

**This report contains confidential customer information and is being submitted under CPUC Code Section 583.**

**Gas and Electric Company**

**High Bill Complaint Report**

**Customer Usage Data**

Period September 4, 2010 through September 10, 2010

{Redacted}

{Redacted}

**Electric**

Start Date	End Date	Days	Amount	Usage	ADU
08/6/2010	09/7/2010	32	}	1980	cted}
07/7/2010	08/6/2010	30		1984	
06/7/2010	07/7/2010	30		1621	
05/6/2010	06/7/2010	32		1317	
04/7/2010	05/6/2010	29		862	
03/8/2010	04/7/2010	30		775	
02/4/2010	03/8/2010	32		891	
01/5/2010	02/4/2010	30		749	
12/3/2009	01/5/2010	33		576	
11/3/2009	12/3/2009	30		789	
10/5/2009	11/3/2009	29		782	
09/3/2009	10/5/2009	32		1460	
08/5/2009	09/3/2009	29		1640	
07/6/2009	08/5/2009	30		1823	
06/5/2009	07/6/2009	31		1606	
05/6/2009	06/5/2009	30		1329	
04/7/2009	05/6/2009	29		775	
03/6/2009	04/7/2009	32		556	
02/4/2009	03/6/2009	30		616	
01/5/2009	02/4/2009	30		560	
12/4/2008	01/5/2009	32		811	
11/2/2008	12/4/2008	32		729	
10/3/2008	11/2/2008	30		810	
09/4/2008	10/3/2008	29		1155	
08/5/2008	09/4/2008	30		1494	
07/7/2008	08/5/2008	29		1975	
06/9/2008	07/7/2008	28		2251	

is and Electric Company  
 High Bill Complaint Report  
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Period September 4, 2010 through September 10, 2010

Electric							Gas					
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}			d}	753	d}	08/12/2010	09/13/2010	32	{Redacted}	18	}
					1128		07/13/2010	08/12/2010	30		19	
					1357		06/11/2010	07/13/2010	32		18	
					882		05/12/2010	06/11/2010	30		18	
					691		04/13/2010	05/12/2010	29		23	
					802		03/12/2010	04/13/2010	32		37	
					742		02/10/2010	03/12/2010	30		49	
			Rebilled		540		01/11/2010	02/10/2010	30		60	
			Canceled		1540		12/8/2009	01/11/2010	34		88	
			Rebilled		437		11/9/2009	12/8/2009	29		57	
			Canceled		1126		10/9/2009	11/9/2009	31		17	
					559		09/10/2009	10/9/2009	29		13	
					702		08/12/2009	09/10/2009	29		20	
					1060		07/13/2009	08/12/2009	30		32	
					1061		06/11/2009	07/13/2009	32		36	
					1073		05/12/2009	06/11/2009	30		36	
					985		04/13/2009	05/12/2009	29		36	
					816		03/12/2009	04/13/2009	32		56	
					1301		02/10/2009	03/12/2009	30		82	
					585		01/10/2009	02/10/2009	31		79	
					588		12/10/2008	01/10/2009	31		113	
					520		11/10/2008	12/10/2008	30		69	
					507		10/10/2008	11/10/2008	31		49	
					541		09/10/2008	10/10/2008	30		32	
					608		08/11/2008	09/10/2008	30		36	
					839		07/11/2008	08/11/2008	31		18	
					1392		06/11/2008	07/11/2008	30		17	
					1158		05/12/2008	06/11/2008	30		20	
					1376		04/10/2008	05/12/2008	32		30	
					862		03/12/2008	04/10/2008	29		42	
					605		02/11/2008	03/12/2008	30		49	
					578		01/11/2008	02/11/2008	31		91	
					593		12/12/2007	01/11/2008	30		91	
					716		11/13/2007	12/12/2007	29		48	
					667		10/15/2007	11/13/2007	29		12	
					580		09/14/2007	10/15/2007	31		33	
					613		08/15/2007	09/14/2007	30		21	
					654		07/16/2007	08/15/2007	30		23	
					1184		06/14/2007	07/16/2007	32		24	
					995		05/15/2007	06/14/2007	30		25	
					1093		04/13/2007	05/15/2007	32		27	
					674		03/15/2007	04/13/2007	29		31	
					612		02/14/2007	03/15/2007	29		49	
					614		01/12/2007	02/14/2007	33		96	
					615		12/14/2006	01/12/2007	29		74	
					757		11/13/2006	12/14/2006	31		55	
					664		10/16/2006	11/13/2006	28		28	
					668		09/14/2006	10/16/2006	32		26	
					619		08/15/2006	09/14/2006	30		22	
					718		07/17/2006	08/15/2006	29		16	
					803		06/15/2006	07/17/2006	32		24	
					1476		05/16/2006	06/15/2006	30		26	
					1337		04/14/2006	05/16/2006	32		36	
					766		03/16/2006	04/14/2006	29		52	
					796		02/15/2006	03/16/2006	29		65	
					663		01/13/2006	02/15/2006	33		54	
					694		12/15/2005	01/13/2006	29		58	
					807		11/15/2005	12/15/2005	30		43	
					746		10/17/2005	11/15/2005	29		27	
					713		09/16/2005	10/17/2005	31		24	
					714		08/16/2005	09/16/2005	31		31	
					771		07/18/2005	08/16/2005	29		33	
					801		06/16/2005	07/18/2005	32		45	
					813		05/17/2005	06/16/2005	30		49	
					880		04/14/2005	05/17/2005	33		59	
					741		03/17/2005	04/14/2005	28		51	
					779		02/14/2005	03/17/2005	31		64	
					664		01/14/2005	02/14/2005	31		88	
					785		12/15/2004	01/14/2005	30		97	
					791		11/15/2004	12/15/2004	30		47	
					776		10/15/2004	11/15/2004	31		32	
					715		09/16/2004	10/15/2004	29		38	
					749		08/16/2004	09/16/2004	31		43	
					781		07/17/2004	08/16/2004	30		45	
					975		06/16/2004	07/17/2004	31		47	
					840		05/17/2004	06/16/2004	30		46	
					754		04/16/2004	05/17/2004	31		48	
					619							
					624							

