

From: Redacted  
Sent: 10/12/2010 4:11:05 PM  
Devereaux, William  
To: (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=WFD4); Jenab, Reza (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=RXJS); Nwamu, Chonda (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=CJN3); Kiraly, Gregory (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=GKK6); Lokey, Felecia K (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=FKL3); DeRosa, Darleen (/O=PG&E/OU=Corporate/cn=Recipients/cn=DDDR); Meadows, James L (/O=PG&E/OU=Corporate/cn=Recipients/cn=J7M2); Dietz, Sidney (/O=PG&E/OU=Corporate/cn=Recipients/cn=SBD4); Moniz-Witten, Tanya (/O=PG&E/OU=Corporate/cn=Recipients/cn=TDM0); Gupta, Aloke (aloke.gupta@cpuc.ca.gov); Danforth, Christopher (christopher.danforth@cpuc.ca.gov); mtoney@turn.org (mtoney@turn.org); David.Hungerford@energy.ca.gov (David.Hungerford@energy.ca.gov); Redacted Erich W. Gunther (erich@enernex.com)  
Cc:  
Bcc:  
Subject: DRA feedback on 10/5 TAP meeting

Bill,

Attached are redline copies of the charter and Oct. 5 meeting minutes to reflect DRA's notes and suggestions going forward. Some issues were raised in the meeting regarding scope of the TAP charter. Below are follow-up comments reflecting our view:

1. The TAP should cover issues beyond meter deployment, including integration with DSM, EV charging, and the smart grid, as well as price sensitive rates. DRA recommends that initially the TAP should primary focus on meter

deployment and realization of operational and conservation benefits, but integration issues should be considered by the TAP in time to have a meaningful impact.

2. We agree that PG&E should not be bound to follow the advice of TAP members. However, when PG&E decides not to act per TAP recommendations, a written explanation should be given as to why. To facilitate this documentation of issues and the positions of PG&E and TAP members, DRA recommends maintaining a matrix of issues raised in table form. Issues which have been resolved should be archived as a separate table which includes final disposition.

3. We support having only TAP members participate in regular TAP meetings. If any member desires participation of a non-member for a particular meeting, this should be requested in advance and indicated on the meeting agenda. All TAP materials should be publicly available.

**Suggested topics for upcoming meetings in addition to those listed in the Oct. 5, 2010 meeting minutes:**

1. Current deployment plan, including disposition of DSCI and Aclara electric meters/modules,
2. Budget status,
3. Status of 300 "side by side" meter tests,
4. Treatment of "hard to hear" meters,

For the next meeting, I will be the only attendee for DRA since Chris will be on vacation. I strongly prefer meeting on Monday the 25<sup>th</sup> due to filings due on the 29<sup>th</sup>.

Thanks,

Tom

**From:** Jenab, Reza [mailto:RxJs@pge.com]  
**Sent:** Friday, October 08, 2010 3:34 PM  
**To:** Devereaux,  
William; Kiraly, Gregory; Meadows, James L; Moniz-Witten, Tanya; Lokey, Felecia  
K; Nwamu, Chonda (Law); DeRosa, Darleen; Dietz, Sidney; Gupta, Alope; Danforth,  
Christopher; [Redacted] David.Hungerford@energy.ca.gov; Erich W.  
Gunther; [Redacted] mtoney@turn.org  
**Subject:** Minutes for the  
10/5 TAP meeting

Good afternoon,

Attached please find the draft minutes  
for the meeting from last Tuesday along with the original draft of the charter  
document and the list of attendees. Please let me know if there is  
anything missing or misrepresented in the minutes.

I have also copied the action items  
from the meeting for your reference below. Out of the following four  
options for the next meeting time slot, please let me know by next week  
Wednesday if you have a preference for any so we can schedule the next  
session:

Monday Oct 25 10-12  
Wednesday Oct 27, 9:30-11:30 or 1:30-3:30  
Thursday Oct 28, 2-4

**No Details Owner**

**Due**

Setup rapid set of meetings for deep dives into the  
various topics of discussion and bring group up to speed.

Bill Monthly

2.

Add to scope an item on practices for  
dealing with handling customer  
complaints. Bill

10/15/2010

3.

Email Bill any additional thoughts on  
scope All

10/15/2010

4.

Provide Input on Charter  
document All

10/15/2010

5.

Provide additional topics of interest  
for future sessions

All

10/15/2010

6.

