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Subject: Comment Resolution CSID-004

Please be advised that the CPUC's Consumer Service and Information Division has posted on the CPUC website and is e-mailing a

link to you to access Comment Resolution CSID-004.
It would
implement a pilot program to provide in-language
education, complaint resolution
and outreach services for energy matters using the same
contractor and community
based organizations which provide the Commission's
Telecommunications Education
and Assistance in Multiple-languages (TEAM)
program.

It
is scheduled for the November 19, 2010 Commission
meeting. Comments are
due October 21; reply comments are due October 26.

http://docs.cpuc.ca.gov/PUBLISHED/COMMENT_RESOLUT