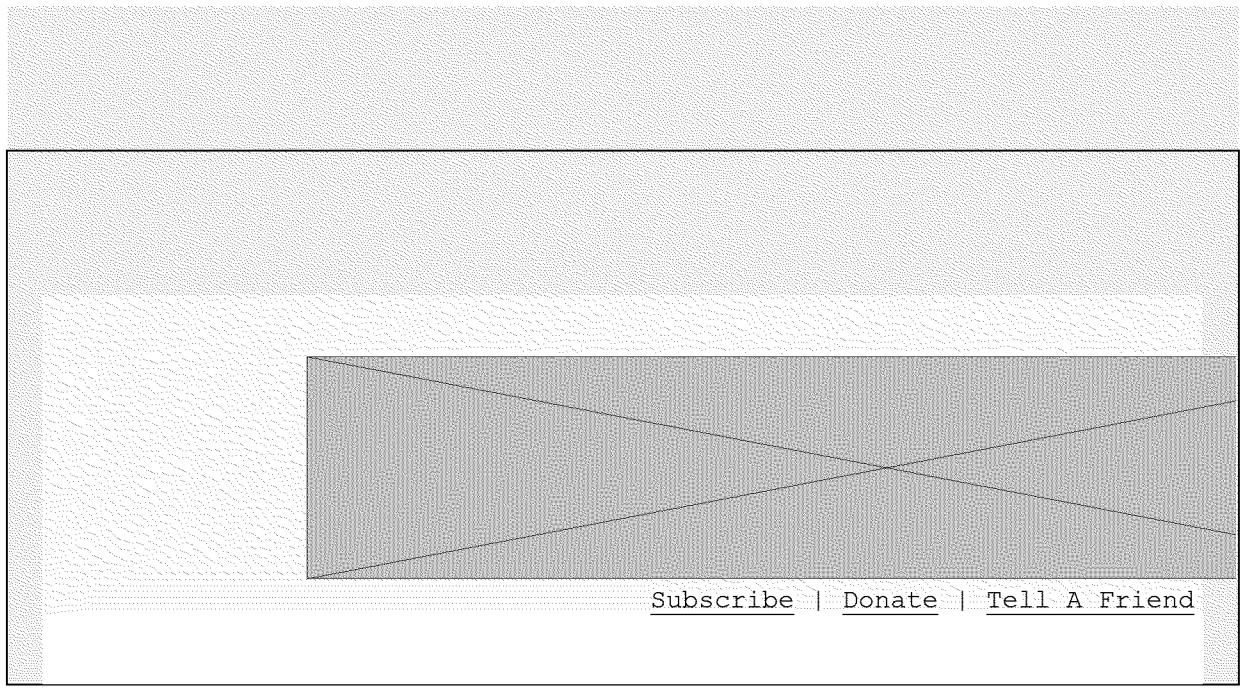


From: Clanon, Paul  
Sent: 9/20/2010 2:09:12 PM  
To: Bottorff, Thomas E (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=TEB3)  
Cc:  
Bcc:  
Subject: Fw: No More San Brunos! Demand that PG&E put Customer Safety First!

**From:** Mark Toney, TURN - The Utility Reform Network  
[mailto:TURN@mail.democracyinaction.org]  
**Sent:** Monday, September 20,  
2010 12:03 PM  
**To:**  
**Subject:** No More San  
Brunos! Demand that PG&E put Customer Safety First!



Click here to

join TURN in asking  
for:

**A full  
investigation** of the

explosion, the  
events leading up to  
it, and

PG&E's response;

Establishment  
of a statewide

toll-free **1-800  
number to report gas**

**leaks** to the CPUC

**PG&E  
shareholders to take  
full fiscal**

**responsibility** for  
the disaster;

**CPUC to rein in  
PG&E** by no

longer allowing  
deferral of safety  
measures.

[Take Action Now](#)

>>

Dear

Californians  
offices  
had  
one of the

In the wake of the tragedy in San Bruno, many are wondering how safe the gas lines under our homes, and schools are. It's a good question. PG&E itself identified parts of the pipeline under San Bruno as top 100 riskiest in their system.

repairs  
to fail.  
infrastructure,  
learning more  
unfolds.

You may also be wondering why PG&E didn't make to the pipeline if they knew it was risky and likely PG&E has been deferring maintenance on key including its natural gas pipelines, and we're unnerving details as the tragedy in San Bruno

[Click here to demand PG&E  
put customer safety first.](#)

needed  
decision to

PG&E didn't put off routine maintenance and needed repairs because of budgetary constraints. PG&E has requested-and received-rate increases to pay for repairs, but company management made a conscious spend that money elsewhere.

lobbying,  
16 down  
off

If PG&E doesn't prioritize customer safety, what does the company prioritize? **In the past year PG&E spent more than \$100 million on political contributions, management bonuses, and trying to force Proposition our throats.** That \$100 million could have gone toward customer safety, but company executives chose to pay politicians and give themselves cash rewards instead.

[Click here to demand PG&E](#)

put customer safety first.

it is why

than

The discrepancy in PG&E's budgeting is a chilling reminder of where the company's priorities lie, and

**PG&E must take full fiscal responsibility** for this tragedy by paying its costs out of profits rather than rates.

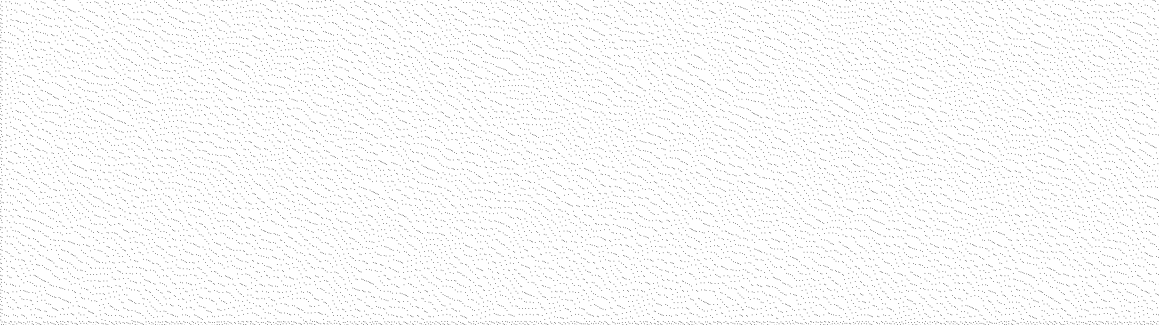
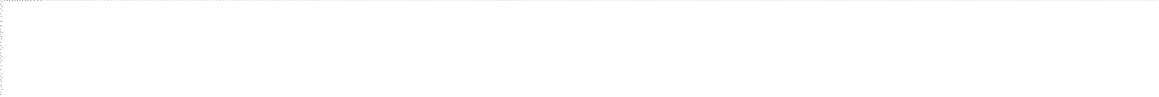
In honor of families effected by the tragedy in San Bruno,

Mark Toney  
Executive Director

**The Utility Reform Network Email News and Updates**

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first create a login and  
password.)



password.)