

From: Cherry, Brian K
Sent: 9/20/2010 9:50:31 AM
To: 'pac@cpuc.ca.gov' (pac@cpuc.ca.gov)
Cc:
Bcc:
Subject: FW: PG&E News Conference Today: Gas Pipeline Safety and Maintenance Program
Sent to employees earlier.

From: Johns, Christopher
To: All PGE Officers Directors
Sent: Mon Sep 20 09:33:19 2010
Subject: PG&E News Conference Today: Gas Pipeline Safety and Maintenance Program

Officers and Directors:

At 1 p.m. today we will be holding a news conference to give a public update on our efforts to help rebuild the San Bruno community and discuss some of our gas transmission pipeline safety and long range planning practices.

While we continue our focus to support the city of San Bruno and its residents as they begin the recovery and healing process, we know that people throughout our service area want to understand more about our gas transmission pipelines. As part of our commitment to transparency—and our efforts toward rebuilding trust in the safety of our gas system—we will be making public today maps that show the locations and routes of our major gas transmission pipelines, as well as some of the tools we use to plan our engineering analyses and future work on those pipelines.

We want our customers and our employees to have the full picture when it comes to safety, and this starts with providing the facts. It also requires that we provide the right level of context and perspective to give meaning to those facts. It's important for everyone to understand that beyond our long range planning process, we monitor our system 24 hours a day, seven days a week, and we inspect our system constantly. Each year, we make millions of site visits to check for immediate problems. When we find something that is a potential safety issue, we deal with it immediately.

Over the next several weeks, we will meet with local officials in Northern and Central California through whose jurisdictions our transmission system runs. We will also take the opportunity to review safety procedures concerning our system with first responders in those communities.

Later today, PG&E employees will be provided with a dial-in number to listen to the

press conference live and I ask that you please encourage your teams to participate.

In the meantime, please continue to reinforce to your teams that we are committed to helping rebuild San Bruno, that we are working closely with the NTSB and other federal, state and local agencies to determine the cause of the incident and that, above all else, we will continue to do what we've always done—focus on the safety of our customers, our communities, and our employees.

Chris