

From: [Redacted]  
Sent: 10/12/2010 9:03:29 AM  
To: 'Cadenasso, Eugene' (eugene.cadenasso@cpuc.ca.gov)  
Cc: Yura, Jane (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=JKY1); [Redacted]  
[Redacted]  
Bcc:  
Subject: RE: San Bruno Bill relief CPUC data request

Hi Eugene,

Here is PG&E's response to your question.

Question: How does the bill relief apply for residents with homes that have been destroyed or left uninhabitable and are currently displaced? Would the bill relief apply to their temporary living arrangements (e.g., rented home, living with relatives, etc)?

Response:

PG&E is extending the bill relief to those customers in the impacted area whose homes have been destroyed or left uninhabitable and are currently displaced; this includes applying the bill relief to these customers who are currently living at a different location. In addition, we plan to extend the bill relief to this group of customers beyond December to a date that is to be determined given these customers' circumstance.

In order to ensure the customers with homes that have been destroyed or left uninhabitable are receiving this bill relief, we are collecting and confirming the current service address for each of the customers' temporary living arrangements which is being completed by our relationship managers.

Daren

**From:** Cadenasso, Eugene [mailto:eugene.cadenasso@cpuc.ca.gov]  
**Sent:** Monday, October 11, 2010 9:56 AM  
**To:** Yura, Jane; [Redacted]  
**Subject:** San Bruno Bill relief CPUC data request

Jane and Daren,

Another question has come-up about the application of the bill relief ( I spoke to Olivia about this earlier this morning).

Question: How does the bill relief apply for residents with homes that have been destroyed or left uninhabitable and are currently displaced? Would the bill relief apply to their temporary living arrangements (e.g., rented home, living with relatives, etc)?

Thank you,

Eugene  
703-1214