

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

Gas and Electric Company

High Bill Complaint Report

Customer Usage Data

Period September 4, 2010 through September 10, 2010

{Redacted}		{Redacted}				
Electric						
Start Date	End Date	Days	Amount	Usage	ADU	
08/6/2010	09/7/2010	32	}	1980	cted}	
07/7/2010	08/6/2010	30		1984		
06/7/2010	07/7/2010	30		1621		
05/6/2010	06/7/2010	32		1317		
04/7/2010	05/6/2010	29		862		
03/8/2010	04/7/2010	30		775		
02/4/2010	03/8/2010	32		891		
01/5/2010	02/4/2010	30		749		
12/3/2009	01/5/2010	33		576		
11/3/2009	12/3/2009	30		789		
10/5/2009	11/3/2009	29		782		
09/3/2009	10/5/2009	32		1460		
08/5/2009	09/3/2009	29		1640		
07/6/2009	08/5/2009	30		1823		
06/5/2009	07/6/2009	31		1606		
05/6/2009	06/5/2009	30		1329		
04/7/2009	05/6/2009	29		775		
03/6/2009	04/7/2009	32		556		
02/4/2009	03/6/2009	30		616		
01/5/2009	02/4/2009	30		560		
12/4/2008	01/5/2009	32		811		
11/2/2008	12/4/2008	32		729		
10/3/2008	11/2/2008	30		810		
09/4/2008	10/3/2008	29		1155		
08/5/2008	09/4/2008	30		1494		
07/7/2008	08/5/2008	29		1975		
06/9/2008	07/7/2008	28		2251		

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Electric							Gas					
Start Date	End Date	Days	Status	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}			d}	753	d}	08/12/2010	09/13/2010	32	{Redacted}	18	}
					1128		07/13/2010	08/12/2010	30		19	
					1357		06/11/2010	07/13/2010	32		18	
					882		05/12/2010	06/11/2010	30		18	
					691		04/13/2010	05/12/2010	29		23	
					802		03/12/2010	04/13/2010	32		37	
					742		02/10/2010	03/12/2010	30		49	
			Rebilled		540		01/11/2010	02/10/2010	30		60	
			Canceled		1540		12/8/2009	01/11/2010	34		88	
			Rebilled		437		11/9/2009	12/8/2009	29		57	
			Canceled		1126		10/9/2009	11/9/2009	31		17	
					559		09/10/2009	10/9/2009	29		13	
					702		08/12/2009	09/10/2009	29		20	
					1060		07/13/2009	08/12/2009	30		32	
					1061		06/11/2009	07/13/2009	32		36	
					1073		05/12/2009	06/11/2009	30		36	
					985		04/13/2009	05/12/2009	29		36	
					816		03/12/2009	04/13/2009	32		56	
					1301		02/10/2009	03/12/2009	30		82	
					585		01/10/2009	02/10/2009	31		79	
					588		12/10/2008	01/10/2009	31		113	
					520		11/10/2008	12/10/2008	30		69	
					507		10/10/2008	11/10/2008	31		49	
					541		09/10/2008	10/10/2008	30		32	
					608		08/11/2008	09/10/2008	30		36	
					839		07/11/2008	08/11/2008	31		18	
					1392		06/11/2008	07/11/2008	30		17	
					1158		05/12/2008	06/11/2008	30		20	
					1376		04/10/2008	05/12/2008	32		30	
					862		03/12/2008	04/10/2008	29		42	
					605		02/11/2008	03/12/2008	30		49	
					578		01/11/2008	02/11/2008	31		91	
					593		12/12/2007	01/11/2008	30		91	
					716		11/13/2007	12/12/2007	29		48	
					667		10/15/2007	11/13/2007	29		12	
					580		09/14/2007	10/15/2007	31		33	
					613		08/15/2007	09/14/2007	30		21	
					654		07/16/2007	08/15/2007	30		23	
					1184		06/14/2007	07/16/2007	32		24	
					995		05/15/2007	06/14/2007	30		25	
					1093		04/13/2007	05/15/2007	32		27	
					674		03/15/2007	04/13/2007	29		31	
					612		02/14/2007	03/15/2007	29		49	
					614		01/12/2007	02/14/2007	33		96	
					615		12/14/2006	01/12/2007	29		74	
					757		11/13/2006	12/14/2006	31		55	
					664		10/16/2006	11/13/2006	28		28	
					668		09/14/2006	10/16/2006	32		26	
					619		08/15/2006	09/14/2006	30		22	
					718		07/17/2006	08/15/2006	29		16	
					803		06/15/2006	07/17/2006	32		24	
					1476		05/16/2006	06/15/2006	30		26	
					1337		04/14/2006	05/16/2006	32		36	
					766		03/16/2006	04/14/2006	29		52	
					796		02/15/2006	03/16/2006	29		65	
					663		01/13/2006	02/15/2006	33		54	
					694		12/15/2005	01/13/2006	29		58	
					807		11/15/2005	12/15/2005	30		43	
					746		10/17/2005	11/15/2005	29		27	
					713		09/16/2005	10/17/2005	31		24	
					714		08/16/2005	09/16/2005	31		31	
					771		07/18/2005	08/16/2005	29		33	
					801		06/16/2005	07/18/2005	32		45	
					813		05/17/2005	06/16/2005	30		49	
					880		04/14/2005	05/17/2005	33		59	
					741		03/17/2005	04/14/2005	28		51	
					779		02/14/2005	03/17/2005	31		64	
					664		01/14/2005	02/14/2005	31		88	
					785		12/15/2004	01/14/2005	30		97	
					791		11/15/2004	12/15/2004	30		47	
					776		10/15/2004	11/15/2004	31		32	
					715		09/16/2004	10/15/2004	29		38	
					749		08/16/2004	09/16/2004	31		43	
					781		07/17/2004	08/16/2004	30		45	
					975		06/16/2004	07/17/2004	31		47	
					840		05/17/2004	06/16/2004	30		46	
					754		04/16/2004	05/17/2004	31		48	
					619							
					624							

