

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

**is and Electric Company
 A High Bill Complaint Report
 Customer Usage Data**

Period September 18, 2010 through September 24, 2010

Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}	Electric	{Redacted}	777	25.9
08/11/2010	09/10/2010	30	{Redacted}	537	{Redacted}
07/12/2010	08/11/2010	30	{Redacted}	536	{Redacted}
06/10/2010	07/12/2010	32	{Redacted}	635	{Redacted}
05/11/2010	06/10/2010	30	{Redacted}	953	{Redacted}
04/11/2010	05/11/2010	30	{Redacted}	1090	{Redacted}
03/11/2010	04/11/2010	31	{Redacted}	1262	{Redacted}
02/9/2010	03/11/2010	30	{Redacted}	1157	{Redacted}
01/8/2010	02/9/2010	32	{Redacted}	1030	{Redacted}
12/7/2009	01/8/2010	32	{Redacted}	1417	{Redacted}
11/6/2009	12/7/2009	31	{Redacted}	1644	{Redacted}
10/8/2009	11/6/2009	29	{Redacted}	801	{Redacted}
09/9/2009	10/8/2009	29	{Redacted}	416	{Redacted}
08/10/2009	09/9/2009	30	{Redacted}	442	{Redacted}
07/10/2009	08/10/2009	31	{Redacted}	443	{Redacted}
06/10/2009	07/10/2009	30	{Redacted}	581	{Redacted}
05/12/2009	06/10/2009	29	{Redacted}	862	{Redacted}
04/10/2009	05/12/2009	32	{Redacted}	473	{Redacted}
03/11/2009	04/10/2009	30	{Redacted}	369	{Redacted}
02/7/2009	03/11/2009	32	{Redacted}	46	{Redacted}
01/8/2009	02/7/2009	30	{Redacted}	197	{Redacted}
12/9/2008	01/8/2009	30	{Redacted}	8	{Redacted}
11/6/2008	12/9/2008	33	{Redacted}	0	{Redacted}
10/8/2008	11/6/2008	29	{Redacted}	0	{Redacted}
09/9/2008	10/8/2008	29	{Redacted}	88	{Redacted}
08/9/2008	09/9/2008	31	{Redacted}	0	{Redacted}
07/11/2008	08/9/2008	29	{Redacted}	23	{Redacted}
06/10/2008	07/11/2008	31	{Redacted}	0	{Redacted}
05/10/2008	06/10/2008	31	{Redacted}	125	{Redacted}
04/9/2008	05/10/2008	31	{Redacted}	64	{Redacted}
03/11/2008	04/9/2008	29	{Redacted}	329	{Redacted}
02/8/2008	03/11/2008	32	{Redacted}	16	{Redacted}
01/11/2008	02/8/2008	28	{Redacted}	509	{Redacted}
12/12/2007	01/11/2008	30	{Redacted}	153	{Redacted}
11/9/2007	12/12/2007	33	{Redacted}	0	{Redacted}
10/11/2007	11/9/2007	29	{Redacted}	0	{Redacted}
09/13/2007	10/11/2007	28	{Redacted}	49	{Redacted}
08/13/2007	09/13/2007	31	{Redacted}	39	{Redacted}
07/13/2007	08/13/2007	31	{Redacted}	0	{Redacted}
06/13/2007	07/13/2007	30	{Redacted}	79	{Redacted}
05/14/2007	06/13/2007	30	{Redacted}	35	{Redacted}
04/12/2007	05/14/2007	32	{Redacted}	85	{Redacted}
03/14/2007	04/12/2007	29	{Redacted}	76	{Redacted}
02/12/2007	03/14/2007	30	{Redacted}	18	{Redacted}
01/12/2007	02/12/2007	31	{Redacted}	724	{Redacted}
12/12/2006	01/12/2007	31	{Redacted}	170	{Redacted}
11/10/2006	12/12/2006	32	{Redacted}	26	{Redacted}
10/13/2006	11/10/2006	28	{Redacted}	58	{Redacted}
09/13/2006	10/13/2006	30	{Redacted}	156	{Redacted}
08/14/2006	09/13/2006	30	{Redacted}	6	{Redacted}
07/13/2006	08/14/2006	32	{Redacted}	19	{Redacted}
06/14/2006	07/13/2006	29	{Redacted}	0	{Redacted}
05/15/2006	06/14/2006	30	{Redacted}	111	{Redacted}
04/13/2006	05/15/2006	32	{Redacted}	0	{Redacted}
03/15/2006	04/13/2006	29	{Redacted}	158	{Redacted}
02/13/2006	03/15/2006	30	{Redacted}	169	{Redacted}
01/12/2006	02/13/2006	32	{Redacted}	753	{Redacted}
12/14/2005	01/12/2006	29	{Redacted}	263	{Redacted}
11/14/2005	12/14/2005	30	{Redacted}	175	{Redacted}
10/14/2005	11/14/2005	31	{Redacted}	84	{Redacted}
09/14/2005	10/14/2005	30	{Redacted}	32	{Redacted}
08/12/2005	09/14/2005	33	{Redacted}	54	{Redacted}
06/15/2005	08/12/2005	58	{Redacted}		

