

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

**is and Electric Company
 High Bill Complaint Report
 Customer Usage Data**

Period: September 11, 2010 through September 17, 2010

{Redacted}

{Redacted}

Electric

| Start Date | End Date | Days | Amount | Usage | ADU |
|------------|------------|------|--------|-------|-------|
| 08/2/2010 | 09/1/2010 | 30 | } | 1828 | cted} |
| 07/1/2010 | 08/2/2010 | 32 | | 2031 | |
| 06/3/2010 | 07/1/2010 | 28 | | 1532 | |
| 05/3/2010 | 06/3/2010 | 31 | | 789 | |
| 04/2/2010 | 05/3/2010 | 31 | | 823 | |
| 03/3/2010 | 04/2/2010 | 30 | | 686 | |
| 02/1/2010 | 03/3/2010 | 30 | | 799 | |
| 12/30/2009 | 02/1/2010 | 33 | | 850 | |
| 12/14/2009 | 12/30/2009 | 16 | | 303 | |

Gas

| Start Date | End Date | Days | Amount | Usage | ADU |
|------------|------------|------|--------|-------|-----|
| 08/2/2010 | 09/1/2010 | 30 | } | 18 | } |
| 07/1/2010 | 08/2/2010 | 32 | | 15 | |
| 06/3/2010 | 07/1/2010 | 28 | | 12 | |
| 05/3/2010 | 06/3/2010 | 31 | | 21 | |
| 04/2/2010 | 05/3/2010 | 31 | | 54 | |
| 03/3/2010 | 04/2/2010 | 30 | | 68 | |
| 02/1/2010 | 03/3/2010 | 30 | | 62 | |
| 12/30/2009 | 02/1/2010 | 33 | | 120 | |
| 12/14/2009 | 12/30/2009 | 16 | | 41 | |

is and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: September 11, 2010 through September 17, 2010

