



- San Bruno EOC reports that debris removal is completed and results of all soil tests are clear. Tree removal continues this weekend and will be completed by 10/19. Erosion control is underway and vacant lots will be hydroseeded by 10/19.
- San Mateo County lifted the Public Health Emergency declaration on 10/12. The County's State of Emergency declaration will expire 10/28.
- California Insurance Commissioner Steve Poizner will hold an Insurance Recovery Forum on October 28 at 7:00 PM at Crestmoor Elementary School. Claims representatives from PG&E will participate.
- 10/29: Congresswoman Jackie Speier will hold a Town Hall in San Bruno at 7 p.m. to give a general update to residents of San Bruno

## **Media Relations**

### MACRO

Responded to about 1,375 calls since September 9, from international (a few), national, regional and local media and have done many on-scene interviews.

### CURRENT

Media inquiries focused on meeting winter gas needs, the CPUC Independent Review Panel, and pipeline interconnection work currently being conducted in San Bruno and Hillsborough.

### FORECAST

Media Relations expects the trend of inquiries to continue to be moderate at the beginning of next week.

## **Internal Communications**

No new updates since Monday, Oct. 11.

### **Online Communications**

No new updates since Friday, Oct. 1.

### **Customer Communications**

- Provided edits to FAQs for Neighborhood Restoration Plan (NRP), Value Assurance Program (VAP) and Rebuild or Purchase (RP) Program
- Reviewed cover letters to accompany NRP, VAP and RP Program booklets
- Consolidated multiple inbound claims-related channels into a single phone number to improve customer experience
- Reviewed letter to Redacted regarding pipeline on the property
- Reviewed talking points regarding Line 132 for external audience

### **Government Relations**

No new updates since Friday, Oct. 1.

### **Local Government Relations**

No new updates since Monday, Oct. 11.

### **State Government Relations**

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10/19: Senate Energy, Utilities and Communications Committee along with the Senate Public Safety Committee will conduct a joint hearing in the State Capitol. The focus of the hearing will be on maintenance and inspection programs for natural gas pipeline infrastructure, however, there could be questions related to the preliminary NTSB report. Testifying for PG&E are Kirk Johnson and Jane Yura. Contact: Kent Kauss

10/15: Senator Dean Florez issued another letter to Peter Darbee requesting information on the gas maintainance and safety program history, including detailed requests related to Line 132 and lines 6, 10 and 34 located in the Bakersfield area he represents. Contact: Kent Kauss

12/7: Assembly Utilities and Commerce Committee has tentatively set an informational hearing on the San Bruno Accident to be held on the evening of December 7, at the San Bruno Senior Center. Details are pending. Contact: Kent Kauss

### **Federal Affairs**

No new updates since Monday, Oct. 11.

### **Community Relations**

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No new update since Wednesday, October 6.

