

From: Cadenasso, Eugene
Sent: 10/20/2010 9:57:29 AM
To: Yura, Jane (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=JKY1) Redacted
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Cc:
Bcc:
Subject: San Bruno - Add'l sup AL items

These are some additional items to consider for inclusion in the Supplement. Please let me know if you have any questions.

1) PG&E refers to the dates when bill relief will terminate as December 2010 for customers who are able to return to their homes and January 2012 for customers whose homes were destroyed. Please confirm that this is the intended termination date and not January 2011.

2) Also with regard to the termination of bill relief, PG&E should stress in the advice letter that the termination date refers to the billing cycle dates, not the dates of energy usage. For example, I think PG&E is going to bill customers who can return to their homes starting in January 2011 for usage, some of which occurred in December 2010.

3) Page 1 - Purpose Section - third paragraph - "retroactive to" should be replaced with "effective as of"

4) Page 2 - Impacted Area Section - second paragraph - How did San Bruno and San Mateo determine the Boundaries of the impacted area? It would help if there was a sentence or two explaining whether there was a proclamation or resolution passed or whether PG&E conferred with the City and County to determine the area.

5) Page 5 - Program

Expiration Date - I would suggest combining the second and third sentences of the first paragraph. I think the statement "sufficient time to begin to rebuild their lives" reads poorly (its hard to say what is sufficient time for recovering from a tragedy). Perhaps , "Extending the program through December 2010 provides these customers with relief through the holiday season." is a more appropriate reason.

6) Rule 9 tariff page

revisions- It should be clear how the bill relief applies to displaced customers (e.g., one temporary location, temporary location will receive full bill relief, PG&E may consider unusual situations on a case-by-case basis, etc).

Thank
you,

Eugene

703-1214