| Electric | | | | | | Gas | | | | | |
|------------|------------|------------|------------|-------|------------|------------|------------|------------|------------|-------|------------|
| Start Date | End Date | Days | Amount | Usage | ADU | Start Date | End Date | Days | Amount | Usage | ADU |
| {Redacted} | {Redacted} | {Redacted} | {Redacted} | 835 | {Redacted} | {Redacted} | {Redacted} | {Redacted} | {Redacted} | 6 | {Redacted} |
| 08/19/2010 | 09/20/2010 | 32 | {Redacted} | 835 | {Redacted} | 08/19/2010 | 09/20/2010 | 32 | {Redacted} | 6 | {Redacted} |
| 07/20/2010 | 08/19/2010 | 30 | {Redacted} | 708 | {Redacted} | 07/20/2010 | 08/19/2010 | 30 | {Redacted} | 6 | {Redacted} |
| 06/18/2010 | 07/20/2010 | 32 | {Redacted} | 1318 | {Redacted} | 06/18/2010 | 07/20/2010 | 32 | {Redacted} | 9 | {Redacted} |
| 05/19/2010 | 06/18/2010 | 30 | {Redacted} | 873 | {Redacted} | 05/19/2010 | 06/18/2010 | 30 | {Redacted} | 21 | {Redacted} |
| 04/20/2010 | 05/19/2010 | 29 | {Redacted} | 737 | {Redacted} | 04/20/2010 | 05/19/2010 | 29 | {Redacted} | 25 | {Redacted} |
| 03/22/2010 | 04/20/2010 | 29 | {Redacted} | 725 | {Redacted} | 03/22/2010 | 04/20/2010 | 29 | {Redacted} | 33 | {Redacted} |
| 02/18/2010 | 03/22/2010 | 32 | {Redacted} | 867 | {Redacted} | 02/18/2010 | 03/22/2010 | 32 | {Redacted} | 41 | {Redacted} |
| 01/19/2010 | 02/18/2010 | 30 | {Redacted} | 900 | {Redacted} | 01/19/2010 | 02/18/2010 | 30 | {Redacted} | 47 | {Redacted} |
| 12/17/2009 | 01/19/2010 | 33 | {Redacted} | 730 | {Redacted} | 12/17/2009 | 01/19/2010 | 33 | {Redacted} | 67 | {Redacted} |
| 11/17/2009 | 12/17/2009 | 30 | {Redacted} | 629 | {Redacted} | 11/17/2009 | 12/17/2009 | 30 | {Redacted} | 56 | {Redacted} |
| 10/16/2009 | 11/17/2009 | 32 | {Redacted} | 620 | {Redacted} | 10/16/2009 | 11/17/2009 | 32 | {Redacted} | 15 | {Redacted} |
| 09/17/2009 | 10/16/2009 | 29 | {Redacted} | 819 | {Redacted} | 09/17/2009 | 10/16/2009 | 29 | {Redacted} | 5 | {Redacted} |
| 08/18/2009 | 09/17/2009 | 30 | {Redacted} | 1189 | {Redacted} | 08/18/2009 | 09/17/2009 | 30 | {Redacted} | 3 | {Redacted} |
| 07/21/2009 | 08/18/2009 | 28 | {Redacted} | 1179 | {Redacted} | 07/21/2009 | 08/18/2009 | 28 | {Redacted} | 5 | {Redacted} |
| 06/18/2009 | 07/21/2009 | 33 | {Redacted} | 1309 | {Redacted} | 06/18/2009 | 07/21/2009 | 33 | {Redacted} | 5 | {Redacted} |
| 05/20/2009 | 06/18/2009 | 29 | {Redacted} | 773 | {Redacted} | 05/20/2009 | 06/18/2009 | 29 | {Redacted} | 6 | {Redacted} |
| 04/21/2009 | 05/20/2009 | 29 | {Redacted} | 747 | {Redacted} | 04/21/2009 | 05/20/2009 | 29 | {Redacted} | 5 | {Redacted} |
| 03/20/2009 | 04/21/2009 | 32 | {Redacted} | 663 | {Redacted} | 03/20/2009 | 04/21/2009 | 32 | {Redacted} | 9 | {Redacted} |
| 02/18/2009 | 03/20/2009 | 30 | {Redacted} | 600 | {Redacted} | 02/18/2009 | 03/20/2009 | 30 | {Redacted} | 24 | {Redacted} |
| 01/16/2009 | 02/18/2009 | 33 | {Redacted} | 633 | {Redacted} | 01/16/2009 | 02/18/2009 | 33 | {Redacted} | 42 | {Redacted} |
| 12/17/2008 | 01/16/2009 | 30 | {Redacted} | 769 | {Redacted} | 12/17/2008 | 01/16/2009 | 30 | {Redacted} | 55 | {Redacted} |
| 11/17/2008 | 12/17/2008 | 30 | {Redacted} | 746 | {Redacted} | 11/17/2008 | 12/17/2008 | 30 | {Redacted} | 47 | {Redacted} |
