

From: Koss, Kenneth L.  
Sent: 9/12/2010 2:48:22 PM  
To: Stock, William (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=WCS3)  
Cc:  
Bcc:  
Subject: RE: Update on San Bruno Gas Transmission Incident

Thanks, Bill

**From:** Stock, William [mailto:WCS3@pge.com]  
**Sent:** Sunday, September 12, 2010 2:46 PM  
**To:** Simon, Timothy  
A.; Koss, Kenneth L.  
**Subject:** FW: Update on San Bruno Gas Transmission Incident

Commissioner Simon & Ken:

The following link will take you to dedicated webpage where updated information on the San Bruno incident will continue to be posted. [www.pge.com/response](http://www.pge.com/response).

At this point the bottom line is as follows.

By 7 a.m. Sunday, PG&E completed all necessary construction and repair work in the affected area.

Local City officials are facilitating a plan to allow residents to return to their homes.

PG&E representatives will be on-site to restore electric and gas service to all habitable homes. They will conduct gas appliance safety checks, relight pilot lights and check each home's electric system.

PG&E is providing plumbers and electricians to conduct spot repairs that may be needed in order to restore service. We are also providing professional cleaning specialists.

Customers unable to be present during the reentry time period, or anyone with questions about their gas or electric service, can call 1-800-743-5000.

PG&E is committed to supporting the full recovery of the neighborhood and to do what is right to help all of those who have been affected by this tragic event.

Let me know if there is anything else you need to know.

**Bill**