

**Pacific Gas and Electric Company
SmartMeter™ High Bill Complaint Report
Customer Usage Data**

September 30, 2010 -- For the Period September 18, 2010 through September 24, 2010

{Redacted}		{Redacted}			
Electric					
Start Date	End Date	Days	Amount	Usage	ADU
08/11/2010	09/10/2010	30	}	777	cted}
07/12/2010	08/11/2010	30		537	cted}
06/10/2010	07/12/2010	32		536	
05/11/2010	06/10/2010	30		635	
04/11/2010	05/11/2010	30		953	
03/11/2010	04/11/2010	31		1090	
02/9/2010	03/11/2010	30		1262	
01/8/2010	02/9/2010	32		1157	
12/7/2009	01/8/2010	32		1030	
11/6/2009	12/7/2009	31		1417	
10/8/2009	11/6/2009	29		1644	
09/9/2009	10/8/2009	29		801	
08/10/2009	09/9/2009	30		416	
07/10/2009	08/10/2009	31		442	
06/10/2009	07/10/2009	30		443	
05/12/2009	06/10/2009	29		581	
04/10/2009	05/12/2009	32		862	
03/11/2009	04/10/2009	30		473	
02/7/2009	03/11/2009	32		369	
01/8/2009	02/7/2009	30		46	
12/9/2008	01/8/2009	30		197	
11/6/2008	12/9/2008	33		8	
10/8/2008	11/6/2008	29		0	
09/9/2008	10/8/2008	29		0	
08/9/2008	09/9/2008	31		88	
07/11/2008	08/9/2008	29		0	
06/10/2008	07/11/2008	31		23	
05/10/2008	06/10/2008	31		0	
04/9/2008	05/10/2008	31		125	
03/11/2008	04/9/2008	29		64	
02/8/2008	03/11/2008	32		329	
01/11/2008	02/8/2008	28		16	
12/12/2007	01/11/2008	30		509	
11/9/2007	12/12/2007	33		153	
10/11/2007	11/9/2007	29		0	
09/13/2007	10/11/2007	28		0	
08/13/2007	09/13/2007	31		49	
07/13/2007	08/13/2007	31		39	
06/13/2007	07/13/2007	30		0	
05/14/2007	06/13/2007	30		79	
04/12/2007	05/14/2007	32		35	
03/14/2007	04/12/2007	29		85	
02/12/2007	03/14/2007	30		76	
01/12/2007	02/12/2007	31		18	
12/12/2006	01/12/2007	31		724	
11/10/2006	12/12/2006	32		170	
10/13/2006	11/10/2006	28		26	
09/13/2006	10/13/2006	30		58	
08/14/2006	09/13/2006	30		156	
07/13/2006	08/14/2006	32		6	
06/14/2006	07/13/2006	29		19	
05/15/2006	06/14/2006	30		0	
04/13/2006	05/15/2006	32		111	
03/15/2006	04/13/2006	29		0	
02/13/2006	03/15/2006	30		158	
01/12/2006	02/13/2006	32		169	
12/14/2005	01/12/2006	29		753	
11/14/2005	12/14/2005	30		263	
10/14/2005	11/14/2005	31		175	
09/14/2005	10/14/2005	30		84	
08/12/2005	09/14/2005	33		32	
06/15/2005	08/12/2005	58		54	

is and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period: September 18, 2010 through September 24, 2010

Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}	31	{Redacted}	1061	{Redacted}	08/16/2010	09/16/2010	31	{Redacted}	76	{Redacted}
07/15/2010	08/16/2010	32		958		07/15/2010	08/16/2010	32		79	
06/15/2010	07/15/2010	30		319		06/15/2010	07/15/2010	30		75	
05/14/2010	06/15/2010	32		365		05/14/2010	06/15/2010	32		91	
04/15/2010	05/14/2010	29		408		04/15/2010	05/14/2010	29		93	
03/16/2010	04/15/2010	30		489		03/16/2010	04/15/2010	30		130	
02/12/2010	03/16/2010	32		524		02/12/2010	03/16/2010	32		163	
01/13/2010	02/12/2010	30		798		01/13/2010	02/12/2010	30		164	
12/14/2009	01/13/2010	30		823		12/14/2009	01/13/2010	30		184	
11/12/2009	12/14/2009	32		722		11/12/2009	12/14/2009	32		188	
10/13/2009	11/12/2009	30		490		10/13/2009	11/12/2009	30		96	
09/14/2009	10/13/2009	29		345		09/14/2009	10/13/2009	29		82	
08/13/2009	09/14/2009	32		320		08/13/2009	09/14/2009	32		71	
07/15/2009	08/13/2009	29		270		07/15/2009	08/13/2009	29		63	
06/15/2009	07/15/2009	30		315		06/15/2009	07/15/2009	30		68	
05/14/2009	06/15/2009	32		460		05/14/2009	06/15/2009	32		81	
04/15/2009	05/14/2009	29		533		04/15/2009	05/14/2009	29		89	
03/16/2009	04/15/2009	30		654		03/16/2009	04/15/2009	30		109	
02/12/2009	03/16/2009	32		764		02/12/2009	03/16/2009	32		173	
01/13/2009	02/12/2009	30		476		01/13/2009	02/12/2009	30		167	
12/11/2008	01/13/2009	33		836		12/11/2008	01/13/2009	33		251	
11/12/2008	12/11/2008	29		312		11/12/2008	12/11/2008	29		138	
10/10/2008	11/12/2008	33		377		10/10/2008	11/12/2008	33		112	
09/12/2008	10/10/2008	28		443		09/12/2008	10/10/2008	28		72	
08/13/2008	09/12/2008	30		466		08/13/2008	09/12/2008	30		66	
07/14/2008	08/13/2008	30		464		07/14/2008	08/13/2008	30		69	
06/12/2008	07/14/2008	32		608		06/12/2008	07/14/2008	32		75	
05/14/2008	06/12/2008	29		329		05/14/2008	06/12/2008	29		72	
04/15/2008	05/14/2008	29		512		04/15/2008	05/14/2008	29		96	
03/13/2008	04/15/2008	33		824		03/13/2008	04/15/2008	33		147	
02/14/2008	03/13/2008	28		835		02/14/2008	03/13/2008	28		146	
01/15/2008	02/14/2008	30		1070		01/15/2008	02/14/2008	30		202	
12/14/2007	01/15/2008	32		1090		12/14/2007	01/15/2008	32		229	
11/14/2007	12/14/2007	30		622		11/14/2007	12/14/2007	30		185	
10/16/2007	11/14/2007	29		531		10/16/2007	11/14/2007	29		111	
09/17/2007	10/16/2007	29		499		09/17/2007	10/16/2007	29		85	
08/16/2007	09/17/2007	32		593		08/16/2007	09/17/2007	32		67	
07/19/2007	08/16/2007	28		647		07/19/2007	08/16/2007	28		74	
06/18/2007	07/19/2007	31		671		06/18/2007	07/19/2007	31		74	
05/16/2007	06/18/2007	33		630		05/16/2007	06/18/2007	33		86	
04/17/2007	05/16/2007	29		639		04/17/2007	05/16/2007	29		89	
03/19/2007	04/17/2007	29		541		03/19/2007	04/17/2007	29		105	
02/15/2007	03/19/2007	32		849		02/15/2007	03/19/2007	32		192	
01/16/2007	02/15/2007	30		680		01/16/2007	02/15/2007	30		187	
12/15/2006	01/16/2007	32		1187		12/15/2006	01/16/2007	32		248	
11/15/2006	12/15/2006	30		826		11/15/2006	12/15/2006	30		142	
10/17/2006	11/15/2006	29		780		10/17/2006	11/15/2006	29		90	
09/18/2006	10/17/2006	29		700		09/18/2006	10/17/2006	29		65	
08/17/2006	09/18/2006	32		700		08/17/2006	09/18/2006	32		81	
07/21/2006	08/17/2006	27		599		07/21/2006	08/17/2006	27		51	
06/19/2006	07/21/2006	32		715		06/19/2006	07/21/2006	32		64	
05/18/2006	06/19/2006	32		761		05/18/2006	06/19/2006	32		79	
04/18/2006	05/18/2006	30		622		04/18/2006	05/18/2006	30		80	
03/20/2006	04/18/2006	29		654		03/20/2006	04/18/2006	29		135	
02/17/2006	03/20/2006	31		692		02/17/2006	03/20/2006	31		188	
01/18/2006	02/17/2006	30		623		01/18/2006	02/17/2006	30		182	
12/16/2005	01/18/2006	33		946		12/16/2005	01/18/2006	33		191	
11/17/2005	12/16/2005	29		691		11/17/2005	12/16/2005	29		170	
10/18/2005	11/17/2005	30		622		10/18/2005	11/17/2005	30		115	
09/16/2005	10/18/2005	32		622		09/16/2005	10/18/2005	32		62	
08/16/2005	09/16/2005	31		586		08/16/2005	09/16/2005	31		126	
07/20/2005	08/16/2005	27		600		07/20/2005	08/16/2005	27		91	
06/17/2005	07/20/2005	33		557		06/17/2005	07/20/2005	33		85	
05/18/2005	06/17/2005	30		595		05/18/2005	06/17/2005	30		80	
04/18/2005	05/18/2005	30		527		04/18/2005	05/18/2005	30		86	
03/18/2005	04/18/2005	31		542		03/18/2005	04/18/2005	31		127	
02/16/2005	03/18/2005	30		532		02/16/2005	03/18/2005	30		116	
01/18/2005	02/16/2005	29		562		01/18/2005	02/16/2005	29		169	
12/17/2004	01/18/2005	32		750		12/17/2004	01/18/2005	32		227	
11/16/2004	12/17/2004	31		597		11/16/2004	12/17/2004	31		186	
10/18/2004	11/16/2004	29		511		10/18/2004	11/16/2004	29		123	
09/17/2004	10/18/2004	31		510		09/17/2004	10/18/2004	31		78	
08/18/2004	09/17/2004	30		463		08/18/2004	09/17/2004	30		63	
07/20/2004	08/18/2004	29		604		07/20/2004	08/18/2004	29		89	