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 High Bill Complaint Report
 Customer Usage Data

Period: September 18, 2010 through September 24, 2010

Electric						Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU
{Redacted}	{Redacted}	{Redacted}	{Redacted}	1061	{Redacted}	{Redacted}	{Redacted}	{Redacted}	{Redacted}	76	{Redacted}
08/16/2010	09/16/2010	31	{Redacted}	1061	{Redacted}	08/16/2010	09/16/2010	31	{Redacted}	76	{Redacted}
07/15/2010	08/16/2010	32	{Redacted}	958	{Redacted}	07/15/2010	08/16/2010	32	{Redacted}	79	{Redacted}
06/15/2010	07/15/2010	30	{Redacted}	319	{Redacted}	06/15/2010	07/15/2010	30	{Redacted}	75	{Redacted}
05/14/2010	06/15/2010	32	{Redacted}	365	{Redacted}	05/14/2010	06/15/2010	32	{Redacted}	91	{Redacted}
04/15/2010	05/14/2010	29	{Redacted}	408	{Redacted}	04/15/2010	05/14/2010	29	{Redacted}	93	{Redacted}
03/16/2010	04/15/2010	30	{Redacted}	489	{Redacted}	03/16/2010	04/15/2010	30	{Redacted}	130	{Redacted}
02/12/2010	03/16/2010	32	{Redacted}	524	{Redacted}	02/12/2010	03/16/2010	32	{Redacted}	163	{Redacted}
01/13/2010	02/12/2010	30	{Redacted}	798	{Redacted}	01/13/2010	02/12/2010	30	{Redacted}	164	{Redacted}
12/14/2009	01/13/2010	30	{Redacted}	823	{Redacted}	12/14/2009	01/13/2010	30	{Redacted}	184	{Redacted}
11/12/2009	12/14/2009	32	{Redacted}	722	{Redacted}	11/12/2009	12/14/2009	32	{Redacted}	188	{Redacted}
10/13/2009	11/12/2009	30	{Redacted}	490	{Redacted}	10/13/2009	11/12/2009	30	{Redacted}	96	{Redacted}
09/14/2009	10/13/2009	29	{Redacted}	345	{Redacted}	09/14/2009	10/13/2009	29	{Redacted}	82	{Redacted}
08/13/2009	09/14/2009	32	{Redacted}	320	{Redacted}	08/13/2009	09/14/2009	32	{Redacted}	71	{Redacted}
07/15/2009	08/13/2009	29	{Redacted}	270	{Redacted}	07/15/2009	08/13/2009	29	{Redacted}	63	{Redacted}
06/15/2009	07/15/2009	30	{Redacted}	315	{Redacted}	06/15/2009	07/15/2009	30	{Redacted}	68	{Redacted}
05/14/2009	06/15/2009	32	{Redacted}	460	{Redacted}	05/14/2009	06/15/2009	32	{Redacted}	81	{Redacted}
04/15/2009	05/14/2009	29	{Redacted}	533	{Redacted}	04/15/2009	05/14/2009	29	{Redacted}	89	{Redacted}
03/16/2009	04/15/2009	30	{Redacted}	654	{Redacted}	03/16/2009	04/15/2009	30	{Redacted}	109	{Redacted}
02/12/2009	03/16/2009	32	{Redacted}	764	{Redacted}	02/12/2009	03/16/2009	32	{Redacted}	173	{Redacted}
01/13/2009	02/12/2009	30	{Redacted}	476	{Redacted}	01/13/2009	02/12/2009	30	{Redacted}	167	{Redacted}
12/11/2008	01/13/2009	33	{Redacted}	836	{Redacted}	12/11/2008	01/13/2009	33	{Redacted}	251	{Redacted}
11/12/2008	12/11/2008	29	{Redacted}	312	{Redacted}	11/12/2008	12/11/2008	29	{Redacted}	138	{Redacted}
