

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

is and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period August 21, 2010 through August 27, 2010

		4440715855						Gas			
		Electric						Gas			
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
07/3/2010	08/3/2010	31				07/2/2010	08/3/2010	32			
06/3/2010	07/3/2010	30				06/3/2010	07/2/2010	29			
05/4/2010	06/3/2010	30				05/4/2010	06/3/2010	30			
04/5/2010	05/4/2010	29				04/5/2010	05/4/2010	29			
03/4/2010	04/5/2010	32				03/4/2010	04/5/2010	32			
02/2/2010	03/4/2010	30				02/2/2010	03/4/2010	30			
12/31/2009	02/2/2010	33				12/31/2009	02/2/2010	33			
12/2/2009	12/31/2009	29				12/2/2009	12/31/2009	29			
10/30/2009	12/2/2009	33				10/30/2009	12/2/2009	33			
10/1/2009	10/30/2009	29				10/1/2009	10/30/2009	29			
09/1/2009	10/1/2009	30				09/1/2009	10/1/2009	30			
08/3/2009	09/1/2009	29				08/3/2009	09/1/2009	29			
07/2/2009	08/3/2009	32				07/2/2009	08/3/2009	32			
06/3/2009	07/2/2009	29				06/3/2009	07/2/2009	29			
05/4/2009	06/3/2009	30				05/4/2009	06/3/2009	30			
04/3/2009	05/4/2009	31				04/3/2009	05/4/2009	31			
03/4/2009	04/3/2009	30				03/4/2009	04/3/2009	30			
02/2/2009	03/4/2009	30				02/2/2009	03/4/2009	30			
12/31/2008	02/2/2009	33				12/31/2008	02/2/2009	33			
12/2/2008	12/31/2008	29				12/2/2008	12/31/2008	29			
10/31/2008	12/2/2008	32				10/31/2008	12/2/2008	32			
10/1/2008	10/31/2008	30				10/1/2008	10/31/2008	30			
09/2/2008	10/1/2008	29				09/2/2008	10/1/2008	29			
08/1/2008	09/2/2008	32				08/1/2008	09/2/2008	32			
07/2/2008	08/1/2008	30				07/2/2008	08/1/2008	30			
06/3/2008	07/2/2008	29				06/3/2008	07/2/2008	29			
05/2/2008	06/3/2008	32				05/2/2008	06/3/2008	32			
04/3/2008	05/2/2008	29				04/3/2008	05/2/2008	29			
03/5/2008	04/3/2008	29				03/5/2008	04/3/2008	29			
02/2/2008	03/5/2008	32				02/2/2008	03/5/2008	32			
01/3/2008	02/2/2008	30				01/3/2008	02/2/2008	30			
12/4/2007	01/3/2008	30				12/4/2007	01/3/2008	30			
11/2/2007	12/4/2007	32				11/2/2007	12/4/2007	32			
10/4/2007	11/2/2007	29				10/4/2007	11/2/2007	29			
09/5/2007	10/4/2007	29				09/5/2007	10/4/2007	29			
08/6/2007	09/5/2007	30				08/6/2007	09/5/2007	30			
07/6/2007	08/6/2007	31				07/6/2007	08/6/2007	31			
06/6/2007	07/6/2007	30				06/6/2007	07/6/2007	30			
05/7/2007	06/6/2007	30				05/7/2007	06/6/2007	30			
04/6/2007	05/7/2007	31				04/6/2007	05/7/2007	31			
03/7/2007	04/6/2007	30				03/7/2007	04/6/2007	30			
02/6/2007	03/7/2007	29				02/6/2007	03/7/2007	29			
01/5/2007	02/6/2007	32				01/5/2007	02/6/2007	32			
12/6/2006	01/5/2007	30				12/6/2006	01/5/2007	30			
11/3/2006	12/6/2006	33				11/3/2006	12/6/2006	33			
10/5/2006	11/3/2006	29				10/5/2006	11/3/2006	29			
09/6/2006	10/5/2006	29				09/6/2006	10/5/2006	29			
08/7/2006	09/6/2006	30				08/7/2006	09/6/2006	30			
07/8/2006	08/7/2006	30				07/8/2006	08/7/2006	30			
06/7/2006	07/8/2006	31				06/7/2006	07/8/2006	31			
05/9/2006	06/7/2006	29				05/9/2006	06/7/2006	29			
04/7/2006	05/9/2006	32				04/7/2006	05/9/2006	32			
03/8/2006	04/7/2006	30				03/8/2006	04/7/2006	30			
02/7/2006	03/8/2006	29				02/7/2006	03/8/2006	29			
01/6/2006	02/7/2006	32				01/6/2006	02/7/2006	32			
12/8/2005	01/6/2006	29				12/8/2005	01/6/2006	29			
11/5/2005	12/8/2005	33				11/4/2005	12/8/2005	34			
10/6/2005	11/5/2005	30				10/6/2005	11/4/2005	29			
09/6/2005	10/6/2005	30				09/6/2005	10/6/2005	30			
08/8/2005	09/6/2005	29				08/8/2005	09/6/2005	29			
07/8/2005	08/8/2005	31				07/8/2005	08/8/2005	31			
06/7/2005	07/8/2005	31				06/7/2005	07/8/2005	31			
05/9/2005	06/7/2005	29				05/9/2005	06/7/2005	29			
04/6/2005	05/9/2005	33				04/6/2005	05/9/2005	33			
03/8/2005	04/6/2005	29				03/8/2005	04/6/2005	29			
02/5/2005	03/8/2005	31				02/5/2005	03/8/2005	31			
01/7/2005	02/5/2005	29				01/7/2005	02/5/2005	29			
12/7/2004	01/7/2005	31				12/7/2004	01/7/2005	31			
11/5/2004	12/7/2004	32				11/5/2004	12/7/2004	32			
10/6/2004	11/5/2004	30				10/6/2004	11/5/2004	30			
09/8/2004	10/6/2004	28				09/8/2004	10/6/2004	28			
08/6/2004	09/8/2004	33				08/6/2004	09/8/2004	33			
07/9/2004	08/6/2004	28				07/9/2004	08/6/2004	28			
06/8/2004	07/9/2004	31				06/8/2004	07/9/2004	31			