| 10/17/2008 | 11/17/2008 | 31 | {Redacted} | 586 | {Redacted} | 10/17/2008 | 11/17/2008 | 31 | {Redacted} | 10 | {Redacted} |
| 09/18/2008 | 10/17/2008 | 29 | {Redacted} | 657 | {Redacted} | 09/18/2008 | 10/17/2008 | 29 | {Redacted} | 4 | {Redacted} |
| 08/18/2008 | 09/18/2008 | 31 | {Redacted} | 1045 | {Redacted} | 08/18/2008 | 09/18/2008 | 31 | {Redacted} | 5 | {Redacted} |
| 07/21/2008 | 08/18/2008 | 28 | {Redacted} | 1064 | {Redacted} | 07/21/2008 | 08/18/2008 | 28 | {Redacted} | 4 | {Redacted} |
| 06/20/2008 | 07/21/2008 | 31 | {Redacted} | 1258 | {Redacted} | 06/20/2008 | 07/21/2008 | 31 | {Redacted} | 5 | {Redacted} |
| 05/20/2008 | 06/20/2008 | 31 | {Redacted} | 845 | {Redacted} | 05/20/2008 | 06/20/2008 | 31 | {Redacted} | 9 | {Redacted} |
| 04/21/2008 | 05/20/2008 | 29 | {Redacted} | 805 | {Redacted} | 04/21/2008 | 05/20/2008 | 29 | {Redacted} | 8 | {Redacted} |
| 03/19/2008 | 04/21/2008 | 33 | {Redacted} | 650 | {Redacted} | 03/19/2008 | 04/21/2008 | 33 | {Redacted} | 14 | {Redacted} |
| 02/20/2008 | 03/19/2008 | 28 | {Redacted} | 550 | {Redacted} | 02/20/2008 | 03/19/2008 | 28 | {Redacted} | 23 | {Redacted} |
| 01/18/2008 | 02/20/2008 | 33 | {Redacted} | 601 | {Redacted} | 01/18/2008 | 02/20/2008 | 33 | {Redacted} | 55 | {Redacted} |
| 12/19/2007 | 01/18/2008 | 30 | {Redacted} | 511 | {Redacted} | 12/19/2007 | 01/18/2008 | 30 | {Redacted} | 58 | {Redacted} |
| 11/19/2007 | 12/19/2007 | 30 | {Redacted} | 415 | {Redacted} | 11/19/2007 | 12/19/2007 | 30 | {Redacted} | 33 | {Redacted} |
| 10/19/2007 | 11/19/2007 | 31 | {Redacted} | 443 | {Redacted} | 10/19/2007 | 11/19/2007 | 31 | {Redacted} | 7 | {Redacted} |
| 09/20/2007 | 10/19/2007 | 29 | {Redacted} | 434 | {Redacted} | 09/20/2007 | 10/19/2007 | 29 | {Redacted} | 4 | {Redacted} |
| 08/21/2007 | 09/20/2007 | 30 | {Redacted} | 898 | {Redacted} | 08/21/2007 | 09/20/2007 | 30 | {Redacted} | 6 | {Redacted} |
| 07/23/2007 | 08/21/2007 | 29 | {Redacted} | 799 | {Redacted} | 07/23/2007 | 08/21/2007 | 29 | {Redacted} | 3 | {Redacted} |
| 06/21/2007 | 07/23/2007 | 32 | {Redacted} | 1069 | {Redacted} | 06/21/2007 | 07/23/2007 | 32 | {Redacted} | 8 | {Redacted} |
| 05/22/2007 | 06/21/2007 | 30 | {Redacted} | 855 | {Redacted} | 05/22/2007 | 06/21/2007 | 30 | {Redacted} | 7 | {Redacted} |
| 04/20/2007 | 05/22/2007 | 32 | {Redacted} | 546 | {Redacted} | 04/20/2007 | 05/22/2007 | 32 | {Redacted} | 5 | {Redacted} |
| 03/22/2007 | 04/20/2007 | 29 | {Redacted} | 405 | {Redacted} | 03/22/2007 | 04/20/2007 | 29 | {Redacted} | 6 | {Redacted} |
| 02/22/2007 | 03/22/2007 | 28 | {Redacted} | 398 | {Redacted} | 02/22/2007 | 03/22/2007 | 28 | {Redacted} | 20 | {Redacted} |
| 01/22/2007 | 02/22/2007 | 31 | {Redacted} | 477 | {Redacted} | 01/22/2007 | 02/22/2007 | 31 | {Redacted} | 31 | {Redacted} |
| 12/21/2006 | 01/22/2007 | 32 | {Redacted} | 484 | {Redacted} | 12/21/2006 | 01/22/2007 | 32 | {Redacted} | 51 | {Redacted} |
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| 10/20/2006 | 11/21/2006 | 32 | {Redacted} | 463 | {Redacted} | 10/20/2006 | 11/21/2006 | 32 | {Redacted} | 10 | {Redacted} |
