

From: Dawn Weisz  
Sent: 10/19/2010 6:06:44 PM  
To: Jacobson, Erik B (RegRel) (/O=PG&E/OU=Corporate/cn=Recipients/cn=EBJ1);  
Roscow, Steve (steve.roscow@cpuc.ca.gov)  
Cc: Velasquez, Carlos A. (carlos.velasquez@cpuc.ca.gov); Kahlon, Gurbux  
(gurbux.kahlon@cpuc.ca.gov)  
Bcc:  
Subject: Re: MEA Billing Changes

Hi Steve,

The outstanding issues which still have not been resolved are as follows:

1. PG&E is continuing to 'look into' the time required and cost of inserting the word "generation" in the row under Marin Clean Energy on page one so it says "Electric Generation Charges." Erik believes this will require new coding so that the language only appears on MEA customer bills and does not go to all ESPs.

Status: MEA has requested a meeting with Eric and PG&E IT folks included to get a definitive answer on this issue. We proposed some times last week and this week and have not received a response of any times that would work for their team. Also, we requested, but have not been provided with the names of any of PG&E's IT representatives so that we could take the lead in setting up the meeting.

2. PG&E is also 'still investigating' the feasibility of making the analogous change on the third party charges page so that it reads "Third Party Electric Generation Detail" and goes only to MEA customers.

Status: Since May we have been told that PG&E is 'investigating' the feasibility of making this change. We still do not have an answer.

3. PG&E has been asked to insert a message on the bottom of the first page of the bill to explain that charges from PG&E and MEA are not duplicative.

Status: We are awaiting final language from Erik, a confirmation that this change is possible, and a date-certain that the change will be made.

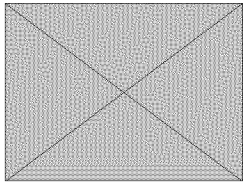
To help address these issues, related sporadic issues (i.e. BPP accounts, net metering billing), and potential future issues, we may want to consider a side letter to our service agreement or some other type of agreement that would serve as a proactive arrangement to head-off future problems. As all parties have noted, there are a variety of issues that were not contemplated in advance of the CCA launch. Now that we all have a better sense of what issues are needing

attention, this may be a good time to discuss a proactive agreement that will make operations smoother for all in the future, including any new CCAs that may be coming on line soon.

Let me know if you would like to discuss.

Thanks,

Dawn



Dawn Weisz

Interim Director

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**From:** Roscow, Steve [<mailto:steve.roscow@cpuc.ca.gov>]

**Sent:** Tuesday, October 19, 2010 12:06 PM

**To:** Weisz, Dawn; Jacobson, Erik B (RegRel)

**Cc:** Kahlon, Gurbux; Velasquez, Carlos A.

**Subject:** FW: MEA Billing Changes

Hi Dawn and Erik,

With Gurbux's okay, I'm forwarding to Dawn this note that Erik sent to Gurbux and me yesterday.

Dawn, we would like to know if you agree with Erik's basic point: "It also looks like we are making good progress in resolving the outstanding issues with MEA. I'm expecting we may have everything resolved in a few more days"

If you agree, great. If not, what, specifically, remains to be resolved?

We are glad to leave this to PG&E and MEA to work through at the operational level, but if that is not happening, please let us know.

And thanks to both of you for your efforts so far--

Steve Roscow

CPUC Energy Division

415-703-1189

**From:** Jacobson, Erik B (RegRel) [mailto:[EBJ1@pge.com](mailto:EBJ1@pge.com)]  
**Sent:** Monday, October 18, 2010 10:02 AM  
**To:** Kahlon, Gurbux; Roscow, Steve  
**Cc:** Kahlon, Gurbux  
**Subject:** RE: MEA Billing Changes

Gurbux and Steve,

We need to reschedule this meeting because the IT Director I was going to bring to the meeting has a conflict at 10:00. It also looks like we are making good progress in resolving the outstanding issues with MEA. I'm expecting we may have everything resolved in a few more days. If you still want to meet once we get this resolved, we can do that to discuss the solution, or in the off chance we don't reach agreement, then we can meet to discuss the outstanding issues. Do want to reschedule something for this Thursday or Friday (afternoon would be best for us), or just wait a few more days to see how things develop?

Erik

-----Original Appointment-----

**From:** Jacobson, Erik B (RegRel)

**Sent:** Thursday, October 14, 2010 4:23 PM

**To:** Jacobson, Erik B (RegRel); '[gkk@cpuc.ca.gov](mailto:gkk@cpuc.ca.gov)'; '[scr@cpuc.ca.gov](mailto:scr@cpuc.ca.gov)'

**Cc:** 'Kahlon, Gurbux'

**Subject:** MEA Billing Changes

**When:** Tuesday, October 19, 2010 10:00 AM-10:30 AM (GMT-08:00) Pacific Time (US & Canada).

**Where:** CPUC