is and Electric Company
High Bill Complaint Report
Customer Usage Data
Period August 21, 2010 through August 27, 2010

{Redacted}

Electric				
Start Date	End Date	Days	BPP Amount	Amount Usage ADU
07/28/2010	08/26/2010	29	{Redacted}	
06/28/2010	07/28/2010	30		
05/27/2010	06/28/2010	32		
04/26/2010	05/27/2010	31		
03/29/2010	04/26/2010	28		
02/26/2010	03/29/2010	31		
01/25/2010	02/26/2010	32		
12/23/2009	01/25/2010	33		
11/23/2009	12/23/2009	30		
10/26/2009	11/23/2009	28		
09/25/2009	10/26/2009	31		
08/25/2009	09/25/2009	31		
07/27/2009	08/25/2009	29		
06/25/2009	07/27/2009	32		
05/28/2009	06/25/2009	28		
04/27/2009	05/28/2009	31		
03/26/2009	04/27/2009	32		
02/24/2009	03/26/2009	30		
01/26/2009	02/24/2009	29		
12/24/2008	01/26/2009	33		
11/24/2008	12/24/2008	30		
10/24/2008	11/24/2008	31		
09/24/2008	10/24/2008	30		
08/25/2008	09/24/2008	30		
07/25/2008	08/25/2008	31		
06/25/2008	07/25/2008	30		
05/27/2008	06/25/2008	29		
04/26/2008	05/27/2008	31		
03/26/2008	04/26/2008	31		
02/27/2008	03/26/2008	28		
01/28/2008	02/27/2008	30		
12/27/2007	01/28/2008	32		
11/28/2007	12/27/2007	29		
10/29/2007	11/28/2007	30		
09/27/2007	10/29/2007	32		
08/28/2007	09/27/2007	30		
07/30/2007	08/28/2007	29		
06/28/2007	07/30/2007	32		
05/30/2007	06/28/2007	29		
05/1/2007	05/30/2007	29		
03/29/2007	05/1/2007	33		
02/28/2007	03/29/2007	29		
01/29/2007	02/28/2007	30		
12/28/2006	01/29/2007	32		
11/29/2006	12/28/2006	29		
10/27/2006	11/29/2006	33		
09/27/2006	10/27/2006	30		
08/30/2006	09/27/2006	28		
08/1/2006	08/30/2006	29		
06/30/2006	08/1/2006	32		
05/31/2006	06/30/2006	30		
05/1/2006	05/31/2006	30		
03/31/2006	05/1/2006	31		
03/1/2006	03/31/2006	30		
01/30/2006	03/1/2006	30		
12/30/2005	01/30/2006	31		
11/30/2005	12/30/2005	30		
10/31/2005	11/30/2005	30		
09/29/2005	10/31/2005	32		
08/30/2005	09/29/2005	30		
07/29/2005	08/30/2005	32		
06/29/2005	07/29/2005	30		
05/31/2005	06/29/2005	29		
05/2/2005	05/31/2005	29		
03/31/2005	05/2/2005	32		
03/1/2005	03/31/2005	30		
01/28/2005	03/1/2005	32		
12/30/2004	01/28/2005	29		
11/30/2004	12/30/2004	30		
10/29/2004	11/30/2004	32		
09/29/2004	10/29/2004	30		
08/30/2004	09/29/2004	30		
08/2/2004	08/30/2004	28		
06/30/2004	08/2/2004	33		