| 09/22/2006 | 10/20/2006 | 28 | {Redacted} | 407 | {Redacted} | 09/22/2006 | 10/20/2006 | 28 | {Redacted} | 4 | {Redacted} |
| 08/22/2006 | 09/22/2006 | 31 | {Redacted} | 687 | {Redacted} | 08/22/2006 | 09/22/2006 | 31 | {Redacted} | 4 | {Redacted} |
| 07/25/2006 | 08/22/2006 | 28 | {Redacted} | 744 | {Redacted} | 07/25/2006 | 08/22/2006 | 28 | {Redacted} | 3 | {Redacted} |
| 06/23/2006 | 07/25/2006 | 32 | {Redacted} | 1330 | {Redacted} | 06/23/2006 | 07/25/2006 | 32 | {Redacted} | 6 | {Redacted} |
| 05/23/2006 | 06/23/2006 | 31 | {Redacted} | 739 | {Redacted} | 05/23/2006 | 06/23/2006 | 31 | {Redacted} | 4 | {Redacted} |
| 04/24/2006 | 05/23/2006 | 29 | {Redacted} | 503 | {Redacted} | 04/24/2006 | 05/23/2006 | 29 | {Redacted} | 7 | {Redacted} |
| 03/24/2006 | 04/24/2006 | 31 | {Redacted} | 435 | {Redacted} | 03/24/2006 | 04/24/2006 | 31 | {Redacted} | 23 | {Redacted} |
| 02/23/2006 | 03/24/2006 | 29 | {Redacted} | 416 | {Redacted} | 02/23/2006 | 03/24/2006 | 29 | {Redacted} | 35 | {Redacted} |
| 01/23/2006 | 02/23/2006 | 31 | {Redacted} | 468 | {Redacted} | 01/23/2006 | 02/23/2006 | 31 | {Redacted} | 30 | {Redacted} |
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| 10/24/2005 | 11/21/2005 | 28 | {Redacted} | 423 | {Redacted} | 10/24/2005 | 11/21/2005 | 28 | {Redacted} | 8 | {Redacted} |
| 09/22/2005 | 10/24/2005 | 32 | {Redacted} | 510 | {Redacted} | 09/22/2005 | 10/24/2005 | 32 | {Redacted} | 4 | {Redacted} |
| 08/23/2005 | 09/22/2005 | 30 | {Redacted} | 624 | {Redacted} | 08/23/2005 | 09/22/2005 | 30 | {Redacted} | 4 | {Redacted} |
| 07/22/2005 | 08/23/2005 | 32 | {Redacted} | 1117 | {Redacted} | 07/22/2005 | 08/23/2005 | 32 | {Redacted} | 5 | {Redacted} |
| 06/23/2005 | 07/22/2005 | 29 | {Redacted} | 921 | {Redacted} | 06/23/2005 | 07/22/2005 | 29 | {Redacted} | 5 | {Redacted} |
| 05/23/2005 | 06/23/2005 | 31 | {Redacted} | 555 | {Redacted} | 05/23/2005 | 06/23/2005 | 31 | {Redacted} | 6 | {Redacted} |
| 04/25/2005 | 05/23/2005 | 28 | {Redacted} | 374 | {Redacted} | 04/25/2005 | 05/23/2005 | 28 | {Redacted} | 5 | {Redacted} |
| 03/24/2005 | 04/25/2005 | 32 | {Redacted} | 423 | {Redacted} | 03/24/2005 | 04/25/2005 | 32 | {Redacted} | 12 | {Redacted} |
| 02/23/2005 | 03/24/2005 | 29 | {Redacted} | 427 | {Redacted} | 02/23/2005 | 03/24/2005 | 29 | {Redacted} | 19 | {Redacted} |
| 01/24/2005 | 02/23/2005 | 30 | {Redacted} | 413 | {Redacted} | 01/24/2005 | 02/23/2005 | 30 | {Redacted} | 30 | {Redacted} |
| 12/22/2004 | 01/24/2005 | 33 | {Redacted} | 494 | {Redacted} | 12/22/2004 | 01/24/2005 | 33 | {Redacted} | 67 | {Redacted} |
| 11/19/2004 | 12/22/2004 | 33 | {Redacted} | 461 | {Redacted} | 11/19/2004 | 12/22/2004 | 33 | {Redacted} | 38 | {Redacted} |
| 10/22/2004 | 11/19/2004 | 28 | {Redacted} | 365 | {Redacted} | 10/22/2004 | 11/19/2004 | 28 | {Redacted} | 11 | {Redacted} |
| 09/22/2004 | 10/22/2004 | 30 | {Redacted} | 447 | {Redacted} | 09/22/2004 | 10/22/2004 | 30 | {Redacted} | 7 | {Redacted} |
| 08/24/2004 | 09/22/2004 | 29 | {Redacted} | 789 | {Redacted} | 08/24/2004 | 09/22/2004 | 29 | {Redacted} | 3 | {Redacted} |
| 07/23/2004 | 08/24/2004 | 32 | {Redacted} | 754 | {Redacted} | 07/23/2004 | 08/24/2004 | 32 | {Redacted} | 5 | {Redacted} |