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**is and Electric Company**

**A High Bill Complaint Report**

**Customer Usage Data**

Period: September 4, 2010 through September 10, 2010

{Redacted}

{Redacted}

**Electric**

Start Date	End Date	Days	Status	Amount	Usage	ADU
07/16/2010	08/17/2010	32	Frozen	}	661	d}
07/16/2010	08/17/2010	32	Canceled		661	
06/16/2010	07/16/2010	30	Frozen		786	
06/16/2010	07/16/2010	30	Canceled		786	
05/17/2010	06/16/2010	30	Frozen		1445	
05/17/2010	06/16/2010	30	Canceled		1445	
04/16/2010	05/17/2010	31	Frozen		1062	
04/16/2010	05/17/2010	31	Canceled		2062	
03/18/2010	04/16/2010	29	Frozen		830	
02/16/2010	03/18/2010	30	Frozen		550	
01/14/2010	02/16/2010	33	Frozen		649	
12/14/2009	01/14/2010	31	Frozen		267	
11/13/2009	12/14/2009	31	Frozen		270	
10/14/2009	11/13/2009	30	Frozen		233	
10/1/2009	10/14/2009	13	Frozen		135	

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**High Bill Complaint Report**  
**Customer Usage Data**

Period: September 4, 2010 through September 10, 2010

{Redacted}      {Redacted}

Electric					
Start Date	End Date	Days	Amount	Usage	ADU
07/22/2010	08/24/2010	33	}	270	cted}
06/23/2010	07/22/2010	29		439	
05/25/2010	06/23/2010	29		103	
04/23/2010	05/25/2010	32		178	
03/25/2010	04/23/2010	29		121	
02/22/2010	03/25/2010	31		137	
01/22/2010	02/22/2010	31		225	
12/22/2009	01/22/2010	31		158	
11/19/2009	12/22/2009	33		148	
10/21/2009	11/19/2009	29		122	
09/22/2009	10/21/2009	29		141	
08/21/2009	09/22/2009	32		116	
07/23/2009	08/21/2009	29		148	
06/23/2009	07/23/2009	30		132	
05/22/2009	06/23/2009	32		114	
04/23/2009	05/22/2009	29		142	
03/23/2009	04/23/2009	31		129	
02/23/2009	03/23/2009	28		124	
01/21/2009	02/23/2009	33		150	
12/22/2008	01/21/2009	30		153	
11/19/2008	12/22/2008	33		173	
10/21/2008	11/19/2008	29		127	
09/22/2008	10/21/2008	29		168	
08/22/2008	09/22/2008	31		152	
07/23/2008	08/22/2008	30		143	
06/23/2008	07/23/2008	30		144	
06/6/2008	06/23/2008	17		28	

Gas					
Start Date	End Date	Days	Amount	Usage	ADU
07/22/2010	08/24/2010	33	}	18	}
06/23/2010	07/22/2010	29		13	
05/25/2010	06/23/2010	29		10	
04/23/2010	05/25/2010	32		15	
03/25/2010	04/23/2010	29		17	
02/22/2010	03/25/2010	31		20	
01/22/2010	02/22/2010	31		19	
12/22/2009	01/22/2010	31		18	
11/19/2009	12/22/2009	33		21	
10/21/2009	11/19/2009	29		7	
09/22/2009	10/21/2009	29		11	
08/21/2009	09/22/2009	32		7	
07/23/2009	08/21/2009	29		8	
06/23/2009	07/23/2009	30		9	
05/22/2009	06/23/2009	32		8	
04/23/2009	05/22/2009	29		9	
03/23/2009	04/23/2009	31		10	
02/23/2009	03/23/2009	28		11	
01/21/2009	02/23/2009	33		15	
12/22/2008	01/21/2009	30		19	
11/19/2008	12/22/2008	33		16	
10/21/2008	11/19/2008	29		6	
09/22/2008	10/21/2008	29		8	
08/22/2008	09/22/2008	31		6	
07/23/2008	08/22/2008	30		10	
06/23/2008	07/23/2008	30		11	
06/6/2008	06/23/2008	17		3	