06/1/2004	06/30/2004	29		
04/30/2004	06/1/2004	32		
03/31/2004	04/30/2004	30		

Gas				
Start Date	End Date	Days	BPP Amount	Amount Usage ADU
07/28/2010	08/26/2010	29	{Redacted}	
06/28/2010	07/28/2010	30		
05/27/2010	06/28/2010	32		
04/26/2010	05/27/2010	31		
03/29/2010	04/26/2010	28		
02/26/2010	03/29/2010	31		
01/26/2010	02/26/2010	31		
12/23/2009	01/26/2010	34		
11/23/2009	12/23/2009	30		
10/26/2009	11/23/2009	28		
09/25/2009	10/26/2009	31		
08/25/2009	09/25/2009	31		
07/27/2009	08/25/2009	29		
06/25/2009	07/27/2009	32		
05/28/2009	06/25/2009	28		
04/27/2009	05/28/2009	31		
03/26/2009	04/27/2009	32		
02/24/2009	03/26/2009	30		
01/26/2009	02/24/2009	29		
12/24/2008	01/26/2009	33		
11/24/2008	12/24/2008	30		
10/24/2008	11/24/2008	31		
09/24/2008	10/24/2008	30		
08/25/2008	09/24/2008	30		
07/25/2008	08/25/2008	31		
06/25/2008	07/25/2008	30		
05/27/2008	06/25/2008	29		
04/26/2008	05/27/2008	31		
03/26/2008	04/26/2008	31		
02/27/2008	03/26/2008	28		
01/28/2008	02/27/2008	30		
12/27/2007	01/28/2008	32		
11/28/2007	12/27/2007	29		
10/29/2007	11/28/2007	30		
09/27/2007	10/29/2007	32		
08/28/2007	09/27/2007	30		
07/30/2007	08/28/2007	29		
06/28/2007	07/30/2007	32		
05/30/2007	06/28/2007	29		
05/1/2007	05/30/2007	29		
03/29/2007	05/1/2007	33		
02/28/2007	03/29/2007	29		
01/29/2007	02/28/2007	30		
12/28/2006	01/29/2007	32		
11/29/2006	12/28/2006	29		
10/27/2006	11/29/2006	33		
09/27/2006	10/27/2006	30		
08/30/2006	09/27/2006	28		
08/1/2006	08/30/2006	29		
06/30/2006	08/1/2006	32		
05/31/2006	06/30/2006	30		
05/1/2006	05/31/2006	30		
03/31/2006	05/1/2006	31		
03/1/2006	03/31/2006	30		
01/30/2006	03/1/2006	30		
12/30/2005	01/30/2006	31		
11/30/2005	12/30/2005	30		
10/31/2005	11/30/2005	30		
09/29/2005	10/31/2005	32		
08/30/2005	09/29/2005	30		
07/29/2005	08/30/2005	32		
06/29/2005	07/29/2005	30		
05/31/2005	06/29/2005	29		
05/2/2005	05/31/2005	29		
03/31/2005	05/2/2005	32		
03/1/2005	03/31/2005	30		
01/28/2005	03/1/2005	32		
12/30/2004	01/28/2005	29		
11/30/2004	12/30/2004	30		
10/29/2004	11/30/2004	32		
09/29/2004	10/29/2004	30		
08/30/2004	09/29/2004	30		
08/2/2004	08/30/2004	28		
06/30/2004	08/2/2004	33		
06/1/2004	06/30/2004	29		
04/30/2004	06/1/2004	32		
03/31/2004	04/30/2004	30		