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

is and Electric Company

A High Bill Complaint Report

Customer Usage Data

Period: September 11, 2010 through September 17, 2010

| Electric | | | Gas | | | | | | | | | |
|------------|------------|------|--------|-------|------|------------|------------|------|----------|--------|-------|-----|
| Start Date | End Date | Days | Amount | Usage | ADU | Start Date | End Date | Days | Status | Amount | Usage | ADU |
| | | | | | 13.3 | | | | | | | |
| 08/4/2010 | 09/3/2010 | 30 | | 399 | | 08/4/2010 | 09/3/2010 | 30 | Rebilled | | 20 | |
| 07/6/2010 | 08/4/2010 | 29 | | 221 | | 08/4/2010 | 09/3/2010 | 30 | Canceled | | 18 | |
| 06/4/2010 | 07/6/2010 | 32 | | 320 | | 07/6/2010 | 08/4/2010 | 29 | Rebilled | | 12 | |
| 05/6/2010 | 06/4/2010 | 29 | | 396 | | 07/6/2010 | 08/4/2010 | 29 | Canceled | | 297 | |
| 04/7/2010 | 05/6/2010 | 29 | | 367 | | 06/4/2010 | 07/6/2010 | 32 | Rebilled | | 13 | |
| 03/6/2010 | 04/7/2010 | 32 | | 428 | | 06/4/2010 | 07/6/2010 | 32 | Canceled | | 762 | |
| 02/3/2010 | 03/6/2010 | 31 | | 422 | | 05/6/2010 | 06/4/2010 | 29 | Rebilled | | 54 | |
| 01/4/2010 | 02/3/2010 | 30 | | 430 | | 05/6/2010 | 06/4/2010 | 29 | Canceled | | 54 | |
| 12/2/2009 | 01/4/2010 | 33 | | 511 | | 04/7/2010 | 05/6/2010 | 29 | Rebilled | | 80 | |
| 11/2/2009 | 12/2/2009 | 30 | | 431 | | 04/7/2010 | 05/6/2010 | 29 | Canceled | | 76 | |
| 10/2/2009 | 11/2/2009 | 31 | | 403 | | 03/6/2010 | 04/7/2010 | 32 | | | 81 | |
| 09/2/2009 | 10/2/2009 | 30 | | 395 | | 02/3/2010 | 03/6/2010 | 31 | | | 95 | |
| 08/4/2009 | 09/2/2009 | 29 | | 331 | | 01/4/2010 | 02/3/2010 | 30 | | | 119 | |
| 07/3/2009 | 08/4/2009 | 32 | | 287 | | 12/2/2009 | 01/4/2010 | 33 | | | 128 | |
| 06/4/2009 | 07/3/2009 | 29 | | 407 | | 11/2/2009 | 12/2/2009 | 30 | | | 99 | |
| 05/5/2009 | 06/4/2009 | 30 | | 380 | | 10/2/2009 | 11/2/2009 | 31 | | | 39 | |
| 04/6/2009 | 05/5/2009 | 29 | | 427 | | 09/2/2009 | 10/2/2009 | 30 | | | 15 | |
| 03/5/2009 | 04/6/2009 | 32 | | 486 | | 08/4/2009 | 09/2/2009 | 29 | | | 13 | |
| 02/3/2009 | 03/5/2009 | 30 | | 458 | | 07/3/2009 | 08/4/2009 | 32 | | | 11 | |
| 01/2/2009 | 02/3/2009 | 32 | | 558 | | 06/4/2009 | 07/3/2009 | 29 | | | 19 | |
| 12/3/2008 | 01/2/2009 | 30 | | 531 | | 05/5/2009 | 06/4/2009 | 30 | | | 30 | |
| 10/31/2008 | 12/3/2008 | 33 | | 519 | | 04/6/2009 | 05/5/2009 | 29 | | | 49 | |
| 10/2/2008 | 10/31/2008 | 29 | | 368 | | 03/5/2009 | 04/6/2009 | 32 | | | 77 | |
| 09/3/2008 | 10/2/2008 | 29 | | 374 | | 02/3/2009 | 03/5/2009 | 30 | | | 124 | |
| 08/4/2008 | 09/3/2008 | 30 | | 331 | | 01/2/2009 | 02/3/2009 | 32 | | | 121 | |
| 07/7/2008 | 08/4/2008 | 28 | | 232 | | 12/3/2008 | 01/2/2009 | 30 | | | 140 | |
| 06/4/2008 | 07/7/2008 | 33 | | 404 | | 10/31/2008 | 12/3/2008 | 33 | | | 78 | |
| 05/5/2008 | 06/4/2008 | 30 | | 381 | | 10/2/2008 | 10/31/2008 | 29 | | | 30 | |
| 04/3/2008 | 05/5/2008 | 32 | | 467 | | 09/3/2008 | 10/2/2008 | 29 | | | 19 | |
| 03/5/2008 | 04/3/2008 | 29 | | 820 | | 08/4/2008 | 09/3/2008 | 30 | | | 26 | |
| 02/4/2008 | 03/5/2008 | 30 | | 1100 | | 07/7/2008 | 08/4/2008 | 28 | | | 0 | |
| 01/6/2008 | 02/4/2008 | 29 | | 1126 | | 06/4/2008 | 07/7/2008 | 33 | | | 19 | |
| 12/5/2007 | 01/6/2008 | 32 | | 1101 | | 05/5/2008 | 06/4/2008 | 30 | | | 20 | |
| 11/6/2007 | 12/5/2007 | 29 | | 753 | | 04/3/2008 | 05/5/2008 | 32 | | | 55 | |
| 10/5/2007 | 11/6/2007 | 32 | | 743 | | 03/6/2008 | 04/3/2008 | 28 | | | 45 | |
| 09/7/2007 | 10/5/2007 | 28 | | 604 | | 02/4/2008 | 03/6/2008 | 31 | | | 84 | |
| 08/7/2007 | 09/7/2007 | 31 | | 599 | | 02/4/2008 | 03/6/2008 | 31 | | | 247 | |
