

**is and Electric Company**  
**High Bill Complaint Report**  
**Customer Usage Data**

Period: September 25, 2010 through October 1, 2010

{Redacted}      {Redacted}

**Electric**

| Start Date | End Date  | Days | Amount | Usage | ADU   |
|------------|-----------|------|--------|-------|-------|
| 09/1/2010  | 10/1/2010 | 30   | }      | 351   | 11.7  |
| 08/2/2010  | 09/1/2010 | 30   |        | 369   | 12.3  |
| 07/1/2010  | 08/2/2010 | 32   |        | 371   | 11.59 |
| 06/2/2010  | 07/1/2010 | 29   |        | 649   | 22.38 |
| 05/3/2010  | 06/2/2010 | 30   |        | 539   | 17.97 |
| 04/2/2010  | 05/3/2010 | 31   |        | 1682  | 54.26 |
| 03/16/2010 | 04/2/2010 | 17   |        | 56    | 3.29  |

**Gas**

| Start Date | End Date  | Days | Amount | Usage | ADU  |
|------------|-----------|------|--------|-------|------|
| 09/1/2010  | 10/1/2010 | 30   | }      | 43    | 1.43 |
| 08/2/2010  | 09/1/2010 | 30   |        | 45    | 1.5  |
| 07/1/2010  | 08/2/2010 | 32   |        | 47    | 1.47 |
| 06/2/2010  | 07/1/2010 | 29   |        | 44    | 1.52 |
| 05/3/2010  | 06/2/2010 | 30   |        | 22    | 0.73 |
| 04/2/2010  | 05/3/2010 | 31   |        | 24    | 0.77 |
| 03/16/2010 | 04/2/2010 | 17   |        | 11    | 0.65 |

**This report contains confidential customer information and is being submitted under CPUC Code Section 583.**

**Gas and Electric Company**

**High Bill Complaint Report**

**Customer Usage Data**

Period September 25, 2010 through October 1, 2010

|            |            |
|------------|------------|
| {Redacted} | {Redacted} |
|------------|------------|

**Electric**

| Start Date | End Date   | Days | Amount     | Usage | ADU   |
|------------|------------|------|------------|-------|-------|
| 08/20/2010 | 09/21/2010 | 32   | {Redacted} | 589   | 18.41 |
| 07/22/2010 | 08/20/2010 | 29   | {Redacted} | 537   | 18.52 |
| 06/21/2010 | 07/22/2010 | 31   | {Redacted} | 323   | 10.42 |
| 05/20/2010 | 06/21/2010 | 32   | {Redacted} | 341   | 10.66 |
| 04/22/2010 | 05/20/2010 | 28   | {Redacted} | 283   | 10.11 |
| 03/23/2010 | 04/22/2010 | 30   | {Redacted} | 403   | 13.43 |
| 02/19/2010 | 03/23/2010 | 32   | {Redacted} | 445   | 13.91 |
| 01/20/2010 | 02/19/2010 | 30   | {Redacted} | 510   | 17    |
| 12/19/2009 | 01/20/2010 | 32   | {Redacted} | 671   | 20.97 |
| 11/19/2009 | 12/19/2009 | 30   | {Redacted} | 657   | 21.9  |
| 10/19/2009 | 11/19/2009 | 31   | {Redacted} | 391   | 12.61 |
| 09/19/2009 | 10/19/2009 | 30   | {Redacted} | 391   | 13.03 |
| 08/20/2009 | 09/19/2009 | 30   | {Redacted} | 315   | 10.5  |
| 06/22/2009 | 08/20/2009 | 59   | {Redacted} | 540   | 9.15  |
| 05/21/2009 | 06/22/2009 | 32   | {Redacted} | 272   | 8.5   |
| 04/22/2009 | 05/21/2009 | 29   | {Redacted} | 229   | 7.9   |
| 03/20/2009 | 04/22/2009 | 33   | {Redacted} | 331   | 10.03 |
| 02/19/2009 | 03/20/2009 | 29   | {Redacted} | 280   | 9.66  |
| 01/20/2009 | 02/19/2009 | 30   | {Redacted} | 468   | 15.6  |
| 12/18/2008 | 01/20/2009 | 33   | {Redacted} | 709   | 21.48 |
| 11/18/2008 | 12/18/2008 | 30   | {Redacted} | 510   | 17    |
| 10/17/2008 | 11/18/2008 | 32   | {Redacted} | 358   | 11.19 |
| 09/19/2008 | 10/17/2008 | 28   | {Redacted} | 299   | 10.68 |
| 08/20/2008 | 09/19/2008 | 30   | {Redacted} | 294   | 9.8   |
| 07/22/2008 | 08/20/2008 | 29   | {Redacted} | 287   | 9.9   |
| 06/20/2008 | 07/22/2008 | 32   | {Redacted} | 350   | 10.94 |
| 05/21/2008 | 06/20/2008 | 30   | {Redacted} | 309   | 10.3  |
| 04/22/2008 | 05/21/2008 | 29   | {Redacted} | 261   | 9     |
| 03/21/2008 | 04/22/2008 | 32   | {Redacted} | 332   | 10.38 |
| 02/20/2008 | 03/21/2008 | 30   | {Redacted} | 425   | 14.17 |
| 01/19/2008 | 02/20/2008 | 32   | {Redacted} | 614   | 19.19 |
| 12/21/2007 | 01/19/2008 | 29   | {Redacted} | 478   | 16.48 |
| 11/20/2007 | 12/21/2007 | 31   | {Redacted} | 442   | 14.26 |
| 10/23/2007 | 11/20/2007 | 28   | {Redacted} | 331   | 11.82 |
| 09/24/2007 | 10/23/2007 | 29   | {Redacted} | 323   | 11.14 |
| 08/23/2007 | 09/24/2007 | 32   | {Redacted} | 292   | 9.13  |
| 07/25/2007 | 08/23/2007 | 29   | {Redacted} | 316   | 10.9  |
| 06/23/2007 | 07/25/2007 | 32   | {Redacted} | 362   | 11.31 |
| 05/23/2007 | 06/23/2007 | 31   | {Redacted} | 295   | 9.52  |
| 04/25/2007 | 05/23/2007 | 28   | {Redacted} | 271   | 9.68  |
| 03/26/2007 | 04/25/2007 | 30   | {Redacted} | 285   | 9.5   |
| 02/22/2007 | 03/26/2007 | 32   | {Redacted} | 393   | 12.28 |
| 01/23/2007 | 02/22/2007 | 30   | {Redacted} | 324   | 10.8  |
| 12/21/2006 | 01/23/2007 | 33   | {Redacted} | 491   | 14.88 |
| 11/21/2006 | 12/21/2006 | 30   | {Redacted} | 426   | 14.2  |