Redacted From: Sent: 10/21/2010 4:15:32 PM To: 'bez@cpuc.ca.gov' ('bez@cpuc.ca.gov'); 'pm2@cpuc.ca.gov' ('pm2@cpuc.ca.gov') Cc: 'psb@cpuc.ca.gov' ('psb@cpuc.ca.gov'); 'joc@cpuc.ca.gov" (joc@cpuc.ca.gov'); 'ilo@cpuc.ca.gov' ('ilo@cpuc.ca.gov'); 'ljw@cpuc.ca.gov' ('ljw@cpuc.ca.gov'); Stock, William (/O=PG&E/OU=CORPORATE/CN=RECIPIENTS/CN=WCS3); Wilson, Michelle (Law) (/O=PG&E/OU=Corporate/cn=Recipients/cn=MLW3); 'if2@cpuc.ca.gov' ('if2@cpuc.ca.gov') Bcc: Subject: PG&E's Supplemental Response to CPSD's Data Request PG&E 01-Question 5 Regarding Gas Odor Calls Sent On behalf of Bill Stock (Director-PG&E Regulatory Relations) Peiman and Bezawit, Attached is PG&E's supplemental response to question 5 (contact center generated) of your Data Request PG&E-01 sent to Michelle Wilson on September 17, 2010. PG&E's partial response to question 5 (field generated tags) was provided on October 15. Please note that the 78 supporting attachments (Attachments 2A-2AM and associated wav files) to the Excel spreadsheet (Attachment 2) provided in this transmittal are voluminous and will therefore be provided on a CD, which will be delivered to vou. <<...>> This response contains sensitive personal information pertaining to PG&E employees and customers, including their names and work/resident locations. For this reason, and only for this reason, PG&E is providing this response to CPSD pursuant to Public Utilities Code section 583. The dissemination of customer and employee information contained in this response raises privacy concerns. Therefore, PG&E believes that such information should remain confidential and not be subject to public disclosure. Please let me know if you have any questions regarding our responses. Bill Stock Redacted

Executive Assistant to Brian K. Cherry VP, Regulatory Relations
Pacific Gas and Electric Company
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