| 07/10/2007 | 08/7/2007 | 28 | | 240 | | 01/6/2008 | 02/4/2008 | 29 | | | 78 | |
| 06/8/2007 | 07/10/2007 | 32 | | 446 | | 01/6/2008 | 02/4/2008 | 29 | | | 0 | |
| 05/8/2007 | 06/8/2007 | 31 | | 752 | | 12/5/2007 | 01/6/2008 | 32 | | | 86 | |
| 04/7/2007 | 05/8/2007 | 31 | | 772 | | 12/5/2007 | 01/6/2008 | 32 | | | 0 | |
| 03/9/2007 | 04/7/2007 | 29 | | 818 | | 11/6/2007 | 12/5/2007 | 29 | | | 53 | |
| 02/6/2007 | 03/9/2007 | 31 | | 839 | | 10/5/2007 | 11/6/2007 | 32 | | | 18 | |
| 01/6/2007 | 02/6/2007 | 31 | | 884 | | 09/7/2007 | 10/5/2007 | 28 | | | 13 | |
| 12/7/2006 | 01/6/2007 | 30 | | 1128 | | 08/7/2007 | 09/7/2007 | 31 | | | 7 | |
| 11/7/2006 | 12/7/2006 | 30 | | 843 | | 07/10/2007 | 08/7/2007 | 28 | | | 6 | |
| 10/6/2006 | 11/7/2006 | 32 | | 786 | | 06/8/2007 | 07/10/2007 | 32 | | | 8 | |
| 09/7/2006 | 10/6/2006 | 29 | | 718 | | 05/8/2007 | 06/8/2007 | 31 | | | 7 | |
| 08/8/2006 | 09/7/2006 | 30 | | 762 | | 04/7/2007 | 05/8/2007 | 31 | | | 15 | |
| 07/11/2006 | 08/8/2006 | 28 | | 656 | | 03/9/2007 | 04/7/2007 | 29 | | | 14 | |
| 06/9/2006 | 07/11/2006 | 32 | | 623 | | 02/6/2007 | 03/9/2007 | 31 | | | 62 | |
| 05/9/2006 | 06/9/2006 | 31 | | 787 | | 01/6/2007 | 02/6/2007 | 31 | | | 122 | |
| 04/7/2006 | 05/9/2006 | 32 | | 787 | | 12/7/2006 | 01/6/2007 | 30 | | | 123 | |
| 03/9/2006 | 04/7/2006 | 29 | | 824 | | 11/7/2006 | 12/7/2006 | 30 | | | 67 | |
| 02/7/2006 | 03/9/2006 | 30 | | 794 | | 10/6/2006 | 11/7/2006 | 32 | | | 31 | |
| 01/9/2006 | 02/7/2006 | 29 | | 841 | | 09/7/2006 | 10/6/2006 | 29 | | | 13 | |
| 12/8/2005 | 01/9/2006 | 32 | | 984 | | 08/8/2006 | 09/7/2006 | 30 | | | 7 | |
| 11/7/2005 | 12/8/2005 | 31 | | 865 | | 07/11/2006 | 08/8/2006 | 28 | | | 7 | |
| 10/8/2005 | 11/7/2005 | 30 | | 645 | | 06/9/2006 | 07/11/2006 | 32 | | | 7 | |
| 09/7/2005 | 10/8/2005 | 31 | | 598 | | 05/9/2006 | 06/9/2006 | 31 | | | 10 | |
| 08/8/2005 | 09/7/2005 | 30 | | 940 | | 04/7/2006 | 05/9/2006 | 32 | | | 37 | |
| 07/8/2005 | 08/8/2005 | 31 | | 957 | | 03/9/2006 | 04/7/2006 | 29 | | | 83 | |
| 06/8/2005 | 07/8/2005 | 30 | | 546 | | 02/7/2006 | 03/9/2006 | 30 | | | 89 | |
| 05/9/2005 | 06/8/2005 | 30 | | 733 | | 01/9/2006 | 02/7/2006 | 29 | | | 96 | |
| 04/8/2005 | 05/9/2005 | 31 | | 747 | | 12/8/2005 | 01/9/2006 | 32 | | | 98 | |
| 03/9/2005 | 04/8/2005 | 30 | | 615 | | 11/7/2005 | 12/8/2005 | 31 | | | 60 | |
| 02/7/2005 | 03/9/2005 | 30 | | 635 | | 10/8/2005 | 11/7/2005 | 30 | | | 32 | |
| 01/6/2005 | 02/7/2005 | 32 | | 830 | | 09/7/2005 | 10/8/2005 | 31 | | | 10 | |
| 12/8/2004 | 01/6/2005 | 29 | | 1001 | | 08/8/2005 | 09/7/2005 | 30 | | | 9 | |
| 11/5/2004 | 12/8/2004 | 33 | | 862 | | 07/8/2005 | 08/8/2005 | 31 | | | 11 | |
| 10/7/2004 | 11/5/2004 | 29 | | 711 | | 06/8/2005 | 07/8/2005 | 30 | | | 4 | |
| 09/8/2004 | 10/7/2004 | 29 | | 584 | | 05/9/2005 | 06/8/2005 | 30 | | | 10 | |
| 08/9/2004 | 09/8/2004 | 30 | | 386 | | 04/8/2005 | 05/9/2005 | 31 | | | 24 | |
| 07/10/2004 | 08/9/2004 | 30 | | 485 | | 03/9/2005 | 04/8/2005 | 30 | | | 43 | |
| 06/9/2004 | 07/10/2004 | 31 | | 720 | | 02/7/2005 | 03/9/2005 | 30 | | | 74 | |
| 05/7/2004 | 06/9/2004 | 33 | | 718 | | 01/6/2005 | 02/7/2005 | 32 | | | 109 | |
| 04/8/2004 | 05/7/2004 | 29 | | 634 | | 12/8/2004 | 01/6/2005 | 29 | | | 111 | |
| | | | | | | 11/5/2004 | 12/8/2004 | 33 | | | 134 | |
| | | | | | | 10/7/2004 | 11/5/2004 | 29 | | | 61 | |
| | | | | | | 09/8/2004 | 10/7/2004 | 29 | | | 6 | |
| | | | | | | 08/9/2004 | 09/8/2004 | 30 | | | 7 | |
| | | | | | | 07/10/2004 | 08/9/2004 | 30 | | | 7 | |
| | | | | | | 06/9/2004 | 07/10/2004 | 31 | | | 10 | |
| | | | | | | 05/7/2004 | 06/9/2004 | 33 | | | 8 | |
| | | | | | | 04/9/2004 | 05/7/2004 | 28 | | | 26 | |