Next TAP session: SM Program  
statistics & PG&E action plan and response to the Structure Report  
Bill Oct 25

Wk

<<PGE TAP Charter v2.doc>> <<TAP Kickoff 100510.doc>> <<Attendee List for initial TAP  
100510.doc>>

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**From:** Redacted **On Behalf**

**Of** Devereaux, William

**Sent:** Monday,

October 04, 2010 5:17 PM

**To:** Devereaux, William; Kiraly, Gregory; Meadows, James L; Moniz-Witten,  
Tanya; Lokey, Felecia K; Nwamu, Chonda (Law); DeRosa, Darleen; Dietz, Sidney;  
'Gupta, Alope'; 'Danforth, Christopher'; Redacted  
'David.Hungerford@energy.ca.gov'; 'Erich W. Gunther'; 'tcr@cpuc.ca.gov'; Jenab,  
Reza; 'mtoney@turn.org'

**Cc:** Redacted

**Subject:** Updated: SmartMeter Technology Advisory Panel

**When:** Tuesday, October 05, 2010 1:00 PM-2:30 PM (GMT-08:00) Pacific Time (US  
& Canada).

**Where:** CR 1411, 245 Market;  
AudioConf. 326-3117/415-257-3117(External)

**10/4/10 UPDATE: To confirm, this  
meeting will take place in CR 1411, 245 Market, S.F. and please note new call-in  
number.**

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**10/4/10 UPDATE:** Please note **new** conference call  
number:

Redacted

**External**

**\* Please note, you will continue to hear a dialing ring tone until the moderator has dialed in.**

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**From:** Devereaux, William  
**Sent:** Tuesday, September 28, 2010 11:34 AM  
**To:** 'Gupta, Alope'; Danforth, Christopher; [Redacted]  
'David.Hungerford@energy.ca.gov'; 'Erich W. Gunther'

**Cc:** Nwamu, Chonda (Law); Dietz, Sidney; Meadows, James L; [Redacted] Kiraly, Gregory; Lokey, Felecia K; DeRosa, Darleen

**Subject:** Welcome to the PG&E SmartMeter Technology Advisory Panel

Welcome and thank you for agreeing to participate in the PG&E SmartMeter™ Technology Advisory Panel (SM-TAP).

We look forward to reviewing the current status of the PG&E SmartMeter™ program with you and our plans for the future. While we are nearing the 70% completion mark in terms of meter deployment, we are about to tackle some of the most technically challenging of deployment areas and beginning to focus on building out the advanced capabilities for which the SmartMeter™ serves as the foundation.

Additionally, the last 12 months have been a challenge for PG&E's SmartMeter™ program. We have not provided our customers with timely, adequate information about SmartMeter™ operations and benefits. In particular, our customer outreach efforts did not shift and adapt as quickly as necessary to address increased consumer awareness and concern about SmartMeter™ and the SmartGrid. Likewise, we have not maintained the high levels of customer service that our customers deserve and expect. We have implemented significant customer outreach and customer service improvements to address these shortcomings and we look forward to additional feedback from this group.

This group is intended to serve as another vehicle to help guide PG&E as it completes the rollout of its SmartMeter™ program. Our purpose is to provide a collaborative forum for the exchange of ideas to help PG&E identify and implement, where applicable, AMI technology and deployment best practices, and to do so in a manner that is understandable and compelling to our customers. Further, in many areas, there are no best practices as of yet and PG&E with the assistance of the SM-TAP will need to develop innovative new processes as we bring the 15 million Californians we serve to a greater awareness and control over the energy they use.

We would like to schedule our kick-off meeting for

the SMTAP on October 5<sup>th</sup> from 1:00 – 2:30 PDT at PG&E on 77 Beale St. in San Francisco. We will also have a conference call for those that can't join us in person. In this first session we would like to review and finalize with you the charter for the SM-TAP and provide an overview of the current status of the PG&E SmartMeter™ program. We will also like to schedule a second session of the SM-TAP for later in October to walk through the results of the CPUC/Structure independent assessment of the PG&E SmartMeter™ program and review PG&E's preliminary plans to address the items raised in the assessment.

Please reply to confirm your availability for the kick-off on October 5<sup>th</sup>.

We look forward to working with you on the SmartMeter™ program!

Thanks,  
Bill

**William F. Devereaux**  
Senior Director - Smart Meter  
Pacific Gas & Electric Company  
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(415) 973-0008  
M: (415) 265-3212  
wfd4@pge.com