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Subject: R10 02 005, Service Disconnection OIR, Pacific Gas and Electric Company's Opening Comments re Draft Resolution

Attached is(are) Pacific Gas and Electric Company's Opening Comments in Response to Draft Resolution Proposing Energy Related Education, Complaint Resolution and Outreach Program, in PDF/draft format, which was filed on October 21, 2010, with the California Public Utilities Commission in Docket No. R10 02 005.

Jennifer S. Newman, on behalf of Daniel Cooley (415) 973-6646 Pacific Gas and Electric Company

If you have any difficulty opening the attachment(s), please notify Jennifer S. Newman, tel (415) 973-7469, fax (415) 973-0516, JSN4@pge.com

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