | | |
| 04/14/2005 | 05/14/2005 | 30 | | | | |
| 03/15/2005 | 04/14/2005 | 30 | | | | |
| 02/12/2005 | 03/15/2005 | 31 | | | | |
| 01/13/2005 | 02/12/2005 | 30 | | | | |
| 12/14/2004 | 01/13/2005 | 30 | | | | |
| 11/12/2004 | 12/14/2004 | 32 | | | | |
| 10/13/2004 | 11/12/2004 | 30 | | | | |
| 09/14/2004 | 10/13/2004 | 29 | | | | |
| 08/13/2004 | 09/14/2004 | 32 | | | | |
| 07/15/2004 | 08/13/2004 | 29 | | | | |
| 06/15/2004 | 07/15/2004 | 30 | | | | |
| 05/13/2004 | 06/15/2004 | 33 | | | | |
| 04/14/2004 | 05/13/2004 | 29 | | | | |

| Gas | | | | | | |
|------------|------------|------|----------|--------|-------|-----|
| Start Date | End Date | Days | Status | Amount | Usage | ADU |
| 07/10/2010 | 08/9/2010 | 30 | | | | |
| 06/10/2010 | 07/10/2010 | 30 | | | | |
| 05/11/2010 | 06/10/2010 | 30 | | | | |
| 04/12/2010 | 05/11/2010 | 29 | | | | |
| 03/11/2010 | 04/12/2010 | 32 | | | | |
| 02/9/2010 | 03/11/2010 | 30 | | | | |
| 01/9/2010 | 02/9/2010 | 31 | | | | |
| 12/8/2009 | 01/9/2010 | 32 | | | | |
| 11/6/2009 | 12/8/2009 | 32 | | | | |
| 10/8/2009 | 11/6/2009 | 29 | | | | |
| 09/9/2009 | 10/8/2009 | 29 | | | | |
| 08/8/2009 | 09/9/2009 | 32 | | | | |
| 07/10/2009 | 08/8/2009 | 29 | | | | |
| 06/9/2009 | 07/10/2009 | 31 | | | | |
| 05/11/2009 | 06/9/2009 | 29 | | | | |
| 04/11/2009 | 05/11/2009 | 30 | | | | |
| 03/11/2009 | 04/11/2009 | 31 | | | | |
| 02/10/2009 | 03/11/2009 | 29 | | | | |
| 01/8/2009 | 02/10/2009 | 33 | | | | |
| 12/9/2008 | 01/8/2009 | 30 | | | | |
| 11/6/2008 | 12/9/2008 | 33 | | | | |
| 10/8/2008 | 11/6/2008 | 29 | | | | |
| 09/9/2008 | 10/8/2008 | 29 | | | | |
| 08/9/2008 | 09/9/2008 | 31 | | | | |
| 07/11/2008 | 08/9/2008 | 29 | | | | |
| 06/10/2008 | 07/11/2008 | 31 | | | | |
| 05/9/2008 | 06/10/2008 | 32 | | | | |
| 04/9/2008 | 05/9/2008 | 30 | | | | |
| 03/12/2008 | 04/9/2008 | 28 | | | | |
| 02/8/2008 | 03/12/2008 | 33 | | | | |
| 01/10/2008 | 02/8/2008 | 29 | Rebilled | | | |
| 01/10/2008 | 02/8/2008 | 29 | Canceled | | | |
| 12/11/2007 | 01/10/2008 | 30 | | | | |
| 11/9/2007 | 12/11/2007 | 32 | | | | |
| 10/11/2007 | 11/9/2007 | 29 | | | | |
| 09/12/2007 | 10/11/2007 | 29 | | | | |
| 08/13/2007 | 09/12/2007 | 30 | | | | |
| 07/13/2007 | 08/13/2007 | 31 | | | | |
| 06/14/2007 | 07/13/2007 | 29 | | | | |
| 05/14/2007 | 06/14/2007 | 31 | | | | |
| 04/13/2007 | 05/14/2007 | 31 | | | | |
| 03/14/2007 | 04/13/2007 | 30 | | | | |
| 02/10/2007 | 03/14/2007 | 32 | | | | |
| 01/11/2007 | 02/10/2007 | 30 | | | | |
| 12/12/2006 | 01/11/2007 | 30 | | | | |
| 11/10/2006 | 12/12/2006 | 32 | | | | |
| 10/12/2006 | 11/10/2006 | 29 | | | | |
| 09/13/2006 | 10/12/2006 | 29 | | | | |
| 08/14/2006 | 09/13/2006 | 30 | | | | |
| 07/15/2006 | 08/14/2006 | 30 | | | | |
| 06/15/2006 | 07/15/2006 | 30 | | | | |
| 05/15/2006 | 06/15/2006 | 31 | | | | |
| 04/14/2006 | 05/15/2006 | 31 | | | | |
| 03/14/2006 | 04/14/2006 | 31 | | | | |
| 02/12/2006 | 03/14/2006 | 30 | | | | |
| 01/13/2006 | 02/12/2006 | 30 | | | | |
| 12/14/2005 | 01/13/2006 | 30 | | | | |
| 11/11/2005 | 12/14/2005 | 33 | | | | |
| 10/13/2005 | 11/11/2005 | 29 | | | | |
| 09/14/2005 | 10/13/2005 | 29 | | | | |
| 08/13/2005 | 09/14/2005 | 29 | | | | |
| 07/15/2005 | 08/13/2005 | 29 | | | | |
| 06/14/2005 | 07/15/2005 | 31 | | | | |
| 05/14/2005 | 06/14/2005 | 31 | | | | |
| 04/14/2005 | 05/14/2005 | 30 | | | | |
| 03/15/2005 | 04/14/2005 | 30 | | | | |
| 02/12/2005 | 03/15/2005 | 31 | | | | |
| 01/13/2005 | 02/12/2005 | 30 | | | | |
| 12/14/2004 | 01/13/2005 | 30 | | | | |
| 11/12/2004 | 12/14/2004 | 32 | | | | |
| 10/13/2004 | 11/12/2004 | 30 | | | | |
| 09/14/2004 | 10/13/2004 | 29 | | | | |
| 08/13/2004 | 09/14/2004 | 32 | | | | |
| 07/15/2004 | 08/13/2004 | 29 | | | | |
| 06/15/2004 | 07/15/2004 | 29 | | | | |
| 05/13/2004 | 06/15/2004 | 30 | | | | |
| 04/14/2004 | 05/13/2004 | 29 | | | | |