is and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: September 11, 2010 through September 17, 2010

| Electric | | | | | | Gas | | | | | |
|------------|------------|------|------------|-------|------------|------------|------------|------|------------|-------|------------|
| Start Date | End Date | Days | Amount | Usage | ADU | Start Date | End Date | Days | Amount | Usage | ADU |
| 08/12/2010 | 09/13/2010 | 32 | {Redacted} | 1012 | {Redacted} | 08/12/2010 | 09/13/2010 | 32 | {Redacted} | 26 | {Redacted} |
| 07/13/2010 | 08/12/2010 | 30 | | 874 | | 07/13/2010 | 08/12/2010 | 30 | | 23 | |
| 06/11/2010 | 07/13/2010 | 32 | | 907 | | 06/11/2010 | 07/13/2010 | 32 | | 24 | |
| 05/12/2010 | 06/11/2010 | 30 | | 878 | | 05/12/2010 | 06/11/2010 | 30 | | 30 | |
| 04/13/2010 | 05/12/2010 | 29 | | 831 | | 04/13/2010 | 05/12/2010 | 29 | | 41 | |
| 03/12/2010 | 04/13/2010 | 32 | | 794 | | 03/12/2010 | 04/13/2010 | 32 | | 42 | |
| 02/10/2010 | 03/12/2010 | 30 | | 868 | | 02/10/2010 | 03/12/2010 | 30 | | 82 | |
| 01/11/2010 | 02/10/2010 | 30 | | 782 | | 01/11/2010 | 02/10/2010 | 30 | | 80 | |
| 12/10/2009 | 01/11/2010 | 32 | | 1038 | | 12/10/2009 | 01/11/2010 | 32 | | 101 | |
| 11/9/2009 | 12/10/2009 | 31 | | 870 | | 11/9/2009 | 12/10/2009 | 31 | | 69 | |
| 10/9/2009 | 11/9/2009 | 31 | | 890 | | 10/9/2009 | 11/9/2009 | 31 | | 28 | |
| 09/10/2009 | 10/9/2009 | 29 | | 852 | | 09/10/2009 | 10/9/2009 | 29 | | 23 | |
| 08/11/2009 | 09/10/2009 | 30 | | 878 | | 08/11/2009 | 09/10/2009 | 30 | | 21 | |
| 07/13/2009 | 08/11/2009 | 29 | | 907 | | 07/13/2009 | 08/11/2009 | 29 | | 23 | |
| 06/11/2009 | 07/13/2009 | 32 | | 947 | | 06/11/2009 | 07/13/2009 | 32 | | 26 | |
| 05/12/2009 | 06/11/2009 | 30 | | 859 | | 05/12/2009 | 06/11/2009 | 30 | | 25 | |
| 04/14/2009 | 05/12/2009 | 28 | | 788 | | 04/14/2009 | 05/12/2009 | 28 | | 31 | |
| 03/12/2009 | 04/14/2009 | 33 | | 681 | | 03/12/2009 | 04/14/2009 | 33 | | 27 | |
| 02/10/2009 | 03/12/2009 | 30 | | 867 | | 02/10/2009 | 03/12/2009 | 30 | | 69 | |
| 01/9/2009 | 02/10/2009 | 32 | | 925 | | 01/9/2009 | 02/10/2009 | 32 | | 73 | |
| 12/10/2008 | 01/9/2009 | 30 | | 1050 | | 12/10/2008 | 01/9/2009 | 30 | | 88 | |
| 11/8/2008 | 12/10/2008 | 32 | | 971 | | 11/8/2008 | 12/10/2008 | 32 | | 50 | |
| 10/9/2008 | 11/8/2008 | 30 | | 859 | | 10/9/2008 | 11/8/2008 | 30 | | 25 | |
| 09/10/2008 | 10/9/2008 | 29 | | 840 | | 09/10/2008 | 10/9/2008 | 29 | | 22 | |
| 08/11/2008 | 09/10/2008 | 30 | | 890 | | 08/11/2008 | 09/10/2008 | 30 | | 21 | |
| 07/11/2008 | 08/11/2008 | 31 | | 998 | | 07/11/2008 | 08/11/2008 | 31 | | 28 | |
| 06/11/2008 | 07/11/2008 | 30 | | 823 | | 06/11/2008 | 07/11/2008 | 30 | | 19 | |
| 05/12/2008 | 06/11/2008 | 30 | | 854 | | 05/12/2008 | 06/11/2008 | 30 | | 25 | |
| 04/10/2008 | 05/12/2008 | 32 | | 867 | | 04/10/2008 | 05/12/2008 | 32 | | 32 | |
| 03/12/2008 | 04/10/2008 | 29 | | 739 | | 03/12/2008 | 04/10/2008 | 29 | | 25 | |
| 02/11/2008 | 03/12/2008 | 30 | | 939 | | 02/11/2008 | 03/12/2008 | 30 | | 60 | |
| 01/12/2008 | 02/11/2008 | 30 | | 940 | | 01/12/2008 | 02/11/2008 | 30 | | 82 | |
| 12/13/2007 | 01/12/2008 | 30 | | 1086 | | 12/13/2007 | 01/12/2008 | 30 | | 112 | |
| 11/12/2007 | 12/13/2007 | 31 | | 951 | | 11/12/2007 | 12/13/2007 | 31 | | 71 | |