is and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period August 21, 2010 through August 27, 2010

{Redacted}

Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
07/15/2010	08/16/2010	32	}			07/15/2010	08/16/2010	32	}		
06/15/2010	07/15/2010	30				06/15/2010	07/15/2010	30			
05/14/2010	06/15/2010	32				05/14/2010	06/15/2010	32			
04/16/2010	05/14/2010	28				04/16/2010	05/14/2010	28			
03/18/2010	04/16/2010	29				03/18/2010	04/16/2010	29			
02/13/2010	03/18/2010	33				02/13/2010	03/18/2010	33			
01/14/2010	02/13/2010	30				01/14/2010	02/13/2010	30			
12/14/2009	01/14/2010	31				12/14/2009	01/14/2010	31			
11/14/2009	12/14/2009	30				11/14/2009	12/14/2009	30			
10/14/2009	11/14/2009	31				10/14/2009	11/14/2009	31			
09/14/2009	10/14/2009	30				09/14/2009	10/14/2009	30			
08/14/2009	09/14/2009	31				08/14/2009	09/14/2009	31			
07/16/2009	08/14/2009	29				07/15/2009	08/14/2009	30			
06/16/2009	07/16/2009	30				06/16/2009	07/15/2009	29			
05/14/2009	06/16/2009	33				05/14/2009	06/16/2009	33			
04/15/2009	05/14/2009	29				04/15/2009	05/14/2009	29			
03/17/2009	04/15/2009	29				03/17/2009	04/15/2009	29			
02/13/2009	03/17/2009	32				02/13/2009	03/17/2009	32			
01/14/2009	02/13/2009	30				01/14/2009	02/13/2009	30			
12/12/2008	01/14/2009	33				12/12/2008	01/14/2009	33			
11/12/2008	12/12/2008	30				11/12/2008	12/12/2008	30			
10/13/2008	11/12/2008	30				10/13/2008	11/12/2008	30			
09/12/2008	10/13/2008	31				09/12/2008	10/13/2008	31			
08/13/2008	09/12/2008	30				08/13/2008	09/12/2008	30			
07/16/2008	08/13/2008	28				07/16/2008	08/13/2008	28			
06/16/2008	07/16/2008	30				06/16/2008	07/16/2008	30			
05/14/2008	06/16/2008	33				05/14/2008	06/16/2008	33			
04/15/2008	05/14/2008	29				04/15/2008	05/14/2008	29			
03/17/2008	04/15/2008	29				03/14/2008	04/15/2008	32			
02/13/2008	03/17/2008	33				02/13/2008	03/14/2008	30			
01/15/2008	02/13/2008	29				01/15/2008	02/13/2008	29			
12/17/2007	01/15/2008	29				12/17/2007	01/15/2008	29			
11/15/2007	12/17/2007	32				11/15/2007	12/17/2007	32			
10/17/2007	11/15/2007	29				10/17/2007	11/15/2007	29			
09/17/2007	10/17/2007	30				09/17/2007	10/17/2007	30			
08/17/2007	09/17/2007	31				08/17/2007	09/17/2007	31			