10/10/2008	11/12/2008	33	{Redacted}	377	{Redacted}	10/10/2008	11/12/2008	33	{Redacted}	112	{Redacted}
09/12/2008	10/10/2008	28	{Redacted}	443	{Redacted}	09/12/2008	10/10/2008	28	{Redacted}	72	{Redacted}
08/13/2008	09/12/2008	30	{Redacted}	466	{Redacted}	08/13/2008	09/12/2008	30	{Redacted}	66	{Redacted}
07/14/2008	08/13/2008	30	{Redacted}	464	{Redacted}	07/14/2008	08/13/2008	30	{Redacted}	69	{Redacted}
06/12/2008	07/14/2008	32	{Redacted}	608	{Redacted}	06/12/2008	07/14/2008	32	{Redacted}	75	{Redacted}
05/14/2008	06/12/2008	29	{Redacted}	329	{Redacted}	05/14/2008	06/12/2008	29	{Redacted}	72	{Redacted}
04/15/2008	05/14/2008	29	{Redacted}	512	{Redacted}	04/15/2008	05/14/2008	29	{Redacted}	96	{Redacted}
03/13/2008	04/15/2008	33	{Redacted}	824	{Redacted}	03/13/2008	04/15/2008	33	{Redacted}	147	{Redacted}
02/14/2008	03/13/2008	28	{Redacted}	835	{Redacted}	02/14/2008	03/13/2008	28	{Redacted}	146	{Redacted}
01/15/2008	02/14/2008	30	{Redacted}	1070	{Redacted}	01/15/2008	02/14/2008	30	{Redacted}	202	{Redacted}
12/14/2007	01/15/2008	32	{Redacted}	1090	{Redacted}	12/14/2007	01/15/2008	32	{Redacted}	229	{Redacted}
11/14/2007	12/14/2007	30	{Redacted}	622	{Redacted}	11/14/2007	12/14/2007	30	{Redacted}	185	{Redacted}
10/16/2007	11/14/2007	29	{Redacted}	531	{Redacted}	10/16/2007	11/14/2007	29	{Redacted}	111	{Redacted}
09/17/2007	10/16/2007	29	{Redacted}	499	{Redacted}	09/17/2007	10/16/2007	29	{Redacted}	85	{Redacted}
08/16/2007	09/17/2007	32	{Redacted}	593	{Redacted}	08/16/2007	09/17/2007	32	{Redacted}	67	{Redacted}
07/19/2007	08/16/2007	28	{Redacted}	647	{Redacted}	07/19/2007	08/16/2007	28	{Redacted}	74	{Redacted}
06/18/2007	07/19/2007	31	{Redacted}	671	{Redacted}	06/18/2007	07/19/2007	31	{Redacted}	74	{Redacted}
05/16/2007	06/18/2007	33	{Redacted}	630	{Redacted}	05/16/2007	06/18/2007	33	{Redacted}	86	{Redacted}
04/17/2007	05/16/2007	29	{Redacted}	639	{Redacted}	04/17/2007	05/16/2007	29	{Redacted}	89	{Redacted}
03/19/2007	04/17/2007	29	{Redacted}	541	{Redacted}	03/19/2007	04/17/2007	29	{Redacted}	105	{Redacted}
02/15/2007	03/19/2007	32	{Redacted}	849	{Redacted}	02/15/2007	03/19/2007	32	{Redacted}	192	{Redacted}
01/16/2007	02/15/2007	30	{Redacted}	680	{Redacted}	01/16/2007	02/15/2007	30	{Redacted}	187	{Redacted}
12/15/2006	01/16/2007	32	{Redacted}	1187	{Redacted}	12/15/2006	01/16/2007	32	{Redacted}	248	{Redacted}
11/15/2006	12/15/2006	30	{Redacted}	826	{Redacted}	11/15/2006	12/15/2006	30	{Redacted}	142	{Redacted}
10/17/2006	11/15/2006	29	{Redacted}	780	{Redacted}	10/17/2006	11/15/2006	29	{Redacted}	90	{Redacted}
09/18/2006	10/17/2006	29	{Redacted}	700	{Redacted}	09/18/2006	10/17/2006	29	{Redacted}	65	{Redacted}
