

From: Clanon, Paul  
Sent: 9/20/2010 2:18:00 PM  
To: Cherry, Brian K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=BKC7)  
Cc:  
Bcc:  
Subject: RE: No More San Brunos! Demand that PG&E put Customer Safety First!

Shocking.

**From:** Cherry, Brian K [mailto:BKC7@PGE.COM]  
**Sent:** Monday, September 20, 2010 2:17 PM  
**To:** Clanon,  
Paul  
**Subject:** Fw: No More San Brunos! Demand that PG&E put  
Customer Safety First!

**From:** Bottorff, Thomas E  
**To:** Pruett,  
Greg S.; Loduca, Janet C.  
**Cc:** Cherry, Brian K  
**Sent:** Mon  
Sep 20 14:15:18 2010  
**Subject:** No More San Brunos! Demand that PG&E  
put Customer Safety First!

fyi; another irresponsible missive from  
TURN.

Tom

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**A full  
investigation** of the  
explosion, the  
events leading up to  
it, and  
PG&E's response;

Establishment  
of a statewide

toll-free **1-800**  
**number to report gas**

**leaks** to the CPUC

**PG&E**  
**shareholders to take**  
**full fiscal**

**responsibility** for  
the disaster;

**CPUC to rein in**  
**PG&E** by no

longer allowing  
deferral of safety  
measures.

Take Action Now

>>

Dear

In the wake of the tragedy in San Bruno, many Californians are wondering how safe the gas lines under our homes, offices and schools are. It's a good question. PG&E itself had identified parts of the pipeline under San Bruno as one of the top 100 riskiest in their system.

You may also be wondering why PG&E didn't make repairs to the pipeline if they knew it was risky and likely to fail. PG&E has been deferring maintenance on key infrastructure, including its natural gas pipelines, and we're learning more unnerving details as the tragedy in San Bruno unfolds.

[Click here to demand PG&E  
put customer safety first.](#)

PG&E didn't put off routine maintenance and needed

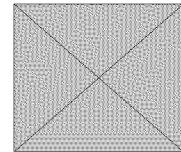
repairs because of budgetary constraints. PG&E has requested-and received-rate increases to pay for needed repairs, but company management made a conscious decision to spend that money elsewhere.

If PG&E doesn't prioritize customer safety, what does the company prioritize? **In the past year PG&E spent more than \$100 million on political contributions, lobbying, management bonuses, and trying to force Proposition 16 down our throats.** That \$100 million could have gone toward customer safety, but company executives chose to pay off politicians and give themselves cash rewards instead.

[Click here to demand PG&E put customer safety first.](#)

The discrepancy in PG&E's budgeting is a chilling reminder of where the company's priorities lie, and it is why **PG&E must take full fiscal responsibility** for this tragedy by paying its costs out of profits rather than rates.

In honor of families effected by the tragedy in San Bruno,



Mark Toney  
Executive Director

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