07/20/2007	08/17/2007	28				07/20/2007	08/17/2007	28			
06/19/2007	07/20/2007	31				06/19/2007	07/20/2007	31			
05/18/2007	06/19/2007	32				05/18/2007	06/19/2007	32			
04/18/2007	05/18/2007	30				04/18/2007	05/18/2007	30			
03/19/2007	04/18/2007	30				03/19/2007	04/18/2007	30			
02/15/2007	03/19/2007	32				02/15/2007	03/19/2007	32			
01/16/2007	02/15/2007	30				01/16/2007	02/15/2007	30			
12/16/2006	01/16/2007	31				12/16/2006	01/16/2007	31			
11/15/2006	12/16/2006	31				11/15/2006	12/16/2006	31			
10/17/2006	11/15/2006	29				10/17/2006	11/15/2006	29			
09/18/2006	10/17/2006	29				09/18/2006	10/17/2006	29			
08/18/2006	09/18/2006	31				08/18/2006	09/18/2006	31			
07/19/2006	08/18/2006	30				07/19/2006	08/18/2006	30			
06/20/2006	07/19/2006	29				06/20/2006	07/19/2006	29			
05/19/2006	06/20/2006	32				05/19/2006	06/20/2006	32			
04/18/2006	05/19/2006	31				04/18/2006	05/19/2006	31			
03/21/2006	04/18/2006	28				03/21/2006	04/18/2006	28			
02/16/2006	03/21/2006	33				02/16/2006	03/21/2006	33			
01/19/2006	02/16/2006	28				01/19/2006	02/16/2006	28			
12/19/2005	01/19/2006	31				12/19/2005	01/19/2006	31			
11/18/2005	12/19/2005	31				11/18/2005	12/19/2005	31			
10/19/2005	11/18/2005	30				10/19/2005	11/18/2005	30			
09/19/2005	10/19/2005	30				09/19/2005	10/19/2005	30			
08/17/2005	09/19/2005	33				08/17/2005	09/19/2005	33			
07/19/2005	08/17/2005	29				07/19/2005	08/17/2005	29			
06/20/2005	07/19/2005	29				06/20/2005	07/19/2005	29			
05/19/2005	06/20/2005	32				05/19/2005	06/20/2005	32			
04/18/2005	05/19/2005	31				04/18/2005	05/19/2005	31			
03/21/2005	04/18/2005	28				03/21/2005	04/18/2005	28			
02/16/2005	03/21/2005	33				02/16/2005	03/21/2005	33			
01/19/2005	02/16/2005	28				01/19/2005	02/16/2005	28			
12/20/2004	01/19/2005	30				12/20/2004	01/19/2005	30			
11/18/2004	12/20/2004	32				11/18/2004	12/20/2004	32			
10/19/2004	11/18/2004	30				10/18/2004	11/18/2004	31			
09/20/2004	10/19/2004	29				09/20/2004	10/18/2004	28			
08/19/2004	09/20/2004	32				08/19/2004	09/20/2004	32			
07/20/2004	08/19/2004	30				07/20/2004	08/19/2004	30			
06/21/2004	07/20/2004	29				06/21/2004	07/20/2004	29			
05/19/2004	06/21/2004	33				05/19/2004	06/21/2004	33			
04/20/2004	05/19/2004	29				04/20/2004	05/19/2004	29			

