

From: Roscow, Steve  
Sent: 10/14/2010 5:04:16 PM  
To: Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1);  
Kahlon, Gurbux (gurbux.kahlon@cpuc.ca.gov)  
Cc:  
Bcc:  
Subject: Re: MEA Billing Changes

Excuse me? I was under the impression that we regulate PG&E and you are under some obligation to answer reasonable questions from Commission staff. A one-page summary is certainly reasonable, isn't it?

Steve

**From:** Jacobson, Erik B (RegRel) [mailto:EBJ1@pge.com]  
**Sent:** Thursday, October 14, 2010 4:56 PM  
**To:** Roscow, Steve; Kahlon, Gurbux  
**Subject:** RE: MEA Billing Changes

I don't think that would be helpful to address our current problem. I'll stipulate to the fact that we have spent a significant amount of money to date and that we have a continuing need to make further improvements.

**From:** Roscow, Steve [mailto:steve.roscow@cpuc.ca.gov]  
**Sent:** Thursday, October 14, 2010 4:47 PM  
**To:** Jacobson, Erik B (RegRel); Kahlon, Gurbux  
**Subject:** RE: MEA Billing Changes

I'd like to request that Erik bring along a list of all the Commission decisions and proceedings that have given PG&E funding to revamp its billing system, over, to start, say, the last 10 years. Also the amount of funding authorized. Just a one-page summary would be a good start.

Erik, will you do that?

Steve

-----Original Appointment-----

**From:** Jacobson, Erik B (RegRel) [mailto:EBJ1@pge.com]

**Sent:** Thursday, October 14, 2010 4:23 PM

**To:** Kahlon, Gurbux; Roscow, Steve

**Subject:** MEA Billing Changes

**When:** Tuesday, October 19, 2010 10:00 AM-10:30 AM (GMT-08:00) Pacific Time (US & Canada).

**Where:** CPUC