| 10/15/2007 | 11/12/2007 | 28 | | 778 | | 10/15/2007 | 11/12/2007 | 28 | | 26 | |
| 09/13/2007 | 10/15/2007 | 32 | | 943 | | 09/13/2007 | 10/15/2007 | 32 | | 31 | |
| 08/13/2007 | 09/13/2007 | 31 | | 953 | | 08/13/2007 | 09/13/2007 | 31 | | 22 | |
| 07/16/2007 | 08/13/2007 | 28 | | 820 | | 07/16/2007 | 08/13/2007 | 28 | | 21 | |
| 06/14/2007 | 07/16/2007 | 32 | | 913 | | 06/14/2007 | 07/16/2007 | 32 | | 24 | |
| 05/15/2007 | 06/14/2007 | 30 | | 823 | | 05/15/2007 | 06/14/2007 | 30 | | 24 | |
| 04/13/2007 | 05/15/2007 | 32 | | 858 | | 04/13/2007 | 05/15/2007 | 32 | | 30 | |
| 03/16/2007 | 04/13/2007 | 28 | | 789 | | 03/16/2007 | 04/13/2007 | 28 | | 25 | |
| 02/13/2007 | 03/16/2007 | 31 | | 904 | | 02/13/2007 | 03/16/2007 | 31 | | 61 | |
| 01/12/2007 | 02/13/2007 | 32 | | 984 | | 01/12/2007 | 02/13/2007 | 32 | | 91 | |
| 12/13/2006 | 01/12/2007 | 30 | | 990 | | 12/13/2006 | 01/12/2007 | 30 | | 99 | |
| 11/13/2006 | 12/13/2006 | 30 | | 977 | | 11/13/2006 | 12/13/2006 | 30 | | 77 | |
| 10/16/2006 | 11/13/2006 | 28 | | 795 | | 10/16/2006 | 11/13/2006 | 28 | | 27 | |
| 09/14/2006 | 10/16/2006 | 32 | | 854 | | 09/14/2006 | 10/16/2006 | 32 | | 27 | |
| 08/15/2006 | 09/14/2006 | 30 | | 724 | | 08/15/2006 | 09/14/2006 | 30 | | 24 | |
| 07/18/2006 | 08/15/2006 | 28 | | 733 | | 07/18/2006 | 08/15/2006 | 28 | | 19 | |
| 06/15/2006 | 07/18/2006 | 33 | | 821 | | 06/15/2006 | 07/18/2006 | 33 | | 27 | |
| 05/16/2006 | 06/15/2006 | 30 | | 709 | | 05/16/2006 | 06/15/2006 | 30 | | 23 | |
| 04/14/2006 | 05/16/2006 | 32 | | 771 | | 04/14/2006 | 05/16/2006 | 32 | | 29 | |
| 03/16/2006 | 04/14/2006 | 29 | | 808 | | 03/16/2006 | 04/14/2006 | 29 | | 55 | |
| 02/14/2006 | 03/16/2006 | 30 | | 780 | | 02/14/2006 | 03/16/2006 | 30 | | 72 | |
| 01/13/2006 | 02/14/2006 | 32 | | 887 | | 01/13/2006 | 02/14/2006 | 32 | | 64 | |
| 12/15/2005 | 01/13/2006 | 29 | | 882 | | 12/15/2005 | 01/13/2006 | 29 | | 63 | |
| 11/15/2005 | 12/15/2005 | 30 | | 828 | | 11/15/2005 | 12/15/2005 | 30 | | 59 | |
| 10/14/2005 | 11/15/2005 | 32 | | 697 | | 10/14/2005 | 11/15/2005 | 32 | | 27 | |
| 09/14/2005 | 10/14/2005 | 30 | | 728 | | 09/14/2005 | 10/14/2005 | 30 | | 26 | |
| 08/16/2005 | 09/14/2005 | 29 | | 739 | | 08/16/2005 | 09/14/2005 | 29 | | 23 | |
| 07/15/2005 | 08/16/2005 | 32 | | 796 | | 07/15/2005 | 08/16/2005 | 32 | | 22 | |
| 06/16/2005 | 07/15/2005 | 29 | | 591 | | 06/16/2005 | 07/15/2005 | 29 | | 18 | |
| 05/17/2005 | 06/16/2005 | 30 | | 695 | | 05/17/2005 | 06/16/2005 | 30 | | 26 | |
| 04/14/2005 | 05/17/2005 | 33 | | 748 | | 04/14/2005 | 05/17/2005 | 33 | | 32 | |
| 03/16/2005 | 04/14/2005 | 29 | | 738 | | 03/16/2005 | 04/14/2005 | 29 | | 41 | |
| 02/14/2005 | 03/16/2005 | 30 | | 753 | | 02/14/2005 | 03/16/2005 | 30 | | 58 | |
| 01/14/2005 | 02/14/2005 | 31 | | 830 | | 01/14/2005 | 02/14/2005 | 31 | | 93 | |
| 12/16/2004 | 01/14/2005 | 29 | | 856 | | 12/16/2004 | 01/14/2005 | 29 | | 104 | |
| 11/15/2004 | 12/16/2004 | 31 | | 843 | | 11/15/2004 | 12/16/2004 | 31 | | 89 | |
| 10/14/2004 | 11/15/2004 | 32 | | 815 | | 10/14/2004 | 11/15/2004 | 32 | | 54 | |
| 09/16/2004 | 10/14/2004 | 28 | | 658 | | 09/16/2004 | 10/14/2004 | 28 | | 25 | |
| 08/16/2004 | 09/16/2004 | 31 | | 751 | | 08/16/2004 | 09/16/2004 | 31 | | 22 | |
| 07/17/2004 | 08/16/2004 | 30 | | 725 | | 07/17/2004 | 08/16/2004 | 30 | | 23 | |