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{Redacted}

{Redacted}

Electric

Start Date	End Date	Days	Status	Amount	Usage	ADU
07/16/2010	08/17/2010	32	Frozen	}	661	d}
07/16/2010	08/17/2010	32	Canceled		661	
06/16/2010	07/16/2010	30	Frozen		786	
06/16/2010	07/16/2010	30	Canceled		786	
05/17/2010	06/16/2010	30	Frozen		1445	
05/17/2010	06/16/2010	30	Canceled		1445	
04/16/2010	05/17/2010	31	Frozen		1062	
04/16/2010	05/17/2010	31	Canceled		2062	
03/18/2010	04/16/2010	29	Frozen		830	
02/16/2010	03/18/2010	30	Frozen		550	
01/14/2010	02/16/2010	33	Frozen		649	
12/14/2009	01/14/2010	31	Frozen		267	
11/13/2009	12/14/2009	31	Frozen		270	
10/14/2009	11/13/2009	30	Frozen		233	
10/1/2009	10/14/2009	13	Frozen		135	

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Period: September 4, 2010 through September 10, 2010

{Redacted} {Redacted}

Electric					
Start Date	End Date	Days	Amount	Usage	ADU
07/22/2010	08/24/2010	33	}	270	cted}
06/23/2010	07/22/2010	29		439	
05/25/2010	06/23/2010	29		103	
04/23/2010	05/25/2010	32		178	
03/25/2010	04/23/2010	29		121	
02/22/2010	03/25/2010	31		137	
01/22/2010	02/22/2010	31		225	
12/22/2009	01/22/2010	31		158	
11/19/2009	12/22/2009	33		148	
10/21/2009	11/19/2009	29		122	
09/22/2009	10/21/2009	29		141	
08/21/2009	09/22/2009	32		116	
07/23/2009	08/21/2009	29		148	
06/23/2009	07/23/2009	30		132	
05/22/2009	06/23/2009	32		114	
04/23/2009	05/22/2009	29		142	
03/23/2009	04/23/2009	31		129	
02/23/2009	03/23/2009	28		124	
01/21/2009	02/23/2009	33		150	
12/22/2008	01/21/2009	30		153	
11/19/2008	12/22/2008	33		173	
10/21/2008	11/19/2008	29		127	
09/22/2008	10/21/2008	29		168	
08/22/2008	09/22/2008	31		152	
07/23/2008	08/22/2008	30		143	
06/23/2008	07/23/2008	30		144	
06/6/2008	06/23/2008	17		28	

Gas					
Start Date	End Date	Days	Amount	Usage	ADU
07/22/2010	08/24/2010	33	}	18	}
06/23/2010	07/22/2010	29		13	
05/25/2010	06/23/2010	29		10	
04/23/2010	05/25/2010	32		15	
03/25/2010	04/23/2010	29		17	
02/22/2010	03/25/2010	31		20	
01/22/2010	02/22/2010	31		19	
12/22/2009	01/22/2010	31		18	
11/19/2009	12/22/2009	33		21	
10/21/2009	11/19/2009	29		7	
09/22/2009	10/21/2009	29		11	
08/21/2009	09/22/2009	32		7	
07/23/2009	08/21/2009	29		8	
06/23/2009	07/23/2009	30		9	
05/22/2009	06/23/2009	32		8	
04/23/2009	05/22/2009	29		9	
03/23/2009	04/23/2009	31		10	
02/23/2009	03/23/2009	28		11	
01/21/2009	02/23/2009	33		15	
12/22/2008	01/21/2009	30		19	
11/19/2008	12/22/2008	33		16	
10/21/2008	11/19/2008	29		6	
09/22/2008	10/21/2008	29		8	
08/22/2008	09/22/2008	31		6	
07/23/2008	08/22/2008	30		10	
06/23/2008	07/23/2008	30		11	
06/6/2008	06/23/2008	17		3	