

From: Jacobson, Erik B (RegRel)
Sent: Thursday, October 14, 2010 3:40 PM
To: 'Dawn Weisz'
Subject: Recap of today's discussion

Dawn, Here's my recap of our discussion today. Please feel free to add or clarify anything of importance that I may have missed.

1. We will change MEA's name appearing on the bill from "Marin Energy Authority" to "Marin Clean Energy". We owe you a time estimate on how long it will take to do this.
2. We will insert a message on the bottom of the first page to explain that charges from PG&E and MEA are not duplicative. After our call I sent you the following language for your comment: "Your electric charges on this page are broken into non-generation electric charges from PG&E at the top of the page, and generation electric charges from Marin Clean Energy. These are separate charges for separate services that are not duplicative." It will take approximately 60 days to get this change made and we anticipate that it will start to appear in December bills.
3. We are continuing to look into the time required and cost of inserting the word "generation" in the row under Marin Clean Energy on page one so it says "Electric Generation Charges." This will require new coding so that the language only appears on MEA customer bills and does not go to all ESPs. We are also still investigating the feasibility of making the analogous change on the third part charges page so that it reads "Third Party Electric Generation Detail" and goes only to MEA customers.
4. We will schedule a face to face meeting with our IT team to discuss these follow-up issues. I'm currently waiting to hear from folks about whether or not tomorrow will work. I suspect that this will be hard to pull off given that we are running out of time. If that does not work, we will shoot for Thursday or Friday of next week.

Thanks, Erik

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