

**PACIFIC GAS AND ELECTRIC COMPANY
San Bruno GT Line Rupture Investigation
Data Response**

PG&E Data Request No.:	CPUC_031-01-04		
PG&E File Name:	SanBrunoGT-LineRuptureInvestigation_DR_CPUC_031-Q01-04		
Request Date:	October 12, 2010	Requester DR No.:	
Date Sent:		Requesting Party:	CPUC (CPSD)
		Requester:	Pejman Moshfegh

This response contains sensitive personal information pertaining to PG&E employees and customers, including their names and work/resident locations. For this reason, and only for this reason, PG&E is providing this response to CPSD pursuant to Public Utilities Code section 583. The dissemination of customer and employee information contained in this response raises privacy concerns. Therefore, PG&E believes that such information should remain confidential and not be subject to public disclosure.

QUESTION 1

Please explain the reasoning or basis for choosing the location and size of the area encompassed by “Search Area 1” and “Search Area 2.” (For clarification purposes, it appears from PG&E’s map that there are closer neighboring residences to the proximate site of the explosion than the area reflected by “search area 2.”) Furthermore, are there any residences immediately between “Search Area 1” and “Search Area 2” which are not captured by either search area?

ANSWER 1

The combined Search Areas 1 and 2 are bounded by Redacted
Redacted. Within this bounded area, Search Area 1 is the impacted area defined by the City of San Bruno and the County of San Mateo. Search Area 2 is the area outside of Search Area 1 but nonetheless within the boundaries described above. A geographic boundary (a wooded valley) separates Search Area 1 and Search Area 2.

QUESTION 2

In relation to notifications and complaints reflected in PG&E’s response to CPSD DR-01, CPSD requests clarification as to whether these notifications and complaints are limited to the 747 billing addresses in “Search Area 1” and “Search Area 2” or whether they are also representative of calls placed in the two search areas by non-residents of those billing addresses.

ANSWER 2

PG&E attempted to identify calls placed in the two search areas by both resident and non-residents of those billing addresses. One of PG&E's phone number identification efforts involved locating any and all field orders issued during the response period that were linked to Search Areas 1 and 2. PG&E then culled from those field orders any telephone numbers noted on that field order. If a call placed by a non-resident (or a resident) of any of the 747 addresses generated a field order in which the caller's telephone number was noted, then that telephone number would have been included in PG&E's call identification efforts described in its October 1, 2010 response.

QUESTION 3

When can CPSD expect to receive the result of PG&E's remaining search for emails from July 1, 2010 to August 1, 2010, as related to its response to CPSD DR-01, Request #1?

ANSWER 3

At the time of our initial October 1, 2010 response to the September 17, 2010 data request, PG&E had not yet completed the word-based searches for emails in the Kana Email System for the period from July 1, 2010 through July 31, 2010. We have now done so. Based on that review, we did not locate any such e-mails during that time period reporting gas leaks or gas odors from the 747 addresses using the email search method described in our October 1, 2010 response.

QUESTION 4

CPSD requests a detailed explanation of two "work activities occur[ing] in Search Area 1" as performed by PG&E's "Gas M&C crews." Specifically, CPSD would like an explanation of the following actions listed on page 4 of PG&E's response to CPSD DR-01, Request #4:

- July 23, 2010: Underground Service Alert (USA) Ticket for [Redacted] [Redacted] at the City of San Bruno for [Redacted] cross street [Redacted] for work over sewer main.
- August 20, 2010: Leak repair at [Redacted]

ANSWER 4

The City of San Bruno was proposing to perform some excavation work (hand digging to investigate a sink over a sewer main) on July 27, 2010. Prior to digging, at 8:21 AM on July 23, 2010, [Redacted] from the City of San Bruno called Underground Service Alert (USA) to request that utilities mark their facilities at [Redacted]. USA created a request for PG&E to mark and locate facilities on 7/23/2010 at 8:40 AM. A PG&E employee was dispatched and marked both the gas main and gas service. The marking was completed on 7/23/2010 at 1:26 pm. At 2:42 PM the same day, USA

notified the City of San Bruno that PG&E completed the task. A copy of the mark and locate form is attached hereto as Attachment A.

For the work activity on August 20, 2010, a Gas Service Representative was working a scheduled meter change and requested M&C to repair a leak below the service valve on the corroded riser. The M&C repair crew repaired the leak that same day.