

San Bruno Key Messages

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Current Focus

Media Relations is currently emphasizing these messages with reporters.

Senate Energy Committee Hearing

PG&E welcomes the opportunity to participate in the California Senate Energy, Utilities, and Communications Committee's legislative hearing on pipeline safety.

During the hearing, PG&E representatives reported that:

- In the weeks since the tragedy, PG&E has been focused on making resources available to support San Bruno to begin the recovery process.
- Following the events of September 9th, and with guidance from the CPUC, PG&E took immediate actions to ensure the safety of its transmission lines, including resurveying its entire natural gas transmission system, reducing operating pressure of our transmission lines serving the Peninsula by 20% and reviewing safety procedures with first responders.
- PG&E maintains its continuing commitment to pipeline safety by conducting base line integrity assessments of transmission lines in HCAs, surveying transmission lines at least once every calendar year and not less than every 15 months, and conducting inspections on the corrosion control systems 6 times a year. In 2009, PG&E spent about 300,000 labor hours on transmission pipeline maintenance items.
- PG&E continues to do everything it can to cooperate with and support the NTSB investigation. A final report and a conclusive set of findings are likely months down the road. That said, we are not going to wait for a final report to take what we believe are appropriate steps.
 - Within this past week, PG&E announced Pipeline 2020, an initiative to advance gas pipeline and facility safety throughout our service area and the nation. Pipeline 2020 is a new PG&E program to guide the utility's efforts to strengthen its natural gas transmission system through a combination of targeted investments, research and development, improved processes and procedures, and tighter coordination with public agencies.

Standing by Our Commitment to Help Restore and Rebuild San Bruno

PG&E remains committed to our customers in San Bruno and to helping rebuild after the tragic accident on September 9. The Rebuild or Purchase Program, the Neighborhood Restoration Plan and the Value Assurance Program will help homeowners and the city to rebuild this neighborhood more quickly.

- For property owners in the Glenview Subdivision whose home was either destroyed or significantly damaged, we are offering the Rebuild or Purchase Program to help them rebuild their homes in their current locations or to sell the property.
- For all property owners in the Glenview Subdivision, we are offering two programs: the Neighborhood Restoration Plan and the Value Assurance Program.
 - The Neighborhood Restoration Plan is a complementary program that will offer up to \$10,000 for exterior home improvements not covered by

insurance and not related to any damage caused by the September 9, 2010 accident to all property owners in the Glenview Subdivision. This could include new landscaping/hardscaping, painting, new fences or other exterior work. The purpose of the program is to help restore and improve the neighborhood. This is being offered in addition to the relief fund checks that were already distributed to affected residents.

- The Value Assurance Program (VAP) is a complementary program that will allow eligible property owners to sell their property with the assurance that PG&E will pay the difference (if any) between actual gross sales price of the home and Fair Market Value. The purpose of the VAP is to protect local property values in the Glenview Subdivision. This program will last five years and is being offered to all property owners in the Glenview Subdivision.

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