08/17/2006	09/18/2006	32	{Redacted}	700	{Redacted}	08/17/2006	09/18/2006	32	{Redacted}	81	{Redacted}
07/21/2006	08/17/2006	27	{Redacted}	599	{Redacted}	07/21/2006	08/17/2006	27	{Redacted}	51	{Redacted}
06/19/2006	07/21/2006	32	{Redacted}	715	{Redacted}	06/19/2006	07/21/2006	32	{Redacted}	64	{Redacted}
05/18/2006	06/19/2006	32	{Redacted}	761	{Redacted}	05/18/2006	06/19/2006	32	{Redacted}	79	{Redacted}
04/18/2006	05/18/2006	30	{Redacted}	622	{Redacted}	04/18/2006	05/18/2006	30	{Redacted}	80	{Redacted}
03/20/2006	04/18/2006	29	{Redacted}	654	{Redacted}	03/20/2006	04/18/2006	29	{Redacted}	135	{Redacted}
02/17/2006	03/20/2006	31	{Redacted}	692	{Redacted}	02/17/2006	03/20/2006	31	{Redacted}	188	{Redacted}
01/18/2006	02/17/2006	30	{Redacted}	623	{Redacted}	01/18/2006	02/17/2006	30	{Redacted}	182	{Redacted}
12/16/2005	01/18/2006	33	{Redacted}	946	{Redacted}	12/16/2005	01/18/2006	33	{Redacted}	191	{Redacted}
11/17/2005	12/16/2005	29	{Redacted}	691	{Redacted}	11/17/2005	12/16/2005	29	{Redacted}	170	{Redacted}
10/18/2005	11/17/2005	30	{Redacted}	622	{Redacted}	10/18/2005	11/17/2005	30	{Redacted}	115	{Redacted}
09/16/2005	10/18/2005	32	{Redacted}	622	{Redacted}	09/16/2005	10/18/2005	32	{Redacted}	62	{Redacted}
08/16/2005	09/16/2005	31	{Redacted}	586	{Redacted}	08/16/2005	09/16/2005	31	{Redacted}	126	{Redacted}
07/20/2005	08/16/2005	27	{Redacted}	600	{Redacted}	07/20/2005	08/16/2005	27	{Redacted}	91	{Redacted}
06/17/2005	07/20/2005	33	{Redacted}	557	{Redacted}	06/17/2005	07/20/2005	33	{Redacted}	85	{Redacted}
05/18/2005	06/17/2005	30	{Redacted}	595	{Redacted}	05/18/2005	06/17/2005	30	{Redacted}	80	{Redacted}
04/18/2005	05/18/2005	30	{Redacted}	527	{Redacted}	04/18/2005	05/18/2005	30	{Redacted}	86	{Redacted}
03/18/2005	04/18/2005	31	{Redacted}	542	{Redacted}	03/18/2005	04/18/2005	31	{Redacted}	127	{Redacted}
02/16/2005	03/18/2005	30	{Redacted}	532	{Redacted}	02/16/2005	03/18/2005	30	{Redacted}	116	{Redacted}
01/18/2005	02/16/2005	29	{Redacted}	562	{Redacted}	01/18/2005	02/16/2005	29	{Redacted}	169	{Redacted}
12/17/2004	01/18/2005	32	{Redacted}	750	{Redacted}	12/17/2004	01/18/2005	32	{Redacted}	227	{Redacted}
11/16/2004	12/17/2004	31	{Redacted}	597	{Redacted}	11/16/2004	12/17/2004	31	{Redacted}	186	{Redacted}
10/18/2004	11/16/2004	29	{Redacted}	511	{Redacted}	10/18/2004	11/16/2004	29	{Redacted}	123	{Redacted}
09/17/2004	10/18/2004	31	{Redacted}	510	{Redacted}	09/17/2004	10/18/2004	31	{Redacted}	78	{Redacted}
08/18/2004	09/17/2004	30	{Redacted}	463	{Redacted}	08/18/2004	09/17/2004	30	{Redacted}	63	{Redacted}
07/20/2004	08/18/2004	29	{Redacted}	604	{Redacted}	07/20/2004	08/18/2004	29	{Redacted}	89	{Redacted}

