Residential Audits -

Home Energy Efficiency Survey

Move to IDSM Tracking

	Mission
SW Program: Residential	This program is a continuation of the existing statewide Home Energy Efficiency Survey (HEES)
SW <u>Sub</u> -program: Home Energy Efficiency Survey (HEES)	program within the Residential energy efficiency portfolio. The program provides customers with information to help them become familiar with ways to control and reduce energy and water usage in their homes by offering customers up to four options (mail-in survey, on-line survey, phone survey, and in-home survey) in multiple languages (English, Spanish, Vietnamese, Chinese and Korean) including an action plan for implementation. The program also provides survey results to enable participants to understand how their energy use varies throughout the year and how their household compares with similar households. This multi-language approach enhances the program's ability to reach California's diverse culture and provides efficiency recommendations based on a whole-house system approach.

CA EESP Goals/Strategies Addressed by SW <u>Sub-program</u> :	CA EESP
	Ref. pp. #
<u>Goal 2.1:</u> 25% of existing homes have a 70% decrease in purchased energy from 2008 levels; 75% of existing homes have a 30% decrease in purchased energy from 2008 levels.	p. 19
<u>CA EE SP Goal 2:</u> Home buyers, owners and renovators will implement a whole-house approach to energy consumption that will guide their purchase and use of existing and new homes, home equipment (e.g., HVAC systems), household appliances, lighting, and "plug load" amenities.	p. 11
<u>CA EE SP Goal 8.3</u> – DSM Coordination and Implementation – Deliver integrated DSM options that include energy efficiency, demand response, energy management and self-generation measures, through coordinated marketing and regulatory integration. The HEES program will seek partnerships with local water agencies, municipals and other key stakeholders to develop and implement a comprehensive plan to promote water conservation. Further integration strategies will also include DSM (CSI, SDP, Peak Demand, etc.), LIEE and energy efficiency programs.	p. 72

CA EE SP Goal 9.2– Workforce, Education and Training. Ensure that minority, low-income and disadvantage communities fullyp. 78participate in training and education programs at all levels of the DSM and energy efficiency industry. For IOUs offering in-homesurveys, the HEES in-home survey team will be comprised of a contracted (and in some cases utility staff) workforce who will betrained in areas of energy conservation and technologies towards an increased knowledge base of demand-side management andenergy efficiency. A comprehensive training curriculum will be implemented to formalize the knowledge base of the survey force.This strategy falls in line with a goal of the WE&T Strategic Plan intended to ensure that minority, low-income and disadvantageindividuals fully participate in training and education programs at all levels of demand-side management and energy efficiency.

Short-	term (2010-2012) "SMART" <u>Sub-program</u> Objectives:	Source (SP, AL,	IOU Comments
		DR, PIP, or	
		Staff)*	
1.	Achieve annual survey targets as identified in PIPs. (If not specified in PIPs, IOUs will provide.)	Staff	
2.			Not a central objective of HEES – to be tracked
			in coordination with the LIEE program
3.	By end of 2012, increase in knowledge/awareness of energy efficiency among	Staff	
	program participants relative to 2006-2008 baseline		
4.	Measurement for baseline by end of 2012 to show percentage of HEES participants	Staff	
	who subsequently participate in 1 or more additional programs (e.g. Whole House		
	Retrofit, LIEE, ARP, or CSI)		
5.			
6.	By end of 2012, HEES will be leveraged to promote water conservation in	PIP (appended	
	partnership with local water agencies, municipals and other key stakeholders	to SP Goal 8.3,	
		as posted	
		above)	

Short-term <u>Sub-program</u> PPMs:	Source (SP, AL, DR, PIP, or Staff)*	Metric Type (2a or 2b)**	-	IOU Comments
1. Percentage of HEES participants with knowledge of energy efficiency	Staff	2b	Y	
2. Percentage of HEES participants that enroll in another IOU program	Staff	2b	Ŷ	Requires baseline study

3.	Not a central objective of HEES – to be tracked in
	coordination with the LIEE program

*SP=Strategic Plan, AL=Advice Letter, DR=Data Request Response, PIP=program plans, Staff=ED proposed. [Include page reference when applicable.] **Metric type: 2a = reported annually, 2b = reported by end of cycle.

Long-Term (2013-2020) "SMART" Sub-program Objectives:	Source (SP, AL, DR, PIP, or Staff)*
None proposed.	

Long-Term Sub-program MT Indicators:	Source (SP, AL, DR, PIP,	Metric Type	Baseline Study	
	or Staff)*	(3)**	Required (Y/N)	
None proposed.				

*SP=Strategic Plan, AL=Advice Letter, DR=Data Request Response, PIP=program plans, Staff=ED proposed. [Include page reference when applicable.] **Metric type: 3 = data collection, tracking, and reporting [by IOUs, CPUC staff, and/or other entities] to be determined later.