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

is and Electric Company

/ High Bill Complaint Report

Customer Usage Data

Period August 21, 2010 through August 27, 2010

{Redacted}

Electric

Start Date	End Date	Days	Amount	Usage	ADU
07/28/2010	08/27/2010	30	}		
06/28/2010	07/28/2010	30			
05/27/2010	06/28/2010	32			
04/28/2010	05/27/2010	29			
03/30/2010	04/28/2010	29			
02/26/2010	03/30/2010	32			
01/27/2010	02/26/2010	30			
01/21/2010	01/27/2010	6			

Gas

Start Date	End Date	Days	Amount	Usage	ADU
07/29/2010	08/28/2010	30	}		
06/26/2010	07/29/2010	33			
05/28/2010	06/26/2010	29			
04/30/2010	05/28/2010	28			
03/31/2010	04/30/2010	30			
03/1/2010	03/31/2010	30			
01/28/2010	03/1/2010	32			
01/21/2010	01/28/2010	7			

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

**is and Electric Company
 High Bill Complaint Report
 Customer Usage Data**

Period August 21, 2010 through August 27, 2010

{Redacted}

Electric			Amount	Usage	ADU
Start Date	End Date	Days			
07/6/2010	08/4/2010	29	}		
06/4/2010	07/6/2010	32			
05/5/2010	06/4/2010	30			
04/6/2010	05/5/2010	29			
03/5/2010	04/6/2010	32			
02/3/2010	03/5/2010	30			
01/4/2010	02/3/2010	30			
12/3/2009	01/4/2010	32			
11/2/2009	12/3/2009	31			
10/2/2009	11/2/2009	31			
09/2/2009	10/2/2009	30			
08/4/2009	09/2/2009	29			
07/3/2009	08/4/2009	32			
06/3/2009	07/3/2009	30			
05/5/2009	06/3/2009	29			
04/6/2009	05/5/2009	29			
03/5/2009	04/6/2009	32			
02/3/2009	03/5/2009	30			
01/2/2009	02/3/2009	32			
12/3/2008	01/2/2009	30			
10/31/2008	12/3/2008	33			
10/2/2008	10/31/2008	29			
09/2/2008	10/2/2008	30			
08/4/2008	09/2/2008	29			
07/3/2008	08/4/2008	32			
06/3/2008	07/3/2008	30			
05/5/2008	06/3/2008	29			
04/3/2008	05/5/2008	32			
03/5/2008	04/3/2008	29			
02/4/2008	03/5/2008	30			
01/5/2008	02/4/2008	30			
12/5/2007	01/5/2008	31			
11/5/2007	12/5/2007	30			
10/5/2007	11/5/2007	31			
09/6/2007	10/5/2007	29			
08/7/2007	09/6/2007	30			
07/10/2007	08/7/2007	28			
06/7/2007	07/10/2007	33			
05/8/2007	06/7/2007	30			
04/6/2007	05/8/2007	32			
03/9/2007	04/6/2007	28			
02/6/2007	03/9/2007	31			
01/6/2007	02/6/2007	31			
12/7/2006	01/6/2007	30			
11/6/2006	12/7/2006	31			
10/7/2006	11/6/2006	30			
09/7/2006	10/7/2006	30			
08/8/2006	09/7/2006	30			
07/10/2006	08/8/2006	29			
06/8/2006	07/10/2006	32			
05/8/2006	06/8/2006	31			
04/8/2006	05/8/2006	30			
03/9/2006	04/8/2006	30			
02/7/2006	03/9/2006	30			
01/9/2006	02/7/2006	29			
12/8/2005	01/9/2006	32			
11/7/2005	12/8/2005	31			
10/10/2005	11/7/2005	28			
09/7/2005	10/10/2005	33			