This report contains confidential customer information and is being submitted under CPUC Code Section 583.

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 High Bill Complaint Report
 Customer Usage Data

Period September 18, 2010 through September 24, 2010

				Electric			Gas					
Start Date	End Date	Days	Amount	Usage	ADU	Start Date	End Date	Days	Amount	Usage	ADU	
{Redacted}	{Redacted}		}	717	cted}	08/12/2010	09/13/2010	32	}	18	0.56	
				659		07/13/2010	08/12/2010	30		14	}	
				788		06/11/2010	07/13/2010	32		17		
				583		05/12/2010	06/11/2010	30		25		
				646		04/13/2010	05/12/2010	29		36		
				748		03/12/2010	04/13/2010	32		53		
				908		02/10/2010	03/12/2010	30		56		
				1400		01/11/2010	02/10/2010	30		67		
				1391		12/8/2009	01/11/2010	34		90		
				1057		11/9/2009	12/8/2009	29		70		
				682		10/9/2009	11/9/2009	31		41		
				644		09/10/2009	10/9/2009	29		24		
				637		08/11/2009	09/10/2009	30		20		
				542		07/13/2009	08/11/2009	29		20		
				575		06/12/2009	07/13/2009	31		29		
				469		05/12/2009	06/12/2009	31		24		
				560		04/13/2009	05/12/2009	29		34		
				711		03/12/2009	04/13/2009	32		52		
				618		02/10/2009	03/12/2009	30		63		
				699		12/10/2008	02/10/2009	62		162		
				601		11/7/2008	12/10/2008	33		66		
				495		10/10/2008	11/7/2008	28		26		
				378		09/10/2008	10/10/2008	30		8		
				330		08/11/2008	09/10/2008	30		10		
				421		07/14/2008	08/11/2008	28		8		
				379		06/11/2008	07/14/2008	33		8		
				456		05/13/2008	06/11/2008	29		20		
				471		04/10/2008	05/13/2008	33		38		
				480		03/12/2008	04/10/2008	29		37		
				350		02/11/2008	03/12/2008	30		43		
				421		01/11/2008	02/11/2008	31		69		
				538		12/12/2007	01/11/2008	30		68		
				534		11/10/2007	12/12/2007	32		66		
				636		10/12/2007	11/10/2007	29		37		
				556		09/13/2007	10/12/2007	29		21		
				567		08/14/2007	09/13/2007	30		7		
				550		07/16/2007	08/14/2007	29		9		
				512		06/14/2007	07/16/2007	32		11		
				539		05/15/2007	06/14/2007	30		12		
				399		04/13/2007	05/15/2007	32		25		
				523		03/15/2007	04/13/2007	29		29		
				524		02/13/2007	03/15/2007	30		46		
				559		01/13/2007	02/13/2007	31		68		
				629		12/13/2006	01/13/2007	31		70		
				617		11/13/2006	12/13/2006	30		46		
				549		10/13/2006	11/13/2006	31		25		
				654		09/15/2006	10/13/2006	28		13		
				528		08/15/2006	09/15/2006	31		14		
				622		07/18/2006	08/15/2006	28		11		
				567		06/16/2006	07/18/2006	32		12		
				522		05/16/2006	06/16/2006	31		16		
				454		04/15/2006	05/16/2006	31		19		
				455		03/16/2006	04/15/2006	30		36		
				305		02/14/2006	03/16/2006	30		39		
				301		01/13/2006	02/14/2006	32		57		
				349		12/15/2005	01/13/2006	29		69		
				391		11/15/2005	12/15/2005	30		106		
				338		10/26/2005	11/15/2005	20		33		
				164								