

San Bruno Key Messages

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Current Focus

Media Relations is currently emphasizing these messages with reporters.

CPUC Appoints Members to Independent Review Panel

We appreciate the Commission's quick action to name the independent review panel. We welcome the panel's expertise and are committed to working closely with them to identify any areas for improvement in the operation of PG&E's natural gas system.

- Our focus continues to be on ensuring what happened in San Bruno does not happen again anywhere. We will do everything we can, working with our regulators, legislators, and the rest of the industry, to achieve that goal.

NTSB Preliminary Report

We thank the National Transportation Safety Board for the release of its preliminary report on the tragedy in San Bruno. Although a final report and a conclusive set of findings are likely to be many months down the road, this initial release of information is an essential first step. We welcome it, and appreciate the painstaking efforts of the NTSB experts to conduct a thorough and comprehensive investigation to determine the root cause of this terrible accident.

- It is critical to the people of San Bruno, our customers and the industry that we get to the bottom of this accident and take the necessary steps to prevent such a tragedy from ever happening again. We continue to extend our support and our sympathies to the San Bruno community and the residents affected by this tragedy.
- With that goal in mind, PG&E will continue to do everything we can to cooperate with and support the NTSB's investigation.
- Our pledge to everyone who relies on PG&E to operate our gas infrastructure safely and securely is that we will take any and all appropriate steps to ensure we're meeting this fundamental commitment.
- Since the accident, we've re-inspected the three major pipelines that serve the San Francisco Peninsula. We are in the process of conducting aerial inspections and ground leak surveys of our entire gas transmission system. And we continue to take steps to share information about our system with public officials, first responders and our customers.

Enhancing Gas Pipeline Safety and Reliability

PG&E has announced Pipeline 2020, a program that represents a substantial and long-term commitment of people and resources, to fulfill its pledge to customers and the public to ensure the safety and integrity of its gas transmission system.

- Going well beyond regulatory requirements, Pipeline 2020 will augment a series of safety and reliability initiatives that PG&E began or expanded in the wake of last month's San Bruno tragedy.
- Pipeline 2020 efforts will include collaboration with state and federal regulators,

industry and scientific experts and local agencies to enhance our ongoing efforts to adopt industry best practices, invest in system upgrades and, where possible, advance the state of the art of gas pipeline inspection procedures and technology.

- Pipeline 2020 has five major areas of focus: modernizing critical pipeline infrastructure, expanding use of automatic or remotely operated shut-off valves, spurring development of next-generation inspection technologies, developing industry-leading best practices and enhancing public safety partnerships.

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