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

is and Electric Company
 High Bill Complaint Report
 Customer Usage Data

Period September 18, 2010 through September 24, 2010

				Electric			Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU	
{Redacted}	{Redacted}		}	717	cted}	08/12/2010	09/13/2010	32	}	18	}	
				659		07/13/2010	08/12/2010	30		14		
				788		06/11/2010	07/13/2010	32		17		
				583		05/12/2010	06/11/2010	30		25		
				646		04/13/2010	05/12/2010	29		36		
				748		03/12/2010	04/13/2010	32		53		
				908		02/10/2010	03/12/2010	30		56		
				1400		01/11/2010	02/10/2010	30		67		
				1391		12/8/2009	01/11/2010	34		90		
				1057		11/9/2009	12/8/2009	29		70		
				682		10/9/2009	11/9/2009	31		41		
				644		09/10/2009	10/9/2009	29		24		
				637		08/11/2009	09/10/2009	30		20		
				542		07/13/2009	08/11/2009	29		20		
				575		06/12/2009	07/13/2009	31		29		
				469		05/12/2009	06/12/2009	31		24		
				560		04/13/2009	05/12/2009	29		34		
				711		03/12/2009	04/13/2009	32		52		
				618		02/10/2009	03/12/2009	30		63		
				699		12/10/2008	02/10/2009	62		162		
				601		11/7/2008	12/10/2008	33		66		
				495		10/10/2008	11/7/2008	28		26		
				378		09/10/2008	10/10/2008	30		8		
				330		08/11/2008	09/10/2008	30		10		
				421		07/14/2008	08/11/2008	28		8		
				379		06/11/2008	07/14/2008	33		8		
				456		05/13/2008	06/11/2008	29		20		
				471		04/10/2008	05/13/2008	33		38		
				480		03/12/2008	04/10/2008	29		37		
				350		02/11/2008	03/12/2008	30		43		
				421		01/11/2008	02/11/2008	31		69		
				538		12/12/2007	01/11/2008	30		68		
				534		11/10/2007	12/12/2007	32		66		
				636		10/12/2007	11/10/2007	29		37		
				556		09/13/2007	10/12/2007	29		21		
				567		08/14/2007	09/13/2007	30		7		
				550		07/16/2007	08/14/2007	29		9		
				512		06/14/2007	07/16/2007	32		11		
				539		05/15/2007	06/14/2007	30		12		
				399		04/13/2007	05/15/2007	32		25		
				523		03/15/2007	04/13/2007	29		29		
				524		02/13/2007	03/15/2007	30		46		
				559		01/13/2007	02/13/2007	31		68		
				629		12/13/2006	01/13/2007	31		70		
				617		11/13/2006	12/13/2006	30		46		
				549		10/13/2006	11/13/2006	31		25		
				654		09/15/2006	10/13/2006	28		13		
				528		08/15/2006	09/15/2006	31		14		
				622		07/18/2006	08/15/2006	28		11		
				567		06/16/2006	07/18/2006	32		12		
				522		05/16/2006	06/16/2006	31		16		
				454		04/15/2006	05/16/2006	31		19		
				455		03/16/2006	04/15/2006	30		36		
				305		02/14/2006	03/16/2006	30		39		
				301		01/13/2006	02/14/2006	32		57		
				349		12/15/2005	01/13/2006	29		69		
				391		11/15/2005	12/15/2005	30		106		
				338		10/26/2005	11/15/2005	20		33		
				164								